# How to register Controlled Goods (CGs) for sale in Singapore

#### **Purpose of Document:**

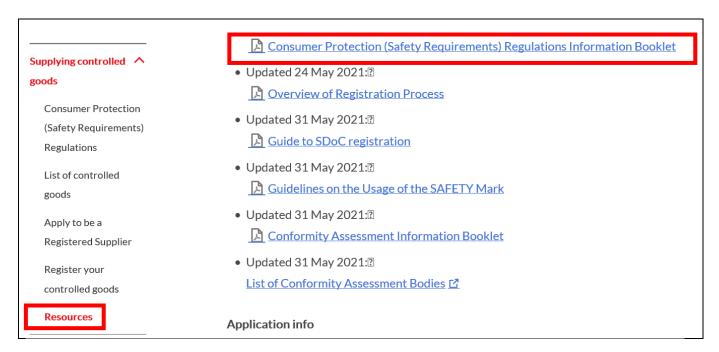
This document summarizes the procedure for registration of CGs as stated in the "Consumer Protection (Safety Requirements) Registration Scheme Information Booklet (CPSR Information Booklet)". It is meant to present suppliers with the main steps of the registration process. If information in this document differs from that in the CPSR Information Booklet, what is shared in the CPSR Information Booklet should take precedence.

For more details on CGs, procedures and requirements please download a copy of the CPSR Information Booklet by following these steps:

- Visit our website : https://www.consumerproductsafety.gov.sg
- 2. Select the "Suppliers" tab at the top of the page and click on "supplying controlled goods"



3. Select "Resources" in the sidebar, and download the information booklet



#### Overview of Controlled Good (CG) Registration

To sell CGs<sup>1</sup> in Singapore, suppliers must do the following:

- Register with the Consumer Product Safety Office (CPSO)<sup>2</sup>, to be a Registered Supplier (RS); Refer to page 4 for more details
- 2. Obtain the necessary test report(s)<sup>3,4</sup>. If none are available, RS can contact a CAB (Testing)<sup>5</sup> to test their CG.
- 3. Determine the CG's risk category by referring to chapter 6 of the CPSR Information Booklet.
- 4. **[For CGs of all risk levels]** RS submits test reports and other relevant documentation to a CAB (Certification)<sup>6</sup> for review. If the CGs meet safety requirements, the CAB (Certification) issues a Certificate of Conformity (CoC) and submits the CoC to the CPSO.
- 5. **[For Low Risk CGs]** instead of approaching a CAB (Certification), RS may instead choose to submit a Supplier's Declaration of Conformity (SDoC)<sup>7</sup> directly to the CPSO. In doing so the RS is making a self-declaration that the low risk CGs conform to the CPSO's requirements.
- 6. If the CPSO judges that the application is in order, a Letter of Approval (LOA) will be issued to the RS.
- 7. Upon receiving the LOA, the RS can affix the SAFETY Mark on the registered CG before they sell it in Singapore.

<sup>&</sup>lt;sup>1</sup> There are 33 categories of household electrical and gas products classified as CGs. For a complete list of CGs and their risk categories, refer to chapter 6 of the CPSR Information Booklet.

<sup>&</sup>lt;sup>2</sup> The Consumer Product Safety Office (CPSO) is an office overseen by Enterprise Singapore

<sup>&</sup>lt;sup>3</sup> Test reports are issued by test laboratories and detail how well the CG complies with specified safety standards. For a full list of accepted test reports, refer to the below sections on SDoC or CoC application.

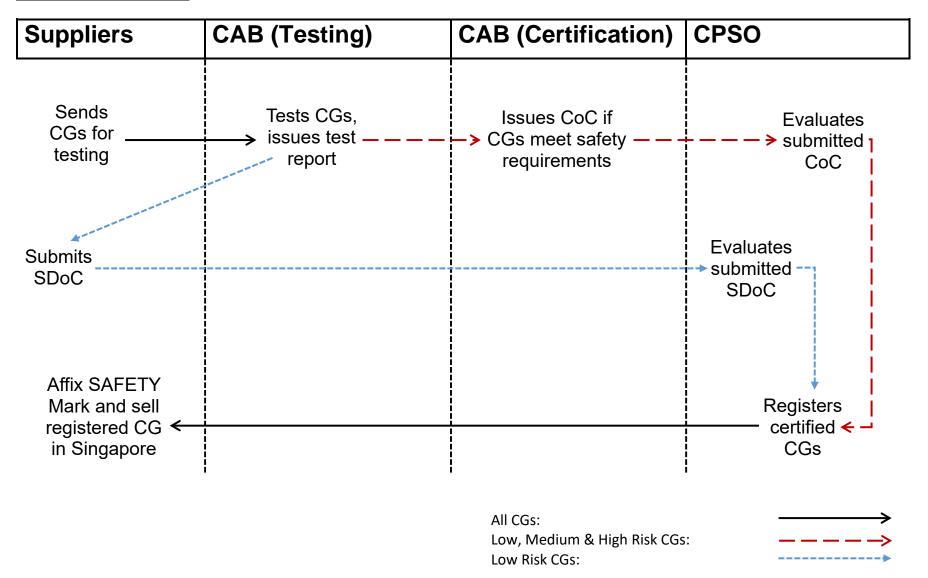
<sup>&</sup>lt;sup>4</sup> If the RS obtains test reports from a third party (usually the original manufacturer of the CG), the third party must also provide an authorization letter allowing the RS to use their test report.

<sup>&</sup>lt;sup>5</sup> CABs (Testing) are third party testing laboratories designated by the CPSO that can test the CGs against relevant safety standard(s) and issue a test report.

<sup>&</sup>lt;sup>6</sup> CABs (Certification) are third party certification bodies designated by the CPSO which can certify if the CGs conform to specified safety requirements.

<sup>&</sup>lt;sup>7</sup> Supplier's Declaration of Conformity. A declaration by the RS that their CGs meets safety requirements specified by CPSO.

## **Registration Flowchart**



### **Becoming an RS**

Suppliers wishing to sell CGs in Singapore can apply to become a RS via online e-Registration:

- a. Visit <a href="https://cpsa.enterprisesg.gov.sg">https://cpsa.enterprisesg.gov.sg</a>
- b. Select "e-Registration of Registered Supplier" under "NEW APPLICATION" and follow onscreen instructions<sup>8</sup>

CPSO processes the RS application.

Upon successful registration, the RS will receive an email which includes:

- a. Their RS Code (A 3-alphabet identity code unique to the RS)
- b. Softcopy of the SAFETY Mark bromide

RS can now register CGs by submitting SDoCs online or approaching any designated Conformity Assessment Bodies (CABs) to apply for CoCs.

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<sup>&</sup>lt;sup>8</sup> Note that a copy of the Certification of Incorporation of Private Company/Certificate of Registration issued by ACRA will be required for registration.

#### Registration of Low Risk CGs via SDoC submission

RS first obtains documentation (i.e. test reports) certifying their CG meets required safety standards<sup>9</sup>. These test report types are accepted:

- a. Reports with IECEE CB certificates
- b. Reports issued by testing laboratories accredited by the Singapore Accreditation Council or its Mutual Recognition Agreement partners
- c. Reports issued by CABs (Testing)

RS may obtain relevant documentation from the original manufacturer of the CG or send CGs to a CAB (Testing) to be tested.

RS declares the CG complies with the safety requirements by submitting an SDoC online.

- a. Visit: https://cpsa.enterprisesg.gov.sg
- b. Login to your RS account
- c. Select "Registration of SDOC New" in the sidebar and follow onscreen instructions

CPSO approves the registration and issues an LOA if the information in the SDoC is deemed to be in order.

Upon receiving the LOA, RS can affix SAFETY Mark to the CG and sell it in Singapore.

<sup>&</sup>lt;sup>9</sup> For a list of applicable standards by product category, refer to chapter 6 of the CPSR Information Booklet.

### Registration of all categories of CGs via CoC submission

RS first obtains documentation (i.e. test reports) to certify their CG complies with required safety standards (designated CABs should know the safety standards required for each of the CG categories). The following test report types are accepted:

- a. Reports with IECEE CB certificates
- b. Reports issued by testing laboratories accredited by the Singapore Accreditation Council or its Mutual Recognition Agreement partners
- c. Reports issued by CABs (Testing)

RS may obtain documentation from the original manufacturer of the CG or send CGs to a CAB (Testing) to be tested. Please note that test reports must be dated within 3 years of CoC application.

RS submits the necessary documentation to a CAB (Certification). If everything is found to be in order, the CAB (Certification) issues a CoC.

CAB (Certification) will submit CoC to the CPSO. CPSO registers the CG and issues an LOA if the information in the CoC is deemed to be in order.

Upon receiving the LOA, the RS can affix SAFETY Mark to the CG and sell it in Singapore.

Note: Many CABs act as both CAB (Testing) and CAB (Certification). CABs (Certification) will also submit CoCs to CPSO on the supplier's behalf. Do check with CABs to determine their services offered.

## **Documents required for CoC application**

A CAB (certification) usually needs to review the following documents when registering a new Controlled Good

- 1. Valid test report(s) and any applicable associated test certificate(s); test reports and certificates must be in English
- 2. Full electrical wiring/circuit diagram. Service manual containing the electrical wiring/circuit diagram can also be used.

Circuit diagram must indicate the component's values or be supported with Bill of Material/Part List.

- 3. Technical/constructional drawing for gas products
- 4. Photographs of product(s) including but not limited to:
  - Front, top and rear exterior view of product
  - Nameplate
  - Rating label
  - Mains plug that will be used with the product
  - Critical safety components within the product

Polaroid photographs or photocopies in black and white will not be accepted.

5. User Manual; there should be an English version included

CABs might also require additional supporting document(s) depending on a situation

Last updated: 2 Jul 2021

## **Contacts for CABs (Certification) Located in Singapore**

TÜV SÜD PSB Pte Ltd

Location: Contact:

15 International Business Park Mr Desmond Soh TÜV SÜD @ IBP Tel: 69736097 Singapore 609937 Fax: N/A

<u>Website:</u> Email: testing@tuvsud.com or https://www.tuvsud.com/sg desmond.soh@tuvsud.com

Intertek Testing Services (S) Pte Ltd

<u>Location:</u> <u>Contact:</u>

Asiawide Industrial Building Mr Ong Keng Chuan

5 Pereira Road #06-01 Tel: 62827187 ext. 200/206/210

Singapore 368025 Fax: 62800840

Website: Email: kengchuan.ong@intertek.com

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**UL International Singapore Pte Ltd** 

<u>Location:</u> <u>Contact:</u>

1 Fusionopolis Walk #10-01 Mr Aryan Josef Velchez Basas

Solaris South Tower Singapore 138628 Tel: 62740702 Website: Fax: N/A

<u>www.ul.com</u> Email:

MBX.Global.COSingapore.ED@ul.com

or aryanjosef.basas@ul.com

**Centre Testing International Pte Ltd** 

Location: Contact:

Blk 10 Ubi Crescent #03-26 (Room C)
Ubi Techpark Singapore 408564
Website: Contact:

Mr Don Quek
Tel: 67495821
Fax: 67425916

http://www.cti-cert.com/en/ Email: donquek@cti-cert.com

**SGS Testing & Control Services Singapore Pte Ltd** 

Location: Contact:

30, Boon Lay Way #03-01 Mr Christopher Hee Singapore 609957 Tel: 63790269 Website: Fax: 67756124

http://www.sgs.com Email: christopher.hee@sgs.com

Last updated: 2 Jul 2021

#### Contacts for CABs (Testing) Located in Singapore

**TUV SUD PSB Pte Ltd (Electrical and Electronics Centre)** 

<u>Location:</u> <u>Contact:</u>

15 International Business Dr Deng Jun Hong Park Tel: 69736268 TÜV SÜD @ IBP Fax: N/A

Singapore 609937 Email: enquiries@tuvsud.com <u>Website:</u> or junhong.deng@tuvsud.com

https://www.tuvsud.com/sq

Intertek Testing Services (S) Pte Ltd

<u>Location:</u> <u>Contact:</u>

Asiawide Industrial Building Mr Wong Tuck Hoong 5 Pereira Road #06-01 Tel: 6282 7187 ext 209

Singapore 368025 Fax: 6280 0840

Website: Email: tuckhoong.wong@intertek.com

www.intertek.com

**SETSCO Services (S) Pte Ltd** 

Location: Contact:

18 Teban Gardens Crescent Mr Edwin Leong

Singapore 608925 Tel: 6566 7777 ext 363

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<u>www.setsco.com</u> Email: edwinleong@setsco.com

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**Singapore Electrical Testing Services** 

(Schneider Electric South East Asia (HQ) Pte Ltd)

Location: Contact:
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Singapore 339505 (Principal Engineer)

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Email: victor.ang@se.com