

Reference : CPSO-101125-22
Date : 10 Nov 2025
To : Registered Suppliers (“RS”)
Subject : Suspension of registered Controlled Goods (“CGs”)

This circular reminds RS that CGs found with non-compliances and unauthorised modifications may face suspension or prohibition from supply. Affected RS may be required to effect a recall and take steps to inform users on the safety hazards.

Non-compliances and unauthorised modifications detected

2 The Consumer Product Safety Office (“CPSO”) detected non-compliances and unauthorised modifications during recent market surveillances of CGs supplied in-market. RS of such CGs were directed to cease supply of the CGs.

3 It is an offence to supply or advertise for the purposes of supply, any CGs which have been suspended or prohibited. Any person found guilty of the offence shall be liable on conviction to a fine up to \$10,000 or to imprisonment for a term up to 2 years or both.

Reminder to RS of requirements

4 Modifications to registered CGs: Any modifications to registered CGs shall be updated in the respective technical files. For modifications made that are technical in nature, RS will be required to re-certify or re-register the CG. Refer to section 5.5. of the Consumer Protection (Safety Requirements) Regulations Information Booklet (<https://www.consumerproductsafety.gov.sg/files/cps-info-booklet.pdf>) for details on the requirements for modifications to registered CGs.

5 Maintenance of technical files: RS shall maintain and make available the technical files of their registered CGs to the CPSO within 7 days upon request. A RS who fails to do so shall be guilty of an offence and liable on conviction to a fine not exceeding \$2,000 or to imprisonment for a term not exceeding 12 months or to both.

6 Validity and renewal of registrations: A CG’s registration is valid for 3 years. To provide sufficient processing time for testing, certification and registration, applications of renewal of registrations shall be made six months before the registration expires.

7 For enquiries, contact CPSO at go.gov.sg/contact-cpso. Alternatively, visit the CPSO website at www.consumerproductsafety.gov.sg.

Issued by:
The Consumer Product Safety Office

This is a computer-generated circular and no signature is required.

The Consumer Product Safety Office (CPSO) safeguards consumer safety by ensuring consumer products supplied in Singapore are safe for use and comply with applicable safety standards. The CPSO is an office of the Competition and Consumer Commission of Singapore (“CCS”), which is a statutory board of the Ministry of Trade and Industry.

Visit www.consumerproductsafety.gov.sg for more information.