

Md Hamidul Islam

IT Professional



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PROFESSIONAL SUMMARY

Experienced IT Infrastructure Manager with over 23 years of expertise in managing and optimizing IT systems and networks. Proven track record in leading remote teams, implementing cloud solutions, and ensuring cybersecurity. Adept at strategic planning, project management, and improving infrastructure efficiency.

PROFESSIONAL EXPERIENCE

Manager IT & QC

SBT JAPAN LTD
34 Kemal Ataturk Ave,
Dhaka 1213, Bangladesh,

January 2024 to Present

Head of IT Infrastructure

MSC Mediterranean Shipping Company
Bangladesh Ltd.
Dhaka, Bangladesh

November 2018 - August 2023

System Administrator

NEXTECH LIMITED
Public Works Department (PWD)
Dhaka, Bangladesh

December 2013 - December 2018

Network Administrator

Aristopharma Limited
Dhaka, Bangladesh

July 2008 - November 2013

Manager, IT/MIS

Norban Fashion LTD
Dhaka, Bangladesh

November 2008 - June 2013

Senior Executive (NOC)

BDCOM Online Limited
Dhaka, Bangladesh

February 2003 - October 2008

Support Engineer

Information Network Services (ISN) LTD
Dhaka, Bangladesh

February 2001 - February 2002

EDUCATION

Bachelor of Science in Computer Service
Engineering (BSCSE)
Darul Ihsan University
Dhaka, Bangladesh

2006

CERTIFICATIONS

Microsoft Certified: Azure Administrator
Associate, AZ-104
Cisco Certified Network Associate (CCNA)
MCITP Enterprise Admin on Windows Server
2008 R2
Red Hat Certified System Administrator
(RHCSA)

PROJECTS & ACHIEVEMENTS

- Inception Eternity
- Phase 1 Securing our administrative and service accounts.
- Phase 2 Securing our privileged access workstations.
- Phase 3 Securing our offsite backups.
- Phase 4 Migrate to One Identity.
- Phase 5 Migrate all our workload to Microsoft Azure.

The Inception Eternity Project duration was 52 weeks for the whole MSC worldwide (180 countries). My role was on-premises, Hybrid, and cloud administration along with Global administrator, and I completed the project within 28 weeks with the global audit. I was placed second.

TOOLS AND TECHNOLOGIES

- Cloud computing has transformed the top cloud service providers,
- including Microsoft Azure,
- Cloud Platform. DevOps
- Cybersecurity Solutions
- Internet of Things (IoT)
- Edge Computing
- Network Management & Monitoring Tools
- Monitoring & Analytics
- IT Services Management (ITSM)
- IT service management

SKILLS

Technical Proficiencies:

- Network & server management,
- Cloud platforms Azure,
- cybersecurity,
- virtualization,
- disaster recovery.

Leadership & Management:

- Team leadership,
- strategic planning,
- project management,
- remote team coordination.