Operations of Airlines Catering Service

Users:

1. CEO

Goal-1: Login to Dashboard

Workflow:

1. Enter unique ID
2. Enter password
3. Select type of user from dropdown menu/ ID check from data base
4. User specific dashboard opens up

Goal-2: Check activities of departments

Workflow:

1. Click on a specific department to check its reports
2. Employee check-in timings displayed
3. Tasks being performed by each employee

Goal-3: Budget evaluation

Workflow:

1. Dashboard loads up with a summary chart of current revenue
2. Comparison charts with past evaluations of revenue
3. Categorized expenses in bar graphs
4. Overview of profits/losses

Goal-4: Schedule meetings

Workflow:

1. Dashboard shows a calendar with upcoming meetings
2. Edit Calendar by clicking on it
3. Delete/ Add events

Goal-5: Number of Airlines Currently Serving

Workflow:

1. Load the number of Airlines
2. See the customer reviews of service
3. Frequency of orders from airlines
4. Chef

Goal-1: Login to Dashboard

Workflow:

1. Enter unique ID
2. Enter password
3. Select type of user from dropdown menu
4. User specific dashboard opens up
5. Check-in time logged

Goal -2: Check Recipes

Workflow:

1. Overview of items shown
2. Detailed recipes come up when clicking item
3. Ingredients of each recipes loaded
4. Upload new recipe

Goal-3: Agenda for the day

Workflow:

1. Check number of items to be cooked
2. Load number dishes made
3. Compare total number of orders
4. Check for dish status (cooked/ ready/ packaged)

Goal-4: Kitchen Staff status report

Workflow:

1. Check on Staff report
2. Assign task to Sous Chef, Food Packager etc.

Goal-5: Send ingredients and utensil status report to Procurement Manager

Workflow:

1. Request of purchase
2. Date/time of request
3. Status of the request
4. Estimated delivery date of the report

1. Procurement Manager

Goal-1: Log in to the app

Workflow:

1. Enter unique ID
2. Enter password
3. Select type of user from dropdown menu
4. User specific dashboard opens up
5. Check-in time logged

Goal-2: Check the items requested by the chef

Workflow:

1. Click on the Item request menu
2. List of items requested are shown
3. Select the items that are to be procured or click on the Select-all option.

Goal-3: Ordering the items

Workflow:

1. Supplier list comes up during checkout
2. Select the available supplier(s)
3. The estimated delivery date is shown below for each supplier

Goal-4: Check order history and payments made

Goal-5: Check Order Status

1. Airlines Hospitality Manager
2. HR

Complaint

Salary management

recruiting,

screening,