

ASSA AWARDS REGISTRATION FORM

CATEGORY	:	Transformation Recognition Award
ORGANISATION	:	Viet Nam Social Security (VSS)
CONTACT PERSON	:	Mrs. Nguyen Thi Huong Deputy Chief of the Office
NAME OF PROJECT	:	Restructuring the social insurance, health insurance operational processes to meet the requirements for administrative procedures settlement in the digital environment.
OBJECTIVE AND NATURE OF PROJECT	:	Restructuring the operational processes, digitizing documents, records, results of administrative procedures settlement, meeting the requirements for developing online public services at various levels, standardizing the list of online public services; connecting, sharing data with the National Population Database, the E-identification and E-authentication System in line with the National Digital Transformation Program until 2025, with a vision towards 2030 in order to resolve the administrative procedures settlement and provide online public services.
WHY IT SHOULD BE RECOGNISED	:	Based on the achievements of VSS regarding administrative procedures reform in the 2022 – 2023 period (Serving the administrative procedures settlement and providing online public services to meet the criteria set by the Prime Minister in Decision No. 06/QD-TTg dated January 6th, 2022).
SUMMARY OF THE PROJECT	:	<p>Restructuring the social insurance and health insurance operational processes to meet the requirements for administrative procedures settlement in the digital environment to serve citizens and businesses. Specifically:</p> <p>(1) Providing comprehensive online public services in the field of social insurance, health insurance; unemployment insurance; Improving the VSS information system for administrative procedures settlement to ensure the satisfaction of customers and organizations.</p> <p>(2) Connecting, sharing data with the National Population Database, the E-identification and E-authentication System to authenticate the identities of VSS members and beneficiaries.</p> <p>(3) Inter-connecting related multi-ministrial administrative procedures on the National Public Service Portal as required by the Prime Minister.</p> <p>(4) Sharing related database on administrative procedures with relevant ministries and organizations in accordance with the legal framework.</p> <p>(5) Facilitating the management and direction of the VSS leadership on the administrative procedures settlement.</p>