

CONSUMER PRODUCT SAFETY OFFICE

Reference : CPSO-020823-10

Date : 02 Aug 2023

Reminder to all suppliers of Controlled Goods to comply with the CPSO's requirements

The Consumer Product Safety Office (CPSO) safeguards consumer safety by ensuring that consumer products supplied in Singapore comply with applicable safety standards and are safe for use.

2. The Consumer Protection (Safety Requirements) Regulations (CPSR), overseen by the CPSO, requires 33 categories of household electrical, electronic and gas appliances and accessories (also known as Controlled Goods¹) to be tested to specified safety standards, registered with the CPSO, and affixed with the SAFETY Mark before they can be sold in Singapore. Suppliers of Controlled Goods to consumers must comply with all requirements stipulated in the CPSR.

3. Regular market surveillance checks are conducted for Controlled Goods that are sold by physical and e-commerce retailers in Singapore. With the increasing trend of unregistered Controlled Goods being supplied online, the CPSO has worked with major e-commerce platforms to de-list approximately 10,000 online listings of such unregistered Controlled Goods over the past 3 years. In addition, the CPSO inspects over 1000 retail shops each year to detect and stop the sale of any non-compliant Controlled Goods.

4. Suppliers found guilty of selling unregistered and/or expired Controlled Goods are liable upon conviction, to a fine not exceeding S\$10,000 or imprisonment for a term not exceeding two years or both. Since 2021, the CPSO has issued composition fines and warnings to more than 2,000 suppliers for breach of the CPSR requirements.

5. The CPSO will continue the surveillance of Controlled Goods sold through physical stores and e-commerce, and will not hesitate to take stronger punitive actions against recalcitrant offenders.

6. Suppliers who wish to check if a Controlled Good has a valid SAFETY Mark:

- a) Visit go.gov.sg/safety-mark and click on "Register of Registered Controlled Goods"
- b) Key in either the product model number or the 8-digit registration number found on the SAFETY Mark
- c) Check that the product information in the search results tallies with the product.

9. For any queries or clarification, please contact the CPSO at consumerproductsafety@enterprisesg.gov.sg.

The Consumer Product Safety Office

This is a computer-generated circular and no signature is required.

¹Full details of the 33 categories of Controlled Goods can be found at <https://www.consumerproductsafety.gov.sg/suppliers/cpsr/list-of-controlled-goods/>