

Kenwood voluntarily replaces “Julienne” disc of food processor models FPM800 and FPM810

Kenwood has announced a voluntary corrective action for the “Julienne” disc on its food processor models FPM800 and FPM810. Parts of the “Julienne” disc can potentially detach during use, creating a potential ingestion risk.



The affected “Julienne” discs for the FPM800 and FPM810 food processors were manufactured between January 2019 and December 2021. Affected consumers will be able to get a replacement “Julienne” disc free of charge.

Consumers are advised to check if their “Julienne” disc is affected by visiting the supplier’s website at <http://juliennedisc.kenwoodworld.com/> and entering the date code shown on the rating label on the underside of the FPM800 and FPM810 food processors (as illustrated in the photograph below).



For more information, consumers can call +65 800 852 8065 or visit the customer service section of Kenwood at <https://www.kenwoodworld.com/en-sg/customer-service>.