

ASSA Recognition Award

CATEGORY	:	Information Technology Recognition Award
ORGANISATION	:	Lao Social Security Organization (LSSO)
CONTACT PERSON	:	Mrs. Thianthong Keoboua Deputy Head of Planning and Cooperation Division, LSSO Email: laosso@lssso.gov.la ; thsati@yahoo.com
NAME OF PROJECT	:	Modernising Social Security Registration and Payment Through Digital Solutions
OBJECTIVE AND NATURE OF PROJECT	:	To develop a modern system for the social security organisation which can facilitate the labour units to make contribution payment online.
WHY IT SHOULD BE RECOGNISED	:	<p>In the past, the contribution payments of labor units were not supported by online payment systems. Instead, the process relied on an outdated format with many steps. All information, including the list of payers, was maintained in printed format. Additionally, the calculation of payments was often imprecise and lacked a systematic approach. Representatives or HR personnel of labor units had to submit proof of payment and all related documents to the social security office, where the contribution payment information was manually entered into the database system.</p> <p>However, after the Lao Social Security Organization modernized its tools and mechanisms for database system development, labor units can now easily access an online application for registration and payment. This new system is convenient, quick, and reduces the number of payment steps as well as the risk of data entry mistakes. Additionally, it allows for easier verification of the payments.</p>
SUMMARY OF THE PROJECT	:	Currently, the programs serving social security work have been improved to be more flexible and modern for the enterprise sector. The system for registration and contribution has been developed into a centralized data system, which can support connections from external parties, making financial transactions easier, especially for contribution payments through online applications. This has enabled a variety of payment channels and has facilitated labor units in making payments more easily. It has also reduced the workload for

	<p>social security staff by eliminating the need to manually enter contribution payment information into the database system, thus reducing payment steps and minimizing the risk of data entry mistakes.</p> <p>Additionally, the modernized registration-contribution program features several advancements, including a subsidy program for the enterprise sector. This program is a modern, integrated data center that can support a variety of connections from all provincial offices.</p>
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