## 1. ASSA Recognition Award

- 1.1 The ASSA Recognition was first introduced by the Employees Provident Fund (EPF) of Malaysia in 2015. The purpose of the Award is to recognise ASSA member organisations' achievements.
- 1.2 The criteria and categories for the ASSA Recognition Award are as follows.

No.	Categories of Recognition	Description of the Categories
1.	Innovation Recognition Award	Creation of an innovative technology, product or service which has led to improvements in services or products.
2.	Transformation Recognition Award	A practice that has resulted in improvement in the overall effectiveness, efficiency, and success of the organisation.
3.	Customer Service Recognition Award	Organisations that have implemented successful customer service strategies which are able to meet customers' expectations in terms of delivery and quality of service.
4.	Continuous Improvement Recognition Award	Organisations that are in a never-ending effort to expose and eliminate root causes of problems. It usually involves many incremental steps towards improvements rather than one overwhelming innovation.
5.	Strategic Communication Recognition Award	Organisations that have pushed the boundaries when it comes to their communications strategy in order to ensure they truly engage with their members using various communication channels.
6.	Information Technology Recognition Award	Organisations that run their business using effective and reliable technologies that are essential to drive efficiency and productivity, and improve organisational outcomes and performance.
7.	Insurance Coverage Recognition Award	Insurance and social security schemes that have developed their proposition with a clear focus on retirement, health and meeting members' needs.
8.	Financial Literacy Recognition Award	Organisations that have introduced and provide advisory services on financial literacy and retirement planning to address issues on adequacy of members' savings for retirement.
9.	Investment Governance Recognition Award	Organisations that have reflected specific issues relating to the management of funds of social security institutions' objectives, ranging from the investment of benefits provided and also addressing issues on the adequacy of the fund.

## 1.3 The write-up should include the following:

## WRITE UP TEMPLATE

CATEGORY		Insurance Coverage Recognition Award
ORGANISATION	:	National Social Security Fund (NSSF), Cambodia
CONTACT PERSON	:	Name: Ms. OUK Samboramey Head of International Cooperation Division Email: nssf.ic@gmail.com
		Name: Mr. KAING Seyha Deputy Head of International Cooperation Division Email: kaingseyha88@gmail.com
NAME OF PROJECT	•	Voluntary Health Care Scheme for the Self-employed and the Dependents
OBJECTIVE AND NATURE OF PROJECT	:	To extend the scope for the self-employed and the dependents (spouse and children) of the NSSF member.
WHY IT SHOULD BE RECOGNISED		After NSSF issued the Decision No. 13/23 NSSF, dated 20 June 2023 on "Pilot Project Implementation of Voluntary Health Care Scheme for the Self-Employed" in order to study the feasibility of extending the scope for the self-employed, NSSF has registered 30,542 self-employed (18,228 females) by early August 2023. Due to the satisfactory result for the short period and in order to advance the social security implementation in line with the Pentagonal Strategy Phase I, the Royal Government of Cambodia decided to issue Sub-Decree No. 280/23 SD.E dated 28 August 2023 concerning the Conditions, Formalities, and Procedures of the Implementation of Voluntary Health Care Scheme, with the following detail meaning:  Target Group: 1. the self-employed and 2. the dependents (spouse and children) of the NSSF member.  Contribution: The contribution of Voluntary Health Care Scheme shall be calculated by the minimum level of income and/or the level of income by type of job or employment of the family head.  Contribution Payment: The monthly contribution payment shall not later than the 15th (fifteenth) of the following month. In case the member is capable of paying the annual contributions, the person concerned shall request NSSF. This annual contribution payment shall be in the following month counting from the date of requesting for the contribution payment. The contribution payment shall be done directly or via the bank signed the agreement with NSSF or any means regulated by the NSSF Director General.  Entitlement to Benefits: 1. Register with NSSF and 2. Pay contributions for 2 (two) consecutive months.  Benefits: 1. Minimum benefits including medical care services, maternity allowance, and funeral grant and 2. Daily allowance for sick leave that is added to the minimum benefits.

		The NSSF member is entitled to get treated at the health facility signed the agreement with NSSF in a qualifying period of 180 (one hundred and eighty) days within 12 (twelve) months by only counting the hospitalization period.
		Daily allowance for sick leave shall be provided to the NSSF member who is abstention from work for 8 (eight) days or more due to illness or injury treatment in line with the prescription of medical doctor at the health facility signed the agreement by NSSF and not more than 180 (one hundred and eighty) days within 12 (twelve) months by counting from the date of entitlement to daily allowance.
		The NSSF member whose pregnancy aged 26 (twenty-six) weeks or more is entitled to receive maternity allowance only if the person concerned has paid contributions for 9 (nine) months within the last 12 (twelve) months until the date of delivery.
SUMMARY OF THE PROJECT	:	The Royal Government of Cambodia decided to issue Sub-Decree No. 280/23 SD.E dated 28 August 2023 concerning the Conditions, Formalities, and Procedures of the Implementation of Voluntary Health Care Scheme, with the aim of extending coverage to the target group in line with the policy of the Royal Government of Cambodia towards universal health coverage (UHC).