

# ISLAM SOLAIMAN

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## CAREER SUMMARY

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Enthusiastic front-end developer with a strong background in customer service, skilled in HTML, CSS, and JavaScript. Adept at understanding user needs to create responsive, engaging web experiences. Skilled at bridging technical development with client communication to deliver effective front-end solutions. Ready to bring a customer-focused approach and technical expertise to a collaborative development team.

## EXPERIENCE

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### Freelance Customer Service Representative

The Staffing Agency / Vibes Events

January 2024 - Present

- Acting as the primary point of contact for client needs, resolving inquiries efficiently and with a customer-first approach.
- Enhancing customer satisfaction through effective communication, troubleshooting, and problem-solving.
- Developing strong interpersonal and communication skills, valuable for client-facing technical roles.

### Software Engineering Intern

ALX Africa

February 2023 - April 2024

- Built a solid foundation in software engineering principles, with a focus on user-centered design and responsive interfaces.
- Collaborated closely with team members to troubleshoot and solve client-focused challenges, ensuring high usability and customer satisfaction.
- Gained hands-on experience in implementing complex software solutions and responsive designs.
- Learned industry best practices in project management, communication, and collaboration.

## PROJECTS

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Popcorn time movie app (HTML5, CSS3, React)

<https://popcorn-time-movie-app.netlify.app/>

Bankist App (HTML5, CSS3, JavaScript)

<https://bankist-ckud2wz81-islam-solaimans-projects.vercel.app/>

Forkify App (HTML5, CSS3, JavaScript)

<https://forkify-app-for-recipes.netlify.app/>

Mapty Ap (HTML5, CSS3, JavaScript)

<https://islam-solaiman.github.io/Mapty/>

## SKILL SUMMARY

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- Languages & Libraries: HTML5, CSS3, JavaScript, React, Bootstrap
- Responsive Design & UI: Proficient in responsive design, user interface elements, and cross-browser compatibility
- Tools: Git, Linux, basic familiarity with image editing (Photoshop for resizing/cropping images)

## EDUCATION

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Alexandria university

Bachelor of Commerce

September 2010 – May 2013