While the COVID-19 situation in Singapore has stabilised, certain safe distancing and border control measures will still need to be in place to ensure that the spread of the virus remains under control and there is sufficient healthcare capacity to support Singaporeans in the weeks and months ahead.

Singapore Citizens and Permanent Residents will always be welcome home, even though we will ask that you follow the Stay-Home Notice (SHN) and safe distancing instructions strictly so that you do your part to keep your family, friends and the rest of Singaporeans safe.

We understand this is a challenging situation for many of our overseas Singaporeans considering a return to Singapore. We are here to assist with your queries where possible.

Get in touch with us at hello@singaporeglobalnetwork.sg should you have any queries. You may also receive updates by joining our official Telegram channel at https://t.me/SGNchannel, or sign up for our mailing list at https://go.gov.sg/sgnsignup.

[16 June 2020] FAQs for Returning Singaporeans

1. **Should returning Singaporeans serve out their 14-day Stay-Home Notice (SHN) at the dedicated SHN hotels or can I serve it from home?**

All travellers entering Singapore from 17 June 2020, 2359 hours, and who had remained in Australia, Brunei Darussalam, Hong Kong, Japan, Macao, Mainland China, New Zealand, Republic of Korea, Taiwan and Vietnam in the last consecutive 14 days prior to their entry, will no longer have to serve their SHN at the dedicated SHN facilities:

a. Singapore Citizens and Permanent Residents returning from these countries will serve their 14-day SHN at their own place of residence.

b. Long Term Pass holders who had obtained approval to enter Singapore from these countries will serve their 14-day SHN at a place of residence that they or their family members own or are sole tenants of; or in suitable accommodation such as a hotel, at their own cost.

All other travellers entering Singapore will continue to serve their 14-day SHN at the dedicated SHN facilities, for now.

All persons under SHN must remain in their place of residence at all times. They will be subject to close monitoring of their whereabouts, through electronic monitoring as well as physical spot-checks. Strict enforcement action will be taken against those who breach the requirements of the SHN.

Singapore's measures for inbound travellers in relation to COVID-19 are summarised here.

2. **If I am returning from a country not in the list mentioned above, do I have to pay for my SHN stay at the dedicated hotel?**

Singapore Citizens and Permanent Residents will not need to pay for now.

With the exception of those who were granted entry approval prior to 15 June 2020, Long-Term Pass Holders will be required to pay a fixed charge of $2,000 (inclusive of GST) for the 14-day SHN stay at the dedicated hotel.

3. If I am unable to serve out the SHN at my own place of residence, can I opt to stay in the Government-provided SHN hotel?

Yes, but you would need to pay a fixed charge of $2,000 (inclusive of GST), for the 14-day SHN stay.

4. Am I allowed to make separate arrangements if I do not want to stay in the Government-provided dedicated SHN hotels?

Those with extenuating circumstances, e.g. medical conditions or mobility issues, can provide more details in this form at https://go.gov.sg/shnhotelneeds and your request will be assessed on a case-by-case basis. You can also contact the SHN Helpline at + 65 6812 5555 for more information.

5. Will I be tested for COVID-19 after arriving in Singapore?

All travellers entering Singapore from 17 June 2020, 2359 hours, will be tested for COVID-19. It is an additional precautionary measure to detect the virus, especially given the risks of asymptomatic cases. We will monitor the results of these tests and may make adjustments to the testing requirements over time.

The test will be scheduled a few days before the end of the SHN period, at a designated community testing facility. Each person under SHN will receive information on the scheduled appointment slot and venue via an SMS notification. They will have to travel from their place of residence to the designated testing facility, and return immediately after the test, using their own private vehicle or designated transport. Public transport should be avoided.

6. I am transiting in Singapore, will I have to go through the COVID-19 test too?

No, travellers transiting through Singapore will not be required to undergo the COVID-19 test.

7. Will I be tested for COVID-19 if I am departing from Singapore?

At the moment, this only applies to outbound travellers on the Singapore-China Fast Lane for Essential Travel. The key arrangements and test details are available here.

8. Do I have to pay for the COVID-19 test? How much does it cost?

Going forward, as we re-open our borders to more international travel, those who enter Singapore would have to bear the costs of fulfilling these test requirements, as part of the cost of travel in a COVID-19 world.

In this regard, all inbound and outbound travellers who enter Singapore from 17 June 2020, 2359 hours, and leave Singapore from 17 June 2020, 2359 hours, respectively, will be required to pay for their COVID-19 tests, where applicable.

COVID-19 test for persons under SHN will cost up to $200 (inclusive of GST).

9. Can I be exempted from going through the COVID-19 test again if I had already completed a test recently?

No, not at the moment.

10. Are pre-approved Long-Term Pass Holders and Short-Term Visitors arriving after 17 June 2020, 2359 hours, expected to pay for their own SHN and COVID-19 test?

Long-Term Pass holders who were granted entry approval prior to 15 June 2020 may serve their SHN at the dedicated SHN facilities. If you did not leave Singapore from 27 March 2020, you will not be charged for the COVID-19 test before the end of your SHN, nor for the stay in the dedicated SHN facilities.

The same applies to Short-Term Visitors granted special prior approval to enter Singapore (except under established Green / Fast Lane arrangements) before 15 June 2020.

11. I am returning to Singapore after 17 June 2020, 2359 hours, do I still need to submit a health declaration via the SG Arrival Card (SGAC) e-Service before arrival immigration clearance?

Yes, all travellers must submit a health declaration via the SG Arrival Card (SGAC) e-Service before proceeding with immigration clearance in Singapore. They are required to show their health declaration acknowledgement email to an ICA officer for arrival immigration clearance.

*The above information is accurate as at 16 June 2020, 1.00 am (GMT +8).