prelim_analysis_omar

October 25, 2024

```
[1]: import pandas as pd
     import seaborn as sns
     import matplotlib.pyplot as plt
[2]: cancelled = pd.read_csv('cancelled.csv')
     cancelled
[2]:
            OptionsNumber
                                             Duration AppointmentStatus
                                 StartDate
     0
                     89175
                               7/1/21 1:00
                                                   61
                                                          No Show/Client
                     61751
                               7/1/21 8:00
                                                   90
                                                             Provider Cx
     1
     2
                     62043
                               7/1/21 8:45
                                                  120
                                                          No Show/Client
     3
                               7/1/21 9:00
                     57251
                                                  120
                                                        Other Agency Cxl
     4
                               7/1/21 9:00
                                                             Provider Cx
                     60712
                                                   60
                     91696
                             6/28/24 16:15
                                                    0
                                                               Client Cx
     52628
     52629
                     90917
                             6/28/24 16:30
                                                   60
                                                          No Show/Client
     52630
                             6/28/24 17:30
                                                    0
                                                               Client Cx
                     68578
                             6/28/24 17:30
     52631
                     89046
                                                    60
                                                             Provider Cx
     52632
                     65318
                              6/30/24 9:00
                                                    60
                                                          No Show/Client
            AgeAtAppointment Gender
                                              Ethnicity PrimaryLanguage
     0
                                                                 English
                            17
                                                 Black
                            27
                                    F
                                                                  Spanish
     1
                                       Hispanic/Latino
     2
                            17
                                    F
                                                 White
                                                                 English
     3
                                        Hispanic/Latino
                                                                 English
                            16
     4
                             1
                                       Hispanic/Latino
                                                                 English
                                    F
     52628
                             8
                                                                 English
                                                 White
     52629
                            15
                                    F
                                       Hispanic/Latino
                                                                 English
     52630
                            15
                                       Hispanic/Latino
                                                                 English
                                    F
     52631
                             8
                                    М
                                                 White
                                                                 English
     52632
                            16
                                       Hispanic/Latino
                                                                 English
                  Religion
                                  County
     0
             [Not Entered]
                            Los Angeles
             [Not Entered]
     1
                                 Ventura
             [Not Entered]
                              Stanislaus
```

```
4
            [Not Entered]
                             Stanislaus
     52628
            [Not Entered]
                                    Kern
     52629
            [Not Entered]
                                 Tulare
     52630
            [Not Entered]
                                Ventura
     52631
            [Not Entered]
                             Stanislaus
     52632
            [Not Entered]
                                 Merced
     [52633 rows x 10 columns]
[3]: incidents = pd.read_csv('incident.csv')
     incidents
[3]:
          IncidentDate
                         IncidentTypeCode
                                            \
     0
            02/01/2022
     1
            11/26/2022
                                         6
     2
            11/26/2022
                                         6
     3
            02/01/2022
                                         6
                                         2
            07/06/2022
     6488
            01/25/2023
                                        20
     6489
            01/24/2023
                                        18
     6490
                                        55
            01/26/2023
     6491
            02/09/2023
                                        58
     6492
            02/22/2023
                                        27
                                              IncidentType
                                                             SubTypeCode
     0
                                         Epidemic Outbreak
                                                                      NaN
     1
                                         Epidemic Outbreak
                                                                      NaN
     2
                                         Epidemic Outbreak
                                                                      NaN
     3
                                         Epidemic Outbreak
                                                                      NaN
     4
                                          Unusual Incident
                                                                      5.0
                             12. Suicide Talk - screening
     6488
                                                                      NaN
     6489
                   11. Suspected Child Abuse (CPS) Report
                                                                      NaN
     6490
                                                    Suicide
                                                                    132.0
     6491
                                          Unusual Incident
                                                                    149.0
     6492 06. Infection Control/Epidemic Outbreak Issue
                                                                      NaN
          IncidentSubType
                            OptionsNumber
                                            AgeAtIncident Gender
                                                                          Ethnicity \
     0
                       NaN
                                     77036
                                                                F
                                                        13
                                                                             White
                                                                F
     1
                       NaN
                                     77036
                                                        13
                                                                             White
     2
                       NaN
                                     77037
                                                        15
                                                                F
                                                                             White
     3
                       NaN
                                     77037
                                                        14
                                                                F
                                                                             White
     4
                 ER Visit
                                     78745
                                                        13
                                                                   Hispanic/Latino
```

3

[Not Entered]

Merced

```
6488
                       NaN
                                     90893
                                                        10
                                                                 М
                                                                              White
     6489
                       NaN
                                                        17
                                                                 F
                                     90826
                                                                              White
     6490
                      Talk
                                    100019
                                                        19
                                                                 U
                                                                       [Not Entered]
                                                                 F
     6491
                     Other
                                    100024
                                                        19
                                                                              Black
     6492
                       NaN
                                     65185
                                                        12
                                                                    Hispanic/Latino
                                                    ServiceDivision
          PrimaryLanguage
                                       Religion
     0
                   English
                            Non-Denominational
                                                        Foster Care
     1
                   English
                            Non-Denominational
                                                        Foster Care
     2
                   English
                                  No Preference
                                                        Foster Care
     3
                   English
                                  No Preference
                                                        Foster Care
     4
                   English
                                  No Preference
                                                        Foster Care
                     •••
     6488
                   English
                                  [Not Entered]
                                                         Wraparound
                   English
                                  [Not Entered]
     6489
                                                         Wraparound
             [Not Entered]
     6490
                                  [Not Entered]
                                                       Transitional
     6491
                   English
                                  No Preference
                                                       Transitional
     6492
                   English
                                  [Not Entered]
                                                  Behavioral Health
                               CountyOService
     0
                                   FRESNO DSS
     1
                                   FRESNO DSS
     2
                                   FRESNO DSS
     3
                                   FRESNO DSS
     4
                                   FRESNO DSS
                          WRAP - Kern Kaiser
     6488
     6489
           WRAP - Tulare WRAP Mental Health
     6490
                                     L.A. DSS
     6491
                               STANISLAUS DSS
     6492
                        BH-Merced County CSP
     [6493 rows x 13 columns]
[4]: challenges = pd.read_csv('challenges.csv')
     challenges
[4]:
             OptionsNumber DateCompleted
                                                        CANSCategoryName
     0
                                             Caregiver Strengths & Needs
                      51302
                                11/02/2019
     1
                      51302
                                11/02/2019
                                             Caregiver Strengths & Needs
     2
                      51302
                                11/02/2019
                                             Caregiver Strengths & Needs
     3
                                             Caregiver Strengths & Needs
                      51302
                                11/02/2019
     4
                      51302
                                11/02/2019
                                             Caregiver Strengths & Needs
     597761
                      69680
                                09/18/2024
                                                        x-Module: Trauma
     597762
                                09/18/2024
                                                        x-Module: Trauma
                      69680
                                                        x-Module: Trauma
     597763
                      69680
                                09/18/2024
```

```
597764
                      69680
                                09/18/2024
                                                        x-Module: Trauma
     597765
                      69680
                                09/18/2024
                                                        x-Module: Trauma
                                                    ItemTitle QuestionKey
     0
                       Accessibility To Child Care Services
     1
                                               Developmental
                                                                       0-3
     2
                                                                       0-3
                                      Educational Attainment
     3
                         Employment/Educational Functioning
                                                                       0-3
     4
                                               Family Stress
                                                                       0-3
     597761
                                          Sexual Abuse (Y/N)
                                                                       Y/N
     597762
                                 War/Terroism Affected (Y/N)
                                                                       Y/N
     597763
             Witness to Community or School Violence (Y/N)
                                                                       Y/N
     597764
                           Witness to Family Violence (Y/N)
                                                                       Y/N
     597765
                  Witness/Victim to Criminal Activity (Y/N)
                                                                       Y/N
             ChoiceValue
                           AgeWhenAssessed Gender
                                                         Ethnicity PrimaryLanguage
     0
                      0.0
                                                                            English
                                         16
                                                           Laotian
                      0.0
                                                  F
     1
                                         16
                                                           Laotian
                                                                            English
                                                  F
     2
                      0.0
                                         16
                                                           Laotian
                                                                            English
     3
                                                  F
                      0.0
                                         16
                                                           Laotian
                                                                            English
     4
                      0.0
                                                 F
                                                                            English
                                         16
                                                           Laotian
                                                                            English
     597761
                      0.0
                                          6
                                                 F
                                                     No Preference
     597762
                      0.0
                                          6
                                                 F
                                                     No Preference
                                                                            English
     597763
                      1.0
                                          6
                                                     No Preference
                                                                            English
     597764
                      1.0
                                          6
                                                 F
                                                     No Preference
                                                                            English
     597765
                      0.0
                                                     No Preference
                                                                            English
                   Religion
                                  County
     0
              [Not Entered]
                                  Merced
     1
              [Not Entered]
                                 Merced
     2
              [Not Entered]
                                 Merced
     3
              [Not Entered]
                                  Merced
     4
              [Not Entered]
                                 Merced
     597761
             [Not Entered]
                             Stanislaus
     597762
             [Not Entered]
                             Stanislaus
     597763
             [Not Entered]
                             Stanislaus
             [Not Entered]
                             Stanislaus
     597764
             [Not Entered]
                             Stanislaus
     597765
     [597766 rows x 12 columns]
[5]: demographic = pd.read_csv('demographic.csv')
```

demographic

```
[5]:
           OptionsNumber Gender
                                   AgeAtStart
                                                      Ethnicity PrimaryLanguage
     0
                     8425
                                F
                                             5
                                                  [Not Entered]
                                                                   [Not Entered]
     1
                    13081
                                                  [Not Entered]
                                                                   [Not Entered]
                                М
                                            11
     2
                    14959
                                F
                                            16
                                                Hispanic/Latino
                                                                         English
                                                                         English
     3
                                                  [Not Entered]
                    15113
                                F
                                            15
     4
                                F
                                            22
                                                         Black
                                                                         English
                    16063
                                                  No Preference
     4445
                   100046
                                F
                                            22
                                                                         English
     4446
                   100048
                                F
                                            18
                                                Hispanic/Latino
                                                                         English
     4447
                   100050
                                U
                                            19
                                                  [Not Entered]
                                                                   [Not Entered]
     4448
                                U
                   100051
                                            18
                                                  [Not Entered]
                                                                   [Not Entered]
     4449
                   100052
                                U
                                            18
                                                  [Not Entered]
                                                                   [Not Entered]
                                                                       CountyofService \
                  Religion
                               ServiceDivision
                                                 ZBH-Stan Co. Outpatient (Do not use)
     0
             [Not Entered]
                            Behavioral Health
     1
             [Not Entered]
                             Behavioral Health
                                                 ZBH-Stan Co. Outpatient (Do not use)
     2
             [Not Entered]
                            Behavioral Health
                                                 ZBH-Stan Co. Outpatient (Do not use)
     3
             [Not Entered]
                            Behavioral Health
                                                 ZBH-Stan Co. Outpatient (Do not use)
     4
            No Preference
                                  Transitional
                                                                       SAN JOAQUIN DSS
           Other Religion
     4445
                                  Transitional
                                                                       SAN JOAQUIN DSS
            No Preference
     4446
                                  Transitional
                                                                               KERN DSS
     4447
            [Not Entered]
                                  Transitional
                                                                               L.A. DSS
     4448
            [Not Entered]
                                  Transitional
                                                                               L.A. DSS
     4449
            [Not Entered]
                                  Transitional
                                                                          RIVERSIDE DSS
                   DOP
                        DOD
     0
           07/21/2010
                        NaN
     1
           09/13/2011
                        NaN
           11/08/2013
                        NaN
     3
           12/04/2013
                        NaN
     4
           09/02/2022
                        NaN
     4445
           01/30/2023
                        NaN
     4446
           01/31/2023
                        NaN
     4447
           02/16/2023
                        NaN
     4448
           02/22/2023
                        NaN
     4449
           02/22/2023
     [4450 rows x 10 columns]
[6]: cancelled.sort_values(by='OptionsNumber', ascending=True)
[6]:
            OptionsNumber
                                             Duration AppointmentStatus \
                                  StartDate
                             9/12/22 15:00
                                                    60
                                                                Client Cx
     21767
                      8107
                                                        Other Agency Cxl
     6073
                      8107
                             11/2/21 16:00
                                                    60
     3486
                     11745
                              9/8/21 16:00
                                                        Other Agency Cxl
```

```
22142
                     11745
                             9/20/22 13:30
                                                   60
                                                            Provider Cx
     12193
                     11745
                             3/14/22 16:30
                                                   60
                                                              Client Cx
     33940
                     92521
                              7/7/23 10:00
                                                   60
                                                              Client Cx
     5118
                     92521
                           10/13/21 14:00
                                                         No Show/Client
                                                   60
     12273
                     92521
                             3/15/22 16:00
                                                   60
                                                         No Show/Client
     10313
                     92521
                              2/2/22 16:30
                                                         No Show/Client
                                                   60
                                                         No Show/Client
     42252
                     92521
                              1/9/24 15:30
                                                   60
            AgeAtAppointment Gender
                                             Ethnicity PrimaryLanguage \
                                                White
                                                                English
     21767
                           18
     6073
                           17
                                   F
                                                White
                                                                English
     3486
                           15
                                   Μ
                                                White
                                                                English
     22142
                           17
                                   М
                                                White
                                                                English
     12193
                           16
                                   М
                                                White
                                                                English
     33940
                                      Hispanic/Latino
                                                                English
                           17
     5118
                                      Hispanic/Latino
                                                                English
                           15
                                   F
     12273
                           15
                                      Hispanic/Latino
                                                                English
     10313
                           15
                                   F
                                      Hispanic/Latino
                                                                English
     42252
                           17
                                      Hispanic/Latino
                                                                English
                 Religion
                                County
            [Not Entered]
     21767
                            Stanislaus
     6073
            [Not Entered]
                            Stanislaus
     3486
            [Not Entered]
                            Stanislaus
     22142
            [Not Entered]
                            Stanislaus
     12193
            [Not Entered]
                            Stanislaus
     33940
            [Not Entered]
                            Stanislaus
            [Not Entered]
     5118
                            Stanislaus
     12273
            [Not Entered]
                            Stanislaus
            [Not Entered]
     10313
                            Stanislaus
     42252
            [Not Entered]
                            Stanislaus
     [52633 rows x 10 columns]
[7]: cancelled['AppointmentStatus'].unique() # What do these all mean? Are these
      ⇔irrelevant? Should we filter on any of these?
[7]: array(['No Show/Client', 'Provider Cx', 'Other Agency Cxl', 'Late Cxl',
            'Client Cx', 'County Disallowed'], dtype=object)
     cancelled[cancelled['AppointmentStatus'] == 'County Disallowed']
[8]:
            OptionsNumber
                                StartDate Duration AppointmentStatus \
     184
                     58196
                              7/7/21 9:00
                                                      County Disallowed
```

```
539
                     54969
                             7/13/21 11:00
                                                   105
                                                        County Disallowed
     1274
                     89563
                             7/26/21 17:45
                                                    19
                                                        County Disallowed
     1413
                     89563
                             7/28/21 17:45
                                                   133
                                                        County Disallowed
     1490
                     89563
                             7/29/21 17:45
                                                   123
                                                        County Disallowed
     32544
                     64186
                              6/5/23 11:30
                                                   120
                                                        County Disallowed
     32600
                                                        County Disallowed
                     63254
                              6/6/23 11:45
                                                     3
     32642
                     65299
                              6/6/23 18:20
                                                    60
                                                        County Disallowed
                                                        County Disallowed
     32686
                     65849
                              6/7/23 14:30
                                                    95
     40349
                             12/1/23 11:00
                                                        County Disallowed
                     65766
                                                    70
            AgeAtAppointment Gender
                                              Ethnicity PrimaryLanguage
     184
                             8
                                                 White
                                                                  English
     539
                            15
                                    М
                                        Hispanic/Latino
                                                                  English
                                    F
     1274
                            12
                                                Mexican
                                                                  English
                                    F
     1413
                            12
                                                Mexican
                                                                  English
                                    F
     1490
                            12
                                                                  English
                                                Mexican
     32544
                            18
                                        Hispanic/Latino
                                                                  English
     32600
                             8
                                    F
                                                                  English
                                                 Black
                                    F
     32642
                            13
                                                 White
                                                                  English
     32686
                             7
                                    F
                                                                  English
                                        Hispanic/Latino
     40349
                            12
                                       Hispanic/Latino
                                                                  English
                                  County
                  Religion
     184
             [Not Entered]
                              Stanislaus
                              San Benito
     539
             [Not Entered]
     1274
                              Stanislaus
             [Not Entered]
     1413
             [Not Entered]
                              Stanislaus
     1490
             [Not Entered]
                              Stanislaus
     32544
             [Not Entered]
                             San Joaquin
     32600
             [Not Entered]
                             San Joaquin
     32642
             [Not Entered]
                             San Joaquin
     32686
             [Not Entered]
                             San Joaquin
     40349
             [Not Entered]
                              Stanislaus
     [200 rows x 10 columns]
[9]: cancelled.sort_values(by='Duration', ascending=True)
[9]:
                                             Duration AppointmentStatus
             OptionsNumber
                                 StartDate
     39276
                     20007
                             11/6/23 17:15
                                                     0
                                                                 Late Cxl
     24204
                     90498
                             11/2/22 16:00
                                                     0
                                                                Client Cx
                                                          No Show/Client
     24205
                     90498
                             11/2/22 16:00
                                                     0
                             3/15/22 15:30
     12267
                     89441
                                                     0
                                                               Client Cx
                     91007
                             3/30/23 12:30
                                                     0
                                                                Client Cx
     29387
```

```
31945
                      91041
                               5/20/23 8:00
                                                    360
                                                                 Client Cx
      15458
                      61152
                               5/16/22 9:15
                                                    360
                                                           No Show/Client
                                                               Provider Cx
      4966
                      61549
                              10/11/21 9:30
                                                    480
      30204
                      60286
                               4/18/23 9:00
                                                    540
                                                               Provider Cx
      4440
                      62342
                              9/28/21 12:30
                                                    750
                                                           No Show/Client
              AgeAtAppointment Gender
                                               Ethnicity PrimaryLanguage
      39276
                              7
                                      F
                                             Other Asian
                                                                   English
      24204
                             17
                                      F
                                           No Preference
                                                                   English
                                                                   English
                             17
                                      F
                                           No Preference
      24205
      12267
                             18
                                                   White
                                                                   English
      29387
                             18
                                     Μ
                                           No Preference
                                                                   English
      31945
                             13
                                         Hispanic/Latino
                                                                   English
      15458
                             13
                                      F
                                         Hispanic/Latino
                                                                   English
                                      F
                                                                   English
      4966
                             13
                                                   White
      30204
                                      F
                                                   Black
                                                                   English
                             16
      4440
                                      F
                             13
                                                   Black
                                                                   English
                   Religion
                                   County
      39276
              [Not Entered]
                               Stanislaus
      24204
              [Not Entered]
                                      Kern
      24205
              [Not Entered]
                                      Kern
      12267
              [Not Entered]
                                   Merced
      29387
              [Not Entered]
                              Santa Clara
      31945
              [Not Entered]
                                     Kern
      15458
              [Not Entered]
                                   Merced
      4966
              [Not Entered]
                                   Merced
      30204
              [Not Entered]
                                    Kings
      4440
              [Not Entered]
                              San Joaquin
      [52633 rows x 10 columns]
[10]: cancelled[cancelled['Duration'] == 0]
[10]:
              OptionsNumber
                                  StartDate
                                              Duration AppointmentStatus
      5
                      60942
                                7/1/21 9:00
                                                      0
                                                                  Late Cxl
      26
                      89055
                               7/1/21 12:15
                                                      0
                                                                 Client Cx
      27
                      89206
                               7/1/21 12:57
                                                      0
                                                           No Show/Client
                               7/1/21 14:00
      40
                      76465
                                                      0
                                                                 Client Cx
      45
                      89065
                               7/1/21 14:30
                                                      0
                                                                 Client Cx
```

0

0

Client Cx

Client Cx

No Show/Client

52620

52621

52623

68916

92211

91904

6/28/24 15:30

6/28/24 15:30

6/28/24 15:58

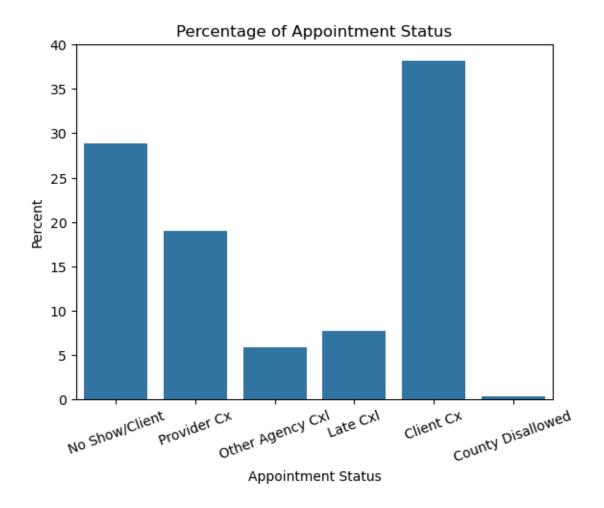
52628	91696	6/28/24	l6:15 0	Client Cx	
52630	68578			Client Cx	
02000	00010	0/20/24 .	0	Offent Ox	
	AgeAtAppointm	ent Gender	Ethnicity	PrimaryLanguage	\
5	0 11	5 F	Mexican		
26		10 M	White	English	
27		17 F	White	English	
40		15 M	Hispanic/Latino	English	
45		15 F	Hispanic/Latino	English	
	•••	•••	•••	•••	
52620		10 M	Hispanic/Latino	English	
52621		8 M	Black	English	
52623		14 F	Hispanic/Latino	English	
52628		8 F	White	English	
52630		15 F	Hispanic/Latino	English	
	Religion		•		
5	[Not Entered]	Ventui	ra		
26	[Not Entered]	Stanislau	ıs		
27	[Not Entered]	Kei	n		
40	[Not Entered]	Merce			
45	[Not Entered]	Merce	ed		
•••	•••	•••			
52620	[Not Entered]	Merce	ed		
52621	[Not Entered]	Kei	n		
52623	[Not Entered]	Tulai	re		
52628	[Not Entered]	Kei	n		
52630	[Not Entered]	Ventui	ra		
_		_			
[8490	rows x 10 colu	mns]			
7					

[11]: cancelled

[11]:	OptionsNumber	StartDate	Duration	AppointmentStatus	\
0	89175	7/1/21 1:00	61	No Show/Client	
1	61751	7/1/21 8:00	90	Provider Cx	
2	62043	7/1/21 8:45	120	No Show/Client	
3	57251	7/1/21 9:00	120	Other Agency Cxl	
4	60712	7/1/21 9:00	60	Provider Cx	
•••	•••	•••	•••	•••	
52628	91696	6/28/24 16:15	0	Client Cx	
52629	90917	6/28/24 16:30	60	No Show/Client	
52630	68578	6/28/24 17:30	0	Client Cx	
52631	89046	6/28/24 17:30	60	Provider Cx	
52632	65318	6/30/24 9:00	60	No Show/Client	

Ethnicity PrimaryLanguage \ AgeAtAppointment Gender

```
0
                            17
                                                 Black
                                                                 English
      1
                            27
                                                                 Spanish
                                       Hispanic/Latino
      2
                                                                 English
                            17
                                                 White
      3
                                       Hispanic/Latino
                                                                 English
                            16
      4
                             1
                                       Hispanic/Latino
                                                                 English
                                                                 English
      52628
                             8
                                    F
                                                 White
      52629
                                       Hispanic/Latino
                                                                 English
                            15
                                       Hispanic/Latino
                                                                 English
      52630
                            15
                                    F
      52631
                             8
                                                 White
                                                                 English
      52632
                                                                 English
                            16
                                       Hispanic/Latino
                  Religion
                                  County
      0
             [Not Entered]
                             Los Angeles
      1
             [Not Entered]
                                 Ventura
      2
             [Not Entered]
                              Stanislaus
      3
             [Not Entered]
                                  Merced
      4
             [Not Entered]
                              Stanislaus
             [Not Entered]
      52628
                                    Kern
      52629
             [Not Entered]
                                  Tulare
             [Not Entered]
      52630
                                 Ventura
      52631
             [Not Entered]
                              Stanislaus
             [Not Entered]
                                  Merced
      52632
      [52633 rows x 10 columns]
[12]: sns.countplot(data=cancelled, x='AppointmentStatus', stat='percent')
      plt.xticks(rotation=20);
      plt.xlabel('Appointment Status')
      plt.ylabel('Percent')
      plt.title('Percentage of Appointment Status');
```



[13]:	_	<pre>no_shows = cancelled[cancelled['AppointmentStatus'] == 'No Show/Client'] no_shows</pre>						
[13]:		OptionsNumber	Star	tDate	Duration	Appoir	ntmentStatus	\
	0	89175	7/1/21	1:00	61	No	Show/Client	
	2	62043	7/1/21	8:45	120	No	Show/Client	
	7	53563	7/1/21	9:30	5	No	Show/Client	
	13	61848	7/1/21	10:00	120	No	Show/Client	
	14	55157	7/1/21	11:00	90	No	Show/Client	
	•••	•••	•••				•••	
	52617	61138	6/28/24	15:30	90	No	Show/Client	
	52623	91904	6/28/24	15:58	0	No	Show/Client	
	52626	68003	6/28/24	16:00	60	No	Show/Client	
	52629	90917	6/28/24	16:30	60	No	Show/Client	
	52632	65318	6/30/24	9:00	60	No	Show/Client	
		AgeAtAppointme	nt Gender	:	Ethnicit	y Prin	naryLanguage	\
	0		17 N	I	Black		English	

```
7
                            17
                                    F
                                                                 English
                                                 White
                                                                 English
      13
                            17
                                       Hispanic/Latino
      14
                                          No Preference
                                                                 English
                            10
      52617
                                       Hispanic/Latino
                                                                 English
                            16
                                    F
                                                                 English
      52623
                            14
                                       Hispanic/Latino
      52626
                                       Hispanic/Latino
                                                                 English
                            11
                                       Hispanic/Latino
      52629
                            15
                                                                 English
      52632
                            16
                                    M Hispanic/Latino
                                                                 English
                  Religion
                                  County
             [Not Entered]
      0
                            Los Angeles
             [Not Entered]
      2
                              Stanislaus
      7
             [Not Entered]
                              Stanislaus
             [Not Entered]
                              Stanislaus
      13
      14
             [Not Entered]
                                  Merced
             [Not Entered]
      52617
                                   Kings
             [Not Entered]
      52623
                                  Tulare
      52626
             [Not Entered]
                              Stanislaus
      52629
             [Not Entered]
                                  Tulare
      52632
             [Not Entered]
                                  Merced
      [15178 rows x 10 columns]
[14]: no_shows_counts = no_shows['OptionsNumber'].value_counts().to_frame()
      no_shows_counts
[14]:
                      count
      OptionsNumber
      61138
                        115
      62562
                         87
      89244
                         85
      89492
                         76
      66291
                         70
      67501
                          1
      67673
                          1
      68757
                          1
      67263
                          1
```

2

67261

[3217 rows x 1 columns]

17

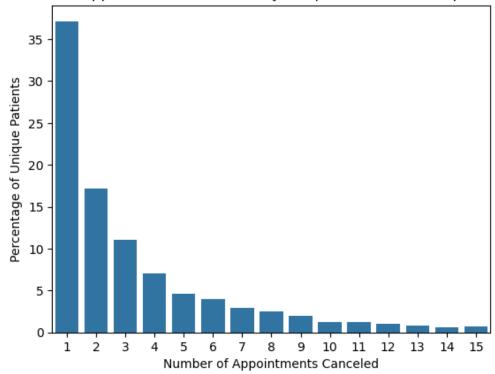
F

White

English

[15]: # here we can see that the vast majority of people are cancelling appoinments $_$ are typically just a one time thing

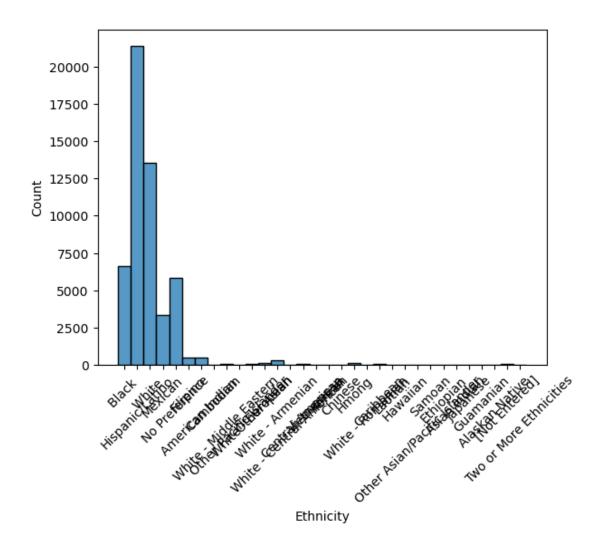
Number of Appointments Canceled by Unique Patients in the past 3 years

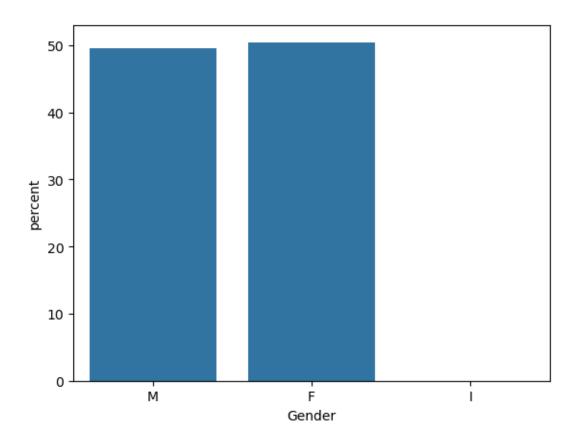


0.1 Cancelled Demographics

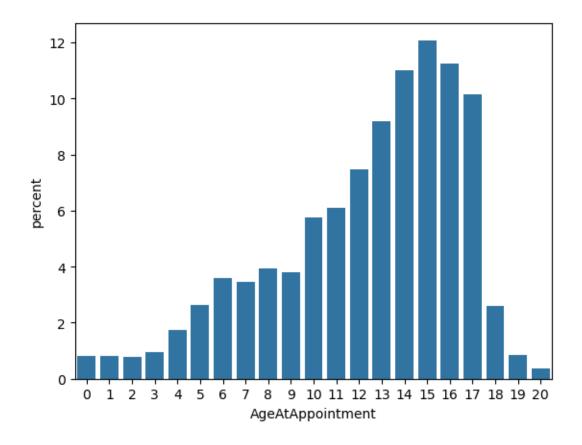
[16]: cancelled [16]: OptionsNumber StartDate Duration AppointmentStatus 89175 7/1/21 1:00 No Show/Client 0 61 1 61751 7/1/21 8:00 90 Provider Cx 2 62043 7/1/21 8:45 No Show/Client 120 7/1/21 9:00 3 57251 120 Other Agency Cxl

```
4
                               7/1/21 9:00
                      60712
                                                   60
                                                             Provider Cx
      52628
                      91696
                             6/28/24 16:15
                                                    0
                                                               Client Cx
                             6/28/24 16:30
                                                          No Show/Client
      52629
                      90917
                                                    60
      52630
                      68578 6/28/24 17:30
                                                    0
                                                               Client Cx
                      89046 6/28/24 17:30
                                                             Provider Cx
      52631
                                                    60
      52632
                      65318
                              6/30/24 9:00
                                                    60
                                                          No Show/Client
             AgeAtAppointment Gender
                                              Ethnicity PrimaryLanguage \
      0
                            17
                                                 Black
                                                                 English
                                                                 Spanish
      1
                            27
                                        Hispanic/Latino
      2
                            17
                                    F
                                                 White
                                                                 English
      3
                            16
                                    M Hispanic/Latino
                                                                 English
      4
                             1
                                        Hispanic/Latino
                                                                 English
      52628
                             8
                                    F
                                                 White
                                                                 English
                                        Hispanic/Latino
                                                                 English
      52629
                            15
      52630
                            15
                                        Hispanic/Latino
                                                                 English
                                                 White
                                                                 English
      52631
                             8
      52632
                            16
                                        Hispanic/Latino
                                                                 English
                  Religion
                                  County
      0
              [Not Entered]
                            Los Angeles
      1
              [Not Entered]
                                 Ventura
      2
              [Not Entered]
                              Stanislaus
      3
              [Not Entered]
                                  Merced
              [Not Entered]
                              Stanislaus
      52628
             [Not Entered]
                                     Kern
      52629
             [Not Entered]
                                  Tulare
             [Not Entered]
      52630
                                 Ventura
      52631
             [Not Entered]
                              Stanislaus
             [Not Entered]
      52632
                                  Merced
      [52633 rows x 10 columns]
[17]: # Ethnicity
      sns.histplot(data=cancelled, x='Ethnicity')
      plt.xticks(rotation=45);
      # eventually bin these ethnicities to make the graph look more cleaner (maybe_
       \hookrightarrow like the top 5 + others?
```





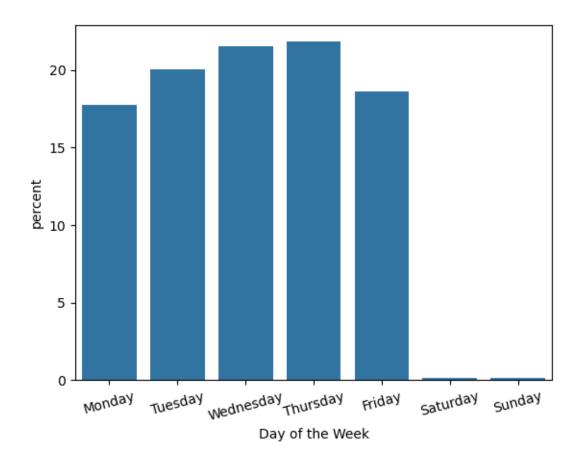
```
[20]: cancelled[cancelled['Gender'] == 'I']
      # seems like there is a (singular) person with the gender I? maybe gender_
       →confirming or just not put?
[20]:
            OptionsNumber
                              StartDate Duration AppointmentStatus \
      16437
                    62795 6/1/22 18:00
                                               90
                                                           Late Cxl
            AgeAtAppointment Gender
                                         Ethnicity PrimaryLanguage
                                                                         Religion \
      16437
                                  I No Preference
                                                           English [Not Entered]
                          37
             County
      16437 Ventura
[21]: sns.countplot(data=cancelled, x='AgeAtAppointment', stat='percent')
     plt.xlim(-0.5, 20.5);
```



/tmp/ipykernel_111/440367340.py:2: UserWarning: Could not infer format, so each
element will be parsed individually, falling back to `dateutil`. To ensure
parsing is consistent and as-expected, please specify a format.
 cancelled['date'] = pd.to_datetime(cancelled['Date']) # object to dataframe
(can produce bettter data)

```
[24]: cancelled
```

```
[24]:
             OptionsNumber
                           Duration AppointmentStatus
                                                         AgeAtAppointment Gender
      0
                     89175
                                   61
                                         No Show/Client
                                                                        17
                                                                                М
      1
                     61751
                                  90
                                            Provider Cx
                                                                        27
                                                                                F
      2
                     62043
                                  120
                                         No Show/Client
                                                                        17
                                                                                F
      3
                                       Other Agency Cxl
                     57251
                                  120
                                                                        16
                                                                                Μ
      4
                                            Provider Cx
                     60712
                                   60
                                                                         1
                                                                                М
      52628
                     91696
                                   0
                                              Client Cx
                                                                         8
                                                                                F
                                                                                F
      52629
                     90917
                                  60
                                         No Show/Client
                                                                        15
      52630
                     68578
                                   0
                                              Client Cx
                                                                        15
                                                                                F
                                  60
      52631
                     89046
                                            Provider Cx
                                                                         8
                                                                                М
      52632
                                   60
                                         No Show/Client
                     65318
                                                                        16
                                                                                М
                   Ethnicity PrimaryLanguage
                                                    Religion
                                                                   County
                                                                             Time
      0
                                               [Not Entered]
                      Black
                                      English
                                                              Los Angeles
                                                                             1:00
      1
             Hispanic/Latino
                                      Spanish
                                               [Not Entered]
                                                                   Ventura
                                                                             8:00
      2
                      White
                                      English
                                               [Not Entered]
                                                               Stanislaus
                                                                             8:45
             Hispanic/Latino
      3
                                      English
                                               [Not Entered]
                                                                   Merced
                                                                             9:00
      4
             Hispanic/Latino
                                      English
                                               [Not Entered]
                                                               Stanislaus
                                                                             9:00
                      White
                                                                     Kern 16:15
      52628
                                      English
                                               [Not Entered]
             Hispanic/Latino
                                      English
                                               [Not Entered]
                                                                            16:30
      52629
                                                                   Tulare
      52630
             Hispanic/Latino
                                      English
                                               [Not Entered]
                                                                  Ventura 17:30
      52631
                                      English
                                               [Not Entered]
                                                                           17:30
                      White
                                                               Stanislaus
      52632
            Hispanic/Latino
                                      English
                                               [Not Entered]
                                                                   Merced
                                                                            9:00
                                          int_dotw
                  date month
                                   dotw
      0
            2021-07-01
                                                 3
                               Thursday
                                                 3
      1
            2021-07-01
                               Thursday
      2
            2021-07-01
                               Thursday
                                                 3
      3
            2021-07-01
                               Thursday
                                                 3
                            7
      4
            2021-07-01
                               Thursday
                                                 3
      52628 2024-06-28
                                 Friday
                                                 4
                            6
                                                 4
      52629 2024-06-28
                            6
                                 Friday
      52630 2024-06-28
                            6
                                 Friday
                                                 4
                                 Friday
      52631 2024-06-28
                                                 4
      52632 2024-06-30
                                 Sunday
      [52633 rows x 14 columns]
[25]: sns.countplot(data=cancelled, x='int_dotw', stat='percent')
      plt.xticks([0, 1, 2, 3, 4, 5, 6], ['Monday', 'Tuesday', 'Wednesday', u
       plt.xticks(rotation=15)
      plt.xlabel('Day of the Week');
```



[26]: # Looks like people tend to overall cancel in the middle of the week # We should look at getting rid of county disallowments the dataframe # take a look at the day of cancelations

[]: