| Permit Application |   |
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| 1.                 | Why do I need to apply for a Rice Permit?   |
|                    | A permit is required for the importation or exportation of rice in Singapore. For your details, please visit Singapore Customs <u>website</u> .                               |
| 2.                 | How do I apply for a Rice Permit?   |
|                    | You may visit <u>TradeNet</u> , Singapore's National Single Window for trade declaration, to apply for a Rice Permit. You are required to have a registered Corppass account. |
| 3.                 | What is Harmonised System (HS) Code?  |
|                    | Harmonised System (HS) Code is an international standardised numerical method for classification of goods. The codes are categorised based on the type of licence applied.    |
| 4.                 | How do I check the Harmonised System (HS) Code for my licence?  |
|                    | You may refer to the licence certificated issued or visit Rice Portal for a general list of HS codes issued for the different type of licences.                               |
| 5.                 | I declared the wrong Harmonised System (HS) code in my permit. How do I make the necessary amendments?  |
|                    | You are required to re-submit a new permit because controls are built in TradeNet to reject permits with HS codes different from their rice licence.                          |
| 6.                 | My permit is rejected. Why?   |
|                    | You may refer to the rejection code in your permit and visit Rice Portal for the detailed explanations. Please resubmit a new permit with the necessary amendments made.      |
| 7.                 | I have accidentally submitted duplicated permits. What should I do?   |
|                    | Please drop us an email at <a href="mailto:rice@enterprisesg.gov.sg">rice@enterprisesg.gov.sg</a> for further assistance.   |