

## **Ishwarya Saran**

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A recent graduate of design and development from University College Cork, who is driven by new technologies. 3+ years experience in a multinational information technology services and consulting company. I am looking to utilize my current technical and analytical skills to help me further develop these skills in a practical and fast-paced environment.

### **SKILLS AND CERTIFICATION**

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- IT Skills - Java, HTML and CSS, JavaScript, SQL, Jira Tool, Github, Microsoft Office, Unified Functional Testing (UFT), Adobe Creative Suite.
- Knowledge in Design principles, such as color theory and typography, Agile methodology, Troubleshooting and testing skills, UX and UI design, Web frameworks, API design.
- Completed Figma - UI/UX Design Essential Training from Udemy
- Completed Web Development Bootcamp from Udemy

### **EDUCATION**

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**2021 – 2022, University College Cork, Cork, Ireland. (Partial Scholarship)**

M.Sc. Design and Development of Digital Business(DDDB).

**Key Modules:** Programming for Web Application and Services, Object-Oriented Programming using Java, Database Analysis, Mobile Application Development, Business Models and Interaction Design.

**Overall Grade:** 2.1 honours (GPA)

#### **Project work:**

- Group project on a Digital Supply Chain Solution - Logistik  
An application made for users in the logistic sector like Supply Chain Person, Delivery Driver and Average Regular user. The application is built using Android Studio in conjunction with Firebase for databases.
- E Commerce Website for the local businesses using HTML, CSS, JavaScript and Bootstrap.

**2014 – 2017, Lady Doak College, Tamil Nadu, India.**

Bachelor of Business Administration (BBA).

## **WORK EXPERIENCE**

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<b>Travglan T/A McDonald's</b>	<b>Crew Trainer</b>	<b>Cork, Ireland</b>	<b>September 2021 - Present</b>
<ul style="list-style-type: none"><li>● Providing training to new employees.</li><li>● Trained in all areas of customer service and kitchen operations.</li><li>● evaluating the performance of new employees and providing feedback and coaching as needed.</li><li>● Assisting with employee development identifying learning opportunities and providing ongoing coaching and support.</li><li>● Maintaining compliance with company procedures and policies.</li></ul>			
<b>Cognizant Technology Solutions</b>	<b>Programmer Analyst</b>	<b>Chennai, India</b>	<b>June 2018 - August 2021</b>
<ul style="list-style-type: none"><li>● Experience in web testing created and issued policies in applications.</li><li>● Validated the EPW copies for all the transactions and forms.</li><li>● Consolidated the defects and observations of the team daily basis and shared the same with the development team for fix and tracked it till closure.</li><li>● Involved in Test plan, Test case preparation, Task allocation, daily and weekly status report and Iteration summary report.</li><li>● Performed Functional testing, Regression testing, Retesting and UAT.</li><li>● Experience in testing Quick pdf (on demand request) for the transactions.</li><li>● Involved in sharing the forms with business for UAT review and sign off.Executed the scripts for Policy issuance and analyzed the reports.</li><li>● Reviewing Peer's deliverables.</li><li>● Mentoring new associates on Application, Test Conditions, Test Cases and QC Process.</li></ul>			
<b>Edyoo Technologies</b>	<b>Graphic Design Intern</b>	<b>Bangalore, India</b>	<b>May 2018 - June 2018</b>
<ul style="list-style-type: none"><li>● Participated in design team meetings, helped with design projects and social media, conduct client research, and collaborated with experienced designers for the projects.</li><li>● Design and develop graphic design projects for print, digital or other media.</li><li>● Develop a portfolio of work that will be used to support the company's strategy.</li><li>● Work with clients on creative ideas in order to create compelling visual content using Adobe Creative Suite (Photoshop/Premiere Pro/After Effects/InDesign/Illustrator).</li><li>● Create layouts from scratch as needed, using Photoshop or Illustrator.</li></ul>			

## **VOLUNTEER EXPERIENCE**

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<b>UCC LGBTQ Society</b>	<b>Social Media Officer</b>	<b>October 2021 - July 2022</b>
<ul style="list-style-type: none"><li>● Monitoring social media channels to respond appropriately to posts / comments, and identifying issues that require escalation.</li><li>● Promoting the events and activities organized by the society in the social media.</li></ul>		
<b>CoVID19India Org</b>	<b>Design and Social Media</b>	<b>April 2020 - April 2021</b>
<ul style="list-style-type: none"><li>● Design and develop graphic design projects for digital or other media.</li><li>● Creating the layout for the website using Adobe Photoshop.</li></ul>		