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*Energy Transition -
A customer-led and technology-enabled
transformation*



Energy Transition

**A customer-led and
technology-enabled
transformation**

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The better the question. The better the answer.
The better the world works.



We are seeing the birth of a new energy system and Utilities are facing a consumer-led and technology-enabled energy transition

Sector in Transformation

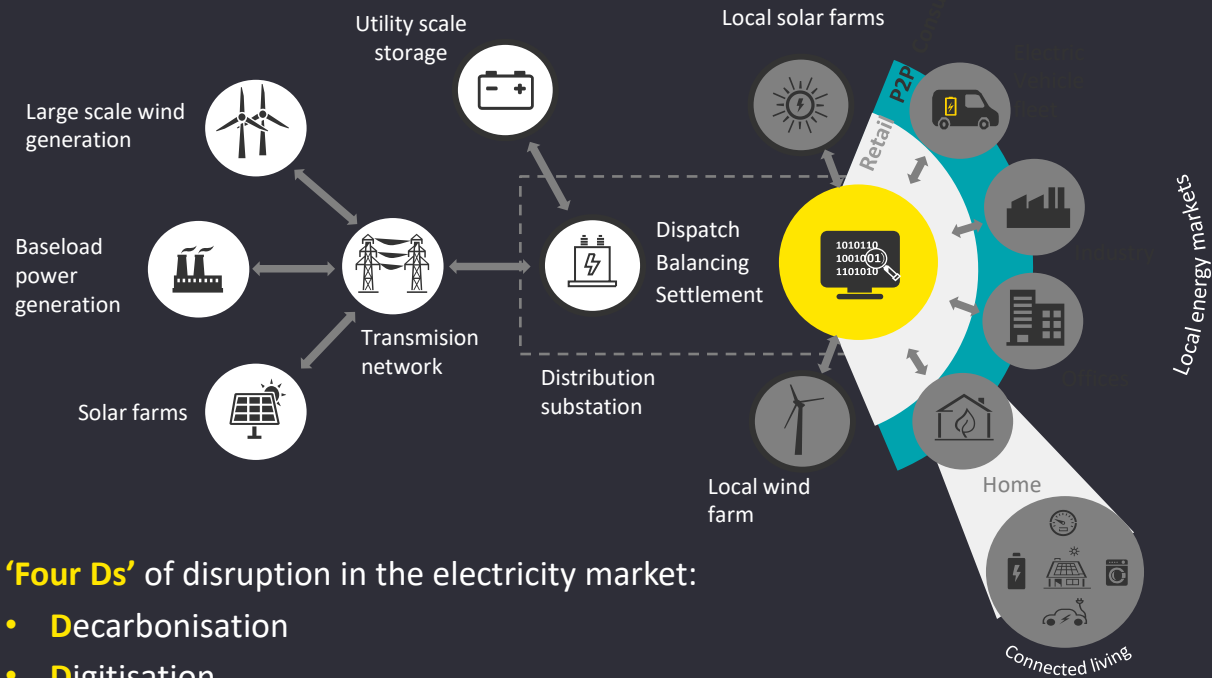
Empowered Customers

Market Reform

Competition

Changing Generation Mix

New Technology & Threats



'Four Ds' of disruption in the electricity market:

- **D**ecarbonisation
- **D**igitisation
- **D**ecentralisation
- **D**eregulated

UNDERSTANDING THE EMERGING TECHNOLOGY IS CRUCIAL TO REMAIN RELEVANT AS A UTILITY



The journey towards a distributed grid will see distribution companies evolve from network operator (DNO) to system operator (DSO)

Active management of complex systems in a **self-healing, intelligent and distributed grid** will necessitate advanced capabilities in addition to the core capabilities of today

Network Operator (DNO)

Network maintenance through reinforcement and load management

1. Connect

Connect load and energy resources to the network

2. Fortify

Ensure the network can support load and energy resources

3. Control

Flexible connections

Control of individual DER (Generation & Load) based on business (non-market) rules

4. Steer

Discrete flexibility platforms

DSO operated platform manages DER based on market rules and constraints

System Operator (DSO)

Network development by procuring flexible services; operational & planning decisions in coordination with TSO

5. Integrate

Integrated flexibility platforms

DSO & TSO integrated platform to manage DER allows optimization across DSO

Advanced capabilities required:

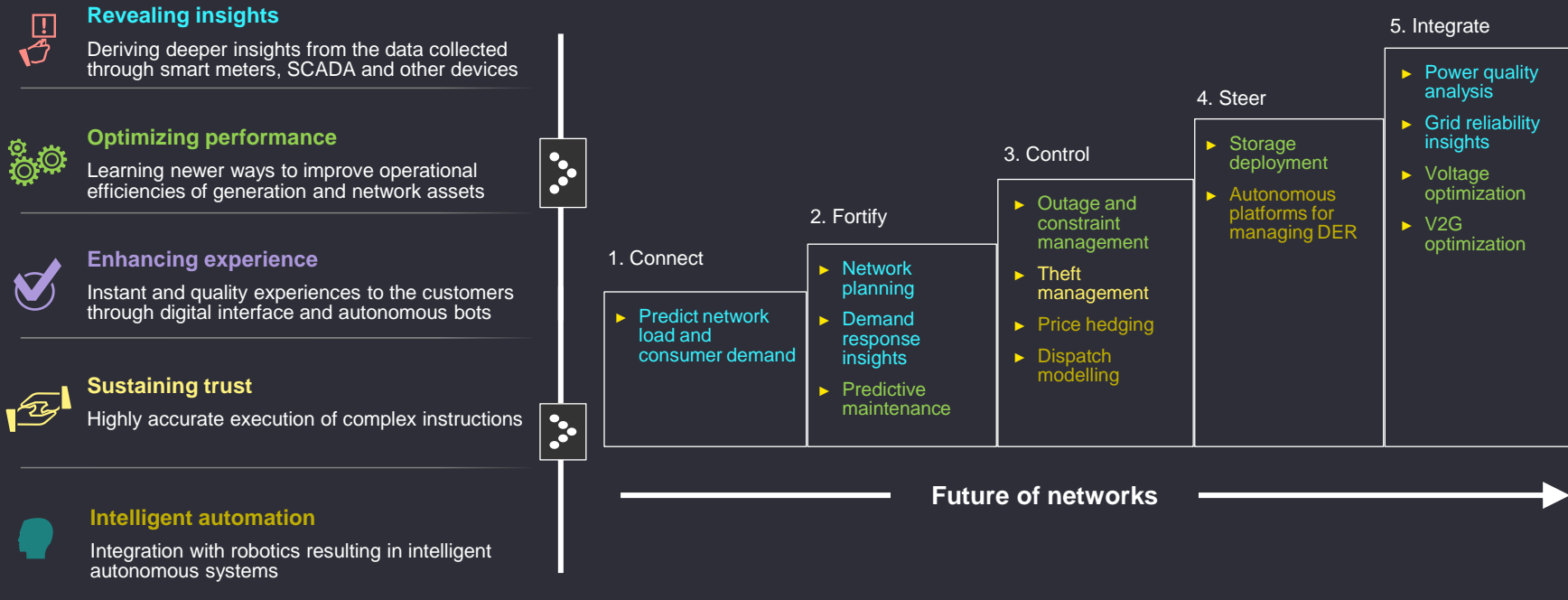
- ✓ Capturing data from DERs
- ✓ Forecast optimization
- ✓ Distribution of near-real-time forecast and dispatch requests
- ✓ Sharing of dispatch objectives across the area level
- ✓ Transaction logging into a blockchain for settlement

Journey to the distributed grid

Analytics will be a key enabler for network utilities on their transformation journey

Analytics attributes that will help network utilities...

...on their journey to the future state



Would having a crystal ball to see the future help you make better business decisions?

EY's definition of a Digital Twin

Digital Twin refers to a data informed, digital replica of products, processes and systems. It is analogous to the diagnostic capabilities that an X-ray or an MRI scan offers doctors prior to surgery.

Types of digital twins

Component level

- ▶ Highlight most crucial and essential component in manufacturing process
- ▶ Examples: rotor, blade

System level

- ▶ Improving entire production line with the whole fleet of products in the system
- ▶ Examples: combined-cycle plant, crude unit

Asset/product level

- ▶ Design, monitoring, predictive maintenance of product and analysis of product life cycle
- ▶ Examples: turbine, motors

Process level

- ▶ Connecting multiple organizations across the supply chain, across the production environment
- ▶ Examples: manufacturing process

Application of digital twins



Predictive Asset Maintenance



Managing Distributed Energy Resources



3D simulation design platform



Engineering planning platform



Workflow optimization



Network collaboration

EY's views on the use of digital twins



Our approach to building a digital twin begins with business knowledge and opportunities, the insights that can be generated and the business value of those insights



We focus on creating a canonical data model that enables different systems and applications to connect and exchange enterprise information



Use of open, interoperable and hardware-agnostic IoT systems makes it easier to introduce digital twins at different stages of asset lifecycle

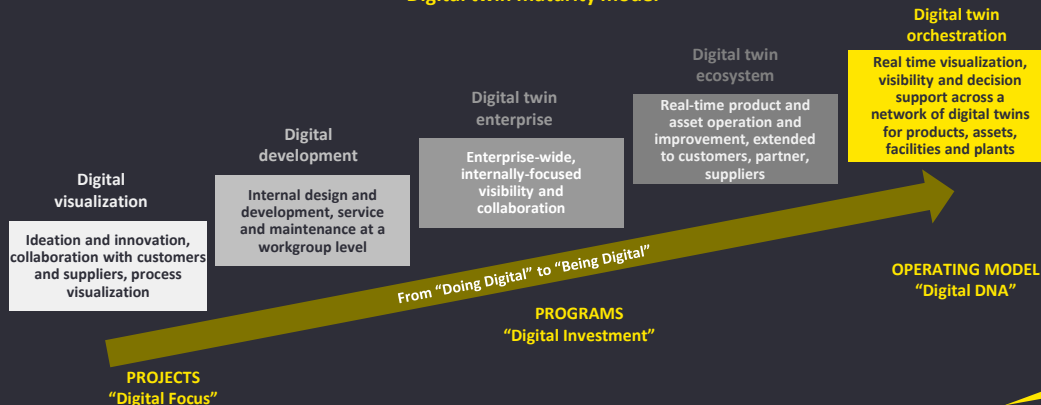


The potential from digital twins is greatly enhanced when combined with use of technologies like machine learning, edge computing, etc.



Building a virtual connected network of distributed digital twins will enable efficient integration of growing DERs

Digital twin maturity model



Launched a new initiative,
URBAN FUTURABILITY, to
transform the city of São Paulo,
by deploying a Digital Twin of
the electricity networks, to
facilitate grid inspections and
enable preventive asset
maintenance

An aerial view of a city, likely São Paulo, with a digital overlay. The overlay consists of a network of white lines connecting various points across the city, representing a digital twin of the electricity network. There are also several white Wi-Fi symbols scattered throughout the city, indicating connectivity. The background is a dark blue sky, and the city buildings are in shades of blue and grey.

Collaborating to create a sustainable megacity



Enel-X's digital twin of the network helps facilitate grid inspections and enable preventive asset maintenance



Automatic recognition
of assets





Enel-X's digital twin of the network helps facilitate grid inspections and enable preventive asset maintenance

Sharing data with other stakeholders



https://www.youtube.com/watch?v=9AW_Ilt3FAd8





Enel-X's digital twin of the network helps facilitate grid inspections and enable preventive asset maintenance

Network Digital Twin in Brazil



BENEFITS

Digital twin solution

Creating a digital twin of the electric network of Vila Olímpia, South Zone of São Paulo, in an all-in-one comprehensive platform

Real time laboratory

Use this platform as a laboratory of more than 40 digitalization and artificial intelligence initiatives

Technology-powered

Use of AI, RPA, data analytics, image collection, digital 3D modelling, augmented reality, etc. for remote identification of outages, anomaly detection, etc. to create a sustainable megacity

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APAC no. 12000XXX (Please get from Marketing, Sharon Wun after all review points are addressed)

ED MMY or ED None (As applicable. Please refer to The Branding Zone for guidance)

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