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EPRM
Enterprise Protection
Risk Management

How to Obtain an EPRM User Profile

EPRM v3.64, March 2024

EPRM User Support: epmhelp@hii-tsd.com
1.800.754.4204

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Preliminary Notes

- You must have a SIPRNET account, active SIPR token, and SIPRNET email address in order to access EPRM
- Requesting a user profile can be done on either SIPRNET or NIPRNET by following the steps on the following pages

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Getting Started On SIPRNET

1. Navigate via SIPRNET to:
<https://eprm.csd.disa.smil.mil/> The screen at right will appear.
2. Request a user profile by clicking the **Request a User Profile** link. A pop-up window will display the required information for obtaining a new account.
3. Email the required information to:
 1. NIPR: eprmhlp@hii-tds.com or,
 2. SIPR: raleigh.a.onks.ctr@mail.smil.mil
4. You will receive an auto-generated email, to your SIPRNET email inbox, with your temporary password within 2 business days.

Important:

the **Compose E-Mail** button launches a new Outlook mail message only if an Outlook account is associated with the SIPR terminal. If unable to access your Outlook account, or if no account is associated with the SIPR terminal, use the NIPR email address at the top of the pop-up window to send the required information.

RECOMMENDED BROWSERS: For optimal performance, Microsoft Edge is recommended. Google Chrome and Firefox are supported. Internet Explorer (IE) is no longer optimum as Microsoft has started phasing it out.

Login


E-Mail:


Note instructions directly below

Before you can login with your SIPR token, you must [add your SIPR token ID to your user profile.](#)

☐ [I have read and agree to the Terms of Use.](#)

Login

**EPRM**
Enterprise Protection
Risk Management

**MARMS**
Mission Assurance Risk
Management System
ASSESSMENT MODULE

EPRM is part of the Mission Assurance Risk Management System (MARMS)

How to request a user profile

For EPRM access, please email the following required information to the [EPRM Help Desk](#):

NIPR: eprmhlp@alionscience.com
SIPR: eprmhlp@alionscience.com

Name
Title / Rank
Phone Number (NOT DSN)
Service or Component
Major Command
Installation / Base / Fort
Unit
NIPR E-Mail
SIPR E-Mail
Assessment Type (OPSEC, IP, ATRP, IDRM, DoD Insider)

Required info.

Cancel Compose E-Mail

[Add SIPR Token ID to Your User Profile](#)

[I forgot my password](#)

[Request a user profile](#)

For help with a locked or expired user profile, please call 800-754-4204 or 703-998-1620, or email the [EPRM Help Desk](#).

NIPR: eprmhlp@alionscience.com
SIPR: raleigh.a.onks.ctr@mail.smil.mil

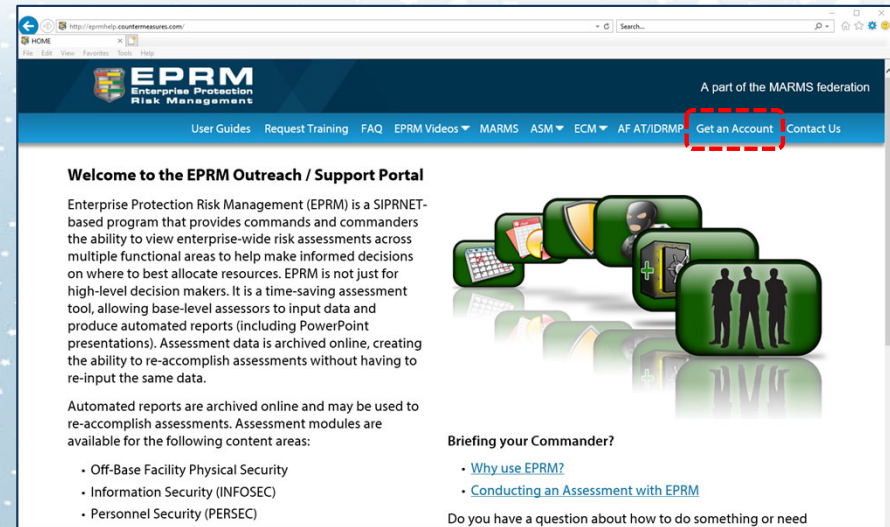
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Getting Started On NIPRNET

1. Navigate via NIPRNET to:
<http://eprmhlp.countermeasures.com/>
The screen at right will appear.
2. Request a user profile by clicking on the “**Get an Account**” link at the top right of the page.
3. Create a new account request email to either
 - caleb.jones.6.ctr@us.af.mil or
 - raleigh.onks.ctr@us.af.mil
4. In your request you need to provide: Name(First, MI, Last); Telephone (not DSN); Duty Title; Service; Major Command; Base/Station/Post; Unit/Organization; Email NIPR & SIPR; User objective, e.g., Information Protection, OPSEC, AT/FP, etc. [be specific, or you may not be assigned the proper roles]
5. You will receive an auto-generated email, to your SIPRNET email inbox, with your temporary password within 3-5 business days.



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Logging into EPRM

IMPORTANT: See browser advisement.
Troubleshooting an issue may be as simple as using a different browser.

1. Navigate via SIPRNET to:
<https://eprm.csd.disa.smil.mil/>
 - a. First time users must add their SIPR token ID to their profile prior to gaining access to EPRM. Follow this link to initiate the process.
2. Enter your SIPRNET email address in the first box in the Login window.
3. Check the box acknowledging the Terms of Use. [Note: failure to check this box will restart the login process and you will have to retype your email address.]
4. Click “Login”.

RECOMMENDED BROWSERS: For optimal performance, Microsoft Edge is recommended. Google Chrome and Firefox are supported. Internet Explorer (IE) is no longer optimum as Microsoft has started phasing it out.

Login

E-Mail:

Before you can login with your SIPR token, you must [add your SIPR token ID to your user profile.](#)

☐ I have read and agree to the [Terms of Use.](#)

Login

**EPRM**
Enterprise Protection
Risk Management

**MARMS**
Mission Assurance Risk
Management System
ASSESSMENT MODULE

Please log in.

[Add SIPR Token ID to Your User Profile](#)

[I forgot my password](#)

[Request a user profile](#)

For help with a locked or expired user profile, please call 800-754-4204 or 703-998-1620, or email the [EPRM Help Desk](#)

NIPR: eprmHelp@alionscience.com

SIPR: raleigh.a.onks.ctr@mail.smil.mil

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The First Time Opening EPRM

After successful login, the user is brought to the Home screen (below). The user's dashboard may appear different depending on the roles/permissions they have been assigned by the User Administrator.

EPRM TEST SITE

EPRM Enterprise Protection Risk Management
A part of the MARMS federation.

Job First
Version: based on 3.42.0.5 rev. 625
Last Login: 03/17/2021 15:01:20
Want to make EPRM better? Send us your feedback!

Welcome to EPRM
User Support Training

This is your resource to complete the Risk Assessment process.
EPRM will help you understand risk analysis by assisting you in identifying your assets and what protection measures your organization has in place.

EPRM automates the assessment process by guiding you step by step through identifying Assets, Threats, what your organization is doing now and what it can do better. You can assign tasks and create reports to truly understand and explain your Risk.

Main Menu

- [Manage Assessments](#)
- [Advanced Analysis](#)
- [Manage Templates \(including AHTAs\)](#)
- [Manage Survey Responses](#)
- [Survey Analysis](#)
- [User Guides and References](#)
- [Legacy CVAMP Assessment Data](#)
- [Manage MA Assessments](#)
- [Manage IAS](#)

☐ Enable Accessibility Color

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User Administration—User Roles

The most common roles for a majority of users are described below. These roles equip users with the ability to create and complete assessments or templates, utilize assessments or templates created by other users on or below their node of the hierarchy, and conduct analysis of completed assessments within their assigned node.

- **Assessor** Create assessments on their assigned node and below. Analyze assessments and recommend remediation.
- **Assessment Manager** View/Edit assessments created by assessors on or below their assigned node. Approve risk decision packages.
- **Templator** Create/manage their own templates on their assigned node and below. Expire their own templates from further use.
- **Template Manager** View/Edit/Expire templates created by others on or below their assigned node.

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User Administration—User Roles

For users conducting Antiterrorism Force Protection assessments, who formerly utilized the CVAMP tool, the following roles were created. CVAMP legacy observation information was migrated to EPRM and is now accessible by clicking the Legacy CVAMP Assessment data action button on the user dashboard after logging into EPRM.

- Legacy Observer View CVAMP legacy observation data for their assigned node.
- Legacy Manager View CVAMP legacy observation data and update their status, including risk acceptance.



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User Administration—User Roles

For users conducting Mission Assurance (MA) assessments the following roles were created. Some user rolls are reserved for certain groups of users (DTRA or Joint Staff).

- MA Manager
Create MA assessments on their assigned node and below. Analyze assessments and recommend remediation.
 - Manage IAS
View Finalized Integrated Assessment Schedule (IAS).
 - IAS DTRA Team Availability
 - IAS Services/CCMD Schedule
 - IAS Joint Staff Access
- Depending on which organization the user belongs, they will be assigned one of the three roles at left. Joint Staff user permissions are universal, but the DTRA Team and Services/CCMD user permissions are limited to their own IAS scheduling area.



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User Administration—User Roles

Administrator roles are the least assigned user roles. These functions are primarily maintained by EPRM User Support. Assignment of these roles is typically limited to services/agency leads, or geographic/functional CCMD leads and are accompanied by certain constraints to limit the potential for data loss and misassignment of roles.

- Node Administrator Create new nodes within the user's hierarchy below their assigned node.
Edit node names, move nodes within the hierarchy.
- User Administrator View/edit user contact and privileges information, create new user profiles.

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Final Note: User Assistance

For additional user assistance, please utilize the following references and POCs:

- **Accessing system:** (SIPRNET) <https://eprm.csd.disa.smil.mil>
- **Help:** For assistance and for any questions, please email eprmhlp@hii-tsd.com or call 1-800-754-4204. 0700-1700 Eastern time
- **Resources:**
 - On SIPR, check the User Guides and References section.
 - On NIPR, User guides, videos & other materials are available on the EPRMHelp page: <http://eprmhlp.countermeasures.com>



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