

# Md Hamidul Islam

IT Professional



[h.islam24@gmail.com](mailto:h.islam24@gmail.com)

+880 1511444333 / +880 1886997102

<https://www.linkedin.com/in/hamidul-islam-hamid/>



## PROFESSIONAL SUMMARY

Experienced IT Infrastructure Manager with over 23 years of expertise in managing and optimizing IT systems and networks. Proven track record in leading remote teams, implementing cloud solutions, and ensuring cybersecurity. Adept at strategic planning, project management, and improving infrastructure efficiency.

## PROFESSIONAL EXPERIENCE

- **Manager IT & QC**  
SBT JAPAN LTD  
34 Kemal Ataturk Ave,  
Dhaka 1213, Bangladesh,  
  
*January 2024 – to Present*
- **Head of IT Infrastructure**  
MSC Mediterranean Shipping Company  
Bangladesh Ltd.  
Dhaka, Bangladesh  
  
*November 2018 - August 2023*
- **System Administrator**  
NEXTECH LIMITED  
Public Works Department (PWD)  
Dhaka, Bangladesh  
  
*December 2013 - December 2018*
- **Network Administrator**  
Aristopharma Limited  
Dhaka, Bangladesh  
  
*July 2008 - November 2013*
- **Manager, IT/MIS**  
Norban Fashion LTD  
  
Dhaka, Bangladesh  
  
*November 2008 - June 2013*
- **Senior Executive (NOC)**  
BDCOM Online Limited  
Dhaka, Bangladesh  
  
*February 2003 - October 2008*
- **Support Engineer**  
Information Network Services (ISN) LTD  
Dhaka, Bangladesh  
  
*February 2001 - February 2002*

## EDUCATION

## CERTIFICATIONS

- Microsoft Certified: Azure Administrator Associate, AZ-104
- Cisco Certified Network Associate (CCNA)
- MCITP Enterprise Admin on Windows Server 2008 R2
- Red Hat Certified System Administrator (RHCSA)

## PROJECTS & ACHIEVEMENTS

### Inception Eternity

Phase 1 – Securing our administrative and service accounts.

Phase 2 – Securing our privileged access workstations.

Phase 3 – Securing our offsite backups.

Phase 4 – Migrate to One Identity.

Phase 5 – Migrate all our workload to Microsoft Azure.

The Inception Eternity Project duration was 52 weeks for the whole MSC worldwide (180 countries). My role was on-premises, Hybrid, and cloud administration along with Global administrator, and I completed the project within 28 weeks with the global audit. I was placed second.

## TOOLS AND TECHNOLOGI

- Cloud computing has transformed the top cloud service providers, including Microsoft Azure,
- Cloud Platform.
- DevOps
- Cybersecurity Solutions
- Internet of Things (IoT)
- Edge Computing
- Network Management & Monitoring Tools
- Monitoring & Analytics
- IT Services Management (ITSM)
- IT service management

## SKILLS

### Technical Proficiencies:

- Network & server management, cloud

**Bachelor of Science in Computer Service  
Engineering (BSCSE)**  
Darul Ihsan University  
Dhaka, Bangladesh

2006

platforms Azure, cybersecurity, virtualization,  
disaster recovery.

**Leadership & Management:**

- Team leadership, strategic planning, project management, remote team coordination.

*MH Islam*