



Section 1 of 2

Survey on services of food being used by UTM students

Hello everyone!

We are UTM students from the subject SECI2143: PROBABILITY & STATISTICAL DATA ANALYSIS Section 03 Group 7(Bees). We are currently conducting a survey of UTM students who use an online food service. We'll require this survey to finish the project, and we'll need at least 60 responses. There are 16 questions in this survey.

The entire process will take no more than 3-4 minutes.

You can use whatever Google account you wish. The use of UTM email is not mandatory.

Your cooperation is highly appreciated. Thank you.

1. Gender *

- ☐ Male
- ☐ Female

2. Age *

- ☐ 16-20
- ☐ 21-25
- ☐ 26-30
- ☐ 31-35
- ☐ 36-40
- ☐ Other...

3. Do you order food online? *

- ☐ Yes
- ☐ No

4. Which company do you prefer? *

- ☐ FoodPanda
- ☐ GrabFood
- ☐ ShopeeFood
- ☐ Other...

5. How many times do you use online food? *

- ☐ daily
- ☐ weekly
- ☐ monthly

6. Which meal do you usually order online? *

- ☐ Breakfast
- ☐ Lunch
- ☐ Snacks
- ☐ Dinner

7. What is your favorite method for ordering food? *

- ☐ Using the smartphone application
- ☐ Using a web browser

8. What is the approximate money you spend on ordering food per time? *

- ☐ less than 50
- ☐ less than 150
- ☐ less than 500
- ☐ more than 500

9. Why choose online food delivery? *

- ☐ Faster Delivery
- ☐ Convenient
- ☐ Time Saving
- ☐ Money Saving
- ☐ All the above

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Section 2 of 2

Section title (optional)

Description (optional)

10. Which company services do you choose for good packaging? *

- ☐ FoodPanda
- ☐ GrabFood
- ☐ ShopeeFood
- ☐ Other:

11. Which company services do you choose for good service? *

- ☐ FoodPanda
- ☐ GrabFood
- ☐ ShopeeFood
- ☐ Other:



12. Which company services do you choose for good timely delivery? *

- ☐ FoodPanda
- ☐ GrabFood
- ☐ ShopeeFood
- ☐ Other:



13. Which company website or app offers easy food ordering? *

- ☐ FoodPanda
- ☐ GrabFood
- ☐ ShopeeFood
- ☐ Other:



14. Which company provides excellent customer service? *

- ☐ FoodPanda
- ☐ GrabFood
- ☐ ShopeeFood
- ☐ Other:

15. Which companies offers and promotions the most? *

- ☐ FoodPanda
- ☐ GrabFood
- ☐ ShopeeFood
- ☐ Other:



16. What is your favorite method of payment? *

- ☐ cash
- ☐ eWallet
- ☐ Debit & Credit Card
- ☐ Other...



Survey completion

Thank you a lot.
Your cooperation is much appreciated.