Company	Supply Ellie Pte Ltd
Digital Solution Name & Version Number <sup>1</sup>	Ellie Integrated System Version 2 - Package C (Online ordering, TTOS for 10 to 25 users, KDS for 1 Users)
Appointment Period	04 August 2022 to 03 August 2023
Extended Appointment Period <sup>2</sup>	04 August 2023 to 03 August 2024

wef. 01 July 2023

## Standard Packaged Solution (ie. Minimum items to be purchased)

	Cost Item	Unit Cost (\$)	Unit	Quantity	Subtotal (\$)	Qualifying Cost * (\$)
1)	Software For dine-in, delivery and self-pick up (10 to 25 users) A) Table Top Ordering System (12 months) 1) QR code generator (Static /Dynamic) 2) Ordering page module 3) Shopping Cart Module 4) Order History Module 5) Payment gateway integration 6) Integration to server system		License	1.00		
	For dine-in, delivery and self-pick up B) KDS License (12 months) 1) Order readiness Function 2) Order assignment 3) Order Summary 4) Order synchronization 5) Color coding system 6)Modifiers and kitchen note display 7) Highlight orders 8) Integration with Online Ordering		License	1.00		
	For dine-in, delivery and self-pick up C) Master CRM License (12 Months)		License	1.00		
	For pick up and delivery D) Online Ordering Management for Pick-Up and Takeaway Orders (12 months) - 1) Synchronization Of Items And Modifiers With POS System; 2) Login For Online Ordering Management; 3)Input Of Food And Category Images; 4) Integration With Logistic Provider (Lala Move); 5) Notifications Module(POS Notification And Emails); 6) Google Map Integration; 7) Operation Hours And Exceptions; 8) Order-For-Later Module; 9) Payment Gateway Integration (Stripe); 10) Promotion module		License	1.00		
	For pick up and delivery E) Online Ordering Admin Management (12 months) - 1) Admin Profiles, Admin Location And Contact, Operating Hours		License	1.00		
	For pick up and delivery F) Online Ordering Customer Management (12 months) - 1) User Login And Registration; 2) Forget Password Process; 3) Customer Details And Delivery Address (Edit And Update); 4) Customer Dashboard To View Order History		License	1.00		
	For pick up and delivery G) Online Ordering Content Management Module (12 months) - 1) Add, Edit and Remove, Enable / Disable Items, Categories and Modifiers		License	1.00		
	For pick up and delivery H) Online Ordering Reports and Statistics (12 months) - 1) Overview, Customers Insight , Customers Orders		License	1.00		
2)	Hardware Not Applicable					
3)	Professional Services					
	A) On-Site Set Up And Installation		Manday	1.50		

C) Customer Relationship Management System configuration  Manday  1.50  D) System Mapping and Testing  Manday  1.50  E) Software UI Creation & Setup - 1) Programming And Setup Of Online Ordering Platform; 2) User Experience Consultation  F) Online ordering Integration  Manday  1.25  F) Online ordering Integration  Manday  1.50  Manday  1.50  Manday  1.50  Others Not Applicable	B) Menu Consultation, configuration and customization	Manday	1.50		
E) Software UI Creation & Setup - 1) Programming And Setup Of Online Ordering Platform; 2) User Experience Consultation  F) Online ordering Integration  Manday  Manday  1.25  Manday  1.25  4) Training A) Training On The Job Training For Staff  Manday  1.50  5) Others		Manday	1.50		
And Setup Of Online Ordering Platform; 2) User Experience Consultation  F) Online ordering Integration  Manday  Manday  1.25  Manday  0.50  4) Training  A) Training On The Job Training For Staff  Manday  1.50  5) Others	D) System Mapping and Testing	Manday	1.50		
4) Training A) Training On The Job Training For Staff Manday 1.50  5) Others	And Setup Of Online Ordering Platform; 2) User	Manday	1.25		
A) Training On The Job Training For Staff  Manday  1.50  5) Others	F) Online ordering Integration	Manday	0.50		
	, g	Manday	1.50		
Total \$ 11,600.00 \$ 10,700.00	,				

<sup>&</sup>lt;sup>1</sup> A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999 <sup>2</sup> As specified in the Letter of Appointment, IMDA may exercise the option to extend the Appointment Duration for an additional one-year ("Extended Appointment Period") \* Qualifying cost refers to the supportable cost to be co-funded under the grant