

# Ismigyl Selcuk

Mathematician

able to handle multiple tasks on a daily basis ,a dependable person who is great at time management.



✉ ismigylselcuk@gmail.com

☎ 00359879661588

📍 Sofia

🌐 [linkedin.com/in/ismigyl-selcuk-1681431a2](https://www.linkedin.com/in/ismigyl-selcuk-1681431a2)

## EDUCATION

### Actuary, Probability and Statistic

Sofia University

10/2018 - 03/2020

Sofia

### Applied Mathematics

Technical University

10/2013 - 06/2018

Sofia

### Information technology and Germany language

Nature-Mathematical School

## WORK EXPERIENCE

### Content Moderator

Alorica

07/2020 - Present

Sofia

*Achievements/Tasks*

- Managed content distribution to online channels and social media platforms.

### Customer Support Representative

Telus international

01/2019 - 07/2019

*Achievements/Tasks*

- Informs clients by explaining procedures, answering questions, providing information. Maintains communication equipment by reporting problems

### Customer Representative

Royal Limited

2008 - 2009

*Achievements/Tasks*

- Delivers service and support to customers through live chats, emails and phone calls, Provides quality service and support in a variety of areas including but not limited to System/technical troubleshooting, Login/Account issues, Accounting (deposits and withdrawals) and overall trading enquiries, Educates the customer where applicable

## SKILLS

MS OFFICE (WORD, EXCEL, POWER POINT, ACCESS),  
DERIVE, MATLAB, MAPLE, CRM, HTML, VISIOL STUDIO,  
CRM, SQL, PYTHON, STATISTIC

Communication Skills

Software Development

Analytical

Team- worker

## ACHIEVEMENTS

Bronze Medal on National Students Olympiads in  
Computer Mathematics

Bronze Medal on National Students Olympiads in  
Mathematics 2015

Bronze Medal on National Students Olympiads in  
Mathematics 2015

## LANGUAGES

Turkis

Native or Bilingual Proficiency

Bulgarian

Native or Bilingual Proficiency

English

Full Professional Proficiency