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| Company | Aigens Technology (Singapore) Pte. Ltd. |
| Digital Solution Name & Version Number¹ | Aigens Digital Ordering - Channel Package Plus |
| Appointment Period | 11 May 2023 to 10 May 2024 |
| Extended Appointment Period² | 11 May 2024 to 10 May 2025 |

wef. 03 August 2023

Standard Packaged Solution (ie. Minimum items to be purchased)

| Cost Item | Unit Cost (\$) | Unit | Quantity | Subtotal (\$) | Qualifying Cost* (\$) |
|--|----------------|--------------|----------|---------------------|-----------------------|
| 1) Software ORDERING LOYALTY STANDARD Mobile Order Licenses CRM Licenses Support & maintenance | | Per Month | 12.00 | | |
| MIDDLEWARE Middleware for food delivery aggregators (Grabfood, Food Panda and Deliveroo) including: Menu sync Order sync Support & maintenance | | Per Month | 12.00 | | |
| MERCHANT APP: QUEUING Contactless Queuing with Pre-order Including Support & maintenance | | Per Month | 12.00 | | |
| 2) Hardware Not Applicable | | | | | |
| 3) Professional Services PROFESSIONAL SERVICES (TIER 3) POS CONFIGURATION | | Per Man-Hour | 10.00 | | |
| ORDERING ACTIVATION LOYALTY ACTIVATION Initial Configuration Design Customisation Menu Synchronization CRM Included AI and Aigens Build in CRM Mobile Order Initial Configuration Menu Setup Membership Rewards Tier Membership A.I Recommendation / Upselling Optional: For online ordering with payment Configuration with Payment gateway | | Per Man-hour | 46.00 | | |
| MIDDLEWARE ACTIVATION Once time Setup fee Menu configuration Deployment | | Per Man-Hour | 3.00 | | |
| 4) Training PROFESSIONAL SERVICES (TIER 4) Training | | Per Man-day | 1.00 | | |
| 5) Others Not Applicable | | | | | |
| Total | | | | \$ 11,480.00 | \$ 8,180.00 |

¹ A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999

² As specified in the Letter of Appointment, IMDA may exercise the option to extend the Appointment Duration for an additional one-year ("Extended Appointment Period")

* Qualifying cost refers to the supportable cost to be co-funded under the grant