How the enhanced PDPA will benefit you

The enhanced Personal Data Protection Act (PDPA) strengthens protection for your personal data to keep pace with today's rapidly-evolving digital economy.





Better customer experience

Businesses have clearer options to analyse customer data and bring you **new/improved products and personalised services**.

For your convenience, businesses also have a new option to notify you before introducing new product features or services. You can **choose to opt out** of these features and services at any time.



Stronger safeguards

Businesses must strengthen their internal governance to **manage your data more securely**.

You can enjoy **better protection from marketing messages** across all modern digital channels – voice call, SMS, email and instant messaging.



Greater transparency

Businesses **must notify you** when a data breach that puts you at risk occurs, so you can take timely measures to protect yourself, e.g. changing your passwords.

Information is correct as of November 2020



