## Ishraque Arefin Rafi

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#### Education

Brac University 2016 - 2020

Bachelor of Science in Computer Science and Engineering

CGPA: 3.42/4.00 Dhaka, Bangladesh

Predicting Effectiveness of Marketing through Analyzing Emotional Context in Advertisement using Deep Learning Supervisor: Md. Golam Rabiul Alam, PhD

#### Research Interests

Software Engineering, Machine Learning, Natural Language Processing, Human Computer Interaction, Explainable AI

#### **Publications**

# Predicting Effectiveness of Marketing through Analyzing Emotional Context in Advertisement using Deep Learning

2021 IEEE Asia-Pacific Conference on Computer Science and Data Engineering (CSDE)

- Recognized and evaluated emotional states in audio advertisements using deep learning and supervised machine learning algorithms
- Assessed the impact of these emotional states on consumer purchase intent through various feature extraction techniques

#### A Comprehensive Audio Dataset for Emotional Context Analysis in Advertisements

Under Review: Data in Brief — Journal, Impact Factor 1.0

- Collected 1,000 audio clips (6-second segments) from 100 public ads, along with emotional statements (Arousal, Valence, Dominance, Liking, Purchase intent) from a survey to assess consumer responses and ad impact
- Created a dataset of audio features (MFCC, ZCR, Energy, PSD, Spectrogram) and emotional metrics, providing a standardized resource for testing and comparing algorithms for emotion recognition and ad effectiveness

#### A Smart Avatar Tutor for Mimicking Characters of Bangla Sign Language

Accepted: 2025 International Conference on Robotics, Electrical and Signal Processing Techniques (ICREST)

- Developed a smart avatar tutor for teaching Bangla Sign Language (BSL) using image processing and machine learning to replicate hand gestures and provide real-time feedback, improving learning efficiency and engagement
- Utilized hand gesture images for 49 Bangla Sign Language characters to train the YOLOv8 Nano model for accurate real-time detection and recognition

## Experience

MetLife, Inc.

Dec 2023 – Present

Software Engineer

- Developed APIs utilizing the Spring Boot framework to align with project specifications, ensuring efficient communication and functionality.
- Implemented push notification functionality, enhancing user engagement and communication within the application ecosystem.
- Collaborated with team members to integrate features seamlessly into the project, ensuring cohesion and reliability.

Synesis IT Limited Jan 2021 – Nov 2023

- Developed a server-sent event listener system to optimize performance and enhance responsiveness using the Spring Boot framework.
- Developed APIs using the Spring Boot framework, tailored specifically to meet project requirements.
- Optimized database queries, leading to a reduction in application response time.
- Effectively utilized Jasper Reports and Spring Boot to design and implement dynamic reports in various formats.

#### Current Research

#### A Systematic Review on the Use of AI and ML for Sentiment Analysis

- Conducted a systematic review of 52 papers focusing on the application of machine learning and deep learning techniques for sentiment analysis in the context of Twitter data and online reviews
- Analyzed methodologies, findings, and trends across the selected studies to assess the effectiveness and challenges of sentiment analysis approaches in extracting insights from Twitter and review datasets

## An Interpretable Approach to Classify and Explain Online Hate Speech Using LIME

- Performed a comparative analysis of the performance of machine learning and deep learning models for sentiment analysis
- The Random Forest model achieved an F1-score of 93.7 %, with its predictions explained using LIME on a distinct test dataset

#### Explainable Fake News Classification using Support Vector Machine and Model-Agnostic Explanation

- Evaluated the performance of various machine learning models employing CountVectorizer and TF-IDF to determine the most effective feature extraction method for rumor detection
- Enhanced model interpretability for the top-performing rumor detection model by utilizing LIME to elucidate prediction decisions

### Explainable Flight Fare Prediction Using Machine Learning Algorithms and LIME

- Employed Principal Component Analysis (PCA) for dimensionality reduction to enhance model efficiency and performance
- Utilized LIME to provide insights into the predictions of the best-performing model, facilitating better understanding and interpretability of its decision-making process

## Technical Skills

Languages: Java, Python, JavaScript Frameworks: Spring Boot,Reactjs

Machine Learning Frameworks: Tensorflow, Scikit-learn, Keras

Database: MySQL, MSSQL, Liquibase

Tools: Git, Intellij IDEA, Jupyter Notebooks, Google Colab, VS Code

#### Certificate & Awards

#### Dean's List Award, Brac University

• Earned a place on the Dean's List for the Summer 2019 semester with a 3.70 GPA.

#### Standardized Test Score

**IELTS**: Overall 7.0 (Listening 7.5; Reading 7.0; Writing 6.0; Speaking 7.0)

## Extracurricular Activities

#### Director

Brac University Film Club 2019-2020

## Vice President

Dhaka College Science Club 2014-2015

## Guest Coordinator

HULT Prize at Brac University