# Education

ISMAEL MOISES TENANGO ANAYA

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Bachelor of Science: Computer Information Technology

Certificates in Progress: Databases, Data Science, System Admin  
Brigham Young University – Idaho, Rexburg ID

* GPA 3.7

*Expected, April 2024*

# Profile Summary

I am an innovative and detail-oriented professional who excels in high-pressure situations. I actively seek learning opportunities from team members, promote creative problem-solving, and prioritize team cohesion while avoiding disruptions. I invest extra time outside my regular schedule to boost productivity. Recognized for punctuality and effective time management, I'm dedicated to driving team progress through excellent customer service, problem-solving, and a positive attitude. I'm adaptable, eager to learn, and committed to contributing to team success in alignment with company goals.

# Work Experience

Data Visualization Specialist IV Lead | *Brigham Young University-Idaho |* Rexburg, ID *April 2023 – Present*

Efficiently using data visualization software to organize and measure data. Additionally, I'm familiar with various data tools like SQL servers, Excel, SharePoint, and SIS software for data collection and analysis. I effectively collaborate with colleagues to align projects and enhance visualizations. I also utilize DAX for precise measurements and improved productivity along with constant reviews and trainings to the team including reports reviews to meet publishing standards for associate registrars.

Network Operations Engineer – Intern | *The Church of Jesus Christ of Latter-day Saints |* Rexburg, ID *Jan 2023 – April 2023*

Globally collaborated in the Network Proactive Service Team, remotely assisting fix in switches and routers across 20,000 locations. I've provided clear communication for effective work with overseas on-field technicians, professionally handled sensitive information, and addressed network issues to prevent downtime while contributing to network migration and support worldwide using Cisco devices and assisting in migration to Meraki.

Data Design & Development Teacher Assistant | *Brigham Young University-Idaho |* Rexburg, ID *Sep 2022 – Dec 2022*

Grade MySQL projects, assessed code, and evaluated student work based on provided rubrics. Moreover, I've supported over 20 students through consultations and tutoring, helping them grasp MySQL concepts. I've also facilitated communication between the professor and myself for effective education delivery. Additionally, I've promoted team communication, ensuring efficient task completion within tight deadlines.

Transfer Evaluation Processor | *Brigham Young University-Idaho |* Rexburg, ID *July 2022 – Dec 2022*

Transfer work of transcript classes from other colleges into BYU-Idaho's course catalog across 150+ courses. Collaborated with 5 colleagues to ensure accurate equivalencies for transfer students. Managed private data for 1500+ transfer students. Fostered clear communication within BYU CES to serve 30,000+ student records effectively.

# Volunteering

# Database developer | RBDC | Rexburg, Idaho *June 2023 - Present*

# Support to business director in a Non-Profit organization to develop a PowerApps App and a database that supports organization to organize their projects and interns that provides an easy functional administration of the company

# SHPE (secretary) | Brigham Young University – Idaho Chapter | Rexburg, Idaho *June 2023 - Present*

# Help International Students to connect to their dream jobs by conferences and career fairs hosted by SHPE

# Full-time Missionary | The Church of Jesus Christ of Latter-day Saints | Monterey, Mexico *Dec 2016 – Dec 2018*

# Skills

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| * MySQL (Proficient) * CSS (Proficient) * HTML(Proficient) * Python (Proficient) * AWS (In Progress) | * Cisco Networking (Proficient) * DAX (Intermediate) * Linux Shell Scripting (Intermediate) * JavaScript (Intermediate) * R (Basic) |