



*Say hello to
faster payments*



How to receive your Payouts via GovCash¹

and keep track of your transactions

WITHDRAW at OCBC ATMs

You can now withdraw your payouts directly from OCBC ATMs anytime at your convenience.

You do not need to have a OCBC bank account to use this service.



01

¹ Visit go.gov.sg/GovCash for more information on GovCash.

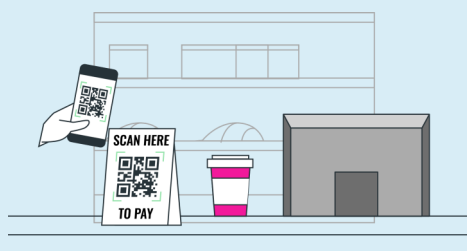
TRANSFER via PayNow NRIC using LifeSG app

Transfer your payouts directly to your PayNow NRIC-linked bank account on the go.



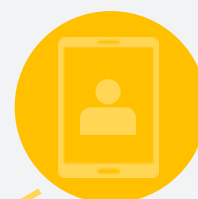
SCAN & PAY for purchases or transfer to your friends using LifeSG app

Pay for your purchases at participating merchants or transfer among friends by scanning the QR code using the LifeSG app!



VIEW Transaction History

View and keep track of your transactions with the LifeSG app.



You can also transfer GovCash to your NRIC-linked PayNow bank account or make payments at merchants that accept PayNow QR.

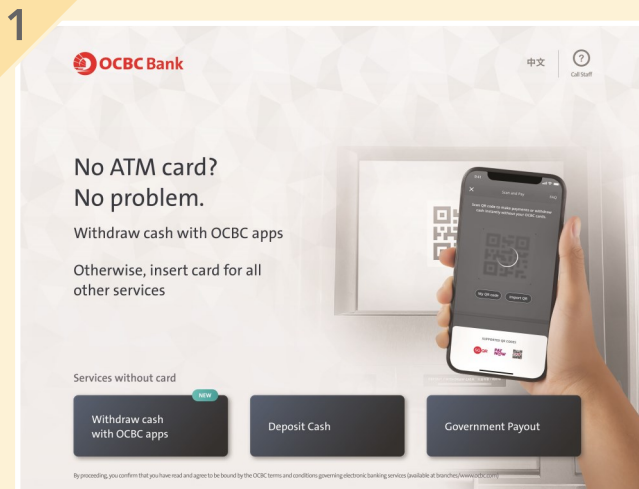
01 WITHDRAW AT OCBC ATMS



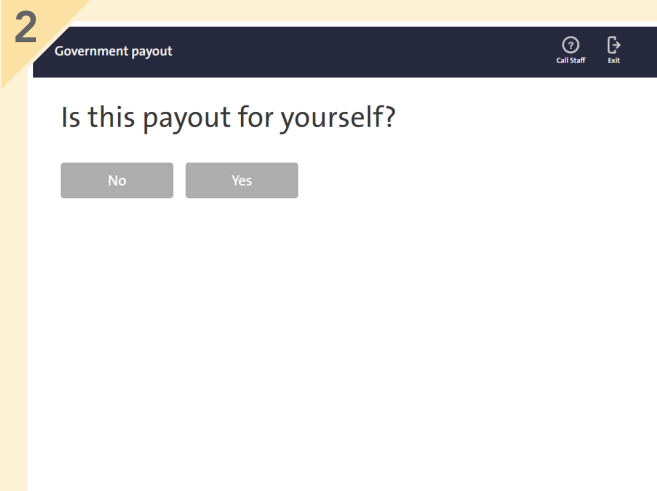
To withdraw your payouts at OCBC ATMs, please get ready your 8-digit Payment Reference Number (PRN) found in the notification from the CPF Board

! Should you require assistance in using the ATMs, please approach OCBC's Digital Ambassadors during branch opening hours

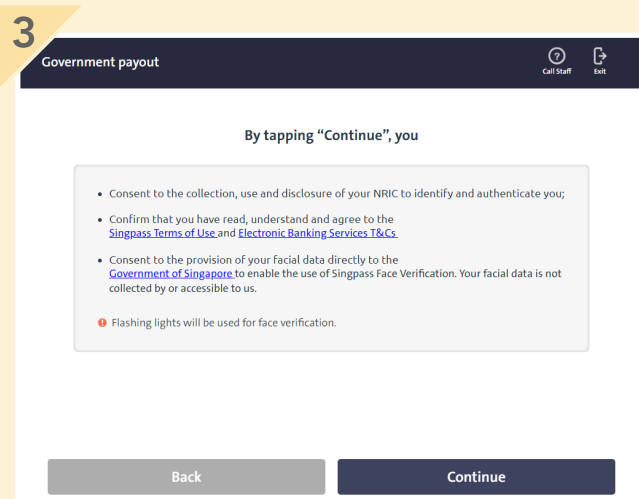
Simple steps to **withdrawing** at OCBC ATMs



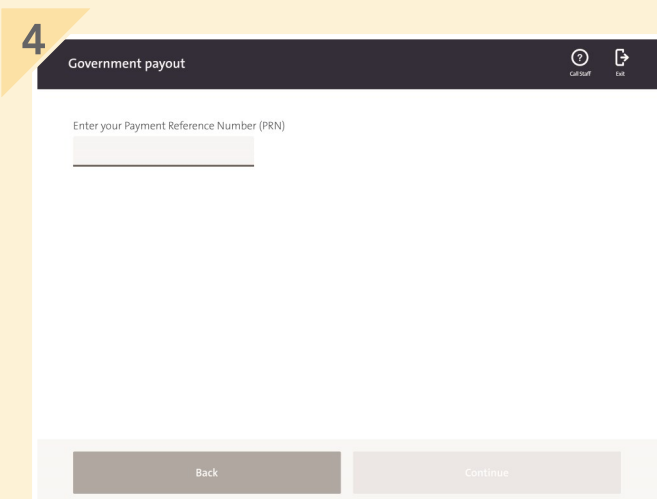
At the OCBC ATM, select “Government Payout”



If you are withdrawing your own government payouts, select “Yes”



Select “Continue” to confirm your agreement to the Terms and Conditions to proceed



Enter your 8-digit Payment Reference Number² (PRN)

5

Government payout

Enter your NRIC number in full

Back Continue

Enter your NRIC number

6

OCBC Bank

Please remove your mask for Singpass Face Verification

Backstaff

Scan your face at the ATM for face verification³ and authentication

7

Government payout

Please select a scheme

GovCash

SGD 90.00

Back Continue

Select “GovCash” to withdraw all your payouts

8

Government payout

Please enter amount in multiples of SGD 10

Workfare Income Supplement

SGD 90.00

Hide

0.00

1 2 3

4 5 6

7 8 9

Clear 0

Back Continue

Enter the amount to withdraw in multiples of SGD 10

9

OCBC Bank

Thank you for banking with us

Call staff

Collect your cash and receipt

If the balance in your GovCash is less than SGD 10, you can accumulate your balance monies before your next withdrawal.

² Your PRN can found in your Workfare notification, and at the Workfare Portal at workfare.gov.sg (Singpass login is required).

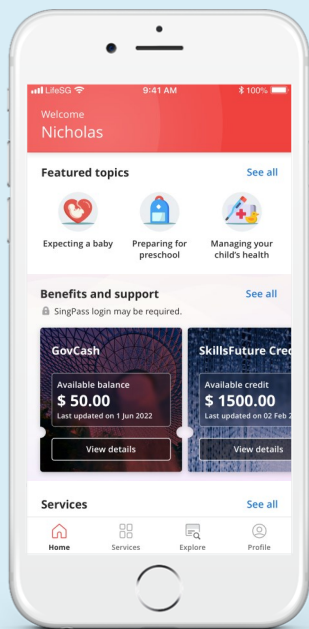
³ Face verification makes use of Singapore’s National Digital Identity infrastructure, and Singpass Face Verification to securely verify customers for withdrawal at ATMs.

02 **TRANSFER PAYOUTS VIA PAYNOW USING LIFESG APP**

To transfer your payouts from the LifeSG app to your PayNow-NRIC-linked bank account, please get ready the following items:

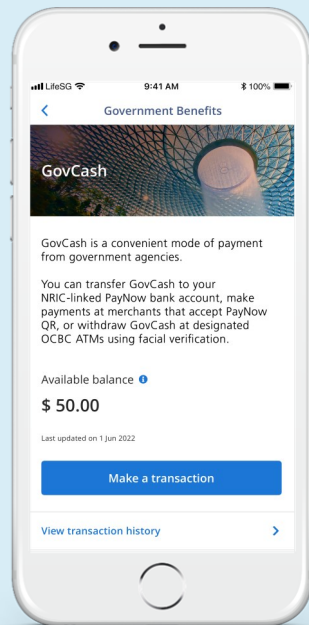
- ✓ Download the LifeSG mobile application⁴ on your phone
- ✓ Singpass ID and password
- ✓ Have a PayNow-NRIC-linked bank account

Simple steps to **transfer** your monies via PayNow



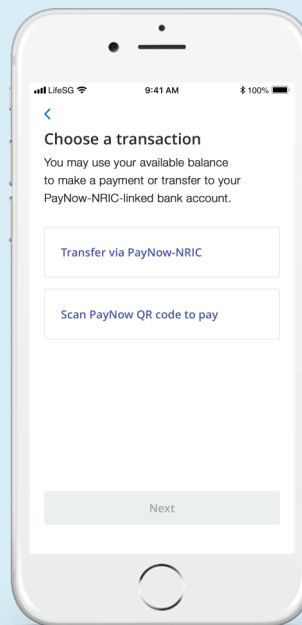
STEP 1

Login to LifeSG
using your Singpass and
select "GovCash"



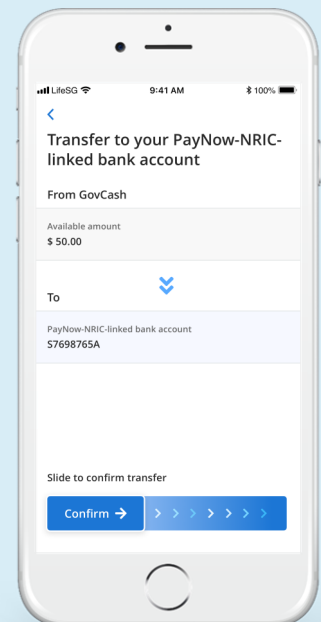
STEP 2

Select
"Make a transaction"



STEP 3

Select
"Transfer via PayNow-NRIC"



STEP 4

Enter the amount you wish
to transfer and check if your
transaction is successful

⁴ Scan the QR code to download the LifeSG mobile application.

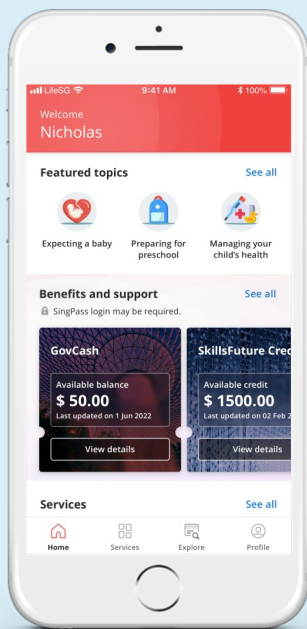


03 SCAN & PAY USING LIFESG APP

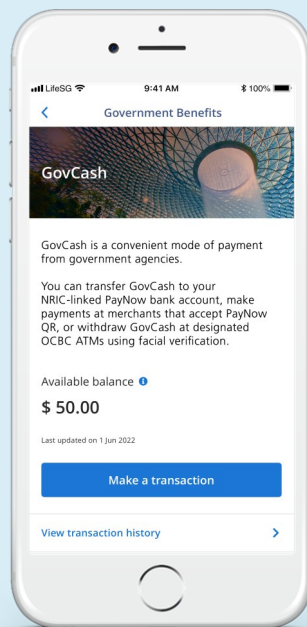
To Scan & Pay,

- ✓ Download the LifeSG mobile application⁴ on your phone
- ✓ Scan the PayNow QR code at participating merchants or from your friends.

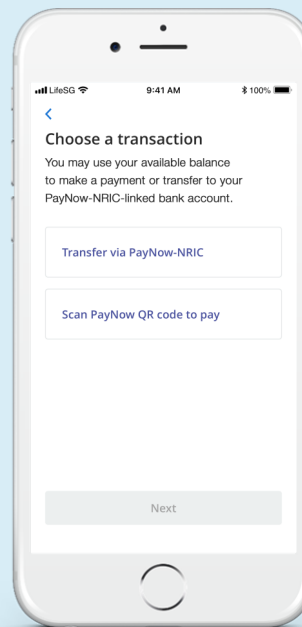
Simple steps to Scan & Pay!



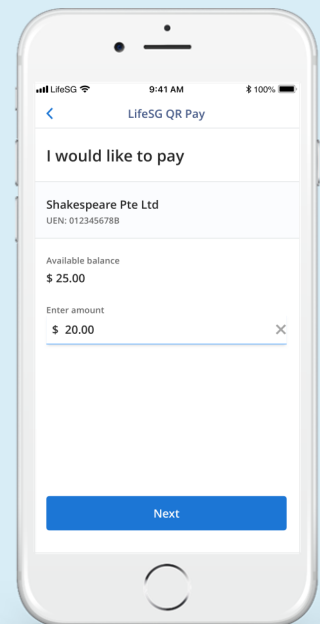
STEP 1
Login to LifeSG
using your Singpass and
select "GovCash"



STEP 2
Select
"Make a transaction"



STEP 3
Select "Scan PayNow QR
code to pay"



STEP 4
Enter the amount you wish
to transfer/pay and check if
your transaction is successful



Information accurate as at February 2022

