
Transcript 1

ID: FHC-2025-001

Date: 2025-06-05

Call Duration: 8 minutes

Topic: Basic Feature Inquiry

Sentiment: Excited

Customer: Hi, I just saw the ad for the Floogle SkyCruiser and I'm just... wow. I'm on your website now. Can you tell me, how fast does it actually go?

Floogle Rep: Hello! Thanks for calling Floogle. The SkyCruiser X1 has a top speed of 150 miles per hour in Sport Mode. For everyday cruising, it comfortably flies at about 80 to 90 miles per hour.

Customer: 150? That's incredible. And how high off the ground are we talking?

Floogle Rep: For safety and to comply with FAA guidelines for personal aerial vehicles, it has a flight ceiling of 400 feet. Most users find a cruising altitude of 50 to 100 feet is perfect for getting over traffic and enjoying the view.

Customer: That's more than high enough to get over the bridge traffic on my commute. This is amazing. I'm putting my deposit down right now.

Transcript 2

ID: FHC-2025-002

Date: 2025-06-05

Call Duration: 15 minutes

Topic: Charging Concerns

Sentiment: Concerned

Customer: Hi, I'm very interested in the SkyCruiser, but I live in an apartment complex. My main concern is charging. I don't have a private garage.

Floogle Rep: That's a great question, and a common one for city dwellers. While our primary home charging solution, the Floogle PowerPort, is designed for garages, the SkyCruiser is also compatible with the growing network of public EV fast-charging stations. We use a standard CCS Type 3 connector.

Customer: But how long does that take? I can't exactly leave it parked at a charging station for 8 hours.

Floogle Rep: At a Level 3 DC fast charger, you can get from a 10% charge to 80% in about 45 minutes. That 80% charge will give you a range of about 200 miles. We also have a battery-swapping program in development for major metro areas.

Customer: 45 minutes is still a long time to wait around every few days. I'm not sure that would work for my lifestyle. I need to think about this more.

Transcript 3

ID: FHC-2025-003

Date: 2025-06-06

Call Duration: 12 minutes

Topic: Cost and Financing

Sentiment: Excited

Customer: Hello, I'm looking at the pricing on your website. The base price is listed as \$75,000. What does that include?

Floogle Rep: Hi there! The \$75,000 base price for the SkyCruiser X1 includes the standard 250-mile range battery, our panoramic glass cockpit, and the advanced autonomous flight-assist system.

Customer: And what about options like the extended range battery or the solar-skin roof?

Floogle Rep: The extended 350-mile range battery is a \$10,000 option, and the Sol-Skin trickle charging roof is an additional \$5,000. We also offer financing partners who can roll those costs into a monthly payment. With a good credit score, customers are seeing rates as low as 4.9%.

Customer: That's actually more affordable than I was expecting. Knowing I can finance the whole package makes a huge difference. I'm very interested.

Transcript 4

ID: FHC-2025-004

Date: 2025-06-06

Call Duration: 18 minutes

Topic: Delivery Timeline

Sentiment: Concerned

Customer: I just placed my \$1,000 deposit online. The website says delivery is estimated in 6 to 9 months. Can you be more specific? I have a car lease ending in 7 months and I need to plan.

Floogle Rep: Thank you for your order! I can confirm we've received your deposit. The 6-to-9-month window is our best estimate as we scale up production. Your final delivery date is determined by when you confirm your final configuration, which you'll be invited to do about 4 months from now.

Customer: So if I confirm my configuration quickly, I could get it closer to 6 months?

Floogle Rep: That is the goal, yes. However, certain options, like custom paint colors, can sometimes extend the timeline. We can't guarantee a specific date this far out.

Customer: I see. That uncertainty is a bit worrying. If the delivery pushes past 9 months, I'd be without a vehicle. It's a bit of a gamble.

Transcript 5

ID: FHC-2025-005

Date: 2025-06-07

Call Duration: 7 minutes

Topic: Flight Altitude and Safety

Sentiment: Excited

Customer: Hi, my question is about flight height. How does it know not to fly too high?

Floogle Rep: Hello! The SkyCruiser has a sophisticated avionics system with a built-in limiter. It uses a combination of GPS and barometric pressure sensors to ensure it never exceeds the legal 400-foot ceiling. It will give you an audible warning and then gently descend if you try to exceed the limit.

Customer: So I can't accidentally break the law or fly into airplane territory?

Floogle Rep: Exactly. We designed it to be as user-friendly and safe as possible. Think of it less like flying a plane and more like driving a very, very smart car that just happens to be in the air.

Customer: That's a huge relief. That was my wife's biggest concern. Knowing that makes me feel much better about moving forward.

Transcript 6

ID: FHC-2025-006

Date: 2025-06-07

Call Duration: 20 minutes

Topic: Weather and Operational Limits

Sentiment: Concerned

Customer: I live in Seattle, so it rains. A lot. What are the operational limits for the SkyCruiser in bad weather? Can it fly in rain and wind?

Floogle Rep: Thank you for asking that important safety question. The SkyCruiser is rated to fly in light to moderate rain and winds up to 25 miles per hour. The chassis is completely water-sealed, and the electric motors are not affected by moisture.

Customer: What about heavy rain or fog?

Floogle Rep: For safety, the onboard pre-flight check system will not allow takeoff in heavy precipitation, high winds, fog with less than one mile of visibility, or freezing conditions. The system gets real-time weather data and will advise you not to fly.

Customer: So on a foggy morning, I'd be stuck driving my old car to work. That defeats the purpose for a good chunk of the year here. That's a major drawback for me.

Transcript 7

ID: FHC-2025-007

Date: 2025-06-08

Call Duration: 9 minutes

Topic: Deposit Refund Policy

Sentiment: Excited

Customer: I'm ready to put my deposit down, but I just want to be sure—is the \$1,000 deposit fully refundable?

Floogle Rep: Yes, it is. The \$1,000 deposit simply holds your place in the production queue. It is fully refundable, no questions asked, anytime up until you sign the final purchase agreement for your vehicle.

Customer: Okay, great. So if my financial situation changes in the next few months, I'm not locked in.

Floogle Rep: That's correct. We want you to be completely confident in your decision. There's no risk in reserving your spot today.

Customer: Perfect. That's all I needed to hear. You'll be seeing my deposit come through in a few minutes.

Transcript 8

ID: FHC-2025-008

Date: 2025-06-08

Call Duration: 14 minutes

Topic: Speed and Performance

Sentiment: Excited

Customer: So I was reading about the different flight modes. Can you tell me more about the "Sport Mode"?

Floogle Rep: Absolutely! Sport Mode is where the SkyCruiser really shines. It optimizes power distribution to the four lift rotors for maximum thrust and agility. This is how you reach the top speed of 150 mph. The flight controls also become more responsive for a more dynamic flying experience.

Customer: Wow. And what about 0 to 60? I know it's not a car, but...

Floogle Rep: It's a great question! In terms of acceleration, the equivalent would be a vertical ascent. The SkyCruiser can go from ground level to its 100-foot standard cruising altitude in just under 5 seconds.

Customer: You're kidding me. Five seconds? That's insane! I have to have one.

Transcript 9

ID: FHC-2025-009

Date: 2025-06-09

Call Duration: 16 minutes

Topic: Total Cost and Insurance

Sentiment: Concerned

Customer: Okay, so I'm trying to figure out the total cost of ownership. The car is \$75,000. What about taxes, fees, and insurance?

Floogle Rep: Of course. Taxes and registration fees will vary depending on your state, similar to a traditional car purchase. For insurance, we've partnered with several major carriers to offer specific hover car policies.

Customer: And what do those cost? Are we talking car insurance prices or airplane insurance prices?

Floogle Rep: It's a new category, so it's somewhere in between, but closer to a high-end luxury car. Early quotes are ranging from \$3,000 to \$5,000 per year, depending on your flight record and location.

Customer: Five thousand a year? Ouch. That's significantly more than I was expecting. That, plus the cost of the car... it might be out of my budget.

Transcript 10

ID: FHC-2025-010

Date: 2025-06-09

Call Duration: 11 minutes

Topic: Delivery Process

Sentiment: Excited

Customer: Once my SkyCruiser is built, how do I actually get it? Do I pick it up somewhere?

Floogle Rep: We offer our Floogle White Glove Delivery service. Once your vehicle passes its final inspections, a delivery specialist will schedule a time to bring it directly to your home on a flatbed truck.

Customer: So it just shows up at my house?

Floogle Rep: Yes, and there's more. The specialist will spend up to two hours with you for a personal orientation. They'll walk you through the pre-flight checks, flight controls, charging, and answer any questions you have to make sure you're completely comfortable before your first flight.

Customer: A personal tutorial at my own home? That's incredible service. It takes all the intimidation out of it.

(The following 40 transcripts continue in this format, exploring a wide range of similar questions and sentiments to provide a rich dataset for analysis.)

Transcript 11

ID: FHC-2025-011, **Date:** 2025-06-10, **Call Duration:** 13 mins, **Topic:** Charging Speed, **Sentiment:** Concerned, **Customer:** "45 minutes for a fast charge seems really

slow compared to filling a gas tank. What do I do on a long trip?", **Floogle Rep:** "We envision it as a lunch break. Our app shows chargers located at restaurants and shopping centers. For continuous travel, our battery-swapping program, launching next year, will be the ultimate solution."

Transcript 12

ID: FHC-2025-012, **Date:** 2025-06-10, **Call Duration:** 6 mins, **Topic:** Maximum Speed, **Sentiment:** Excited, **Customer:** "Is the 150 mph top speed electronically limited? Can it go faster?", **Floogle Rep:** "It is limited for safety and battery efficiency. But trust me, when you're 200 feet in the air, 150 feels extraordinarily fast."

Transcript 13

ID: FHC-2025-013, **Date:** 2025-06-11, **Call Duration:** 17 mins, **Topic:** Cost of Options, **Sentiment:** Concerned, **Customer:** "So with the bigger battery and solar roof, I'm looking at \$90,000. That's a big jump from the base price.", **Floogle Rep:** "It is, but the extended range and the convenience of trickle charging are what most of our early adopters are choosing. The financing options can help keep the monthly payment manageable."

Transcript 14

ID: FHC-2025-014, **Date:** 2025-06-11, **Call Duration:** 10 mins, **Topic:** Delivery Window, **Sentiment:** Excited, **Customer:** "I placed my deposit! I don't care if it's 6 months or 9, I'm just thrilled to be in line!", **Floogle Rep:** "That's the spirit! We're just as excited to build it for you. We'll keep you updated with monthly progress emails."

Transcript 15

ID: FHC-2025-015, **Date:** 2025-06-12, **Call Duration:** 19 mins, **Topic:** Flight Altitude vs. Obstacles, **Sentiment:** Concerned, **Customer:** "What if I'm flying at 50 feet and there's a 70-foot building ahead? Does it avoid it automatically?", **Floogle Rep:** "Yes, the onboard LiDAR and obstacle avoidance system will automatically increase altitude to clear the building. It's a key part of our safety system."

Transcript 16

ID: FHC-2025-016, **Date:** 2025-06-12, **Call Duration:** 8 mins, **Topic:** Charging at Home, **Sentiment:** Excited, **Customer:** "How much will the home PowerPort add to my electric bill?", **Floogle Rep:** "It varies, but on average, a full charge costs about \$15 in

electricity. Compare that to a tank of gas, and you can see the savings."

Transcript 17

ID: FHC-2025-017, **Date:** 2025-06-13, **Call Duration:** 15 mins, **Topic:** Total Cost, **Sentiment:** Concerned, **Customer:** "Are there any government rebates or tax credits for buying a hover car like there are for EVs?", **Floogle Rep:** "That's a fantastic question. We are actively lobbying for inclusion in federal EV tax credit programs, but as of today, there are no specific credits available."

Transcript 18

ID: FHC-2025-018, **Date:** 2025-06-13, **Call Duration:** 12 mins, **Topic:** Delivery Update, **Sentiment:** Concerned, **Customer:** "I placed my deposit three months ago and haven't heard anything about my configuration date. Is there a delay?", **Floogle Rep:** "Let me check your file. Ah, I see you're in our second production batch. You're scheduled to receive your configuration email in about 4 weeks. We apologize for the lack of communication; you should have received a batch assignment email."

Transcript 19

ID: FHC-2025-019, **Date:** 2025-06-14, **Call Duration:** 9 mins, **Topic:** Flight Altitude, **Sentiment:** Excited, **Customer:** "Only 400 feet? I was hoping to fly over mountains!", **Floogle Rep:** "While you can't fly over the Rockies, the 400-foot ceiling is perfect for getting a bird's-eye view of your surroundings and bypassing all terrestrial obstacles. It's a completely new perspective."

Transcript 20

ID: FHC-2025-020, **Date:** 2025-06-14, **Call Duration:** 18 mins, **Topic:** Charging Infrastructure, **Sentiment:** Concerned, **Customer:** "I live in a rural area. The nearest DC fast charger is 50 miles away. Is this car just for city people?", **Floogle Rep:** "The home PowerPort is the primary solution for most owners. The public network is more for convenience on longer trips. As long as you can install the PowerPort, you can operate the SkyCruiser anywhere."

Transcript 21

ID: FHC-2025-021, **Date:** 2025-06-15, **Call Duration:** 7 mins, **Topic:** Cost, **Sentiment:** Excited, **Customer:** "Just to confirm, the \$1,000 deposit goes towards the final purchase price, right?", **Floogle Rep:** "Yes, absolutely. It will be credited on your final

invoice."

Transcript 22

ID: FHC-2025-022, **Date:** 2025-06-15, **Call Duration:** 14 mins, **Topic:** Delivery Timeline Accuracy, **Sentiment:** Concerned, **Customer:** "My friend ordered one and his delivery was pushed back by two months. How confident are you in the 6-to-9-month window?", **Floogle Rep:** "We acknowledge some early production challenges, but we have since streamlined our supply chain. The 6-to-9-month estimate for new orders is based on our current, more stable production rate."

Transcript 23

ID: FHC-2025-023, **Date:** 2025-06-16, **Call Duration:** 11 mins, **Topic:** Maximum Speed and Range, **Sentiment:** Concerned, **Customer:** "If I fly at 150 mph, how much does that affect my range?", **Floogle Rep:** "Significantly. Just like in a car, high speed consumes more energy. At top speed, your range would be closer to 120 miles, versus the 250 miles at standard cruising speeds."

Transcript 24

ID: FHC-2025-024, **Date:** 2025-06-16, **Call Duration:** 10 mins, **Topic:** Order Confirmation, **Sentiment:** Excited, **Customer:** "I got my confirmation email! It feels real now. Can I add the solar roof later?", **Floogle Rep:** "Congratulations! And yes, you can modify your configuration anytime until you lock it in, which is about two months before your production slot."

Transcript 25

ID: FHC-2025-025, **Date:** 2025-06-17, **Call Duration:** 16 mins, **Topic:** Flight Safety, **Sentiment:** Excited, **Customer:** "What happens if a motor fails mid-flight?", **Floogle Rep:** "The SkyCruiser can fly and land safely with only three of its four rotors operating. In the unlikely event of a two-rotor failure, it deploys a whole-vehicle ballistic parachute."

Transcript 26

ID: FHC-2025-026, **Date:** 2025-06-17, **Call Duration:** 19 mins, **Topic:** Charging Cost vs. Gas, **Sentiment:** Concerned, **Customer:** "You say a charge is \$15. My current car is very fuel-efficient. The cost savings isn't as big as I thought.", **Floogle Rep:** "You also have to factor in the near-zero maintenance of an electric vehicle. No oil changes, no transmission fluid. Over the life of the vehicle, the total cost of ownership

is significantly lower."

Transcript 27

ID: FHC-2025-027, **Date:** 2025-06-18, **Call Duration:** 8 mins, **Topic:** Financing Pre-approval, **Sentiment:** Excited, **Customer:** "Can I get pre-approved for financing before I place my deposit?", **Floogle Rep:** "Yes, we have a link on our website to our financing partners. Getting pre-approved can give you a clear picture of your budget before you commit."

Transcript 28

ID: FHC-2025-028, **Date:** 2025-06-18, **Call Duration:** 13 mins, **Topic:** Delivery Date, **Sentiment:** Concerned, **Customer:** "Is there any way to pay extra to expedite my order? I have a special event I'd love to have it for.", **Floogle Rep:** "I understand the excitement, but to be fair to all our customers, we build all orders in the sequence they were received. We cannot expedite individual orders."

Transcript 29

ID: FHC-2025-029, **Date:** 2025-06-19, **Call Duration:** 10 mins, **Topic:** Flight Height Legality, **Sentiment:** Excited, **Customer:** "So flying at 100 feet over my neighborhood is completely legal?", **Floogle Rep:** "Yes, as a personal aerial vehicle, you are operating under FAA Part 103 rules, which allows flight up to 400 feet in uncongested areas. We provide a full guide to local regulations with your vehicle."

Transcript 30

ID: FHC-2025-030, **Date:** 2025-06-19, **Call Duration:** 20 mins, **Topic:** Charging Technology Future-proofing, **Sentiment:** Concerned, **Customer:** "I'm worried about the battery. In five years, will there be a much better technology that makes my \$85,000 car obsolete?", **Floogle Rep:** "Our battery packs are designed to be modular and replaceable. We plan to offer upgrade paths as battery technology improves, so your SkyCruiser can evolve over time."

Transcript 31

ID: FHC-2025-031, **Date:** 2025-06-20, **Call Duration:** 6 mins, **Topic:** Cost Transparency, **Sentiment:** Excited, **Customer:** "Is the price on the website the real price? No hidden dealer markups?", **Floogle Rep:** "We have a direct-to-consumer model. The price you see is the price you pay. No haggling, no markups."

Transcript 32

ID: FHC-2025-032, **Date:** 2025-06-20, **Call Duration:** 15 mins, **Topic:** Delivery Logistics, **Sentiment:** Concerned, **Customer:** "I live in a gated community on a narrow road. Will your delivery truck be able to get to my house?", **Floogle Rep:** "A valid concern. Our logistics team will work with you ahead of time, using satellite imagery and your input to plan the delivery. If needed, we can arrange a nearby meeting point for the final handover."

Transcript 33

ID: FHC-2025-033, **Date:** 2025-06-21, **Call Duration:** 11 mins, **Topic:** Top Speed Use Cases, **Sentiment:** Excited, **Customer:** "When would I ever need to go 150 mph?", **Floogle Rep:** "Imagine needing to get from one side of a big city to the other in 10 minutes. Or just the pure, unadulterated joy of it on an open stretch of coastline. It's about having the capability when you want it."

Transcript 34

ID: FHC-2025-034, **Date:** 2025-06-21, **Call Duration:** 17 mins, **Topic:** Charging Away From Home, **Sentiment:** Concerned, **Customer:** "What if I fly to a friend's house? Can I just plug it into a regular wall outlet?", **Floogle Rep:** "You can, using the included Level 1 mobile charger. However, it's very slow—it can take over 40 hours for a full charge. It's really just for emergency top-offs."

Transcript 35

ID: FHC-2025-035, **Date:** 2025-06-22, **Call Duration:** 9 mins, **Topic:** Final Cost, **Sentiment:** Excited, **Customer:** "My configured price is \$82,500. With my state's 7% sales tax, what's my final number?", **Floogle Rep:** "Let's see... the sales tax would be \$5,775, bringing your total to \$88,275, minus your \$1,000 deposit. We'll provide a detailed invoice before you sign."

Transcript 36

ID: FHC-2025-036, **Date:** 2025-06-22, **Call Duration:** 14 mins, **Topic:** Delivery Communication, **Sentiment:** Concerned, **Customer:** "How will I know when my car is coming? Will I get a tracking number?", **Floogle Rep:** "Once your SkyCruiser leaves the factory, your delivery specialist will call you to schedule the specific date and time. They will be your personal point of contact and will provide updates."

Transcript 37

ID: FHC-2025-037, **Date:** 2025-06-23, **Call Duration:** 12 mins, **Topic:** Flight Height and Privacy, **Sentiment:** Concerned, **Customer:** "My neighbors are worried I'll be hovering outside their second-story windows. How does Floogle address privacy?", **Floogle Rep:** "The flight software includes 'no-loiter' zones around properties you don't own. The vehicle is designed for transit, not stationary observation. We take being a good neighbor very seriously."

Transcript 38

ID: FHC-2025-038, **Date:** 2025-06-23, **Call Duration:** 8 mins, **Topic:** Charging at Work, **Sentiment:** Excited, **Customer:** "My company has free EV charging. Can I use that?", **Floogle Rep:** "Absolutely. If it's a standard Level 2 charger, you can get a full charge during your workday. Free fuel for your commute home!"

Transcript 39

ID: FHC-2025-039, **Date:** 2025-06-24, **Call Duration:** 18 mins, **Topic:** Resale Value, **Sentiment:** Concerned, **Customer:** "This is a first-generation product. What do you think the resale value will be in 3-5 years? I'm worried about depreciation.", **Floogle Rep:** "While we can't predict the future, the high demand and limited initial production suggest that early models will hold their value very well, similar to other first-to-market technology."

Transcript 40

ID: FHC-2025-040, **Date:** 2025-06-24, **Call Duration:** 10 mins, **Topic:** Delivery Experience, **Sentiment:** Excited, **Customer:** "The white glove delivery sounds amazing. Can my family be there for the orientation?", **Floogle Rep:** "We encourage it! We want everyone who might be a passenger to feel safe and comfortable with the vehicle."

Transcript 41

ID: FHC-2025-041, **Date:** 2025-06-25, **Call Duration:** 13 mins, **Topic:** Speed vs. Safety, **Sentiment:** Concerned, **Customer:** "Is 150 mph really safe in something without wings?", **Floogle Rep:** "Safety is our number one priority. The aerodynamic design and advanced flight computer ensure stability at all speeds. It's been tested extensively in wind tunnels and real-world conditions far exceeding its top speed."

Transcript 42

ID: FHC-2025-042, **Date:** 2025-06-25, **Call Duration:** 7 mins, **Topic:** Basic Inquiry, **Sentiment:** Excited, **Customer:** "How many seats does it have?", **Floogle Rep:** "The current SkyCruiser X1 model has two seats. We are planning a four-seat family model, the SkyVan, for release in 2027."

Transcript 43

ID: FHC-2025-043, **Date:** 2025-06-26, **Call Duration:** 16 mins, **Topic:** Cost vs. Competitors, **Sentiment:** Concerned, **Customer:** "I saw another company advertising a hover car for \$60,000. Why is yours more expensive?", **Floogle Rep:** "You have to look closely at the specs. Many competitors advertise a lower price but have half the range, lower speeds, and lack critical safety features like our obstacle avoidance system and ballistic parachute."

Transcript 44

ID: FHC-2025-044, **Date:** 2025-06-26, **Call Duration:** 11 mins, **Topic:** Delivery Window Flexibility, **Sentiment:** Concerned, **Customer:** "I'm going to be out of the country for a month during my delivery window. Can I postpone delivery?", **Floogle Rep:** "Yes. Just let us know the dates. We can hold your vehicle at our facility for up to 60 days and schedule delivery for when you return."

Transcript 45

ID: FHC-2025-045, **Date:** 2025-06-27, **Call Duration:** 9 mins, **Topic:** Flight Controls, **Sentiment:** Excited, **Customer:** "How hard is it to fly? Do I need a pilot's license?", **Floogle Rep:** "No license is required. The controls are a simple joystick and altitude lever. If you can play a video game, you can fly a SkyCruiser. Most of the complex stabilization is handled by the flight computer."

Transcript 46

ID: FHC-2025-046, **Date:** 2025-06-27, **Call Duration:** 20 mins, **Topic:** Long-Term Maintenance, **Sentiment:** Concerned, **Customer:** "What happens when it breaks? There are no hover car mechanics. Do I have to ship it back to you?", **Floogle Rep:** "We have a mobile service fleet, similar to Tesla. Our technicians can perform over 80% of repairs right in your driveway. For major issues, we will arrange transportation to the nearest service center."

Transcript 47

ID: FHC-2025-047, **Date:** 2025-06-28, **Call Duration:** 8 mins, **Topic:** Charging, **Sentiment:** Excited, **Customer:** "The solar skin roof—does that mean I might never have to plug it in?", **Floogle Rep:** "On a very sunny day with a short commute, it's possible for the solar skin to generate enough power to cover your trip. It's primarily designed to extend range and keep the battery topped off."

Transcript 48

ID: FHC-2025-048, **Date:** 2025-06-28, **Call Duration:** 14 mins, **Topic:** Purchase Process, **Sentiment:** Concerned, **Customer:** "Can I test fly one before I buy? Dropping \$80,000 on something I've never experienced is a big ask.", **Floogle Rep:** "We are currently setting up regional test flight centers, but they are not yet open to the public. That's why we have a no-risk, fully refundable deposit policy, so you can reserve a spot while you wait for a test flight opportunity."

Transcript 49

ID: FHC-2025-049, **Date:** 2025-06-29, **Call Duration:** 10 mins, **Topic:** Cost, **Sentiment:** Excited, **Customer:** "What's the best, most decked-out version I can get and what would it cost?", **Floogle Rep:** "That would be the SkyCruiser X1 with the extended range battery, solar skin, premium audio, and custom paint. You'd be looking at approximately \$97,000."

Transcript 50

ID: FHC-2025-050, **Date:** 2025-06-29, **Call Duration:** 17 mins, **Topic:** Final Delivery, **Sentiment:** Excited, **Customer:** "I've confirmed my order and my delivery is scheduled for two weeks from now! I'm so excited. Is there anything I need to do to prepare?", **Floogle Rep:** "Congratulations! The main thing is to ensure you have a clear, flat space of about 20 by 20 feet for the landing and orientation. And get ready for the most amazing driving, or rather, flying experience of your life!"