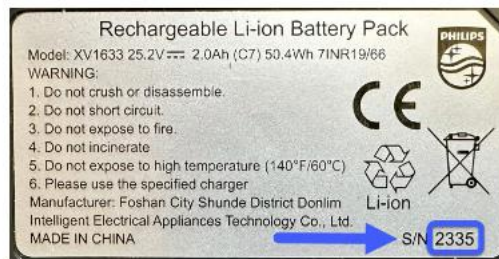
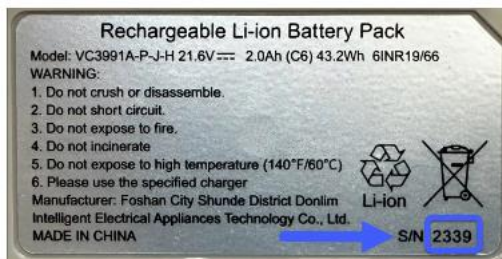


Versuni (licensee of the brand PHILIPS) Recalls Battery Packs of the PHILIPS 2000 and PHILIPS 3000 series Cordless Stick Vacuum Cleaners

Versuni has issued a voluntary recall for the battery packs of the Philips 2000 and Philips 3000 series cordless stick vacuum cleaners. This recall has been initiated due to a potential risk of the battery packs overheating, after sustains significant impact, such as from a severe fall or multiple drops.

Only batteries with S/N code in the range of 2328 to 2423 are affected. Please see below as reference for how to locate the S/N code on your product:



Consumers in possession of the affected units should immediately stop using the vacuum cleaner and unplug from the power outlet. To check if your unit is affected and to initiate the process for the free replacement of battery pack, please register [here](#).

Please refer to this [website](#) for more information on the recall and instructions on how to replace the battery pack free of charge.

For more assistance, please contact +65 800 8528285 (Mon – Fri 0900 - 1800) or Whatsapp: +65 63119130 (Mon – Sun 0900 – 1800).