

ASSA Recognition Award

CATEGORY	:	Customer Service Recognition Award
ORGANISATION	:	Social Security Office Thailand
CONTACT PERSON	:	Ms. Varatsuda Saradatta, Senior Foreign Relations Officer
NAME OF PROJECT	:	The Development of Medical Services for Elevating the Well-being of the SSO's Insured Persons.
OBJECTIVE AND NATURE OF PROJECT	:	To support the insured persons in accessing medical services to After the decline of the pandemic, the SSO has recognized the significance of bolster healthcare and sustainable well-being for the insured person, the SSO initiated two key healthcare projects including 1) the Project on Health Risk Assessment for Heart and Vascular Diseases in the Workplace which aims to conduct proactive and comprehensive health examination for the insured person in the workplace; and 2) the Project on Medical Treatment Access for the Five Diseases which aims to increase the efficiency of surgical treatment access of the insured person.
WHY IT SHOULD BE RECOGNISED	:	<p>These two significance projects has promoted sustainable well-being of the insured persons as follows,</p> <p>(1) The Project on Health Risk Assessment for Heart and Vascular Diseases in the Workplace</p> <p>This project provides proactive and comprehensive medical examination for the insured person as well as raises awareness of healthcare practices to minimize the risk of fatal heart and vascular diseases, leading to the reduction of disability cases associated with these diseases and lowering the rate of untimely deaths in the long term.</p> <p>This project has a goal for conducting medical examinations for a total of 300,000 insured persons. Based on the implementation outcome (9 January- 25 August 2023), there are more than 200,000 participants of which 90% is the risk group requiring for behavior change.</p> <p>(2) The Project on Medical Treatment Access for the Five Diseases</p> <p>The insured person who is inpatient can rapidly access to surgery treatment for 5 diseases with the SSO's partner hospitals under the MoU including (1) breast cancer (2) uterine fibroid (3) kidney stone or cyst removal (4) brain blood vassal and (5) cardiac and vascular.</p> <p>The project is beneficial in reducing patient's waiting time, mitigating mortality rate and severe complications, shortening recovery periods as well as saving insured's healthcare expenses and SSO's budget.</p> <p>The outcome from 1 January to 25 August 2023 reveals a total of 6,764 insured persons in this project with the highest number of cardiac and vascular surgery treatment at 4,577 cases.</p>
SUMMARY OF THE PROJECT	:	The Development of Medical Services for Elevating the Well-being of the SSO's Insured person consists of two projects;

	<p>(1) The Project on Health Risk Assessment for Heart and Vascular Diseases in the Workplace</p> <p>This collaborative initiative involves the SSO, enterprises, and hospitals through the Memorandum of Understanding (MoU), aiming to conduct proactive health examination for the insured person in the workplace within 13 pilot provinces through the following procedures:</p> <ul style="list-style-type: none"> (1) risk assessment of heart and vascular diseases through the examination of Non-Communicable Diseases (NCDs), Fasting Blood Sugar (FBS), as well as Lipid Panel type total and HDL cholesterol (2) risk-based group segmentation as high, moderate, and low risk levels (3) appointment to assess behavior change for six-month period (4) Monitoring and providing advices through a telemedicine system. <p>(2) The Project on Medical Treatment Access for the Five Diseases</p> <p>The SSO has concluded the MoU with 41 hospitals to launch a pioneering project for the insured person who is inpatient in accessing surgery treatment for 5 diseases including (1) Breast cancer (2) Uterine fibroid (3) Kidney stone or cyst removal (4) Brain blood vassal and (5) Cardiac and vascular.</p> <p>If the insured person receive a treatment at the SSO's contracted hospitals, they can be transferred to partner hospitals under the MoU to receive the mentioned surgery treatment. For the treatment in other hospitals apart from the contracted ones, the diagnosis results and physician's assessment prescribing the necessity to receive the surgery treatment can be applied to receive the treatment with the partner hospitals.</p>
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