| Company | MediaOne Business Group Pte Ltd |
|---|--|
| Digital Solution Name & Version Number ¹ | DM MediaOne SEO SEM SMM SMA Digital Marketing Boost Up Version 2 - |
| Digital Solution Name & Version Number | Package D SMM SMA (2 months) |
| Appointment Period | 31 March 2022 to 30 March 2023 |
| Extended Appointment Period ² | 31 March 2023 to 30 March 2024 |

wef. 10 August 2023

Standard Packaged Solution (ie. Minimum items to be purchased)

| | Cost Item | Unit Cost (\$) | Unit | Quantity | Subtotal (\$) | Qualifying Cost * (\$) |
|----|--|-------------------|------------|----------|------------------|------------------------|
| 1) | Software Not applicable to Digital Marketing Packages | | NA | 0.00 | | |
| 2) | Hardware Not applicable to Digital Marketing Packages | | NA | 0.00 | | |
| 3) | Professional Services Digital Marketing Needs Analysis - Business and Brand Analysis - Review Objectives, Target Audience, Current Digital Marketing efforts and presence - Social Media Analysis and Audit - Competitor Analysis | | Per Report | 1.00 | | |
| | Digital Marketing Strategy Development - Campaign Objectives - Campaign Messaging - Target Audience and Persona - Art Direction (Moodboard) - Art Direction (Photography) - Recommendations - Campaign Schedule | | Per Report | 1.00 | | |
| | Digital Marketing Campaigns SOCIAL MEDIA MARKETING (SMM) Social Media Consultation (1 online session, 30- minute to 1-hour) Social Media Campaign Strategy Social Media Content Calendar Development (2 months) Social Media Performance Report (2 months) 8 x Posts creations (cross-post on 2 platforms*) per month 1 x Work-In-Progress Meeting (1 online session, 30- minute to 1-hr session) *select 2 from 3 social media platforms: Facebook, Instagram, LinkedIn | | Per Month | 2.00 | | |
| | Digital Marketing Campaigns SOCIAL MEDIA ADVERTISING (SMA) •FB Pixels Creation & Implementation •Event Tracking & Testing (if applicable) via FB Pixels •Setup social media operating procedures •Media Buy Plan & Persona research •Facebook/Instagram/LinkedIn** Ads and Analytics linking •Setup 1 to 3 Ad Group per campaign •Setup 1 to 3 Ads Copy per Ad Group •Ad adaptation creation from SMM •Budget Division & Bid Setup •A/B Campaign Testing •Monthly Report & Review •Exclude Media Budget ***select 1-2 from 3 social media platforms: Facebook, Instagram, LinkedIn | | Per Month | 2.00 | | |

| | KPIs SMM/SMA: Target increase of 20% to 90% in Brand Awareness via Social Media Reach (Estimated ROAS calculation to be provided upon Project Onboarding, range of 1.2x to 3x depending on industry, product/service, offer and ad budget) | Per Campaign | 1.00 | | |
|----|---|-----------------|-------|-------------|----------------|
| | Digital Assets Creation SMM: Social Media Branding and Artwork Guide | Per Report | 1.00 | | |
| | SMM: 8 x Posts creations (cross-post on 2 platforms*) per month (1 to 2 revisions per creation) | Per Month | 2.00 | | |
| | SMM: 10 artwork creations per month (using client's assets or 1 to 5 stock images from MediaOne library; 1 to 2 revisions per creation) | Per Month | 2.00 | | |
| | Review and recommendation Social Media Marketing Monthly Report and Review | Per Report | 2.00 | | |
| | Social Media Advertising Monthly Report and Review | Per Report | 2.00 | | |
| | Final Project Report | Per Report | 1.00 | | |
| | Development and integration of leads management processes with existing business processes Not applicable | NA | 0.00 | | |
| 4) | Training Handover Checklist Documentation | Per Setup | 1.00 | | |
| 5) | Others Not applicable to Digital Marketing Packages | NA | 0.00 | | |
| | · · · · · · · · · · · · · · · · · · · | | Total | \$ 7,900.00 | \$ 7,900.00 |

¹ A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999 ² As specified in the Letter of Appointment, IMDA may exercise the option to extend the Appointment Duration for an additional one-year ("Extended Appointment Period") * Qualifying cost refers to the supportable cost to be co-funded under the grant