

# HPE AutoPass License Server

Software Version: 9.14

Windows®, Linux and CentOS operating system

## Readme

Document Release Date: April 2023

Software Release Date: April 2023



This file provides the following information about the HPE AutoPass License Server 9.14:

- [Getting Started](#)
- [Minimum System Requirements and Supported Environments](#)
- [Notes and Limitations](#)

# Getting Started

## Installing AutoPass License Server

Important installation information and step-by-step installation instructions can be found in the installation section in the *HPE AutoPass License Server User Guide*. The User Guide is available in PDF format in the root folder of the AutoPass License Server.

You can also open the User Guide from the HPE AutoPass License Server document folder after you install.

## Before You Begin

After you install, you may want to refer to the HPE AutoPass License Server User Guide, which provides information on how to use the AutoPass License Server features and the AutoPass License Server user interface. This guide is also available through the context sensitive help found on every AutoPass License Server pane or tab.

## Hotfix and Patch Information

If you install a hotfix or patch over AutoPass License Server, information about that patch is described in the corresponding hotfix or patch readme.

If the information in the hotfix or patch conflicts with the information in the Readme or any other AutoPass License Server documentation, the information in the hotfix or patch readme takes precedence.

## Documentation Updates

The top of this document contains the following identifying information:

Version number, which indicates the software version.

Publish date, which changes each time the document is updated.

To check for recent updates of this or any other AutoPass License Server documentation, or to verify that you are using the most recent edition, visit: [HPE Software Product Manuals site \(requires an HPE passport\)](#).

# Minimum System Requirements and Supported Environments

To successfully install and run AutoPass License Server, your computer must meet the minimum system requirements shown below. However, performance may be improved by using systems with stronger/later setups than the minimum requirements.

For a complete list of all supported operating systems, browsers, and development environments, see the *HPE AutoPass License Server Support Matrix*, available from the root folder of the AutoPass License Server.

<b>Computer Processor</b>	1.6 Ghz or higher
<b>Operating System</b>	<ul style="list-style-type: none"><li>• Windows Server 2012</li><li>• Red Hat Enterprise Linux 7 and 8</li><li>• CentOS 7.0 and 8.0</li></ul>
<b>Memory</b>	Minimum of 4 GB
<b>Color Settings</b>	High Color (16 bit)
<b>Graphics Card</b>	Graphics card with 64 MB video memory
<b>Free Hard Disk Space</b>	1 GB of free disk space for application files or folders
<b>Browser</b>	<ul style="list-style-type: none"><li>• Mozilla Firefox 39</li><li>• Internet Explorer 11</li><li>• Google Chrome 40</li></ul>

## Notes and Limitations

This section includes information that is important to know before you install AutoPass License Server.

- The AutoPass License Server is supported 64-bit Windows operating systems. It is recommended to install the 64-bit-installer on a 64-bit operating system.
- Only one instance of the AutoPass License Server can be installed on a machine.
- You cannot run the 64-bit AutoPass License Server on the same machine with Unified Functional Testing (UFT) with the Java add-in installed.

# HPE Support

Visit the HPE Software Support Online web site at: <https://support.hpe.com/>

This web site provides contact information and details about the products, services, and support that HPE Software offers.

HPE Software online support provides customer self-solve capabilities. It provides a fast and efficient way to access interactive technical support tools needed to manage your business. As a valued support customer, you can benefit by using the support web site to:

- Search for knowledge documents of interest
- Submit and track support cases and enhancement requests
- Download software patches
- Manage support contracts
- Look up HPE support contacts
- Review information about available services
- Enter into discussions with other software customers
- Research and register for software training

Most of the support areas require that you register as an HPE Passport user and sign in. Many also require a support contract. To register for an HPE Passport ID, go to:

<https://cf.passport.hpe.com/hppcf/createuser.do>

**HPE Software Solutions Now** accesses the HPSW Solution and Integration Portal Web site. This site enables you to explore HPE Product Solutions to meet your business needs, includes a full list of Integrations between HPE Products, as well as a listing of ITIL Processes. The URL for this Web site is <https://www.hpe.com/us/en/solutions.html>

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