

# **Singpass Registration for Students**

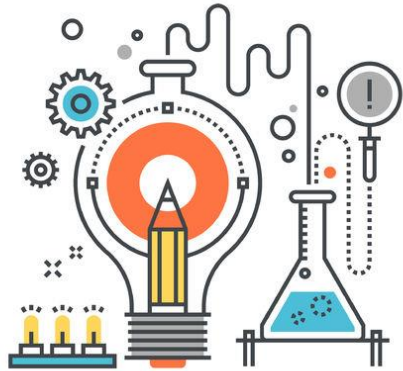
A guide to registering and using your Singpass account

# What is Singpass?

Singpass is Singapore residents' **trusted digital identity** for convenient and secure access to thousands of **government and private sector services**, online and in person.

**singpass**

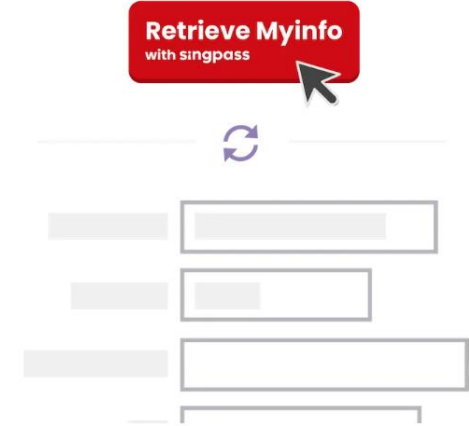
# Why do I need a Singpass account?



**Log in to**  
Singapore Examinations  
Assessment Board (SEAB)  
portal and application  
portals for Joint Admissions  
Exercise (JAE), Joint Intake  
Exercise (JIE) and  
Polytechnic Foundation  
Programme (PFP)



Use your **Digital IC**  
at Government counters  
to verify your identity





Automatically **fill forms**  
**using Myinfo** for  
participating services  
(e.g. debit card  
application)

... and more!

# Can I have a Singpass account?

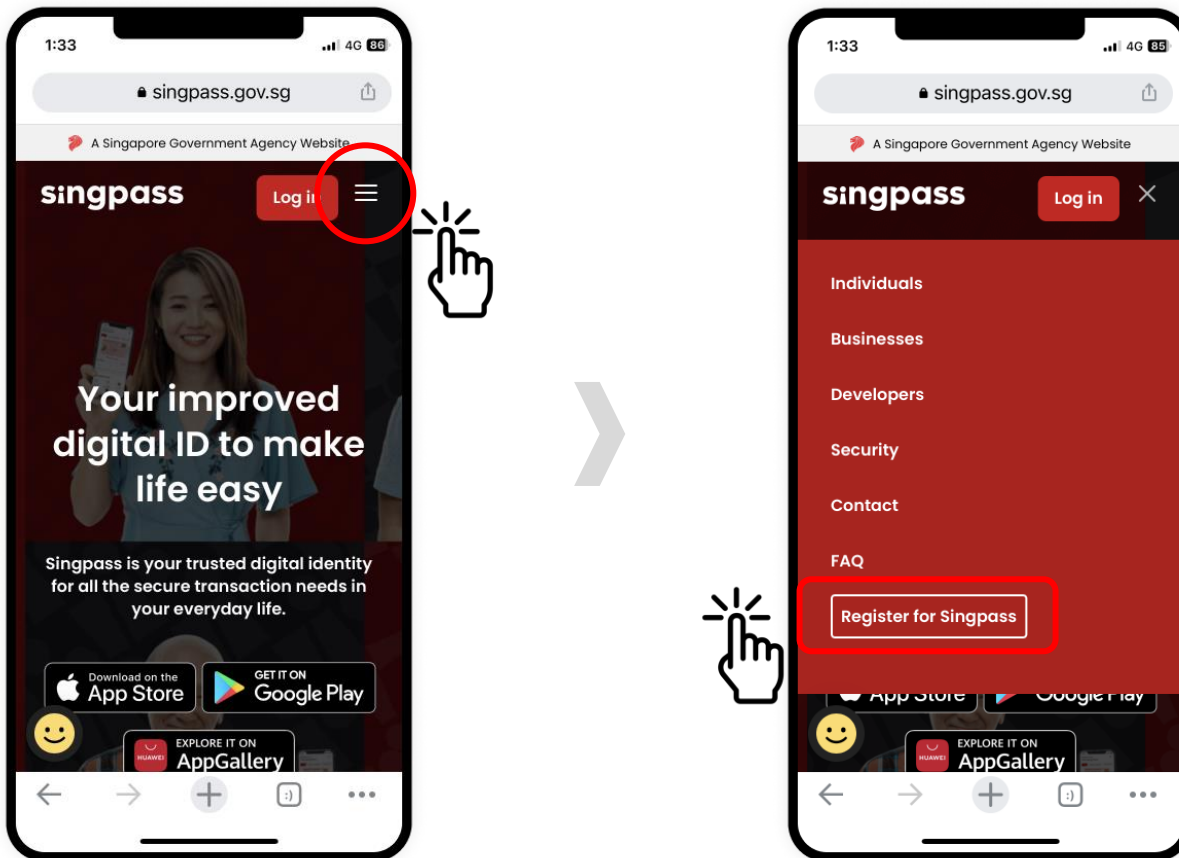
 Please check that you fulfill these eligibility requirements:

-  I am at least 15 years old; and
-  I am a Singapore Citizen, Permanent Resident or Foreign Identification Number (FIN) holder

Ensure that the address on your NRIC or FIN card is correct. If you need to update your address with the relevant authorities, please click [here](#).

# Register for Singpass

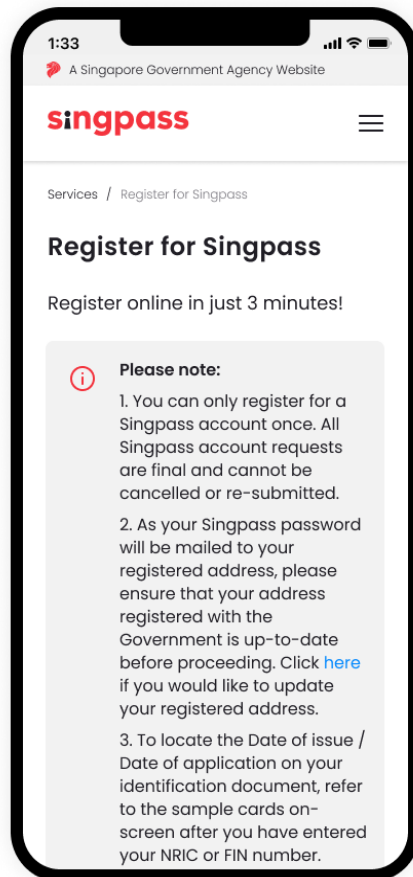
1 Go to **www.singpass.gov.sg**. Select '**Register for Singpass**' in the menu.



Not on a mobile device?  
You can register for Singpass  
on a desktop browser too!

# Register for Singpass

2 Enter the **required details** and check the boxes '**I'm not a robot**' and '**I have read and agree to the Terms of Use**'. Tap on '**Submit**'.



1:33 A Singapore Government Agency Website

**singpass**

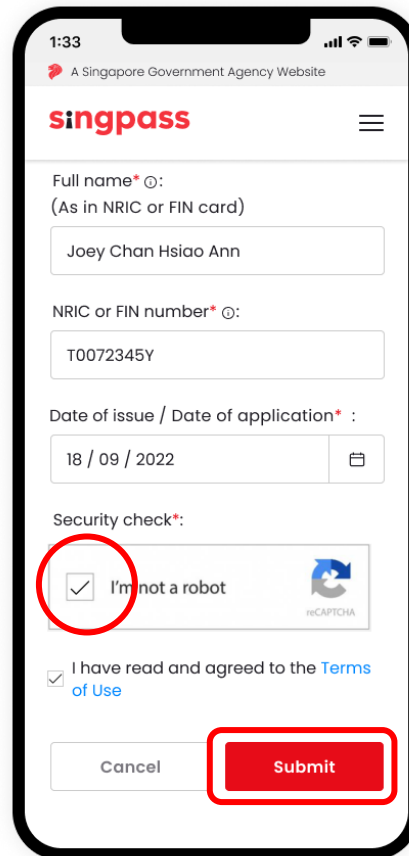
Services / Register for Singpass

**Register for Singpass**

Register online in just 3 minutes!

**Please note:**

1. You can only register for a Singpass account once. All Singpass account requests are final and cannot be cancelled or re-submitted.
2. As your Singpass password will be mailed to your registered address, please ensure that your address registered with the Government is up-to-date before proceeding. Click [here](#) if you would like to update your registered address.
3. To locate the Date of issue / Date of application on your identification document, refer to the sample cards on-screen after you have entered your NRIC or FIN number.



1:33 A Singapore Government Agency Website

**singpass**

Full name\* ⓘ:  
(As in NRIC or FIN card)

Joey Chan Hsiao Ann

NRIC or FIN number\* ⓘ:

T0072345Y

Date of issue / Date of application\* :

18 / 09 / 2022

Security check\*:

☒ I'm not a robot

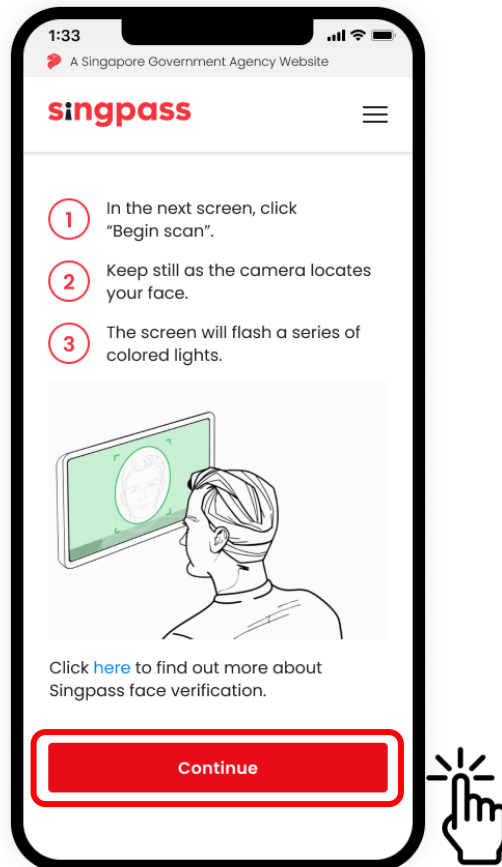
☒ I have read and agreed to the [Terms of Use](#)

Cancel Submit



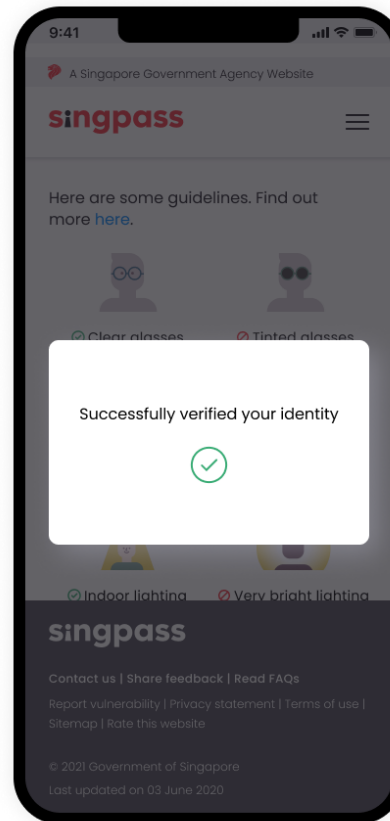
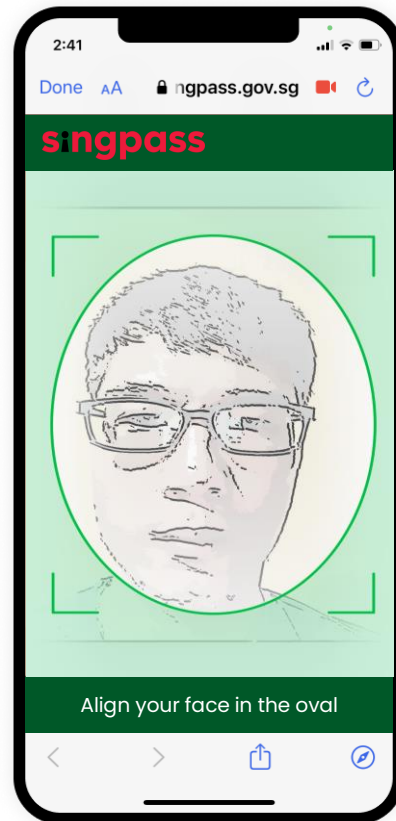
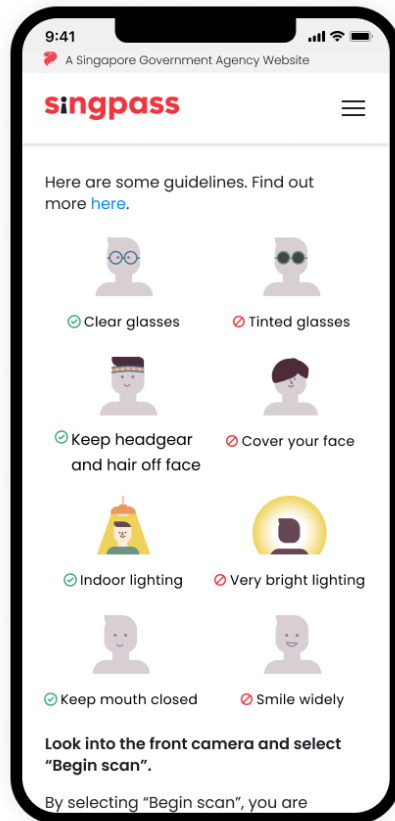
# Register for Singpass

3 Read the instructions on the page and tap on '**Continue**' to proceed with Face Verification.



# Register for Singpass

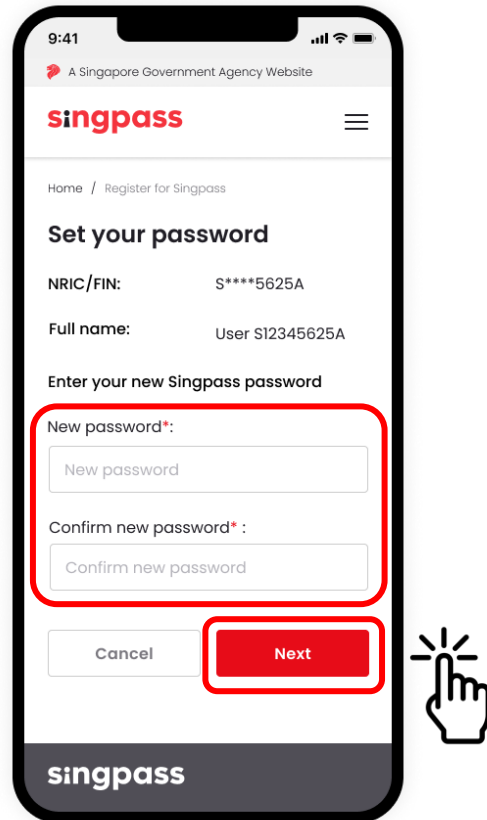
- 4 Read the guidelines. To allow the use of your device's camera for Face Verification, select '**Allow**' when prompted, and tap on '**Begin Scan**'.





# Register for Singpass

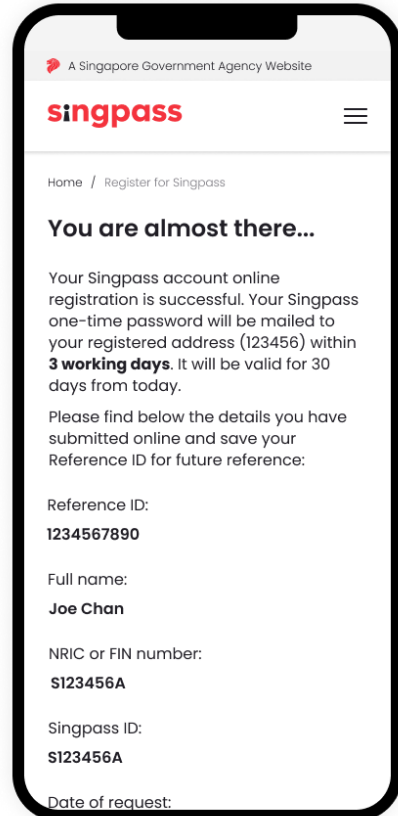
- 5 Check that your details are correct. **Set your new password** by filling in the '**New Password**' and '**Confirm new password**' fields. Tap on '**Next**'.



The screenshot shows the Singpass mobile application interface. At the top, the status bar displays the time 9:41 and signal strength. Below the status bar, the header shows 'A Singapore Government Agency Website' and the Singpass logo. The main content area is titled 'Set your password' and displays the user's details: 'NRIC/FIN: S\*\*\*\*5625A' and 'Full name: User S12345625A'. Below this, there is a section for entering a new password, with two input fields labeled 'New password\*' and 'Confirm new password\* :'. A red rectangular box highlights these two input fields and the 'Next' button located below them. The 'Next' button is red with white text. To the right of the 'Next' button, there is a hand icon with a lightning bolt, indicating a tap action. At the bottom of the screen, the Singpass logo is displayed.

# Register for Singpass

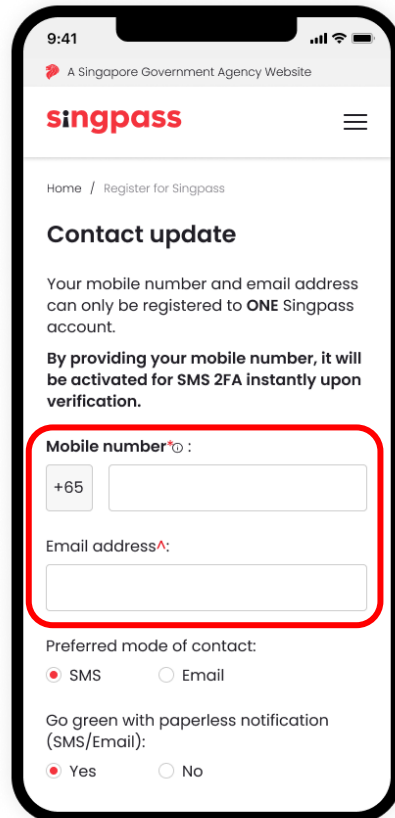
- 6 Tap on '**Proceed to set up account**' to update your contact details and complete your account setup.



- i. Registered postal code will be displayed for users with a Singapore-registered address.
- ii. Passport number will be displayed for users with an overseas-registered address.

# Register for Singpass

- 7 Enter your mobile number and/or email address. Select your preferred mode of contact, and if you wish to go green with paperless notifications. Tap on 'Next'.



9:41 A Singapore Government Agency Website

**singpass**

Home / Register for Singpass

**Contact update**

Your mobile number and email address can only be registered to **ONE** Singpass account.

By providing your mobile number, it will be activated for SMS 2FA instantly upon verification.

Mobile number<sup>Ⓜ</sup> :

+65

Email address<sup>Ⓐ</sup> :

Preferred mode of contact:

☒ SMS ☐ Email

Go green with paperless notification (SMS/Email):

☒ Yes ☐ No

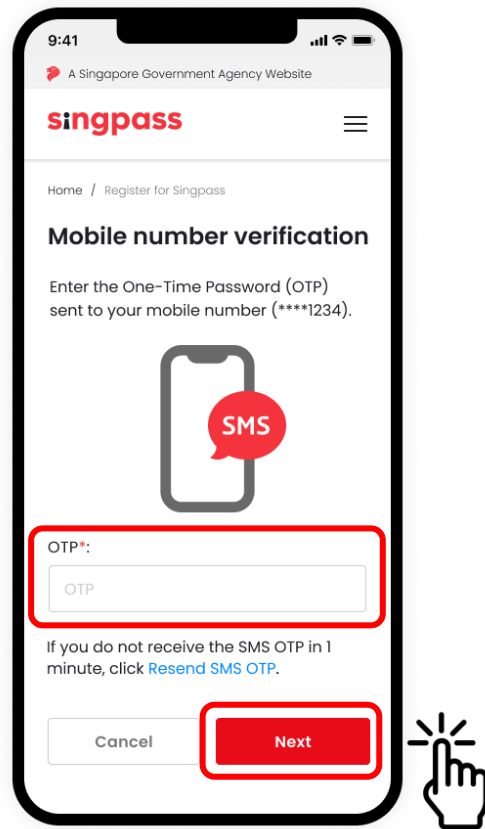
If you are unable to provide your contact details, you may select 'Skip'.



- The mobile number is a mandatory field only if your registered address is a local address.
- Only Singapore-registered mobile numbers can be used to set up a Singpass account and SMS 2FA.
- Overseas users with an overseas-registered address are only required to provide their email address.

# Register for Singpass

- 8 If you have provided a **mobile number** during the registration, a One-Time Password (OTP) will be sent to your mobile number. **Enter the OTP** and tap on '**Next**'.



The screenshot shows the Singpass mobile application interface during the registration process. At the top, the status bar shows the time 9:41 and signal strength. Below the status bar, the header includes the Singpass logo and a menu icon. The main content area is titled 'Mobile number verification' and instructs the user to 'Enter the One-Time Password (OTP) sent to your mobile number (\*\*\*\*1234)'. A graphic of a smartphone with an 'SMS' bubble is shown. Below this, there is a red-bordered box containing the 'OTP\*' label and a text input field. At the bottom, there are two buttons: 'Cancel' and 'Next'. The 'Next' button is highlighted with a red border and a hand icon pointing to it, indicating the next step in the process.

9:41

A Singapore Government Agency Website

singpass

Home / Register for Singpass

**Mobile number verification**

Enter the One-Time Password (OTP)  
sent to your mobile number (\*\*\*\*1234).

SMS

OTP\*:

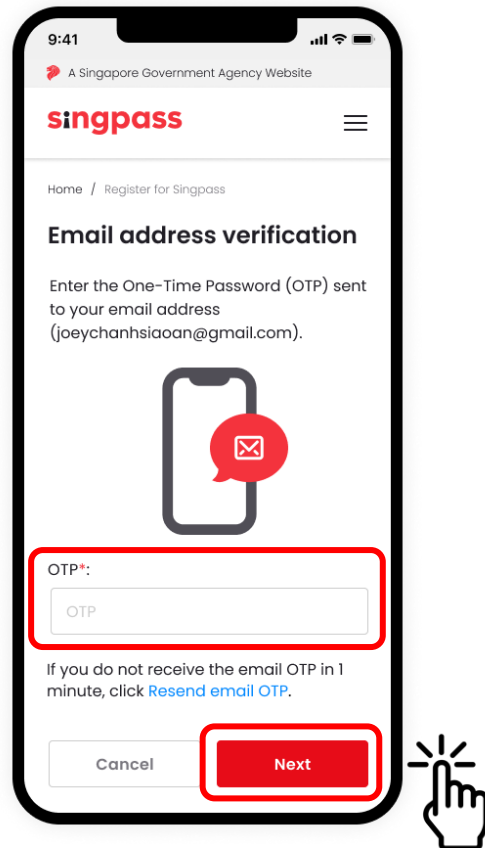
OTP

If you do not receive the SMS OTP in 1 minute, click [Resend SMS OTP](#).

Cancel Next

# Register for Singpass

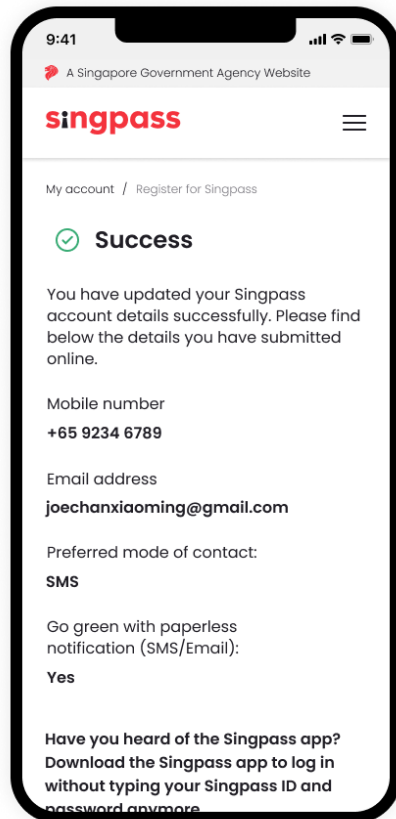
- 9 If you have provided an **email address** during the registration, a One-Time Password (OTP) will be sent to your email.  
**Enter the OTP** and tap on '**Next**'.



The image shows a smartphone screen displaying the Singpass registration interface. At the top, the status bar shows the time 9:41 and signal strength. Below the status bar, the text "A Singapore Government Agency Website" is visible. The Singpass logo is prominently displayed. The navigation bar shows "Home / Register for Singpass". The main heading is "Email address verification". Below this, the text reads: "Enter the One-Time Password (OTP) sent to your email address (joeychanhsiaoan@gmail.com)." There is an illustration of a smartphone with a red speech bubble containing an envelope icon. Below this, there is a red-bordered box containing the label "OTP\*:" and a text input field with the placeholder "OTP". Below the input field, the text reads: "If you do not receive the email OTP in 1 minute, click [Resend email OTP](#)." At the bottom, there are two buttons: "Cancel" and "Next". The "Next" button is highlighted with a red border and a hand icon pointing at it.

# Register for Singpass

10 You have successfully set up your Singpass account. You may now log in to your Singpass account with your newly set up password.



Use Singpass app to access services without entering long passwords!

Just scan a QR code and **verify your identity using your fingerprint, face or six-digit passcode.**

More info on the next slide >>

# Install the Singpass app

Download the Singpass app developed by the '**Government Technology Agency**' from the official app stores.



For iOS users:  
[go.gov.sg/spm-app-store](https://go.gov.sg/spm-app-store)



For Android users:  
[go.gov.sg/spm-play-store](https://go.gov.sg/spm-play-store)



For Huawei users:  
[go.gov.sg/spm-huawei-appgallery](https://go.gov.sg/spm-huawei-appgallery)



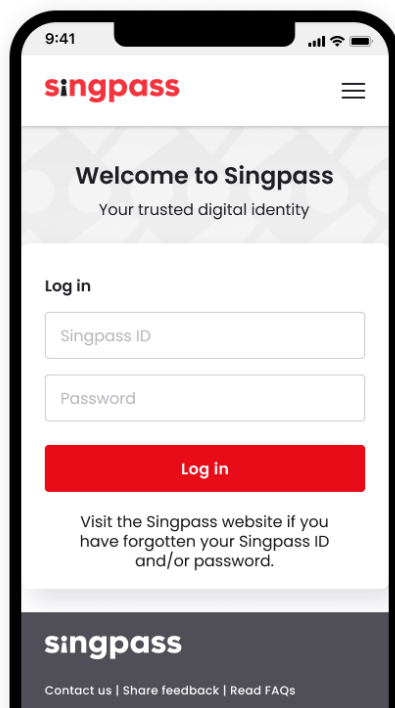
Tip: You can also install the Singpass app on a smart device like a tablet.  
The Singpass app works on any smart device with an Internet connection, including WiFi.

# Set up the Singpass app

Follow the in-app instructions.

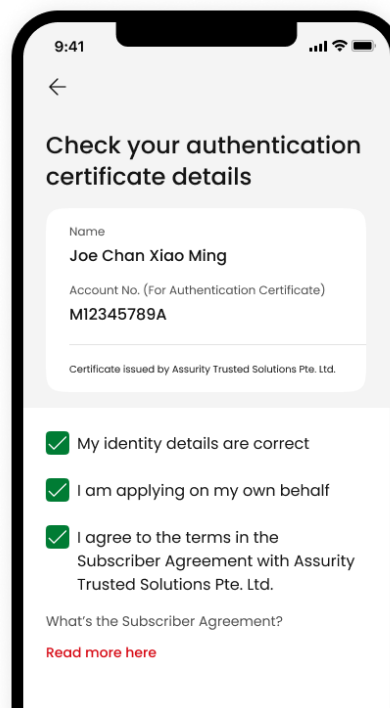
## 1 Verify your identity

Log in with your Singpass ID and password, SMS OTP and perform Face Verification.



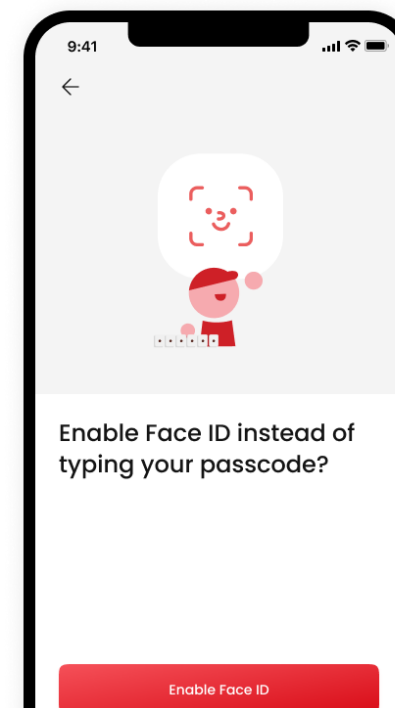
## 2 Obtain your digital certificate

Confirm your certificate details by selecting the checkboxes and tap on 'Continue'.



## 3 Set a passcode for your app

Set a six-digit passcode for you to verify your identity when using Singpass app. You may also enable biometric authentication.



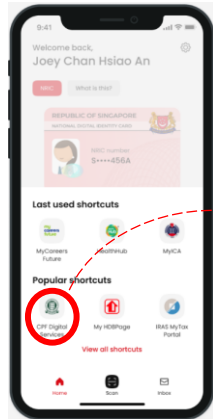


# Log in with the Singpass app

Step-by-step guide on logging in to a service with the Singpass app:

## 1A Login shortcuts on the app

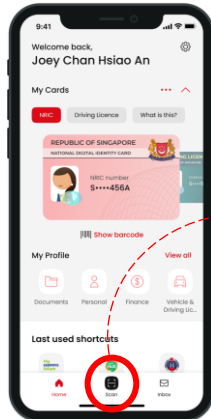
Select the digital service on the homepage



or

## 1B Login on desktop browser

Scan QR code on the Singpass login page



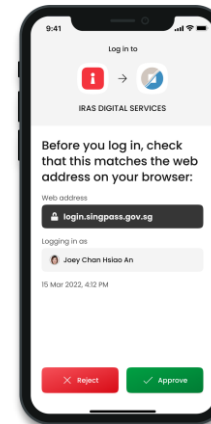
or

## 1C Login on mobile browser

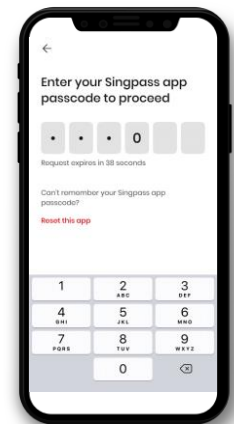
Tap QR code on the Singpass login page



## 2 Check the web domain on the consent screen matches that on the browser (1B or 1C only)



## 3 Verify your identity with fingerprint, face or six-digit passcode and you're logged in!



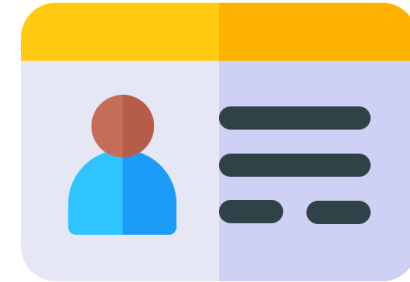
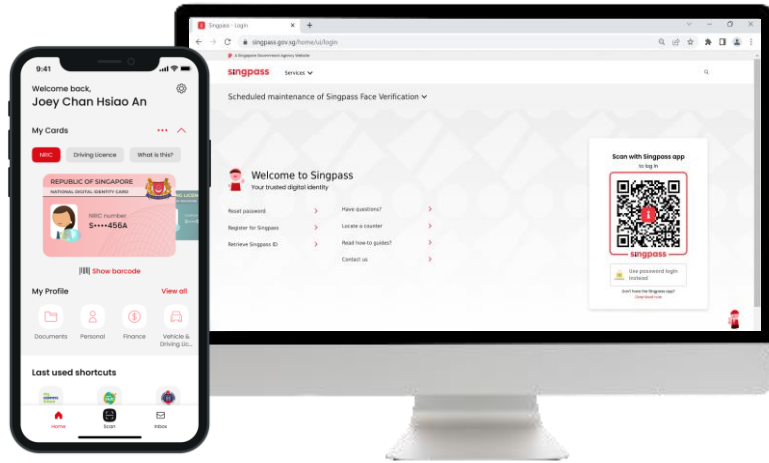


**Keeping your Singpass safe**

**singpass**

# Why is it important to keep my Singpass safe?

**singpass**



## Digital identity

Singpass is the gateway to thousands of services and your personal and sensitive information.

## Physical identity card

If compromised,  
can lead to...



✗ Impersonation



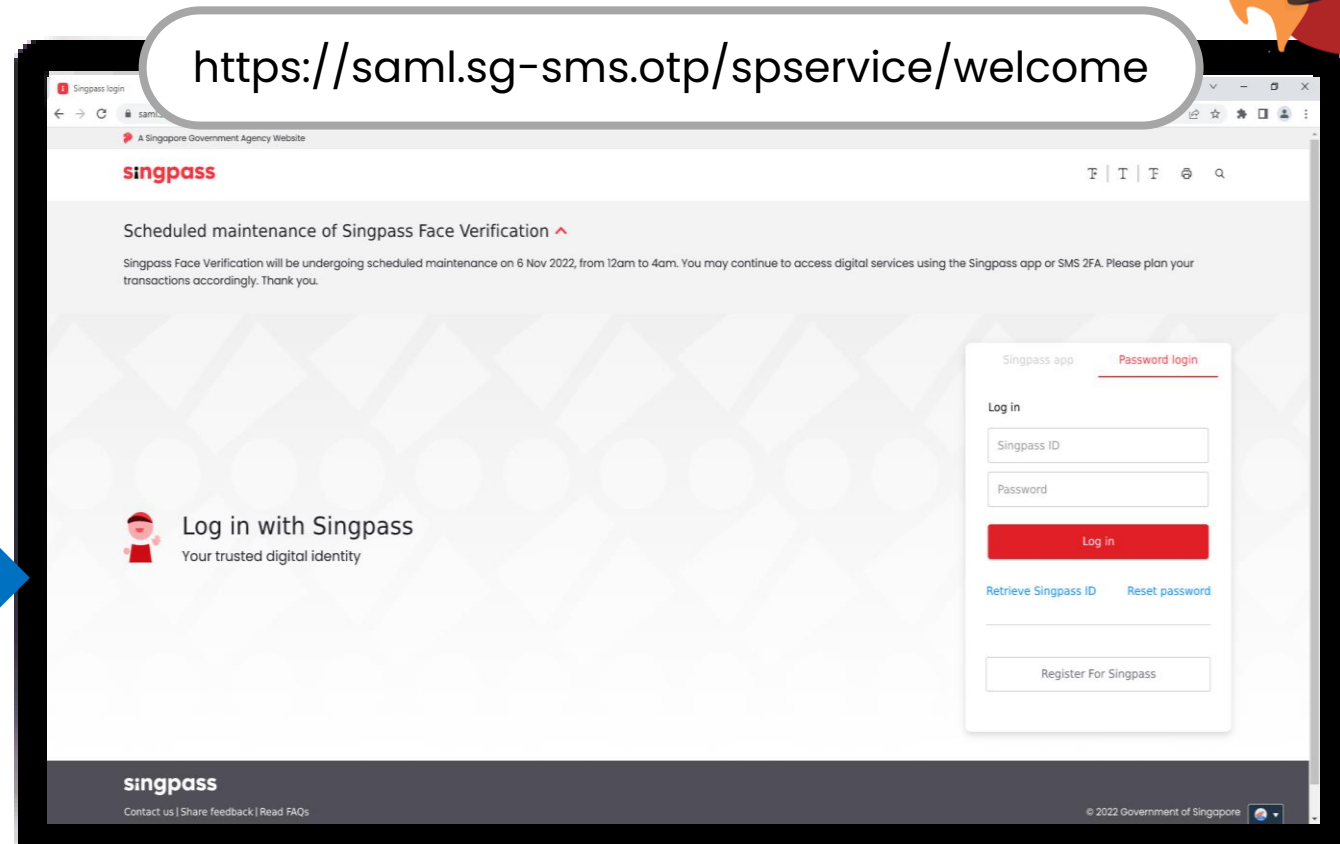
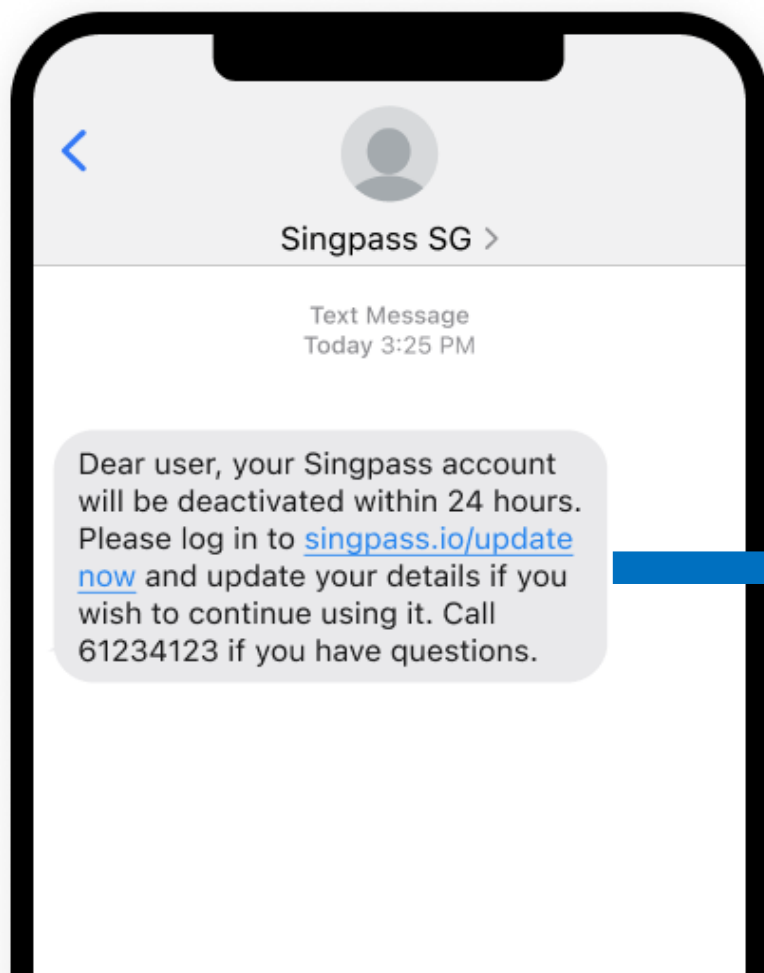
✗ Misuse for  
fraudulent activities



✗ Monetary losses

# Don't be phish food!

Scammers can create spoof websites that look exactly the same as the real ones to trick unsuspecting victims into disclosing their login details or personal info.



**singpass**

# Remember these security tips!

1

Avoid sharing your Singpass ID, password or 2FA details!

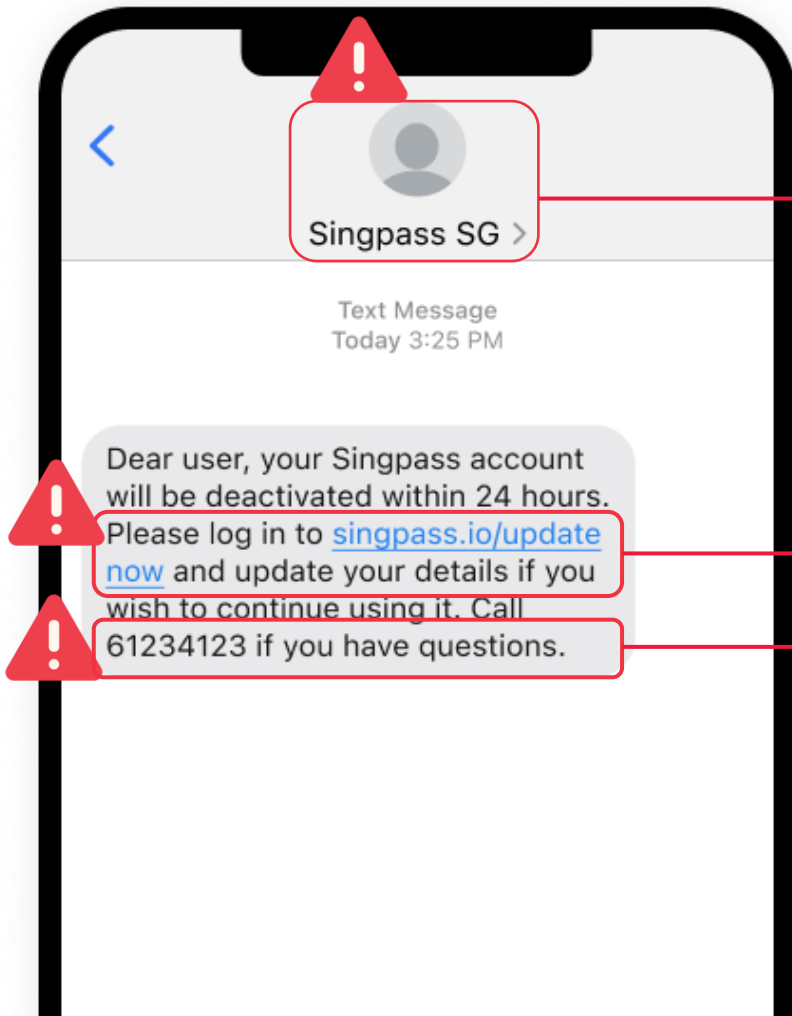
2

Singpass **never** sends web links or QR codes via SMS or WhatsApp.

SMS sent by Singpass bears the sender ID "**Singpass**".

3

When in doubt, contact the Singpass Helpdesk at **6335 3533** (Press "9" for 24-hour scam support) or **support@singpass.gov.sg**.



# Remember these security tips!

🔒 singpass.gov.sg/home/ui/contact-us

🔗 A Singapore Government Agency Website [How to identify](#)▼

**singpass**

Services ▼

If in doubt, check our  
contact details at  
[www.singpass.gov.sg](http://www.singpass.gov.sg)!

[Home](#) / [Contact us](#)

## Contact us



### Call us

Contact our Singpass  
Helpdesk at **+65 6335 3533**

- Scam Support (24/7)
- General Enquires\*



### Email us

Please contact us at  
**support@singpass.gov.sg**



### Share feedback

You may also send your  
enquiries through our  
**Feedback form**



### Read FAQs

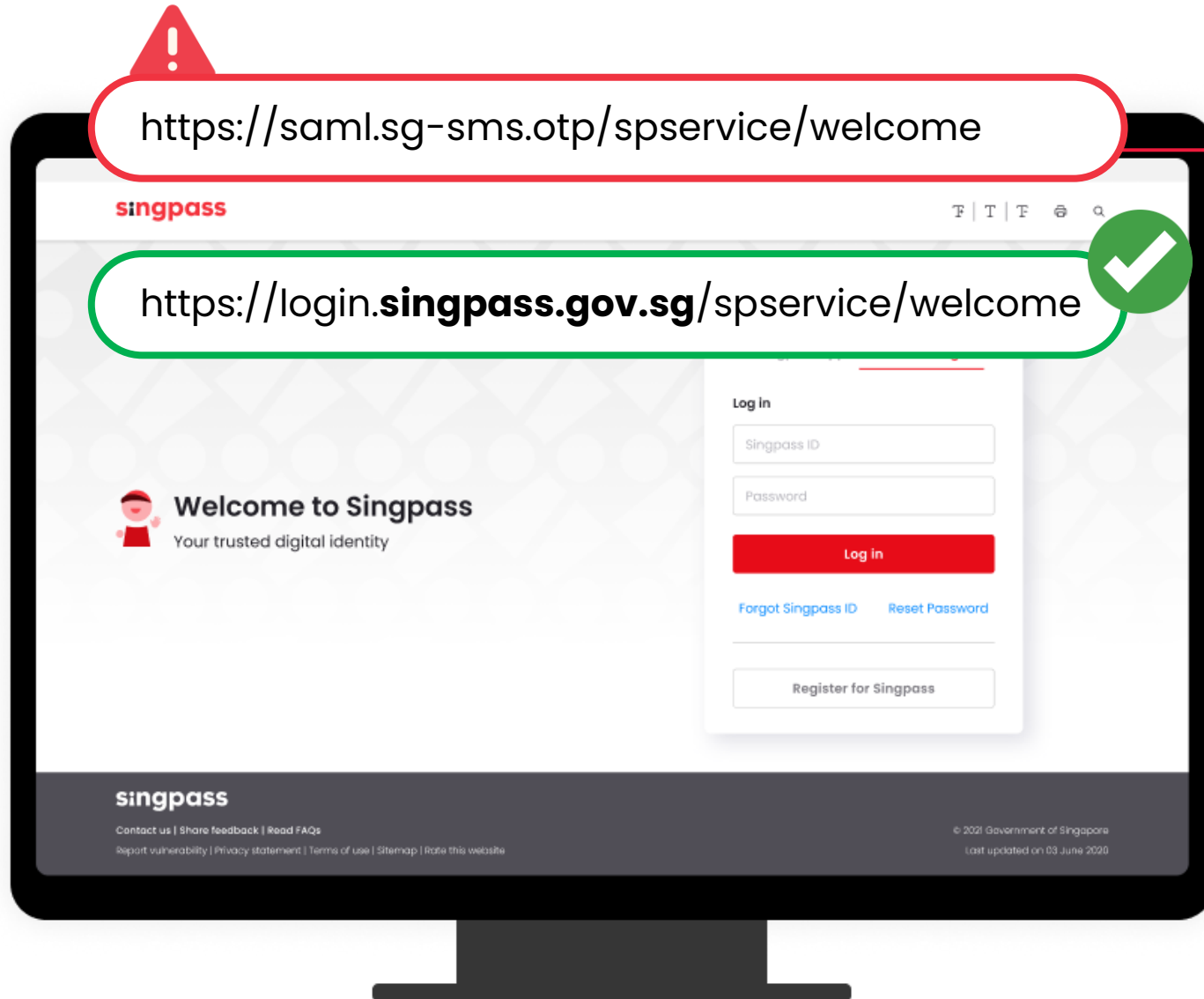
More information on  
Singpass-related topics in the  
**Frequently Asked Questions**

\*Available on Mondays to Fridays from 8am to 8pm, and Saturdays from 8am to 2pm.

**singpass**



# Remember these security tips!



4

Always check that the web domain of the Singpass website is **singpass.gov.sg** before you proceed!

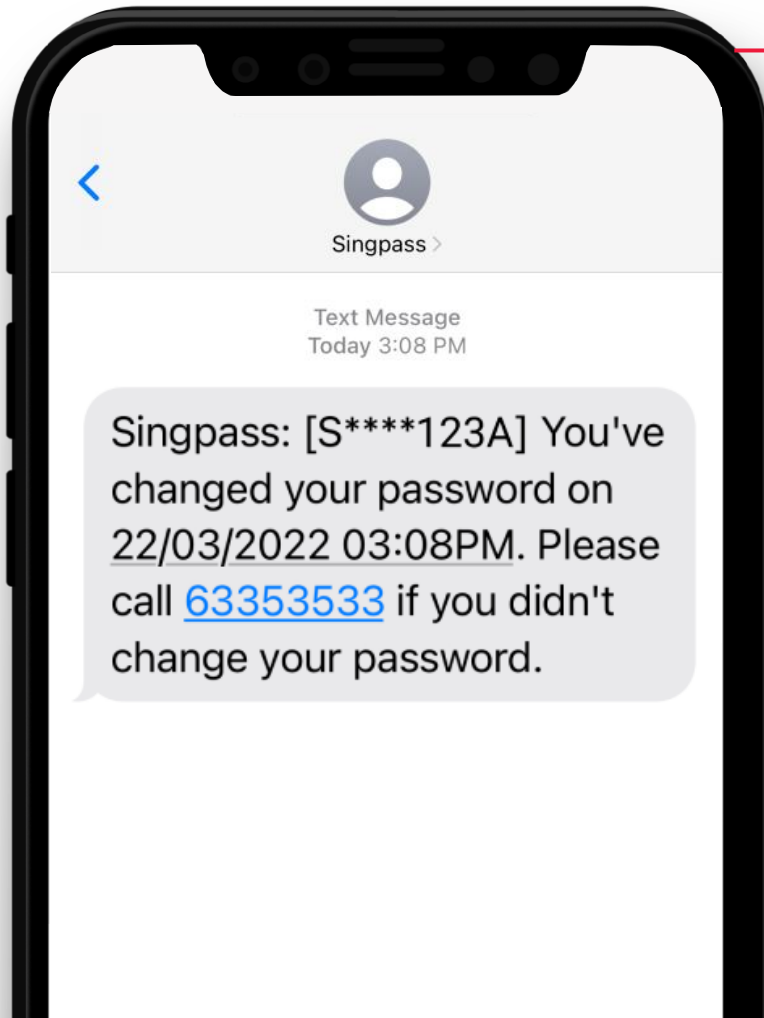
Scammers can create spoof websites that look exactly the same as the real ones to trick unsuspecting victims into disclosing their login details or personal info. Beware!

# Remember these security tips!

5

**Look out for transactional alerts from Singpass.** An SMS or email notification is sent when changes are made to your Singpass account, such as password change or reset.

**Keep your contact details registered with Singpass up to date** to receive these alerts promptly. If you receive such alerts without initiating any change, you should contact the Singpass Helpdesk immediately to secure your account.





# What happens if I lose my Singpass credentials?

singpass

After obtaining the victim's Singpass login credentials, scammers can...



Take over Singpass account fully by:

Changing Singpass password

+

Changing mobile number for SMS OTP

+

Setting up victim's Singpass app on scammer's device



**Misuse account for fraudulent activities**  
e.g. set up accounts for money laundering



Has someone offered you money in exchange for your Singpass login credentials?

Beware! Your account may be misused for criminal activities. **Never attempt to sell your Singpass account.**

You may be accountable if your Singpass account is used for crimes.

# Together, we can transact safely!

While there are **technical safeguards** in place, **user vigilance** plays an equally important role in the fight against scams.

**Be alert** when transacting online,  
and follow the **security tips** you've learnt today!

For more information on how to keep your Singpass safe,  
visit our website:



[go.gov.sg/even-safer-singpass](https://go.gov.sg/even-safer-singpass)



**You have completed your  
Singpass account registration.**

**If you have more questions,  
please check out the [Singpass FAQs](#).**