

Baseus Recalls Selected Portable Chargers with Model Number BS-30KP365

Shenzhen Baseus Technology Co., Ltd ("Baseus") is voluntarily recalling the following portable charger:

- Baseus Portable Charger, 65W 30000mAh High-Capacity Portable Charger with model number BS-30KP365 with a serial number (SN) ending in the number 0 through 9 or the letter "D".

The lithium-ion battery in the portable charger may overheat, posing a fire hazard.

Consumers should immediately stop using these portable chargers and contact Baseus customer service team manager, Cathy Chen at care@baseus.com to request for a free replacement BS-30KP365 portable charger with a serial number (SN) ending with the letter 'A'.

No other Baseus portable chargers or power banks are affected by this voluntary recall.



To participate in this recall, consumers will need to provide:

1. Contact information,
2. Proof of purchase (such as an order invoice), or, if unavailable, a photo of the recalled portable charger with your name and submission date written on it in permanent marker,
3. A photo of the recalled portable charger showing the model number and serial number (SN), which are printed on the bottom of the device.

Please see example images below:



After receiving confirmation of eligibility, dispose of the affected unit at a certified facility that accepts recalled lithium-ion batteries. Do not dispose of these units in regular trash or recycling bins.

For questions or assistance, contact Baseus customer service team manager, Cathy Chen at care@baseus.com.