



*Say hello to
faster payments*



How to receive your payouts via GovCash¹

and keep track of your transactions

WITHDRAW at OCBC ATMs

You can now withdraw your payouts directly from OCBC ATMs anytime at your convenience.

You do not need to have an OCBC bank account to use this service.



01

¹ Visit go.gov.sg/GovCash for more information on GovCash.

TRANSFER via PayNow NRIC using LifeSG mobile app

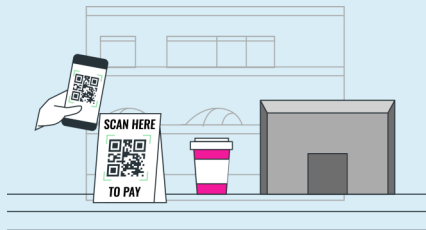
Transfer your payouts directly to your PayNow NRIC-linked bank account on the go.



02

SCAN & PAY for purchases or transfer to your friends using LifeSG mobile app

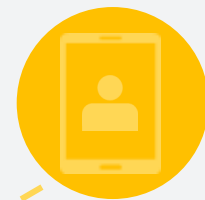
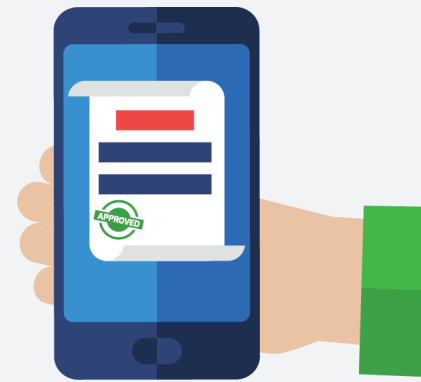
Pay for your purchases at participating merchants or transfer among friends by scanning the QR code using the LifeSG mobile app!



03

VIEW Transaction History

View and keep track of your transactions with the LifeSG mobile app.



You can also transfer GovCash to your PayNow NRIC-linked bank account or make payments at merchants by scanning the QR code.

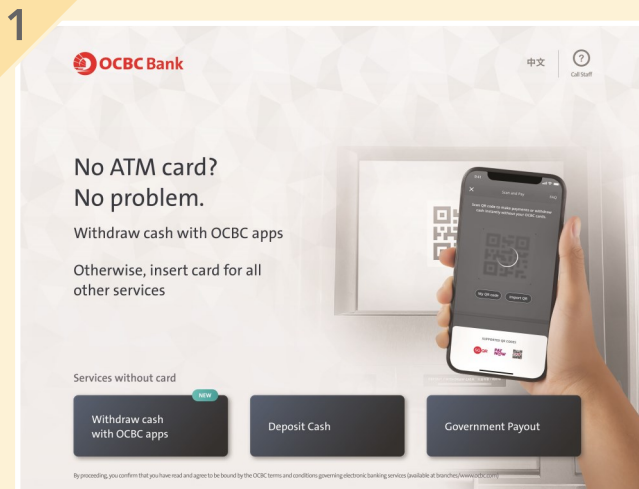
01 WITHDRAW AT OCBC ATMS



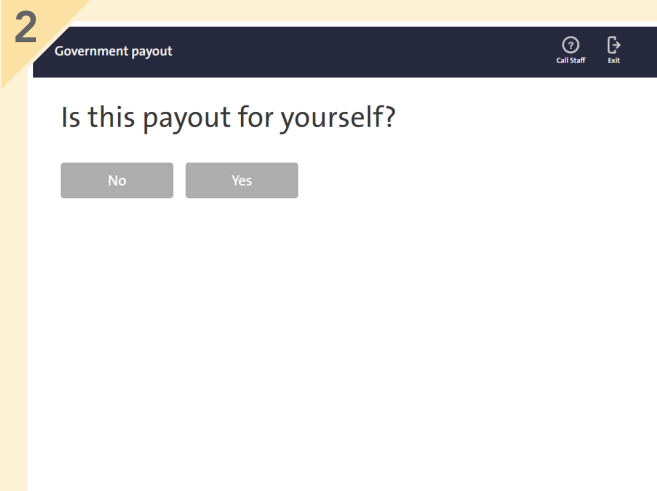
To withdraw your payouts at OCBC ATMs, please get ready your 8-digit Payment Reference Number (PRN) found in the notification from the CPF Board

! Should you require assistance in using the ATMs, please approach OCBC's Digital Ambassadors during branch opening hours

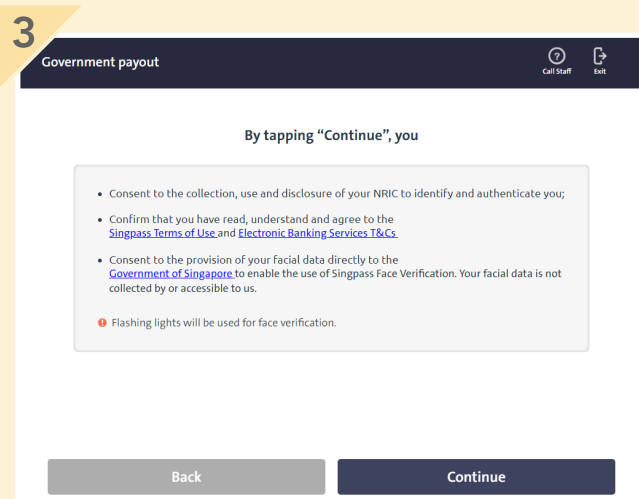
Simple steps to **withdrawing** at OCBC ATMs



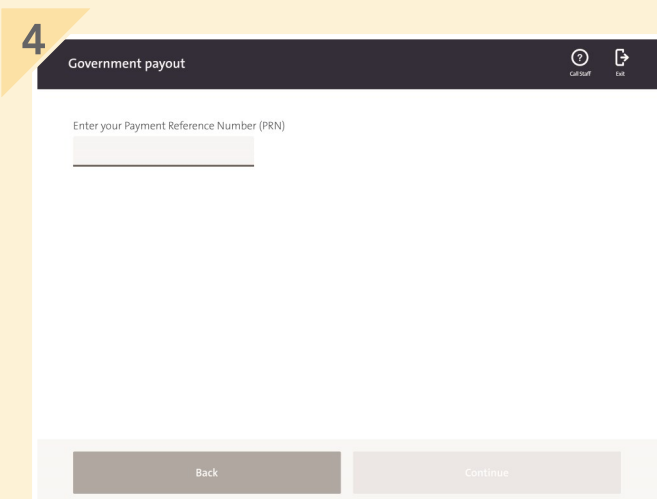
At the OCBC ATM, select “Government Payout”



If you are withdrawing your own government payouts, select “Yes”



Select “Continue” to confirm your agreement to the Terms and Conditions to proceed



Enter your 8-digit Payment Reference Number² (PRN)

5

Government payout

Enter your NRIC number in full

Back Continue

Enter your NRIC number

6

OCBC Bank

Please remove your mask for Singpass Face Verification

Back Continue

Scan your face at the ATM for face verification³ and authentication

7

Government payout

Please select a scheme

GovCash

SGD 90.00

Back Continue

Select “GovCash” to withdraw your payouts

8

Government payout

Please enter amount in multiples of SGD 10

Workfare Income Supplement

SGD 90.00

Hide

0.00

1 2 3

4 5 6

7 8 9

Clear 0

Back Continue

Enter the amount to withdraw in multiples of SGD 10

9

OCBC Bank

Thank you for banking with us

Call Staff

Collect your cash and receipt

If the balance in your GovCash is less than SGD 10, you can accumulate your balance monies before your next withdrawal.

² Your PRN can be found in your Workfare notification, and at the Workfare Portal at workfare.gov.sg (Singpass login is required).

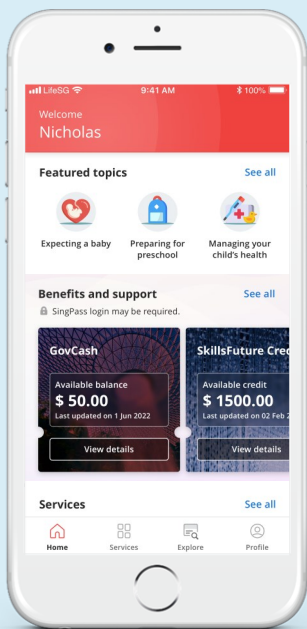
³ Face verification makes use of Singapore’s National Digital Identity infrastructure, and Singpass Face Verification to securely verify customers for withdrawal at ATMs.

02 **TRANSFER PAYOUTS VIA PAYNOW USING LIFESG MOBILE APP**

To transfer your payouts from the LifeSG mobile app to your PayNow NRIC-linked bank account, please get ready the following items:

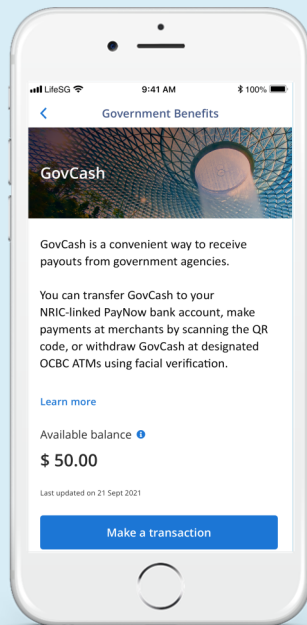
- ✓ Download the LifeSG mobile app⁴ on your phone
- ✓ Singpass ID and password
- ✓ Have a PayNow NRIC-linked bank account

Simple steps to **transfer** your monies via PayNow



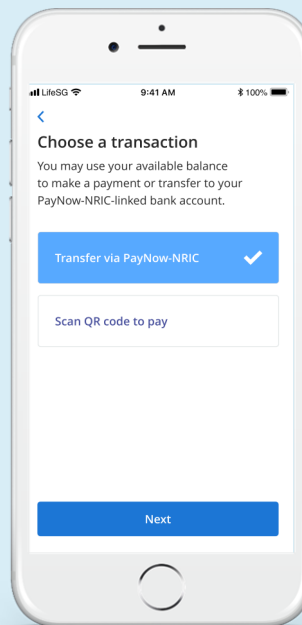
STEP 1

Login to LifeSG using your Singpass and select "GovCash"



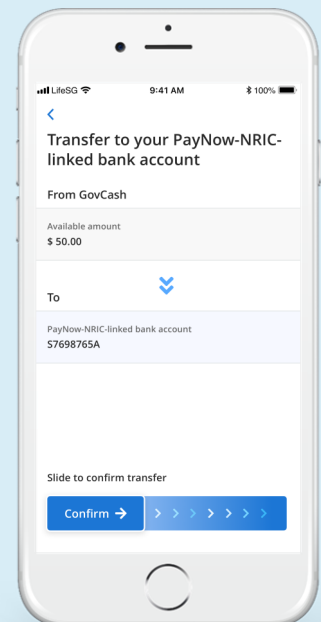
STEP 2

Select "Make a transaction"



STEP 3

Select "Transfer via PayNow-NRIC"



STEP 4

Enter the amount you wish to transfer and check if your transaction is successful

⁴ Scan the QR code to download the LifeSG mobile app.

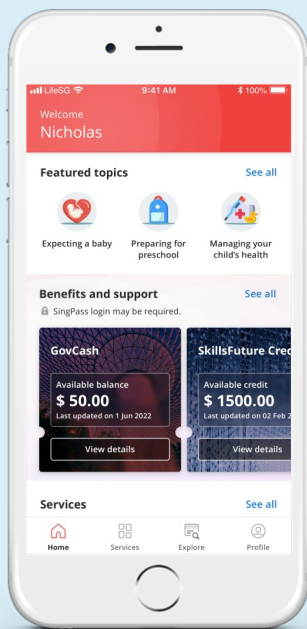


03 SCAN & PAY USING LIFESG MOBILE APP

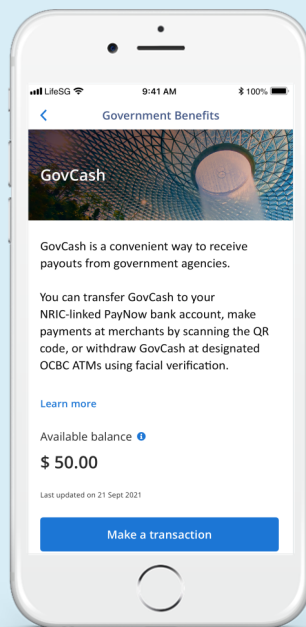
To Scan & Pay,

- ✓ Download the LifeSG mobile app⁴ on your phone
- ✓ Scan the QR code at participating merchants or from your friends.

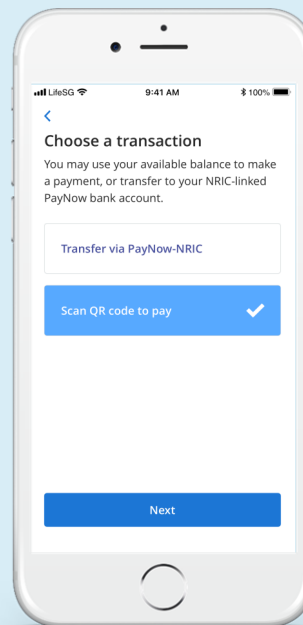
Simple steps to Scan & Pay!



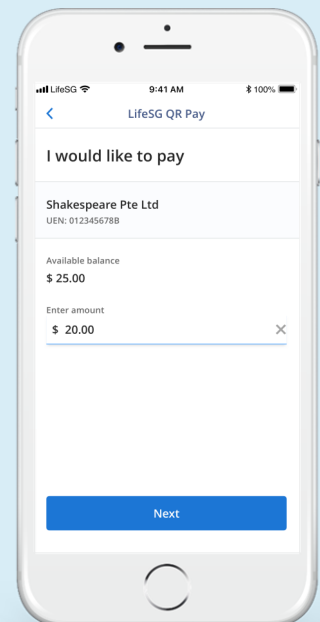
STEP 1
Login to LifeSG
using your Singpass and
select "GovCash"



STEP 2
Select
"Make a transaction"



STEP 3
Select
"Scan QR code to pay"



STEP 4
Enter the amount you wish
to transfer/pay and check if
your transaction is successful



Information accurate as at February 2022

