

# Ishwar Harbade

7498660387 | ishwarharbade55@gmail.com | Pune

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## Summary

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Detail-oriented with **2.03 years of experience in U.S. P&C Insurance**, specializing in back-office operations, policy processing, and documentation analysis. Proven ability to interpret insurance requirements, identify process gaps, and support data-driven decision-making. .

## Links

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[ishwarprofile.netlify.app](#)

## Experience

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### WNS Global Services | Pune

#### Operations Associate | 08/2025 - Present

- Managed **day-to-day operations** for *Amerisure Insurance* in the **U.S. Commercial Auto (P&C) domain**
- Created and processed **quotes, submissions, updates** in **Impact / Guidewire PolicyCenter**.
- Coordinated with **underwriters** to ensure timely processing and issuance of policies
- Ensured accuracy of **coverage selection, limits, symbols, and deductibles** according to underwriting guidelines.
- Maintained strict adherence to **SLAs, quality standards, and compliance guidelines**
- Collaborated with team members to resolve discrepancies and improve process efficiency

### Gallagher Service Center LLP | Pune

#### Process Analyst | 09/2022 - 04/2024

- Experienced in U.S. International Insurance Operations, supporting backend processes such as policy documentation, data management
- Responsible for handling assigned insurance liabilities across various lines, including Property & Casualty (P&C), Commercial General Liability (CGL), Commercial Property, Workers' Compensation, and Personal Lines
- Attached relevant documents (e.g., Motor Vehicle Records) to the ImageRight database to maintain complete and accurate records.
- Ensured documentation accuracy and compliance with company policy guidelines.
- Communicated with underwriters via email to obtain missing documents required for processing insurance cases

### Amazon | Bengaluru

#### Process Associate | 01/2021 - 09/2021

- Handled **Amazon UAE marketplace operations**, focusing on **product mapping and competitor analysis**.
- Conducted **product research** on competitor platforms such as **Sharaf DG** and **Mumzworld AE** to identify matching listings.
- Compiled and shared **product comparison data** with the pricing team for **strategic pricing and listing optimization**.

## Skills

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P & C Insurance, Commercial Auto Quotation, US Insurance, New Business Underwriting Operations, Process Documentation, Insurance Operations, Back Office Operations, Java

## Education

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### Nagpur University | Nagpur

#### Bachelor Of Engineering | 06/2018

- Passed with 8.53 CGPA

### Prerna Junior College | Nagpur

#### HSC | 02/2014

- Passed with 78.62 percentage

### Shree Gajanan Vidyalaya | Nagpur

#### SSC | 03/2012

- Passed with 85.64 percentage

## Languages

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English, Hindi, Marathi (Marāṭhī)

## Awards

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Best Quality Performer at Gallagher