Operations of Airlines Catering Service

Users:

1. CEO

Goal-1: Check activities of departments

Workflow:

1. Click on a specific department to check its reports
2. Employee check-in timings displayed
3. Tasks being performed by each employee

Goal-2: Budget evaluation

Workflow:

1. Dashboard loads up with a summary chart of current revenue
2. Comparison charts with past evaluations of revenue
3. Categorized expenses in bar graphs
4. Overview of profits/losses

Goal-3: Check agenda

Workflow:

1. Dashboard shows a calendar with upcoming meetings
2. Edit Calendar by clicking on it
3. Delete/ Add events

Goal-4: Give feedbacks to departments heads

Workflow:

1. Check reports
2. Evaluate the reports
3. Give strategic feedbacks
4. Executive Chef

Goal -1: Check Menu

Workflow:

1. Overview of items are shown
2. Detailed recipes come up when clicking item
3. Ingredients of each recipes loaded

Goal-2: Agenda for the day

Workflow:

1. Check number of items to be cooked
2. Check for dish status (cooked/ ready/ packaged)
3. Mark the jobs that are done

Goal-3: Kitchen Staff status report

Workflow:

1. Check on Staff report
2. Assign task to Sous Chef, Food Packager etc.

Goal-4: Send ingredients and utensil status report to Procurement Manager

Workflow:

1. Request of purchase
2. Date/time of request
3. Status of the request
4. Estimated delivery date of the report

1. Procurement Manager

Goal-1: Check the items requested by the chef

Workflow:

1. Click on the Item request menu
2. List of items requested are shown
3. Select the items that are to be procured or click on the Select-all option.

Goal-2: Ordering the items

Workflow:

1. Supplier list comes up during checkout
2. Select the available supplier(s)
3. The estimated delivery date is shown below for each supplier

Goal-3: Check order history and payments made

Goal-4: Check Order Status

Goal-5: Check for new supply sources

1. Transport Manager

Goal-1: Check number of vehicles available

Goal-2: Check status of food delivery

Goal-3: Check records of vehicular activities

Goal-4: Check delivery confirmation logs

Goal-5: Get status reports from drivers

1. HR

Goal-1: Keeping tabs on the budget

Goal-2: Salary management/distribution

Goal-3: Recruitment

Goal-4: Send reports to CEO