| Company | MediaOne Business Group Pte Ltd |
|--|--|
| Didital Sollition Name & Version Nilmber | DM MediaOne SEO SEM SMM SMA Digital Marketing Boost Up Version 2 - |
| | Package E SMM SEO (6 months) |
| Appointment Period | 31 March 2022 to 30 March 2023 |
| Extended Appointment Period ² | 31 March 2023 to 30 March 2024 |

wef. 26 October 2023

Standard Packaged Solution (ie. Minimum items to be purchased)

| | Cost Item | Unit Cost (\$) | Unit | Quantity | Subtotal (\$) | Qualifying Cost * (\$) |
|----|--|-------------------|-----------------|----------|------------------|------------------------|
| 1) | Software Not applicable to Digital Marketing Packages | | NA | 0.00 | | |
| 2) | Hardware Not applicable to Digital Marketing Packages | | NA | 0.00 | | |
| 3) | Professional Services Digital Marketing Needs Analysis SOCIAL MEDIA MARKETING (SMM) - Business and Brand Analysis - Review Objectives, Target Audience, Current Digital Marketing efforts and presence - Social Media Analysis and Audit - Competitor Analysis AND SEARCH ENGINE OPTIMISATION (SEO) - Needs Analysis - Keyword Research and Analysis - Technical Audit and Analysis - Competitor Analysis | | Per Report | 1.00 | | |
| | Digital Marketing Strategy Development SOCIAL MEDIA MARKETING (SMM) - Campaign Objectives - Campaign Messaging - Target Audience and Persona - Art Direction (Moodboard) - Art Direction (Photography) - Recommendations - Campaign Schedule AND SEARCH ENGINE OPTIMISATION (SEO) - Digital Marketing Strategy Report | | Per Report | 1.00 | | |
| | Digital Marketing Campaigns SOCIAL MEDIA MARKETING (SMM) Social Media Consultation (1 online session, 30- minute to 1-hour) Social Media Campaign Strategy Social Media Content Calendar Development (2 months) Social Media Performance Report (2 months) 8 x Posts creations (cross-post on 2 platforms*) per month 1 x Work-In-Progress Meeting (1 online session, 30- minute to 1-hr session) *select 2 from 3 social media platforms: Facebook, Instagram, LinkedIn | | Per Month | 2.00 | | |
| | KPIs SMM: Target increase of 20% to 90% in Brand Awareness via Social Media Reach (Estimated ROAS calculation to be provided upon Project Onboarding, range of 1.2x to 3x depending on industry, product/service, offer and ad budget) | | Per Campaign | 1.00 | | |

| Digital Marketing Campaigns SEARCH ENGINE OPTIMISATION (SEO) DELIVERABLES: 6 Months SEO 6 Keywords Service INCLUDES: 1. Dedicated Project Coordinator 2. Access to SEO Consultation (U.P. \$160/hour) 3. Keywords Research, Keywords Proposal, Keywords Mapping | Per Month | 6.00 | | | |
|---|-----------------|------|-----|---|---|
| 4. On-Page Recommendation - Meta Data Optimisation - Images Optimisation - Content Optimisation - Sitemap.xml Installation - Robots.txt - Google Search Console Installation 5. On-Page Implementation (either implement by MediaOne or Client's IT team) 6. Website and Technical Pre-Audit - Crawl Error- Broken Links (4xx pages) - Page Indexing - Mobile Responsive - Desktop Speed - Mobile Speed - URL Anomalies - Uptime Robot (Server Downtime) Audit - Disavow of Backlinks (Spam links) - Sitemap.xml Reference | NA | 1.00 | | | |
| 7. High Domain Authority Backlinks/Month (industry contextual link) 8. SEO Monthly Monitoring - 24/7 Access to our advance real-time SEO Reporting - SEO Monthly Report 9. Quarterly Service Email - Campaign Review - Quarterly Audit and Recommendation - Website and Technical Audit - URL Parameters - Pages Redirection Analysis - Google Search Console - Doctype and Language Declaration - Duplicate Titles - Duplicate Descriptions - Missing View Port Tag - Duplicate Headers - Missing Headers - Missing Canonicalisation Tags - Low Word Count - Robots.txt Blocking Crawlers - Encoding not Declared - Missing Robots.txt | NA | 1.00 | | | |
| KPIs SEO: Target 30% of Keywords to rank on page 1 of Google within 6 months (Estimated ROAS calculation to be provided upon Project Onboarding, range of 1.2x to 3x depending on industry, product/service, offer) | Per Campaign | 1.00 | | | |
| Digital Assets Creation SMM: Social Media Branding and Artwork Guide | Per Report | 1.00 | | | |
| SMM: 8 x Posts creations (cross-post on 2 platforms*) per month (1 to 2 revisions per creation) | Per Month | 2.00 | | | |
| SMM: 10 artwork creations per month (using client's assets or 1 to 5 stock images from MediaOne library; 1 to 2 revisions per creation) | Per Month | 2.00 | | | |
| Search Engine Optimisation Blog Article Creation (500 to 600 words each) | Per Article | 3.00 | | | |
| I | l l | l l | l l | 1 | I |

| | Review and recommendation Social Media Marketing Monthly Report and Review | | Per Report | 2.00 | | | | | |
|-------|---|--|------------|------|----------------|---|-----------|--------|---|
| | Search Engine Optimisation Monthly Report and Review | | Per Report | 6.00 | | | | | |
| | Final Project Report | | Per Report | 1.00 | | | | | |
| | Development and integration of leads management processes with existing business processes Not applicable | | NA | 0.00 | | | | | |
| 4) | Training Handover Checklist Documentation | | Per Setup | 1.00 | | | | | |
| 5) | Others Not applicable to Digital Marketing Packages | | NA | 0.00 | | | | | |
| Total | | | | | \$ 7,900.00 | 1 | \$ 7.9 | 900.00 | ٦ |

¹A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999 ²As specified in the Letter of Appointment, IMDA may exercise the option to extend the Appointment Duration for an additional one-year ("Extended Appointment Period") * Qualifying cost refers to the supportable cost to be co-funded under the grant