

VLAD ISMINDIROV

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PROFESSIONAL SUMMARY

Results-oriented IT enthusiast with a background in network infrastructure management, security implementation, and IT operations. Proven track record in reducing security incidents and fostering business growth through effective leadership. Proficient in virtualization, Linux administration, Docker, and cloud platforms.

KEY COMPETENCIES

Professional Skills: Leadership, Communication, Problem-solving, Adaptability, Prioritizing

Technical Skills: Network Infrastructure Management, Security Implementation, Troubleshooting, System Administration, Linux (Ubuntu, CentOS), Virtualization (VM VirtualBox), Docker, DigitalOcean.

PROFESSIONAL EXPERIENCE

IT support engineer/ Help Desk
Dim Stali LLC, Kyiv, Ukraine
May 2023 - December 2023

System and Network administration

- Implemented and maintained a secure network infrastructure, including firewall configuration, access points, and security protocol implementation. Successfully defended against three DDoS attacks on the website and telephone lines, resulting in a 100% reduction in security incidents.
- Conducted troubleshooting for network connectivity and performance issues affecting 12 users.
- Monitored network performance using advanced tools to ensure uptime and optimal functionality, proactively identifying and resolving potential issues.
- Configured and maintained network devices, such as routers and switches.
- **CRM System User Management**
- Configured user authorization and managed roles and permissions within the CRM system.
- **Help Desk Operations**
- Installed Windows OS and configured various software applications, including CRM, 1C, and IP telephony.
- Selected PC hardware based on company workload and roles.
- **Managed company website**
- administration tasks, including domain and hosting registration
- Cloudflare configuration (WAF rules, DNS zones, domains, SSL certificates)

Head of sales
Dim Stali LLC, Kyiv, Ukraine
March 2022 - April 2023

Sales manager
Dim Stali LLC, Kyiv, Ukraine
March 2021 - February 2023

DevOps MENTORSHIP PROGRAM

Virtualization

- Created VM VirtualBox instances with Linux Ubuntu and CentOS, managing disk space and network adapter settings.

Linux

- Linux Ubuntu system architecture, bash commands, system and file system administration, and package management. Setup local networks, DNS servers, Zabbix monitoring, OpenVPN, and SMTP servers.

SSH

- Implemented SSH bastion, SSH tunneling, and firewall configurations using IPtables.

Bash scripting

- Wrote script that monitors logs and notify me by Email, Used SMTP server.
- Wrote Data backup and compression script

- Wrote script that gathers CPU usage, memory usage, disk space, and network statistics, that prints the information to the terminal every 4 hours
- **DigitalOcean**
- Setup DigitalOcean droplets and nginx web servers to host my personal web site (Ismindirov.com) configured Cloudflare for security, and utilized bash scripting for automation.
- **Docker**
- Designed and deployed multi-container applications using Docker Compose, Swarm clusters, and customized network policies for traffic control.

EDUCATION

Institute of International Relations, Taras Shevchenko National University, Kyiv, Ukraine

Bachelor's Degree in International Information, 2010-2014

Concentration in information and analytical work using modern information technologies for data processing.

Master's Degree in International Information Management, 2014-2016

Conducted junior research in information analysis.

INTERESTS

TED Talks, Udemy, Squash, Swimming (Master of Sports), Traveling.