



# Documentation

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**Software Framework :** Laravel, VUE.JS, MySQL

**Demo URL:** <https://shop.activeitzone.com>

**Website:** <https://activeitzone.com/>

**Marketplace:** Codecanyon



# DOCUMENTATION

1. What are the requirements to install the script?
2. How to activate your license?
3. Where will I find the purchase code?
4. How to install the script?
5. How to configure PWA?
6. How to download the latest version?
7. How to upgrade to the Latest Version?
8. How to configure shipping cost?
9. How to configure tax?
10. How to add a product brand?
11. How to translate product brand information for multiple languages?
12. How to add a product attribute & product attribute value?
13. How to translate product attribute information & product attribute value information for multiple languages?
14. How to translate products for multiple languages?
15. How to add a product category?
16. How to translate product category information for multiple languages?
17. How to upload products?
18. How to translate product information for multiple languages?
19. How to create an offer?
20. How to manage Order?
21. How to set up a website's general information?
22. How to set up the website header part?
23. How to Set up the website footer part?
24. How to set up the home page?
25. How to set up the policy pages?
26. How to create custom pages?
27. How to set up banners of different pages?
28. How to send a newsletter??
29. How to create coupons??
30. How to set up currency?
31. How to add a new currency?

- 32.** How to set up language?
- 33.** How to translate using Google translate?
- 34.** How to manage general settings?
- 35.** How to configure the SMTP system?
- 36.** How to configure login with Facebook?
- 37.** How to configure login with Google?
- 38.** How to configure login with Twitter?
- 39.** How to configure Facebook pixel?
- 40.** How to configure Facebook Chat?
- 41.** How to configure Google analytics?
- 42.** How to create a staff role with permission?
- 43.** How to create a staff with a role?
- 44.** How to configure the Amazon S3 file system?
- 45.** How to migrate existing uploaded files to s3?
- 46.** How to configure payment methods?
- 47.** How to configure the login option/ otp / sms gateway?
- 48.** How to add a blog category?
- 49.** How to add a Blog?
- 50.** What is Club point?
- 51.** How to configure the club point?
- 52.** How to set points for products?
- 53.** How to earn points?
- 54.** How can one see his earning points log?
- 55.** How to convert the points?
- 56.** How to use the converted points?

## 01. What are the Server Requirements to activate the script?

- The shop needs to be installed in **subdomain/main domain**. It can't be installed in any folder.
- If you want to install in localhost you need to create a virtual host for installing the shop.
- SSL certificate is required for PWA, payment gateways, social media login.
- To install the Script minimum server requirements are:
  - Php version 7.3 or 7.4
  - MySQL 5.6+
  - mod\_rewrite Apache
  - BCMath PHP Extension
  - Ctype PHP Extension
  - JSON PHP Extension
  - Mbstring PHP Extension
  - OpenSSL PHP Extension
  - PDO PHP Extension
  - Tokenizer PHP Extension
  - XML PHP Extension
  - ZipArchive Extension
  - Fileinfo Extension
  - GD Extension
- In most servers, these extensions are enabled by default, but you should check with your hosting provider.

## 02. How to activate your license?

**Answer:** Follow these given procedure below will make the license activated for your domain and you'll be able to use the script smoothly:

- <https://activeitzone.com/activation/> Open this link in the browser.
- In the respective fields, put your Name, E-mail, **CodeCanyon Username**, **Purchase Key** and your intended **domain name** for the script.
- The form will be submitted to check the purchase key and then activate the license for that domain.
- You can change the activation later from this same form. Activating a Regular license again with another domain name will remove the activation of the previous domain.

### 03. Where will I find the purchase code?

**Answer:**

- **Log into** your Envato Market account.
- Hover the mouse over your **username** at the top of the screen.
- Click '**Downloads**' from the drop-down menu.'
- Click '**License certificate & purchase code**' (available as PDF or text file).

### 04. How to install the script?

**Ans :** To install the script follow the steps below.

- Extract the downloaded .zip file from codecanyon on your PC. You'll find a zip file named install.zip after extracting.
- **Upload** the Install.zip file to your server **public\_html** or subdomain **directory** you intend to run the script.
- **Extract** the zip file in that directory.
- Create a new database from your server **MySQL database**.
- Create a DB **user** to the database and link that **database** to the **DB user**.
- Then, hit your **site URL** in your browser and it will automatically take you to the **installation wizard**.
- Click on the **Start Installation Process**.
- You will get the **Checking File Permission** page. If everything is ok then click on **Go to the next step**.
- Now you need to set **Database Host, Database Name, Database Username, Database Password**, and click **Continue**.
- Now you need to **import the SQL file**.
- Now **fill up the information of the shop** and click **Continue**.
- Click on **Go to Home/ Login to the admin panel**.

### 05. How to configure PWA(Progressive Web Application)?

- **SSL certificate** is required for PWA.
- For changing pwa app icon, color theme, name follow below instruction
  - Go to \public\web-assets\img\icons folder in your installation.

- Replace all files (icons & splash images) with your icons, splash images keeping the same resolution, name & extension.
- **N.B.** Chrome uses a huge cache for these icons. If you change these icons it won't reflect on the customer installed app. So before customers browsing your site replace those icons, splash images.
- Open manifest.json file in the root of your installation folder.
  - `"name": "The Shop"`
  - `"short_name": "The Shop"`
  - `"theme_color": "#F5A100"`
  - `"background_color": "#ffffff"`
  - *Change those bold marked content with your app name & color theme*
- Open pwa.blade.php in \resources\views\frontend\inc folder of your installation and change
  - `<meta name="theme-color" content="#F5A100">`
  - `<meta name="application-name" content="The Shop">`
  - `<meta name="apple-mobile-web-app-title" content="The Shop">`
  - *Change those bold marked content with your app name & color theme*

## 06. How to download the latest version?

**Answer:** To download your item(s):

- Login to your Codecanyon account.
- Hover over your username from the top right corner and click 'Downloads' from the drop-down menu.
- The downloads section displays a list of all the items purchased using your account.
- Click the 'Download' button next to the item and select 'Main File(s)' which contains all files, or 'Licence Certificate and Purchase Code' for the item licence information only.

## 07. How to upgrade to the Latest Version?

**Answer:**

- a. **Extract the downloaded file** from codecanyon.

- b. There you will get a zipped folder named '**updates.zip**'. **Upload** that to the root directory on your server in which your previous version is running. **Unzip** that updates.zip file by selecting "**Extract here**".
- c. Now **reload** the home page and click on '**Update Now**'.
- d. It's **Done!**
- e. The full system has been **updated** with a **single click**.
- f. Let's Browse The Shop - PWA eCommerce cms cms **Latest Version**.

## 08. How to configure shipping cost?

**Answer:** For configuring shipping cost follow these steps.

- Enable those countries where you want to ship from the admin panel **Settings > Shipping > Shipping Countries**. Disabled other countries.
- Enable states where you want to ship from the admin panel **Settings > Shipping > Shipping States**. Disabled other states. And create new states with **Name & select Country**.
- Enable cities where you want to ship from the admin panel **Settings > Shipping > Shipping Cities**. Disabled other states. And create new cities with **Name & select states**.
- Now create Zone from admin panel **Settings > Shipping > Shipping Zone** with **Name , Cities, Standard Delivery Cost & Express Delivery Cost**
- During zone creation you can select multiple cities which you've enabled. One city can be selected for one zone only. Those which city you've selected in a zone, you won't find those in other zone creation lists.
- Create multiple zones with cities in which you'll ship products.
- Customer will see the delivery cost based on his shipping address > city > zone.
- If any city is not available in any zone, then the customer won't be able to place an order & he'll see a message "delivery is not available in this shipping address".

## 09. How to configure tax?

**Answer:** For configuring tax follow these steps.

- Go to admin panel **Settings > Tax**. Create multiple tax with name like tax/ vat/ gst
- Then you'll find those created tax names with each product add/edit.
- You can add fixed/percentage type tax for each of those created tax with each product.

- Customers will see product prices after adding all of those taxes.

#### 10. How to add a product brand?

**Answer:** From admin panel Click on "**Product> Brand**"

- Add New "**Brand Name**"
- Upload "**Logo**"
- Then **Save**

Then the new Brand of the product will be saved to the Brand option.

#### 11. How to translate product brand information for multiple languages?

**Answer:** Click on **edit** option from the brands list from the admin panel.

- Select the language from the upper section and write the name of the brand in your language.
- Here only brand name can be translated to multiple languages

#### 12. How to add a product attribute and attributes value?

**Answer:** From admin panel Click on "**Product> Attribute**"

- Write the name of new product **attributes** then save.

\*\*\* Attributes are non deletable. You can only add or edit.

- Then Click on the values button to add **product attributes value** from the Action section.
- And add attribute value names and save.

#### 13. How to translate product attribute information & product attribute value information for multiple languages?

**Answer:** After adding value click on the edit button from the action section and translate the product attribute name to the other language by selecting the language section.

By clicking on the values option from the action section go to the values option then click on edit option and change the language to the desired language.

#### 14. How to translate products for multiple languages?

**Answer:** Click on Products **edit** option from **Product > Inhouse Products**. Then select the language from the upper section. And write the product's name or other translatable section.



Here **Product name, Unit, product description** can be translated to multiple languages.

## 15. How to add a product category?

**Answer:** From the admin panel go to **Product> category**.

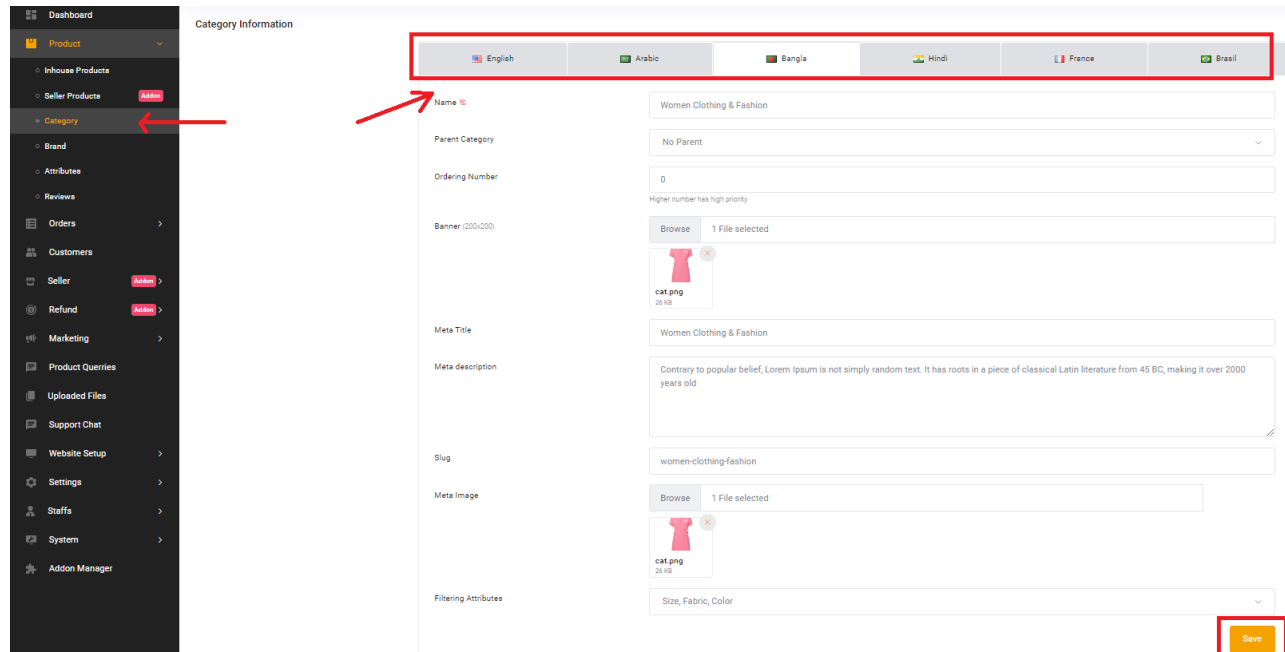
- Click on **“Product new category”** Then fill up the category information.
  - ❖ **Category name.**
  - ❖ **Parent category.**
  - ❖ **Ordering number:** This section to set the category serial. Higher numbers have high priority.
  - ❖ **Banner.**
  - ❖ **Meta Title**
  - ❖ **Meta Description**
  - ❖ **Meta image.**
  - ❖ **Filtering attributes**
- Then **save**.

The screenshot displays the 'THE SHOP' admin interface. On the left, a dark sidebar contains a menu with items like Dashboard, Product, Inhouse Products, Seller Products, Category, Brand, Attributes, Reviews, Orders, Customers, Seller, Refund, Marketing, Product Queries, Uploaded Files, Support Chat, Website Setup, Settings, and Staffs. The 'Category' item is highlighted with a red arrow. The main content area shows the 'Category Information' form, which includes fields for Name, Parent Category (a dropdown menu), Ordering Number (with a note 'Higher number has high priority'), Banner (with 'Browse' and 'Choose file' buttons), Meta Title, Meta description (a text area), Meta Image (with 'Browse' and 'Choose file' buttons), and Filtering Attributes (a dropdown menu). A red arrow points to the 'Category Information' title. A red box highlights the 'Save' button at the bottom right of the form.

## 16. How to translate product category information for multiple languages?

**Answer:** Click on **edit** option from the category section.

- Select the language from the upper section and write the name of the category.
- Here only category names can be translated to multiple languages



## 17. How to upload products?

**Answer:** Go to **Inhouse Products** from the product section and click on to **Add new product**. Only admin's uploaded product will be shown in inhouse products. And seller's uploaded products will be visible in the seller products section.

- **Product Information.**

- ❖ Insert a product **name**.
- ❖ Insert the product **unit** like **pc, kg, ltr** etc.
- ❖ Insert the product's **Minimum purchase quantity**
- ❖ Insert the product's **Maximum purchase quantity**. Customers will be able to purchase this maximum quantity for this product. Default 0 for unlimited.

- **Product Images**

- ❖ Upload the thumbnail image. Thumbnail Image preferable 300x300
- ❖ Upload the Gallery Images. Preferable size 600x600

- **Product Price, Stock:**

- ❖ Variant products can be on or off.

**If the variation product is off then**

- ❖ Insert Regular price of the product.
- ❖ Insert SKU
- ❖ And select in **stock** or **Out of stock**.

### If the variation product is on then

- ❖ Select an option for this product and then select choices of each option.  
Like If you select Size then you can select choices Large, Medium, Small.XL, XXL etc.
- ❖ For one product can be selected 3 options maximum like size, fabric, color.
- ❖ Then under the variant you can set the price for variation.
- ❖ SKU and Image.

Product price, stock

Variant Product ☒

Select an option for this product and then select choices of each option. Max 3 options

Size

Large, S, M

+

Variant	Variant Price	Stock	SKU	Image
Size: Large	<input type="text" value="0"/>	<div>In Stock</div>	<input type="text"/>	<div><div>Browse</div><div>Choose file</div></div>
Size: S	<input type="text" value="0"/>	<div>In Stock</div>	<input type="text"/>	<div><div>Browse</div><div>Choose file</div></div>
Size: M	<input type="text" value="0"/>	<div>In Stock</div>	<input type="text"/>	<div><div>Browse</div><div>Choose file</div></div>

- **Product Discount:**

- ❖ You can set a discount date range.
- ❖ Set the discount on percentage or flare rate basis.

- **Shipping Information:** Add shipping information. Like Standard delivery time, Express delivery time, Weight, Height, Length, Width.

Shipping Information

Standard delivery time	<input type="text" value="24"/>	hr(s)
Express delivery time	<input type="text" value="24"/>	hr(s)
Weight	<input type="text" value="0"/>	gm
Height	<input type="text" value="0"/>	cm
Length	<input type="text" value="0"/>	cm
Width	<input type="text" value="0"/>	cm

- **Product description:** Add product description of the product.

- **Product attribute:** Add product attribute only for filter of the product.
- **SEO Meta Tags:** Add Meta tag, description, Meta image.
- **Product Status:** You can select product status. Publish or unpublish.
- **Product Brand**
- Product Category like women clothing, man clothing etc.
- **Product Tags:** This tag will be used for product search.
- **VAT/GST & Tax**

#### 18. How to translate product information for multiple languages?

**Answer:** Go to **Inhouse products** from the product section. Click on the **edit** from **options** section.

- Select the language from the upper section of the **Edit product** page.
- Translate the translatable section to the selected language.
- Product name, Unit and product description section are translatable.
- Then click on the **Update button**.

#### 19. How to create an offer?

**Answer:** Go to the marketing section and click on the offer.

- Add offer information inputting
  - ❖ **Title.**
  - ❖ **Banner (1920x500)**
  - ❖ **Date:** select Date from ..to..
  - ❖ **Products.** Then choose the specific product.
  - ❖ Then the offers will be shown to the website of the offer section.

\*\*\*If any product has a discount or exists in another offer, that discount will be replaced by this discount & time limit.

#### 20. How to manage Order?

**Answer:** From the **Inhouse orders** from **Order** section of admin panel,

- ❖ Admin can check order status by filtering paid/unpaid.
- ❖ Admin can check order filtering by delivery status like Order placed/ confirmed/ proceed/ shipped.
- ❖ And also can search order by order code.

- ❖ Admin can check full order details and can change the payment status and delivery status.
- ❖ From here admin can also cancel the order.

Order code: 20220120-08273687

**Order Details**

**Customer info**  
 Name: Christina Ashens  
 Email: customer@example.com  
 Phone: +1603-842-2076

**Payment Status**  
 Unpaid

**Delivery Status**  
 Nothing selected

**Shipping Address**  
 123456789  
 3977 Duke Lane  
 Alabaster, 5520  
 Alabama, United States

**Billing Address**  
 123456789  
 3977 Duke Lane  
 Alabaster, 5520  
 Alabama, United States

	QTY	Unit price	Unit tax	Total
Hyaluronic Acid Serum for Face with Vitamin C ves for Dewy Looking Skin	1	14.70\$	0.00\$	14.70\$

**Sub Total :** 14.70\$  
**Tax :** 0.00\$  
**Shipping :** 5.00\$  
**Coupon discount :** 0.00\$  
**Total :** 19.70\$

**Tracking information**  
 Course name:  
 Tracking number:  
 Tracking url:

**Order updates**

**Refund requests**

- ❖ Admin can download invoices from the download section .
- ❖ Also can delete an order.

## 21. How to set up a website's general information?

**Answer:** Click on **Website Setup > Appearance**.

- **General settings**
  - ❖ Website Theme Color: Input the Hex Color Code of the website.
- Then click on the Update.
- **Global Seo:** Fillup below sections.
  - ❖ Meta Title:
  - ❖ Meta description
  - ❖ Keywords
  - ❖ Meta Image
- Then click on the Update.

## 22. How to set up the website header part?

**Answer:** Go to **Website Setup** from the admin panel and click on to **Header**.

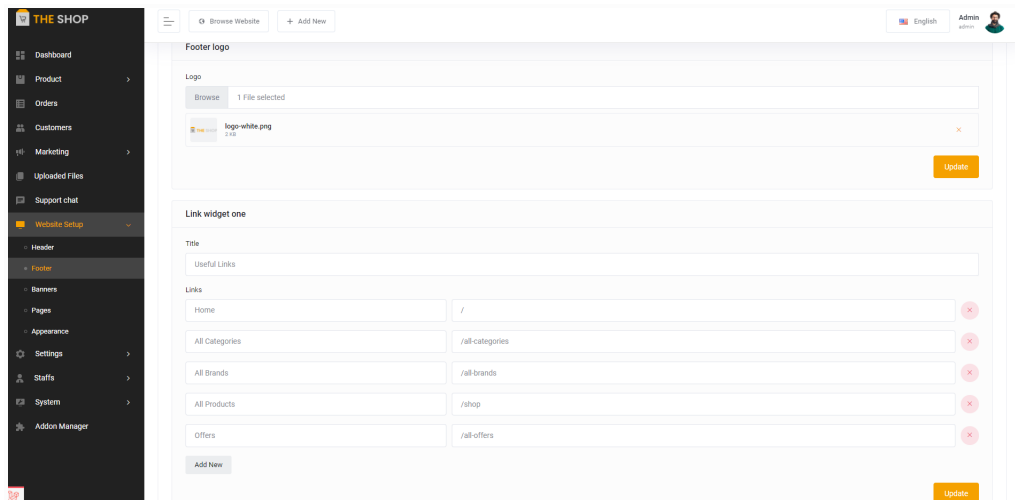
- Header Setting

- ❖ **Topbar Banner:** Upload here the topbar banner.
- ❖ **Top Bar Banner Link.**
- ❖ **Play Store Link**
- ❖ **App Store Link**
- ❖ **Helpline number**
- ❖ **Header Logo:** Upload here the Header logo.
- ❖ **Header Nav Menu:** Admin can add here the header nav menu from the selective category.
- ❖ Then click on **update**.

## 23. How to Set up the website footer part?

**Answer:** Go to **Website Setup** from the admin panel and click on to **Footer**.

- Footer Widget
  - ❖ **Footer logo:** Upload the footer logo.
  - ❖ Then click on the **update** button.
- Link widget one:
  - ❖ **Title:** Write the title here.
  - ❖ **Links:** Input here the useful links as much as you want.
  - ❖ Then click on the **update** button.



- Link widget two:
  - ❖ **Title:** Write the title here.
  - ❖ **Links:** Input here the useful links as much as you want.
  - ❖ Then click on the **update** button.
- **Contact info widget**

- ❖ **Contact address:** Add here contact address.
- ❖ **Contact email:** Contact email.
- ❖ **Contact phone:** Phone number.
- ❖ Then click on the **update** button.

- **Mobile apps link**

- ❖ **Play Store Link:** Input here the play store link.
- ❖ **App Store Link:** input here App Store Link.
- ❖ Then click on the **update** button.

The screenshot displays three administrative widgets. The top widget, 'Link widget two', features a 'Title' field with 'My Account' and a table of links. The table has two columns: the link name and the URL. It lists 'Login' (/user/login), 'Purchase History' (/user/purchase-history), 'My Wishlist' (/user/wishlist), 'Track Order' (/track-order), and 'My Account' (/user/profile). Each row has a red 'X' icon for deletion. An 'Add New' button is at the bottom left, and an 'Update' button is at the bottom right. Below this is the 'Contact info widget' with fields for 'Contact address' (1329 40th St Apt A Orlando, FL), 'Contact email' (support@activesupershop.com), and 'Contact phone'. To the right is the 'Mobile apps link' widget with fields for 'Play Store Link' and 'App Store Link', both containing a '#' placeholder. An 'Update' button is at the bottom right of this widget.

- **Footer Bottom:**

- ❖ Footer menu:
- ❖ Links: admin can set links as much as admin wants.

\*\*\* Links must be like this. "/terms-and-conditions" .Here main domain will not work

- **Copyright Widget:**

- ❖ Copyright Text: Write here copyright text.

- **Social Link Widget:**

- ❖ Write here social links like facebook, youtube etc.
- ❖ And click on update.

Copyright Widget

Copyright Text

B

U

/

oo

▲

▼

↶

↷

THE SHOP CMS

© ActiveTZone 2021 | Trademarks and brands are the property of their respective owners.

Social Link Widget

Social Links

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@

#

in

#

Update

## 24.How to set up the home page?

**Answer:** Go to the **pages** section from the **Website Setup** section. Then click on Homepage Action.

- Home Page Settings:
  - ❖ Home Page Main Sliders:
  - ❖ 1st Sliders image & link: Here recommended banner size 640x310. Admin can upload 3 banners here and can give a link along with the banner. So clicking on the banner page will load the given banner.
  - ❖ Admin can set images as much as admin wants.

Home Page Settings

Home Page Main Sliders

1st Sliders image & link

Recommended size 640x310

Browse

1 File selected

Group 1... .png

569 KB

/all-categories

×

Browse

1 File selected

Group 1... .png

869 KB

/all-categories

×

Browse

1 File selected

Group 1... .png

981 KB

/all-categories

×

Add New




- ❖ 2nd/3rd/4th Sliders image & link: Here recommended banner size 310x310. Admin can upload 3 banners here and can give a link along with the banner. So clicking on the banner page will load the given banner.
- ❖ Then click on update
- Popular Categories: select popular categories here. Admin can add as many categories he wants.
- Product section 1
  - ❖ Section title: Write the section title
  - ❖ Select product: Select products here.
- Home banner section 1

Home banner section 1

Banner image & link  
Recommended size 1300x145

Browse 1 File selected
 



Group...webp  
13 KB

/all-offers
 

✕

Add New


Update

- ❖ Banner image & link: Upload banner image and link along with the banner. So clicking on the banner page will load the given banner.
- ❖ Recommended size 1300x145
- Shop Section 1
  - ❖ Section Title
  - ❖ Select Shop
- Home Shop banner section 1:
  - ❖ Banner image & link: Upload banner image and link along with the banner. So clicking on the banner page will load the given banner.
  - ❖ Recommended size 420x200

Home banner section 1

Banner image & link  
Recommended size 1300x145

Browse 1 File selected
 



Group 8...png  
802 KB

/all-offers
 

✕

Add New

Update

- Product section 2
  - ❖ Section title: Write the section title
  - ❖ Select product: Select products here as much as admin wants.

- ❖ Click on **Update**.
- Home banner section 2:
  - ❖ Banner image & link: Upload banner image and link along with the banner. So clicking on the banner page will load the given banner.
  - ❖ Recommended size 640x145
  - ❖ Click on the update section.
- Shop Section 2:
  - ❖ Section Title
  - ❖ Select Shop
- Home Shop banner section 2:
  - ❖ Banner image & link: Upload banner image and link along with the banner. So clicking on the banner page will load the given banner.
  - ❖ Recommended size 1300x350
- Shop Section 3:
  - ❖ Section Title
  - ❖ Select Shop
- Product section 3:
  - ❖ Section title: Write the section title
  - ❖ Banner image & link: Upload banner image and link along with the banner. So clicking on the banner page will load the given banner.
  - ❖ Recommended size 200x310
  - ❖ Select product: Select products here as much as admin wants.
  - ❖ Click on **Update**.

Product section 3

Section title


Baby & Kids

Banner image & link

Recommended size 200x310

Browse

1 File selected



Group 8...png

27 KB

/all-offers

Select product

12 items selected

Update

- Home banner section 3:
  - ❖ Banner image & link: Upload banner image and link along with the banner. So clicking on the banner page will load the given banner.
  - ❖ Recommended size 420x145
  - ❖ Click on the **update** section.

- Shop Section 4:
  - ❖ Section Title
  - ❖ Select Shop
- Product section 4:
  - ❖ Section title: Write the section title
  - ❖ Select product: Select products here as much as admin wants.
  - ❖ Click on **Update**.
- Shop Section 5:
  - ❖ Section Title
  - ❖ Select Shop
- Home Shop banner section 3:
  - ❖ Banner image & link: Upload banner image and link along with the banner. So clicking on the banner page will load the given banner.
  - ❖ Recommended size 640x290
- Product section 5:
  - ❖ Section title: Write the section title
  - ❖ Select product: Select products here as much as admin wants.
  - ❖ Click on **Update**
- Home banner section 4 :
  - ❖ Banner image & link: Upload banner image and link along with the banner. So clicking on the banner page will load the given banner.
  - ❖ Recommended size 310x145
  - ❖ Click on the **update** section.
- Product section 6:
  - ❖ Section title: Write the section title
  - ❖ Banner image & link: Upload banner image and link along with the banner. So clicking on the banner page will load the given banner.
  - ❖ Recommended size 280x310
  - ❖ Select product: Select products here as much as admin wants.
  - ❖ Click on **Update**.
- **Home button about text**
  - ❖ Write the description about the shop details.



- Seo Fields:
  - ❖ Meta Title
  - ❖ Meta description
  - ❖ Keywords
  - ❖ Meta Image
  - ❖ And Click on update button

## 26. How to create custom pages?

**Answer:** Go to the **pages** section from the **website setup** section. Then click on **Add new page**.

- Then write Page Content
  - Title : Write title here.
  - Link : Input the link
  - Add Content : Write detailed content.
- Seo Fields:
  - ❖ Meta Title
  - ❖ Meta description
  - ❖ Keywords
  - ❖ Meta Image
  - ❖ And Click on update button

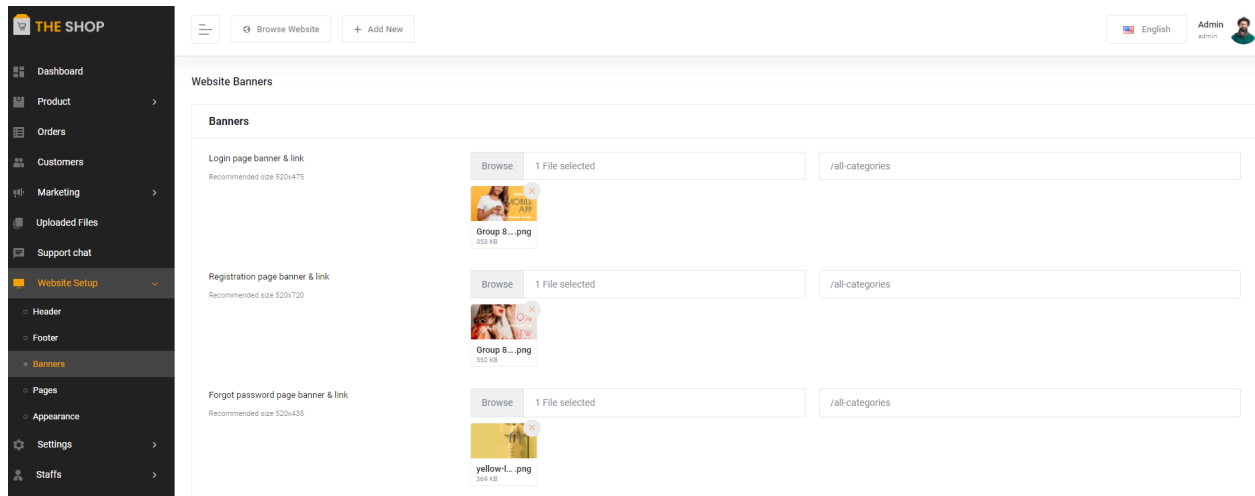
\*\*\* Custom pages can be translated into multiple languages after adding the page.

## 27. How to set up banners of different pages?

**Answer:** Go to the **Banners** section from the **website setup** section.

- Login page
  - ❖ Login page banner & link: Upload the Login page banner and link like"/all-categories"
  - ❖ Recommended size 520x475.
- Registration page:
  - ❖ Registration page banner & link: Upload the Login page banner and link like"/all-categories"
  - ❖ Recommended size 520x720.
- Forgot password page banner & link:

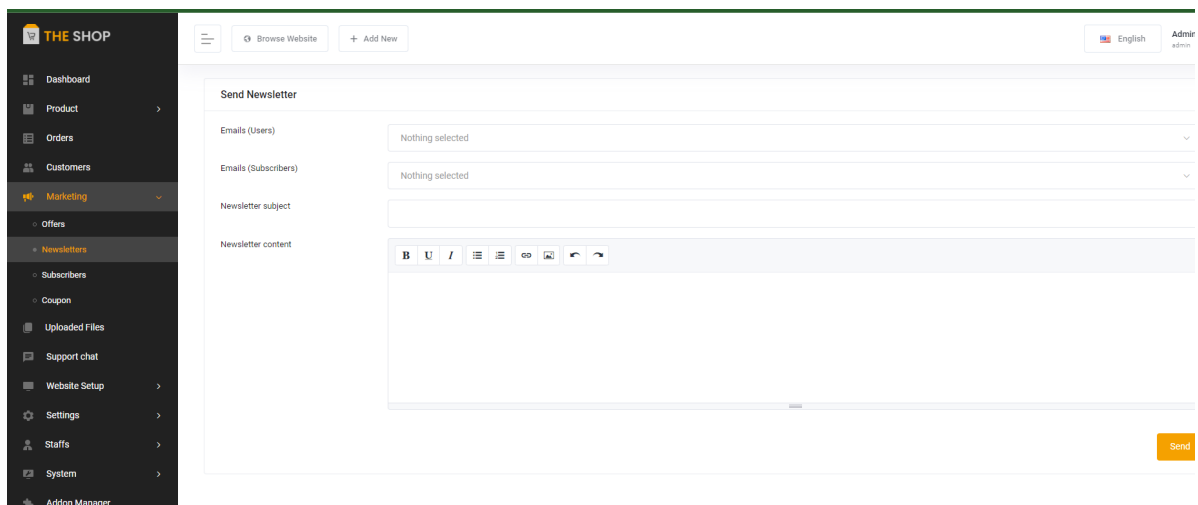
- ❖ Forgot password page banner & link: Upload the Login page banner and link like"/all-categories".
- ❖ Recommended size 520x435.
- Product listing page banner & link:
  - ❖ Product listing page banner & link: Upload the Login page banner and link like"/all-categories".
  - ❖ Recommended size 1300x80.
- Product details page banner & link:
  - ❖ Product details page banner & link: Upload the Login page banner and link like"/all-categories".
  - ❖ Recommended size 200x200.
- Checkout page
  - ❖ Checkout page banner & link: Upload the Login page banner and link like"/all-categories"
  - ❖ Recommended size 300x315.
- Customer dashboard top banner & link
  - ❖ Customer dashboard top banner & link
  - ❖ Recommended size 1025x120
- Customer dashboard bottom banner & link
  - ❖ Customer dashboard bottom banner & link
  - ❖ Recommended size 315x425
- All shops page banner & link:
  - ❖ All shops page banner & link: Upload the Login page banner and link like"/all-categories"
  - ❖ Recommended size 315x425.
- Shop registration page banner & link:
  - ❖ Shop registration page banner & link: Upload the Login page banner and link like"/all-categories"
  - ❖ Recommended size 315x425.



## 28. How to send a newsletter?

Answer: Go to the **Newsletter** section from the **Marketing** section.

- Send Newsletter
  - ❖ Emails (Users): Select Email address of User
  - ❖ Emails (Subscribers): Select Email address of Subscribers.
  - ❖ Newsletter subject: Write subjects
  - ❖ Newsletter content: Write content
  - ❖ Then click on send.



## 29. How to create coupons?

**Answer:**

1. Login admin panel and go **Marketing > Coupon**
2. Click on “Add New Coupon”
3. Select Coupon type - (a) Products base and (b )Total Order base
4. For products :-
  - a. Type the coupon code.
  - b. Choose Banner.
  - c. Select Products.
  - d. Fill the Start date and End date.
  - e. Enter the “Discount” and Select “Discount Type”.
  - f. Click on Save.
5. For total orders :-
  - a. Type the coupon code.
  - b. Choose Banner.
  - c. Enter the minimum shopping price in “Minimum Shopping” field
  - d. Enter the “Discount” and Select “Discount Type”
  - e. Enter the “Maximum Discount Amount”
  - f. Fill the Start date and End date.
  - g. Click on **Save**.

The screenshot displays the admin panel interface. On the left, a dark sidebar contains a menu with items like Dashboard, Product, Orders, Customers, Seller, Refund, Marketing, Offers, Newsletters, Subscribers, Coupon, Product Queries, Uploaded Files, Support Chat, Website Setup, and Settings. The 'Coupon' item is highlighted with a red arrow. The main content area shows the 'Coupon Information Adding' form. This form includes a 'Coupon Type' dropdown with 'For Products' selected and a 'Select One' button. Below it, there are radio buttons for 'For Products' and 'For Total Orders', with red arrows pointing to each. The form also contains fields for 'Coupon code', 'Banner' (with 'Browse' and 'Choose file' buttons), 'Product' (a dropdown menu), 'Date' (a date range field), and 'Discount' (a text field). A 'Save' button is located at the bottom right of the form.

## 30. How to set up currency?

**Answer :** To configure currency from the existing list, follow the steps below.

1. Go to Admin **Settings->Currency**.
2. Select the **system default currency** and **save**.



3. Select **symbol format, Decimal Separator, no of decimals & Shorten Large Price** and **save**.

System Default Currency

System Default Currency: U.S. Dollar

Save

Set Currency Formats

Symbol Format: [Amount][Symbol]

Decimal Separator: 1,234,567.80

No of decimals: 123.45

Shorten Large Price: Active [1M]

Save

All Currencies

Add New Currency

#	Currency name	Currency symbol	Currency code	Exchange rate(1 USD = ?)	Options
1	TND	TND	TND	3	edit
2	Pakistani Rupee	PKR	Rs	170	edit

### 31. How to add a new currency?

**Answer :** Go to left navigation bar and click **Settings > Currency**

1. Click add new currency
2. Fill the form with **Name(eg US Dollar), Symbol(eg \$), Code(eg USD), exchange rate(1USD = ? eg 100)**
3. And then click **save**.
4. You can also edit a currency and make a currency as default.

THE SHOP

System Default Currency

System Default Currency: U.S. Dollar

Save

Set Currency Formats

Symbol Format: [Amount][Symbol]

Decimal Separator: 1,234,567.80

No of decimals: 123.45

Shorten Large Price: Active [1M]

Save

All Currencies

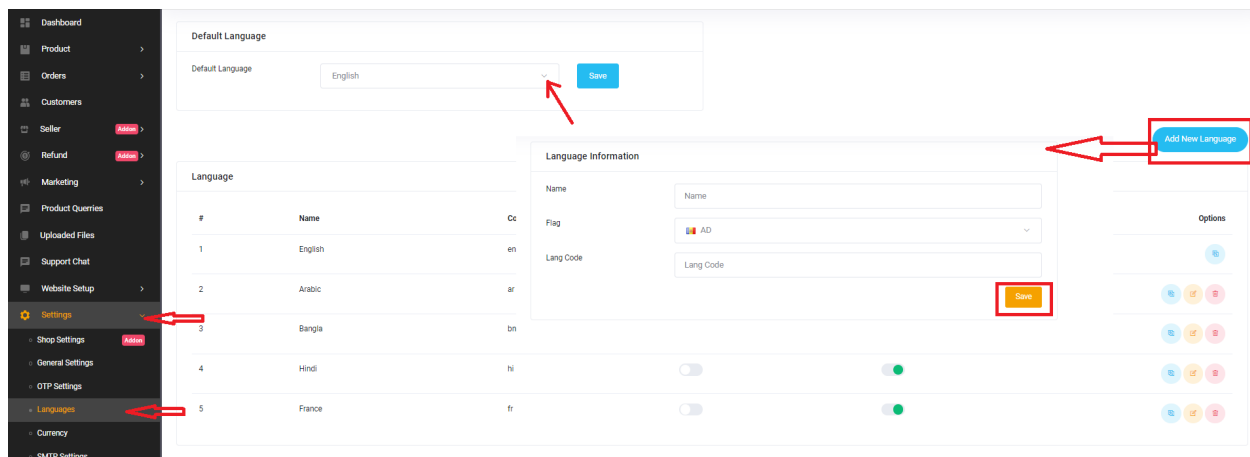
Add New Currency

#	Currency name	Currency symbol	Currency code	Exchange rate(1 USD = ?)	Options
1	TND	TND	TND	3	edit
2	Pakistani Rupee	PKR	Rs	170	edit
3	Indian Rupee	Rs	Rupee	68.45	edit

### 32. How to set up language?

**Answer :** To set language go to **admin > Settings > languages**.

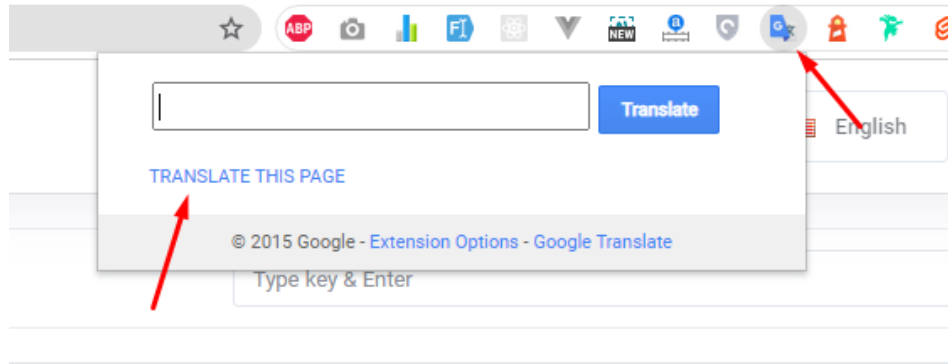
1. Select system default Language and save.
2. Click on the “add new” button to add a new language.
3. Insert language name, select flag & ISO 639-1 Code code. Follow this link for checking code [https://en.wikipedia.org/wiki/List\\_of\\_ISO\\_639-1\\_codes](https://en.wikipedia.org/wiki/List_of_ISO_639-1_codes)
4. Click save. Page will redirect to the listing page.
5. Click “translation” from the “options” column on required language from the list.
6. Input the value of the key words according to the language. These words will appear on the site.
7. Then click on save.



### 33. How to translate using Google translate?

**Answer:** Follow the below steps:

1. First go to admin panel **Settings -> Languages**
2. Click **Translation** button of any language
3. Translate the site using the “Google Translate” browser extension into your language.  
<https://chrome.google.com/webstore/detail/google-translate/aapbdbdomjkkjkaonfhbkikfjgllcleb?hl=bn>
4. Click on translate extension and then **click translate this page**.



5. Select your language from this dropdown.



6. Then press the “Copy Translations” button at the bottom of the page and then click on “Save”.

### 34. How to manage general settings?

**Answer :** Go to admin panel settings > general settings

#### 1. General Settings

- Here you can change system name, System Logo, System Logo - Black, System Timezone, Admin login page background, Product weight unit, Product dimensions unit.
- Click Update.

#### 2. Shop Settings

- a. Set Minimum order amount.
- b. And click Update.

### 3. Cache Settings

- a. Set the current cache version.
- b. You can clear your system cache files.
- c. Click Force Clear Cache.

### 4. Features Activation

- a. You can enable/disable forcefully https redirection.
- b. You can enable/disable Wallet System Activation.
- c. You can enable/disable Conversation System Activation.
- d. You can enable/disable Sticky Header.
- e. Click Update.

### 5. Chat setting

- a. Configure chat logo, and chat name.
- b. Click Update.

### 6. Invoice setting

- a. Configure logo, address, email, phone for invoice.
- b. Click Update.

## 35. How to configure the SMTP system?

**Answer :** To configure the SMTP system follow the steps below.

1. If you're using cpanel then follow this link
2. <https://blog.cpanel.com/setting-up-and-troubleshooting-smtp-in-cpanel/>
3. Create an email from your server panel
4. After creating an email account, go to The Shop admin **Dashboard -> Settings -> SMTP settings.**
5. Fill up the form as below:
  - a. **MAIL DRIVER :** smtp
  - b. **MAIL HOST :** your domain smtp host (sample: smtp.yourdomain.com)
  - c. **MAIL PORT :** 587/465
  - d. **MAIL USERNAME :** Your email id
  - e. **MAIL PASSWORD :** Your email password
  - f. **MAIL ENCRYPTION :** ssl/tls
  - g. **MAIL FROM ADDRESS :** Your mail address

6. If you want to use Google SMTP you need to disable two factor authentication & allow a low secure app from here <https://myaccount.google.com/lesssecureapps>.

**SMTP Settings**

Type: SMTP

MAIL HOST: smtp.gmail.com

MAIL PORT: 465

MAIL USERNAME: admin@example.com

MAIL PASSWORD: 123456

MAIL ENCRYPTION: ssl

MAIL FROM ADDRESS: admin@example.com

MAIL FROM NAME: no-reply

**Test SMTP configuration**

admin@example.com **Send Test Email**

**Instruction**

Please be careful when you are configuring SMTP. For incorrect configuration you will get error at the time of order place, new registration, sending newsletter.

**For Non-SSL**

Select sendmail for Mail Driver if you face any issue after configuring smtp as Mail Driver

Set Mail Host according to your server Mail Client Manual Settings

Set Mail port as 587

Set Mail Encryption as ssl if you face issue with this

**For SSL**

Select sendmail for Mail Driver if you face any issue after configuring smtp as Mail Driver

Set Mail Host according to your server Mail Client Manual Settings

Set Mail port as 465

Set Mail Encryption as ssl

### 36. How to configure login with Facebook?

**Answer :** To configure facebook login api follow the steps below.

1. Log into **<https://developers.facebook.com>** using facebook email and password.
2. Click on **My App** and then click the Add **New App**.
3. Give the name of the app and then click on **Create App ID**. It will automatically redirect to the App dashboard.
4. Then go to **Settings -> Basic**.
5. Set the **App Domains** and click on **Save Changes**.
6. Get the **App ID** and **App Secret**.
7. Now click on **Products** and select **Facebook login**.
8. It will redirect you to **Quick Settings**.
9. Select **Web** and give your site url and click **Save**.
10. Go to **Facebook login -> Settings**.
11. Set the **Valid OAuth Redirect URIs** (example: **<https://example.com/social-login/facebook/callback>**) and click on **Save**.
12. Now go to The Shop - PWA eCommerce cms admin **Dashboard -> Settings -> Social media logins** and set the **App ID** and **App Secret** in Facebook Login Credential.
13. Click on **Save**.

### 37. How to configure login with Google?

**Answer :** To configure google login api follow the steps below.

- a. Go to **<https://developers.google.com/identity/sign-in/web/sign-in>**.
- b. Click on **Configure A Project**.
- c. Give your project name and click next.
- d. Give your product name and click next.
- e. Configure OAuth client by selecting the web **server** and give your **Authorized redirect URIs** (example:**<https://example.com/social-login/google/callback>**) and click on **Create**.
- f. Then you will get the **Client ID** and **Client Secret**.
- g. Now go to Active Super Shop admin **Dashboard -> Settings > Social media logins** and set the **Client ID** and **Client Secret** in Google Login Credential.
- h. Click on **Save**.

### 38. How to configure login with Twitter?

**Answer :** To configure twitter login api follow the steps below.

1. Go to **<https://developer.twitter.com/en/apps>**
2. Click on **Create An App**.
3. Fill in your application details.
4. After creating the app follow their steps to get **client Id & client secret**.
5. Now go to Active Super Shop admin **Dashboard -> Settings -> Social media logins** and set the **Client ID** and **Client Secret** in Twitter Login Credential & turn on activation switch.
6. Click on **Save**.

### 39. How to configure Facebook pixel?

**Answer:** Login to your admin panel

1. Then go to left navigation bar and click **Settings > Third Party Settings**
2. Turn on the switch of facebook pixel
3. Then fill the field with **Pixel ID**.
4. For getting your pixel id please follow the steps
  - Log in to Facebook and go to your Ads Manager account.
  - Open the Navigation Bar and select Events Manager.
  - Here you'll find your pixel id.

#### 40. How to configure Facebook Chat?

**Answer:**

1. Login admin panel and go **Settings > Third Party Settings**
2. **Enable** Facebook chat and insert page ID.
3. Now reload the homepage. That's it.

#### 41. How to configure Google analytics?

**Answer:** To configure google analytics follow the procedure mentioned below:

1. Go to admin panel & click **Settings > Third Party Settings**
2. Scroll down to Google Analytics Setting section
3. Click turn on the switch of Google Analytics
4. Then fill the field with Tracking ID and click save.
  - a. For getting your tracking id please follow the steps
  - b. Log in to the analytics dashboard and Admin > Property Column > Tracking Info > Tracking Code.

#### 42. How to create a staff role with permission?

**Answer:** To create a staff role follow the procedure mentioned below:

1. Go to admin panel **Staffs > Roles**
2. Click Add New Role button
3. Input role name. eg.(Manager)
4. Turn on the switch of sections & actions of which you want to give access for those role users.
5. Finally click **save** for creating this role.

#### 43. How to create a staff with a role?

**Answer:** To create a staff role follow the procedure mentioned below:

1. Go to admin panel **Staffs > All staffs**
2. Click Add New Staff
3. Input Name, email, phone, password & role for this staff.
4. And click the **save** button for creating this staff.

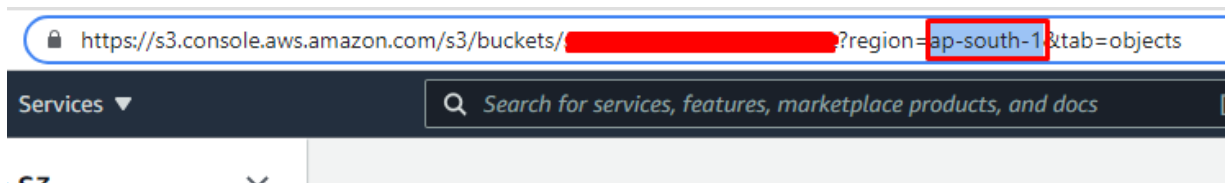
#### 44. How to configure the Amazon S3 file system?

**Answer:** To use amazon s3 file system follow the procedure mentioned below:

1. Firstly, login into the AWS dashboard. And select the s3 service from the services list.
2. Then click the **Create bucket** button.
  - Input your bucket name, AWS Region
  - Click **create bucket** button to create bucket
3. Search iAm User from the top search bar. And go to the user list.
  - Create **add users**
  - Input user name and select **Access key - Programmatic access**
  - Click **next: permissions**
  - Click **Attach existing policies directly** tab
  - Search from policies list with "**AmazonS3FullAccess**"
  - Select **AmazonS3FullAccess**
  - Click **Next: Tags**
  - Click **Next: Review**
  - Click **Create User**
  - You'll find **AWS\_ACCESS\_KEY\_ID & AWS\_SECRET\_ACCESS\_KEY**
  - Copy these id & key
4. Now you need to make your bucket public & generate a policy for accessing.
  - Go to your bucket page and go to permission tab
  - Scroll down to Block public access (bucket settings) and click edit.
  - Uncheck **Block all public access** and click save changes. A confirm dialog will be opened. Type confirm and click confirm
  - Then Scroll down to **Bucket policy** and create edit
  - Click policy generator button
  - A new tab will be opened.
  - Select s3 bucket policy from Select Type of Policy
  - Select Allow in Effect option
  - Input \* in Principal field
  - Select GetObject in Actions dropdown
  - Input **arn:aws:s3:::bucket\_name/\*** in Amazon Resource Name (ARN)
  - Replace bucket\_name with your bucket name in Amazon Resource Name (ARN)
  - Click add statement
  - Click generate policy
  - A dialog will be opened with a policy code. Copy that code & go to the previous tab.



- Input copied code in bucket policy and click save changes
- 5. Go to you the shop admin panel > settings > File System Configuration
- 6. Input those id and key in **AWS\_ACCESS\_KEY\_ID** & **AWS\_SECRET\_ACCESS\_KEY** field
- 7. Input your bucket name in **AWS\_BUCKET** field
- 8. For **AWS\_DEFAULT\_REGION** go to your bucket list and check url(check below screenshot) & input that in **AWS\_DEFAULT\_REGION** field
- 9. And input **AWS\_URL** like this format  
[https://bucket\\_name.s3.default\\_region.amazonaws.com](https://bucket_name.s3.default_region.amazonaws.com)
- 10. And save these information & enable S3 File System Activation.



#### 45. How to migrate existing uploaded files to s3?

**Answer:** To migrate to amazon s3 file system follow the procedure mentioned below:

1. Download all files from the public/uploads folder.
2. Create a folder named **uploads** in the s3 bucket.
3. Upload all downloaded files to the uploads folder of s3 bucket.

#### 46. How to configure payment methods?

**Answer :** To configure payment methods follow the steps,

- a) Log in to the admin **panel**.
- b) From the navigation, go to **Settings -> Payment Methods**.
- c) **Switch on** by clicking the switchery of the methods which you want to activate.
- d) Insert necessary Information of the methods.
  - i) **Cash Payment** - Switch on or off to an active cash payment system.
  - ii) **Paypal** - Insert the paypal **client ID**, **Client secret** and **switch off** the sandbox mode(which for demo transactions). Then click on **save**.
  - iii) **Stripe** - Insert the **stripe key**, **stripe secret** which you will get from your stripe account and **switch off** the sandbox mode(which for demo transactions).Then click on **save**.

- iv) **Paystack** - Insert the **public key, secret key, merchant email** which you will get from your paystack account. Then click on **save**. Set paystack callback URL on the paystack dashboard. The callback URL - **<https://domain.com/payment/paystack/callback>**
- v) **SSlCommerz** - Insert the **SSLCZ store ID, SSLCZ store password** and **switch off** the sandbox mode. Then click on **save**.
- vi) **Flutterwave** - Insert the Flutterwave public key, Flutterwave Secret key, Flutterwave Encryption key And click on Save
- vii) **Razorpay** - Insert the Razorpay key, Razorpay secret which you will get from your razorpay account. Then click on save.
- viii) **Paytm** - Insert the Paytm merchant id, Paytm merchant key which you will get from your paytm account. Then click on save.

The screenshot displays the 'Payment Gateway' configuration page. The left sidebar contains a navigation menu with options like 'Dashboard', 'Product', 'Orders', 'Customers', 'Settings', 'Payment Gateway', 'Shipping', 'System', and 'Admin Manager'. The main content area is titled 'Cash Payment Activation' and contains several sections for different payment gateways. Each section has a 'Save' button highlighted with a red box. Red arrows point to specific fields: 'Paystack' (Public Key, Secret Key, Merchant Email), 'Stripe' (Stripe Key, Stripe Secret), 'Flutterwave' (Public Key, Secret Key, Encryption Key), 'Razorpay' (Razorpay Key, Razorpay Secret), and 'Paytm' (Paytm Merchant ID, Paytm Merchant Key). The 'Paytm' section also includes a 'Paytm Merchant Key' field. The bottom right corner of the page has an 'Activate Windows' watermark.

#### 47. How to configure the login/registration option/ otp / sms gateway?

**Answer :** To configure payment methods follow the steps,

1. Login to your admin panel
2. From the navigation, go to **Settings -> OTP Settings**.
3. Here you can select in which way a customer can login/registration and send OTP verification code.
4. You need to configure any sms gateway if you want to use phone number verification.

The screenshot shows the 'Settings' page in the admin panel. The left sidebar has 'Settings' highlighted, with a red arrow pointing to 'OTP Settings'. The main content area has two sections: 'Login/Registration Setting' and 'Twilio Credential'.

**Login/Registration Setting:**

- Login/Registration with:** Radio buttons for Email, Phone, and Email & Phone (selected). A red arrow points to this section.
- OTP verification with:** Radio buttons for Email, Phone, and Disabled. A red arrow points to this section.
- Active sms gateway:** Radio buttons for Twilio and Vonage. A red arrow points to this section.
- Update button:** A yellow button at the bottom right of the section.

**Twilio Credential:**

- Fields:** TWILIO SID, TWILIO AUTH TOKEN, VALID TWILIO NUMBER.
- Update button:** A yellow button at the bottom right.

**Vonage Credential:**

- Fields:** VONAGE KEY, VONAGE SECRET.
- Update button:** A yellow button at the bottom right.

**Footer:** Activate Windows. Go to Settings to activate Windows.

## 48. How to add a blog category?

**Answer:** From the admin panel go to **Blog > Blog Categories**.

- Add the **Blog Category Name**.
- Then click on the **save** button.

The screenshot shows the 'Blog > Blog Categories' page in the admin panel. The left sidebar has 'Blog' highlighted, with a red box around 'Blog Categories'. The main content area has two sections: 'All Blog Categories' and 'Add New Blog Category'.

**All Blog Categories:**

#	Name	Options
1	Family	
2	Fashion	
3	Home	
4	Life Hacks	
5	Man Fashion	
6	Online Sell	

**Add New Blog Category:**

- Name:** A text input field with a red arrow pointing to it.
- Save button:** A yellow button at the bottom right.

## 49. How to add a Blog?

**Answer:** From the admin panel go to **Blog > All Blog**.

- Click on **"Add new Blog Post"** Then fill up the blog information.
  - ❖ **Blog Title.**
  - ❖ **Category.**

- ❖ **Slug.**
- ❖ **Banner.**
- ❖ **Short Description,**
- ❖ **Full description.**
- ❖ **Meta Title**
- ❖ **Meta Description**
- ❖ **Meta image.**
- ❖ **Meta Keywords.**

- Then **save.**

The screenshot shows the 'THE SHOP' admin interface. On the left, a dark sidebar contains a menu with 'All Blogs' highlighted by a red rectangle. The main content area displays the 'Blog Information' form. The form includes several input fields: 'Blog Title' (containing 'sdf'), 'Category' (a dropdown menu), 'Slug' (containing 'sdf'), 'Banner (1300x450)' (with 'Browse' and 'Choose file' buttons), 'Short Description' (a text area), 'Description' (a rich text editor), 'Meta Title', 'Meta Image (200x200)' (with 'Browse' and 'Choose file' buttons), 'Meta description', and 'Meta Keywords'. A green circular icon is visible next to the 'Short Description' field. At the bottom right of the form is an orange 'Save' button.

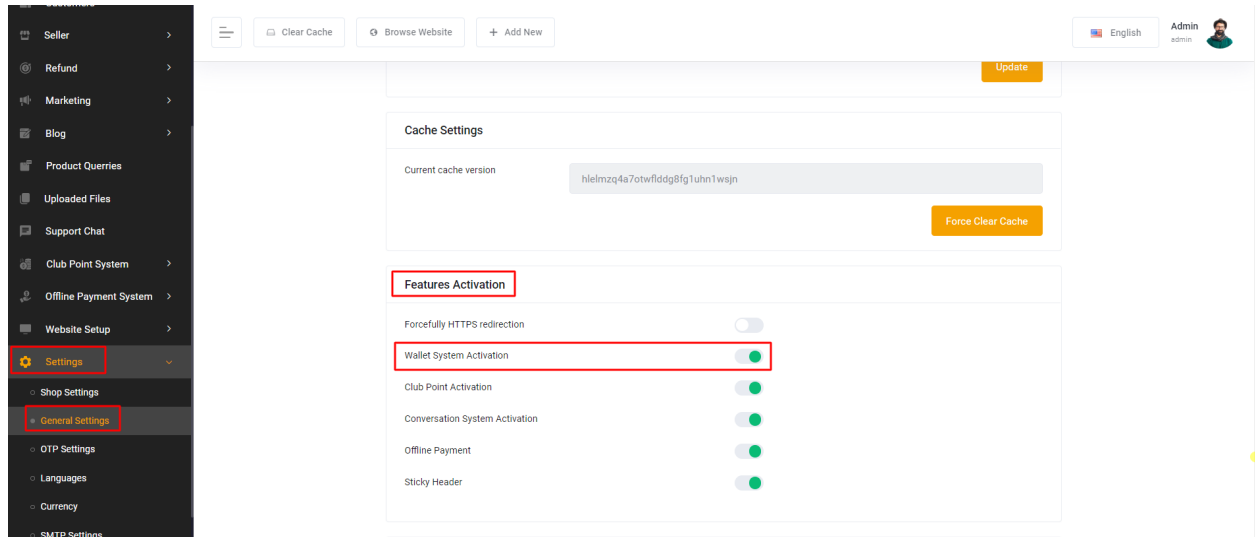
## 50. What is Club point?

**Answer:** Club point is a feature that gives some reward points to customers after purchasing any product. Customers can convert those points into a wallet.

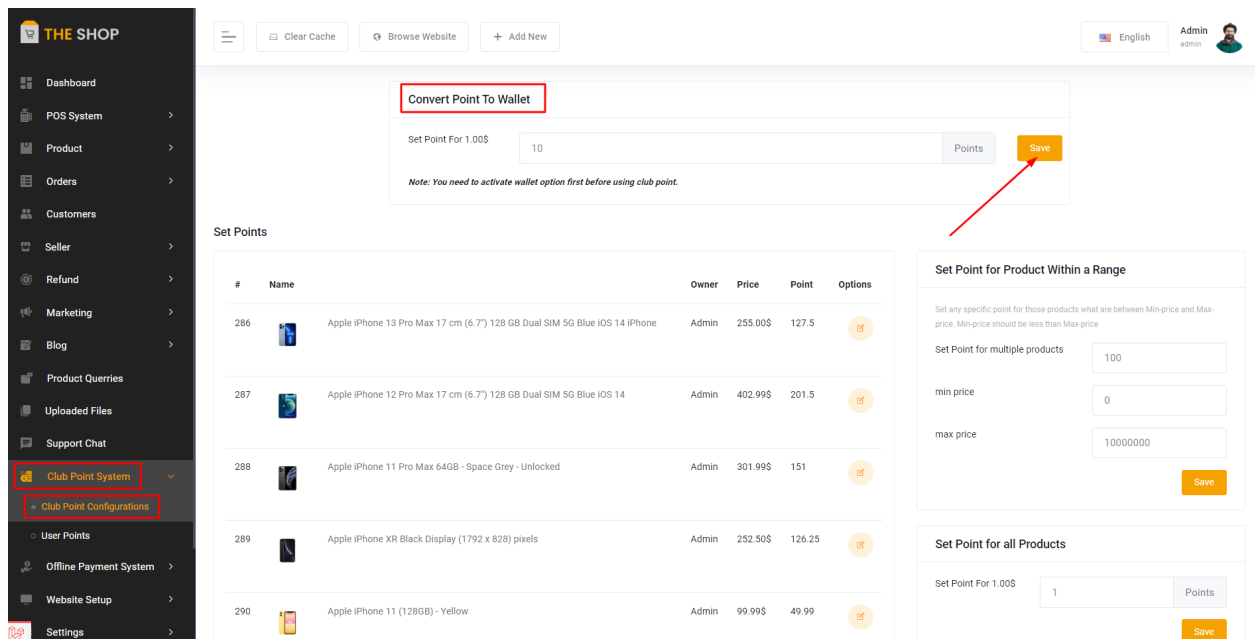
## 51. How to configure the club point?

**Answer:** To configure club point you need to follow the below steps:

- First **Login** into the **Admin panel** And activate the Wallet Option from **Settings > general Settings** and enable wallet system activation.



- From the admin panel go to **Club Point System > Club Point Configurations**
- Fill up the form with a point-to-wallet money conversion rate and Click on **Save**.



## 52. How to set points for products?

**Answer:** You can set the points for the products in three different ways:

### Set Point for Product Within a Range:

- Log in to your admin panel and go to Set point for product from **Club Point System > Club Point Configurations**.
- You will get a form on the right side of that page.

- You need to put **Set Point for multiple products, min price, max price**, And click on **save**.  
(Set any specific point for those products that are between Min-price and Max-price.  
Min-price should be less than Max-price)

**Convert Point To Wallet**

Set Point For 1.00\$  Points Save

*Note: You need to activate wallet option first before using club point.*

**Set Points**

#	Name	Owner	Price	Point	Options
286	Apple iPhone 13 Pro Max 17 cm (6.7") 128 GB Dual SIM 5G Blue iOS 14 iPhone	Admin	255.00\$	127.5	<span>cf</span>
287	Apple iPhone 12 Pro Max 17 cm (6.7") 128 GB Dual SIM 5G Blue iOS 14	Admin	402.99\$	201.5	<span>cf</span>
288	Apple iPhone 11 Pro Max 64GB - Space Grey - Unlocked	Admin	301.99\$	151	<span>cf</span>
289	Apple iPhone XR Black Display (1792 x 828) pixels	Admin	252.50\$	126.25	<span>cf</span>
290	Apple iPhone 11 (128GB) - Yellow	Admin	99.99\$	49.99	<span>cf</span>

**Set Point for Product Within a Range**

Set any specific point for those products what are between Min-price and Max-price. Min-price should be less than Max-price

Set Point for multiple products

min price

max price

Save

**Set Point for all Products**

Set Point For 1.00\$  Points Save

### Set Point for all Products:

- Log in to your admin panel and go to Set point for product from **Club Point System > Club Point Configurations**.
- You will get a form on the right side of that page.
- Set Point For 1.00\$ and Click on **Save**.

**Set Points**

#	Name	Owner	Price	Point	Options
286	Apple iPhone 13 Pro Max 17 cm (6.7") 128 GB Dual SIM 5G Blue iOS 14 iPhone	Admin	255.00\$	127.5	<span>cf</span>
287	Apple iPhone 12 Pro Max 17 cm (6.7") 128 GB Dual SIM 5G Blue iOS 14	Admin	402.99\$	201.5	<span>cf</span>
288	Apple iPhone 11 Pro Max 64GB - Space Grey - Unlocked	Admin	301.99\$	151	<span>cf</span>
289	Apple iPhone XR Black Display (1792 x 828) pixels	Admin	252.50\$	126.25	<span>cf</span>
290	Apple iPhone 11 (128GB) - Yellow	Admin	99.99\$	49.99	<span>cf</span>
291	OnePlus 9R 5G (Lake Blue, 8GB RAM, 128GB Storage)	Admin	202.00\$	101	<span>cf</span>

**Set Point for Product Within a Range**

Set any specific point for those products what are between Min-price and Max-price. Min-price should be less than Max-price

Set Point for multiple products

min price

max price

Save

**Set Point for all Products**

Set Point For 1.00\$  Points Save

### Set points for individual products:

- Log in to your admin panel and go to **product > Inhouse products > Add new products**.
- Fill up all information about the product and also you can set the club point.

The screenshot shows the 'Add new products' form in the 'THE SHOP' admin panel. The left sidebar contains a menu with 'Product' and 'Inhouse Products' highlighted. The main form has several sections: 'SKU' with a text input and a 'Stock' dropdown; 'Product Discount' with a 'Discount Date Range' selector and a 'Discount' input; 'Shipping Information' with 'Standard delivery time', 'Express delivery time', and 'Weight' inputs; and 'Warranty' with a 'Warranty available for this product?' toggle. The 'Club Point' field is highlighted with a red box and a red arrow pointing to it.

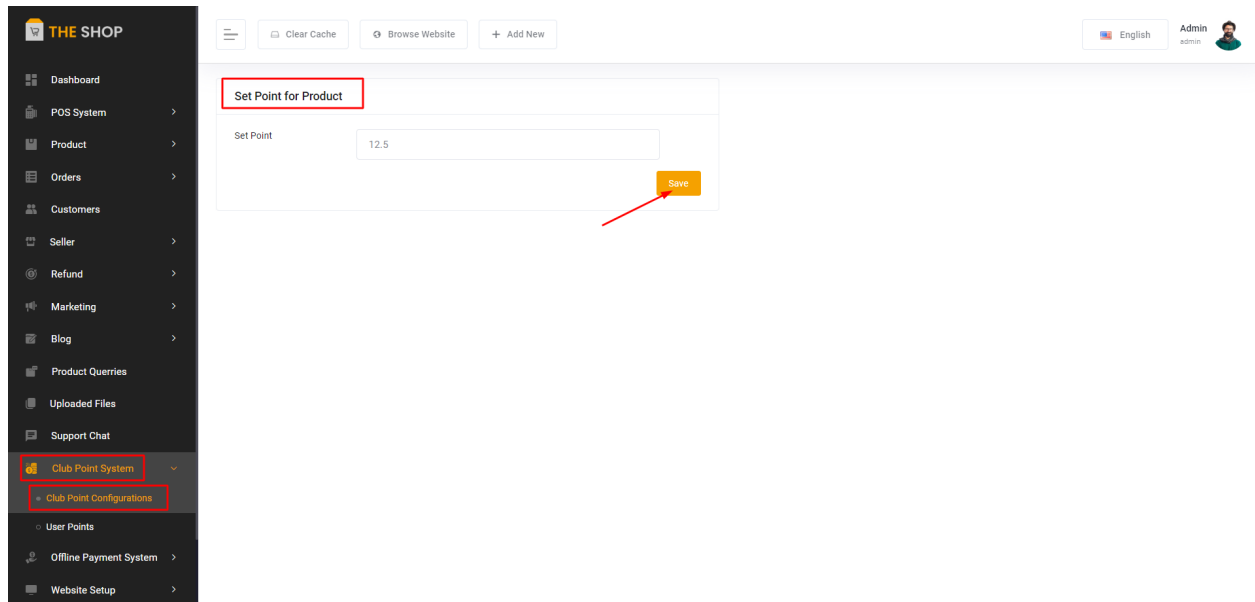
### Also you can edit club point and put the new club point value, by following the below procedure:

- Log in to your admin panel and go to Set point for product from **Club Point System > Club Point Configurations**.
- You will get all the products on that page.
- Edit the product from this page by clicking the edit action.
- Set points for that product using a form and click on **Save**.

\*\*Admin also can edit the club point from the product page's edit option.

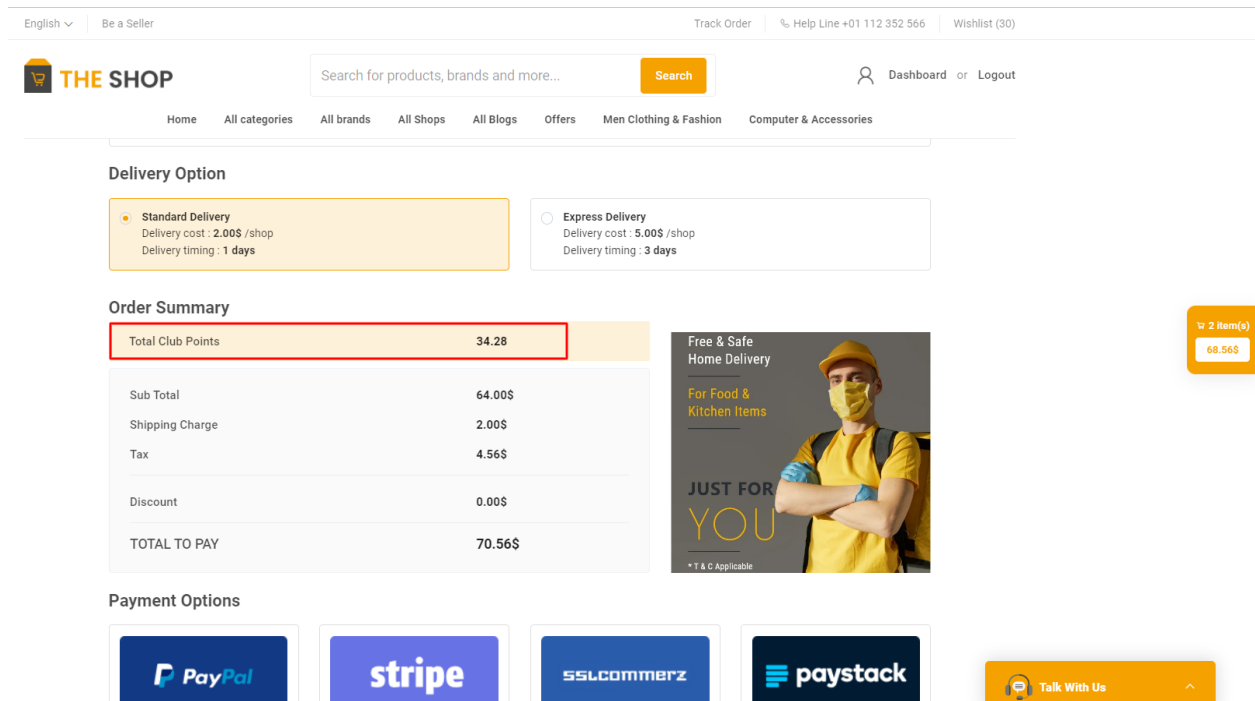
The screenshot shows the 'Club Point System > Club Point Configurations' page in the 'THE SHOP' admin panel. The left sidebar contains a menu with 'Club Point System' and 'Club Point Configurations' highlighted. The main content area includes a 'Convert Point To Wallet' form, a 'Set Points' table, and configuration options for 'Set Point for Product Within a Range' and 'Set Point for all Products'.

#	Name	Owner	Price	Point	Options
271	Beats Studio Buds 86" True Wireless Noise Cancelling Earphones 86" Beats Red	Admin	160.00\$	80	
272	Incase Reform Sport Case for AirPods Pro	Admin	35.00\$	17.5	
273	Apple AirPods with Charging Case	Admin	220.00\$	110	
274	Apple Silicone Case with MagSafe	Admin	20.00\$	10	



### 53. How to earn points?

**Answer:** When any customer visits your website he/she will find the points in each product's box. To earn that point he/she needs to purchase that product. Whenever he/she purchases the product, he/she will get the point.



### 54. How can one see his earning points log?

**Answer:** To see the earning points log, user needs to follow the steps:




- First of all the user needs to log into his/her panel.
- Then he/she needs to go to the earning points menu from the left side navbar.
- He/she can see the full earning log history and point converted rate.

English ▾ | Be a Seller | Track Order | Help Line +01 112 352 566 | Wishlist (30)

**THE SHOP** | Search for products, brands and more... | Search | Dashboard or Logout

Home | All categories | All brands | All Shops | All Blogs | Offers | Men Clothing & Fashion | Computer & Accessories



**My Points**

Exchange Rate

**10 Points = 1.00\$ Wallet Money**

2 Item(s) 68.56\$

Point Earning history

Order Code	Points	Converted	Date	Action
20221213-09464535	166.5 Pts	No	13-12-2022	<a href="#">Convert Now</a>
20221213-05141684	714 Pts	Yes	13-12-2022	<a href="#">Done</a>
20221122-13571238	82.5 Pts	Yes	22-11-2022	<a href="#">Done</a>
20221016-14044563	1200 Pts	Yes	16-10-2022	<a href="#">Done</a>

Dashboard | Purchase History | Refund requests | Wishlist | Followed shops | Product Queries ( 0 ) | **Earning Points** | My Wallet

Talk With Us

## 55. How to convert the points?

**Answer:** To convert the points the user need to follow the below steps:

- First of all the user needs to log into his/her panel.
- Then he/she needs to go to the **Earning Points** menu from the left side navbar.
- He/she will get the full earning log history and a convert button.
- He/she needs to click on **Convert Now** Button and points will be converted into wallet money.

\*\* Orders have to be paid for converting the points to wallet money.

English ▾
Be a Seller
Track Order
Help Line +01 112 352 566
Wishlist (30)

Dashboard or Logout

Home
All categories
All brands
All Shops
All Blogs
Offers
Men Clothing & Fashion
Computer & Accessories

### My Points

Exchange Rate  
**10 Points = 1.00\$ Wallet Money**

2 item(s)  
68.56\$

Dashboard
Purchase History
Refund requests
Wishlist
Followed shops
Product Queries ( 0 )
**Earning Points**
My Wallet

### Point Earning history

Order Code	Points	Converted	Date	Action
20221213-09464535	166.5 Pts	No	13-12-2022	<input type="button" value="Convert Now"/>
20221213-05141684	714 Pts	Yes	13-12-2022	<input type="button" value="Done"/>
20221122-13571238	82.5 Pts	Yes	22-11-2022	<input type="button" value="Done"/>
20221016-14044563	1200 Pts	Yes	16-10-2022	<input type="button" value="Done"/>

Talk With Us

## 56. How to use the converted points?

**Answer:** After converting the points, money will be stored in the user wallet. The user can use that wallet money when he/she goes to purchase some products.