

# INSOLVENCY PRACTITIONER'S LICENCE APPLICATION GUIDE

A step-by-step guide on applying for an Insolvency Practitioner's licence to perform insolvency work in Singapore. The application is submitted via the GoBusiness government portal.

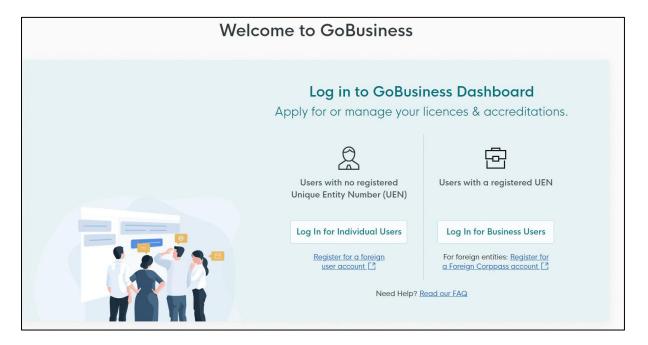
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## 1. Accessing the GoBusiness Portal

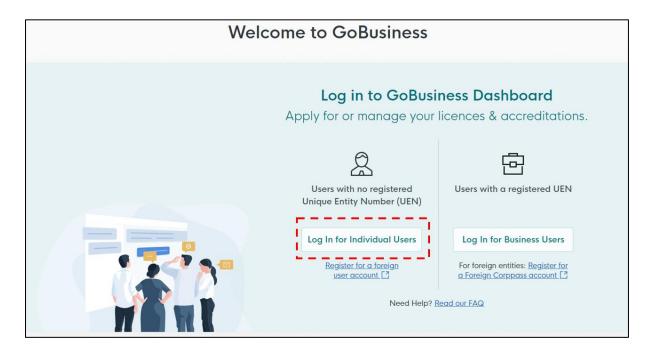
#### 1.1 Logging in

1.1.1 You can access the GoBusiness webpage at https://dashboard.gobusiness.gov.sg/login.



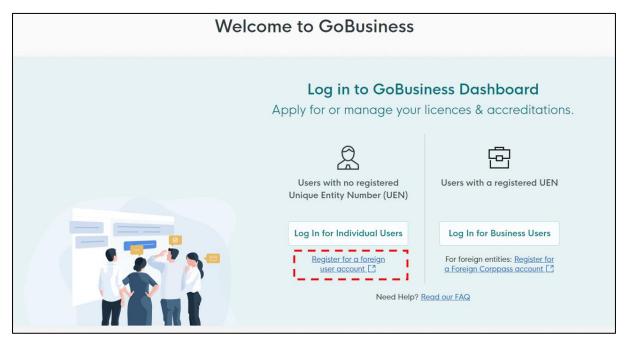
# 1.2 For Singaporean / Singapore Permanent Resident

1.2.1 Click the <Log in for Individual Users> button and use your Singpass account (For Singaporean / Singapore Permanent Resident) to login. You will <u>not</u> be able to use a CorpPass account to apply for an Insolvency Practitioner's licence.

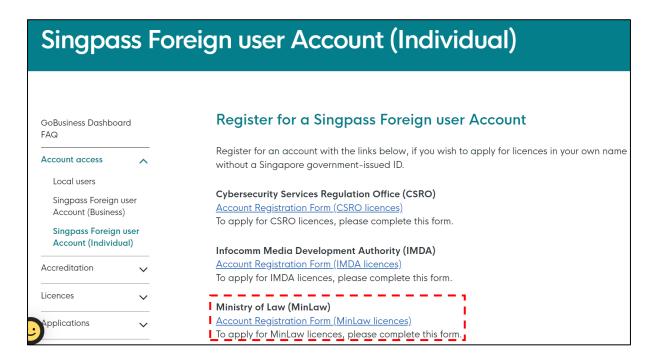


## 1.3 For foreigners without Singpass

1.3.1 For foreigners without a Singpass, please register a user account with GoBusiness by clicking the <Register for a foreign user account> link.



1.3.2 Scroll down to MinLaw and click on <Account Registration Form (IP Licences)>, and you will be brought to a page to submit a request to create a "New User Account".



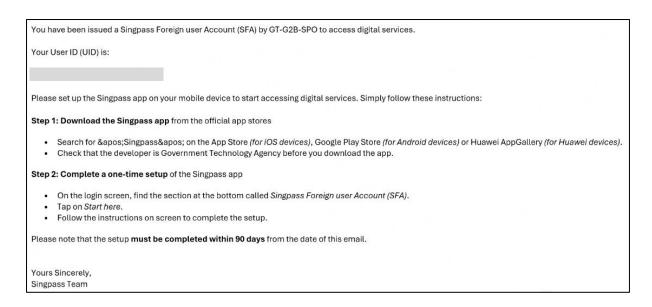


# SFA Registration for Insolvency Practitioner's Licence 5 mins estimated time to complete Instructions Register for a Singpass Foreign user Account (SFA) for GoBusiness. This form is for foreign individuals who needs to transact with GoBusiness and: (1) who do not have a Singapore Government-issued ID or (2) whose Singapore Government-issued ID is about to expire. All Singapore Citizens, Permanent Residents, Passholders (e.g. Employment Pass, S-Pass etc) and Work Permit holders are eligible for a Singpass Account and do not need to apply for a Singpass Foreign user Account. Refer Note for users with Singpass Foreign Account issued by other organisations. If a different organisation (e.g. Corppass, IRAS) has issued your account, and you have not registered with GoBusiness, you would be required to register with us to access GoBusiness. Please use the same Foreign ID information that was submitted to the other SFA organisation (e.g. IRAS, Corppass). Upon processing, your existing SFA account will be linked to GoBusiness. ? As per identification document Your SFA ID will be sent to this email address 3. Foreign ID Number Enter your government issued ID or passport number 4. Foreign ID Expiry Date (optional) If your ID does not have an expiry date, leave this field empty. 5. Country Where ID Was Issued Select an option

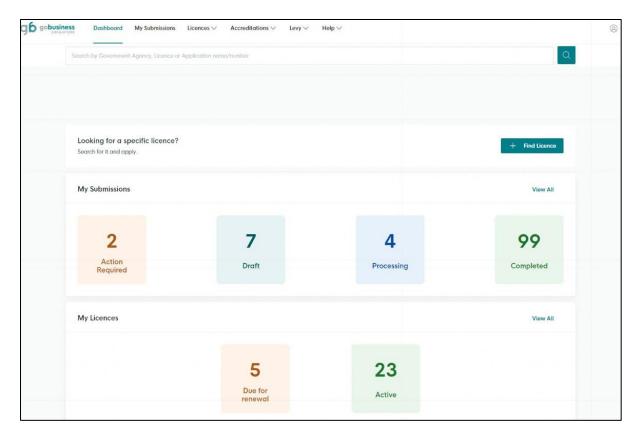
1.3.3 Complete the required fields and click <Submit now>. The account will take up to 3 working days to be created.

Submit now

1.3.4 Once the account is created, you will receive an email notification from Singpass to setup your user account (see below). Once the setup is completed, you may proceed to login to your GoBusiness individual account at <a href="https://dashboard.gobusiness.gov.sg/login">https://dashboard.gobusiness.gov.sg/login</a> to submit your application.



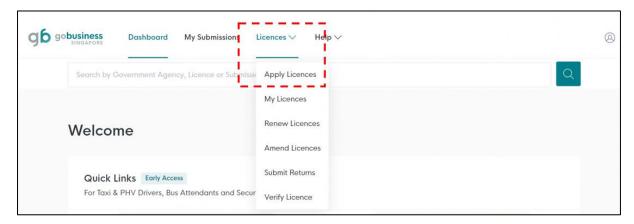
1.3.5 A dashboard page will appear on your screen after you have logged in successfully. This dashboard provides a summary of all the applications you have submitted to the different Government agencies, pending drafts and the status of your active licences.



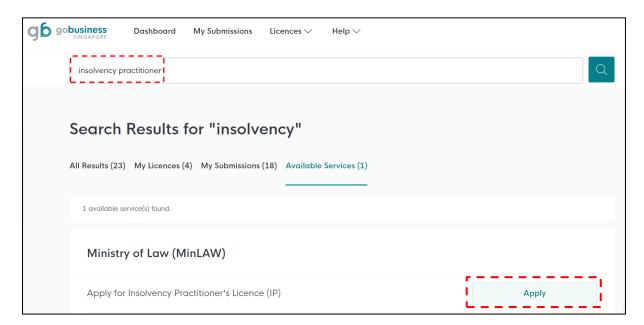
# 2. Apply for New Licence

#### 2.1 Select Licence

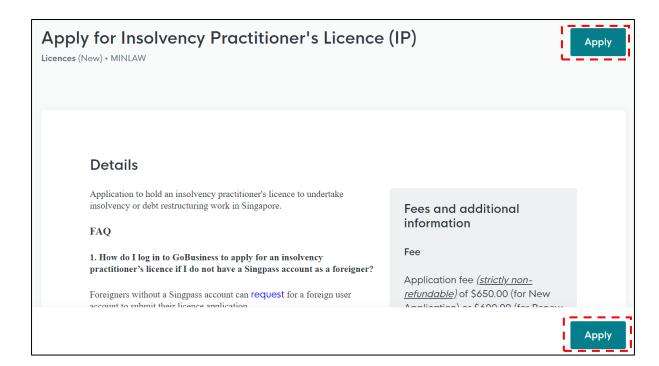
2.1.1 Under <Licences>, select <Apply Licences> under the drop-down list.



- 2.1.2 At this screen, you can search for the Insolvency Practitioner's licence using either (i) the key words search (i.e. keywords like "ministry of law" or "insolvency practitioner"); or (ii) scroll down to <Ministry of Law> to look for <Apply for Insolvency Practitioner's Licence (IP)>.
- 2.1.3 After the search results are generated, click <Apply> beside "Insolvency Practitioner's Licence" to proceed.

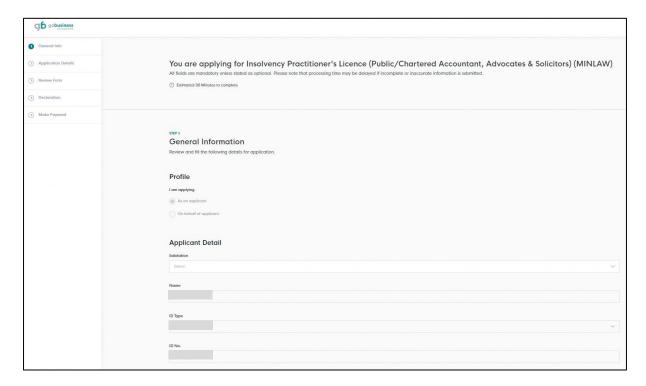


2.1.4 You will arrive at the information and FAQ page of the licence application. Click on either of the <Apply> buttons to commence the application process.



#### 2.2 Add General Information

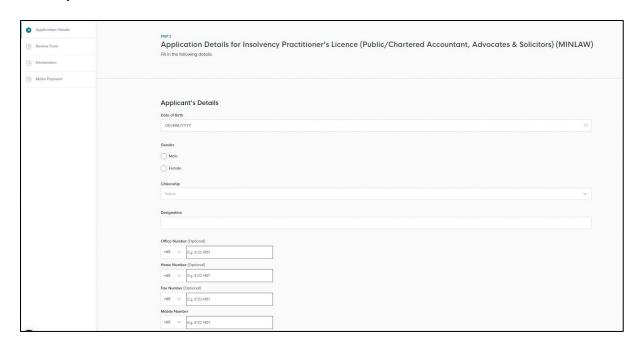
2.2.1 Your personal details recorded in your GoBusiness User Profile will be automatically populated under "General Information". Do note that amendments to these populated details cannot be made in the application itself as it is done separately on your User Profile page. If the details are accurate, scroll down to click on <Application Details>.





#### 2.3 Provide Application Details

2.3.1 At the <Application Details> page, please complete your particulars and provide your contact details.



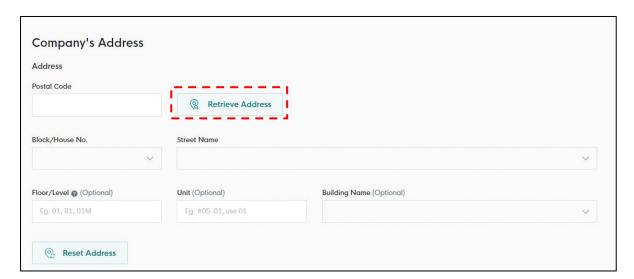
2.3.2 For Singaporean/Singapore Permanent Resident, please select the appropriate "Applicant Type" under the dropdown list based on your profession, <Accountants> or <Advocates & Solicitors>. For non-Singaporean, the applicable "Applicant Type" will be <Foreign Qualified & Foreign Based Insolvency Practitioners>.



2.3.3 Indicate whether you company is local or foreign and the appropriate fields will appear for your entry. Please enter your company registration number and name (both fields are free-text).



2.3.4 For local addresses, you may enter the postal code and click <Retrieve Address> to populate the Block/House No., Street Name and Building Name (if any).



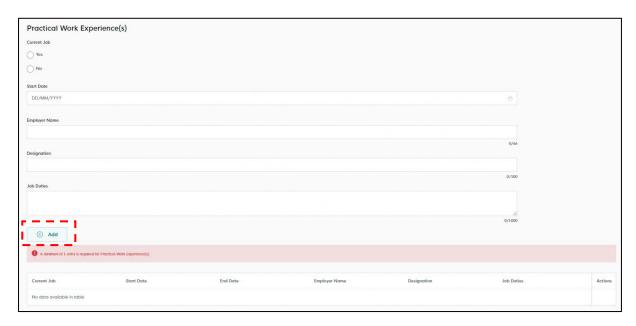
# 2.3.5 For foreign addresses, please enter the company details and address manually.

Control of Potential Company	
Local	
Foreign	
Applicant's Company Details	
Company Registration No.	
	0/20
Company Name	3.77
Company Type	1
Company's Address	
Address Line 1	
	0/60
Address Line 2	
	0/60
Address Line 3 (Optional)	0,00
	0/60
Address Line 4 (Optional)	
	0/60
Address Line 5 (Optional)	
	0/60
Country/Region	5/50
Select	~
City (Optional)	
State (Optional)	0/60
State (Optional)	
	0/60
Postal Code (Optional)	5/00

2.3.6 For the "Mailing Address", please provide the address where you would be operating and receiving the correspondence in relation to your work as an Insolvency Practitioner. You may save the application by clicking on <Save as Draft> at any point if you would like to complete the application another time. You will be able to retrieve the information stored in the draft application for 28 days.



2.3.7 Please provide the details of your practical work experiences, your involvement and experience in insolvency and restructuring related work. You may use the <Add> button to include multiple work experiences.

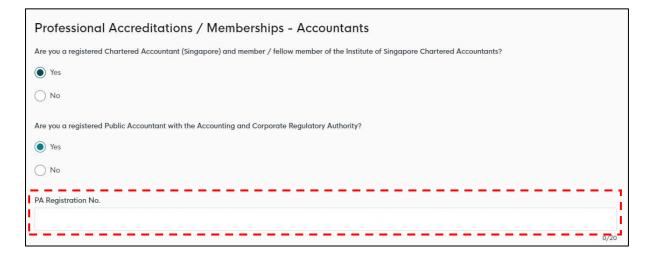


2.3.8 Please provide details of your Insolvency Practitioner's Licence(s) obtained in another country (if any). You may also use the <Add> button to include multiple licences.

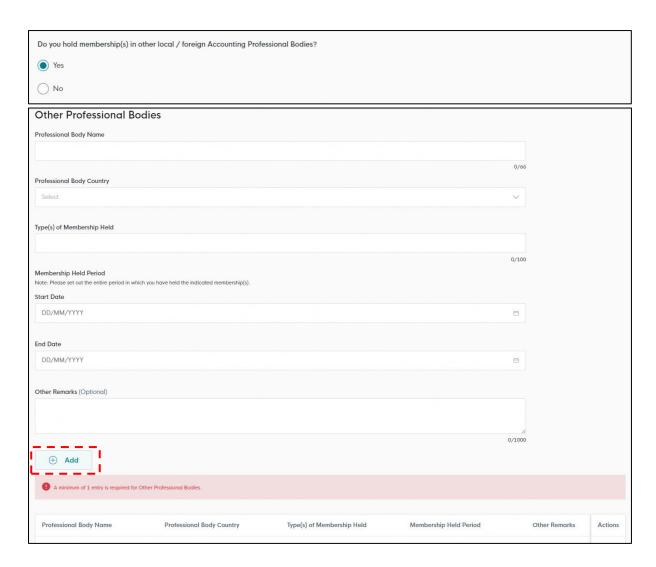


#### For Accountants

2.3.9 You are required to indicate if you are a registered chartered accountant and member / fellow member of the Institute of Singapore Chartered Accountants and / or a registered public accountant ("PA") with the Accounting and Corporate Regulatory Authority. For PA, please enter your PA Registration No.

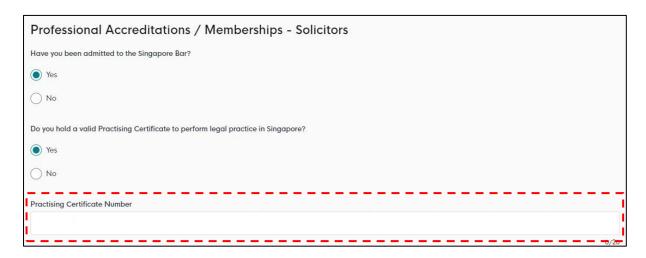


2.3.10 If you have memberships in other accounting professional bodies, local or foreign, please include the details as well. You may use the <Add> button to include multiple memberships.

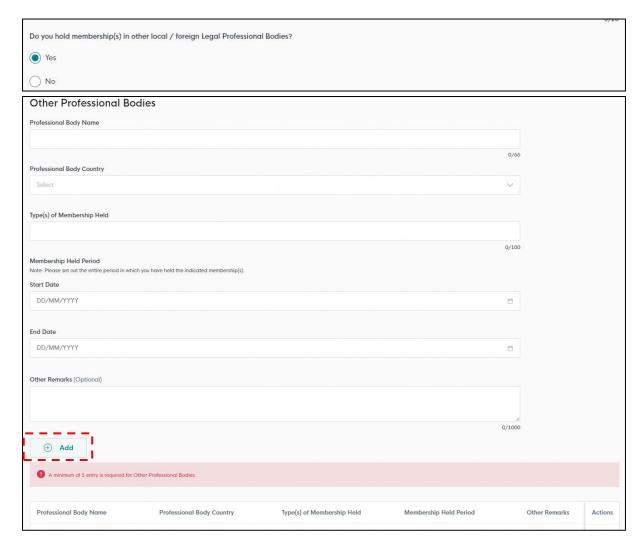


#### **For Solicitors**

2.3.11 You are required to confirm if you are admitted to the Singapore Bar and a member of the Law Society of Singapore. Please enter your Practising Certificate No.



2.3.12 If you have memberships in other legal professional bodies, local or foreign, please include the details as well. You may use the <Add> button to include multiple memberships.

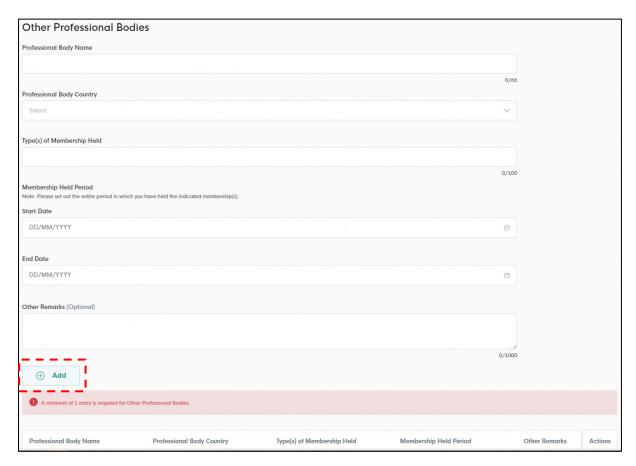


# For Foreign Qualified & Foreign Based Insolvency Practitioners

2.3.13 You are required to confirm if you are applying for an insolvency practitioner's licence to act as an insolvency practitioner in relation to a cross-border insolvency and debt restructuring case commenced in, and heard in the Singapore International Commercial Court.



2.3.14 If you have memberships in other accounting professional bodies, local or foreign, please include the details as well.

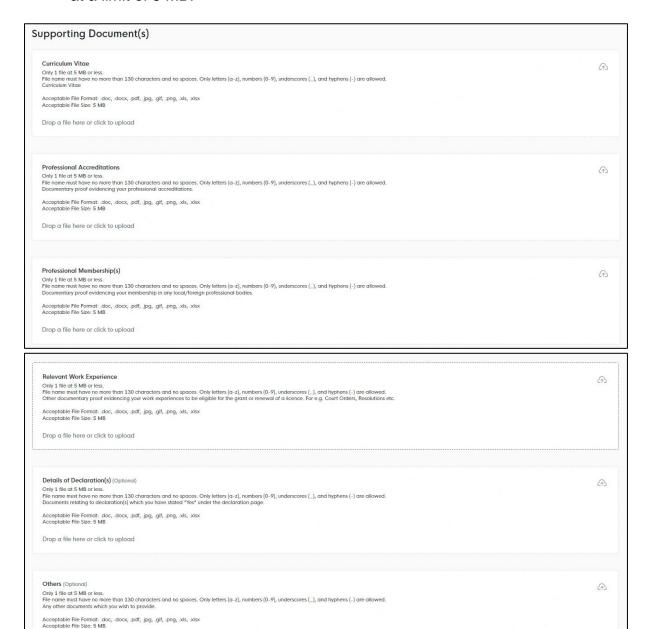


2.3.15 Under "Declaration", please check the applicable boxes. For questions which you have answered "Yes", please set out briefly the background and details in the free-text box provided. See Q11 for reference.

Declaration	on	
Q1. Have you eve	er had any appro	oved licence(s) e.g. insolvency practitioner (or its equivalent e.g. registration) revoked, cancelled or suspended?
✓ YES	× NO	
Q2 Have you eve	er heen convicter	d in Singapore or elsewhere of any offence involving fraud, dishonesty or moral turpitude?
Q2. Have you eve	er been convicted	This singupore of elsewhere of any offence involving flada, disholesty of moral tripitodes
✓ YES	× NO	
Q3. Have you eve	er had a judgmen	nt entered against you in civil proceedings that involves a finding of fraud, dishonesty or breach of fiduciary duty on your part?
✓ YES	× NO	
Q4. Have you pre	eviously received,	, or are presently receiving any treatment for any mental disorder?
✓ YES	× NO	
Q5. Are you an u	ndischarged banl	krupt?
✓ YES	× NO	
Q6. Have you eve	er been adjudged	d a bankrupt in Singapore or under the laws of any foreign country?
✓ YES	y No	
V 1E3	× NO	
Q7. Have you eve	er been subject to	o a disqualification order made under section 149 of the Companies Act or a similar order under the laws of any foreign country?
✓ YES	× NO	
Q8. Have you eve	er been subject to	a Voluntary Arrangement and / or Debt Repayment Scheme under the Insolvency, Restructuring and Dissolution Act or the Bankruptcy
		heme outside Singapore?
✓ YES	× NO	
Q9. Have you eve	er been convicted	of an offence under the Insolvency, Restructuring and Dissolution Act, the Bankruptcy Act or the Companies Act?
✓ YES	× NO	
		t of any investigation(s) by governmental, statutory, regulatory or professional bodies in respect of any offence involving dishonesty or any
complaint agains	st your professiona	Il misconduct?
✓ YES	× NO	
	ver been refused e revoked or suspen	entry to any governmental, statutory, regulatory or professional bodies or had your membership or registration with any of such bodies ided?
Ver-		
✓ YES	× NO	
Q11. If Yes, pleas	e specify	
		0/1000

2.3.16 Please upload the relevant supporting documents in their acceptable file formats and sizes. Multiple attachments can be uploaded for each category of

document. However, the total file size under each document category is capped at a limit of 5 MB.



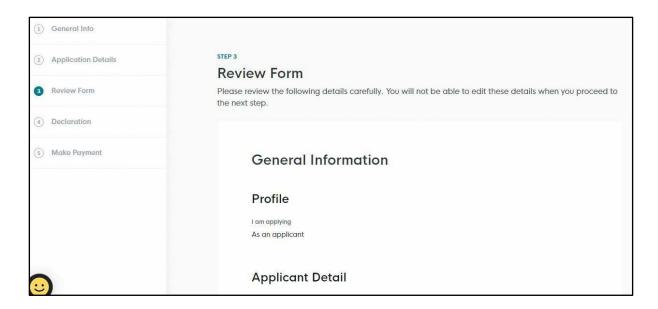
2.3.17 Click <Review Form> after you have uploaded all the required supporting documents.

← General Information

# 2.4 Review Form

Drop a file here or click to upload

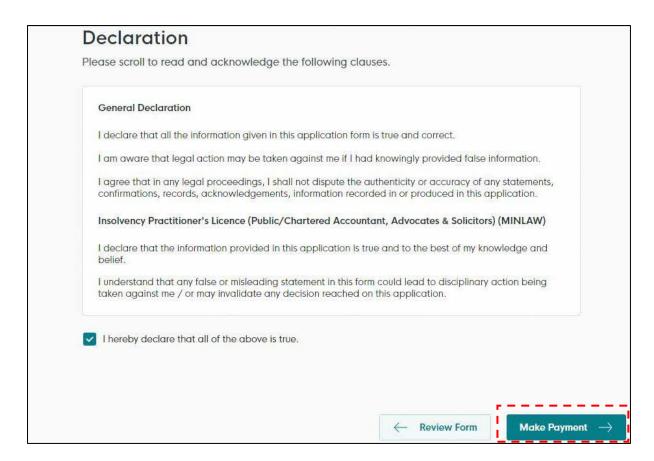
2.4.1 You will be able to review your application before proceeding to the declaration page.





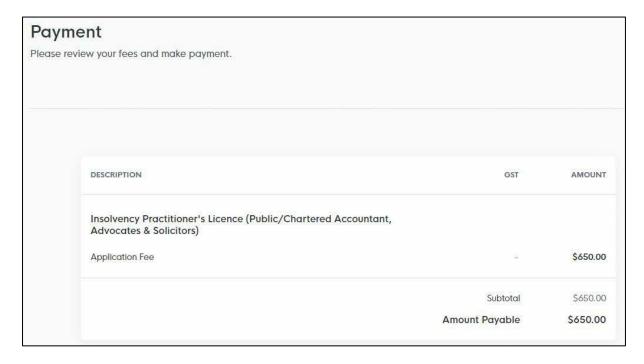
#### 2.5 Declaration

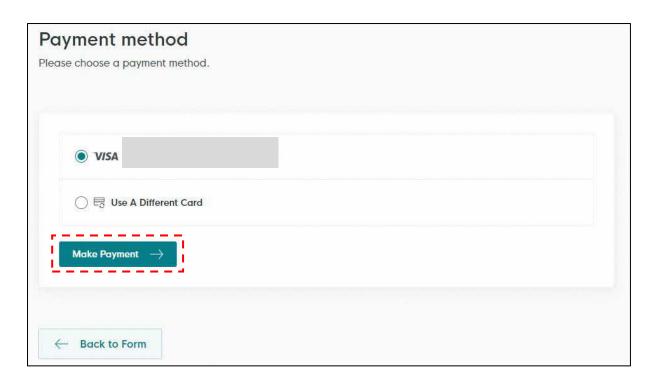
2.5.1 Click <Make Payment> after checking the declaration box. Please note that you will not be able to make further amendments to your application after you have clicked on <Make Payment>.



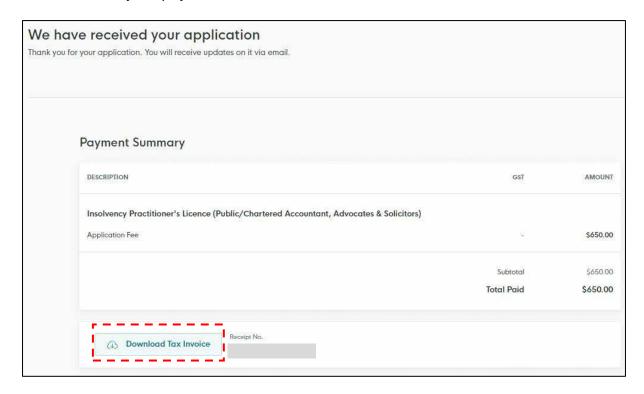
#### 2.6 Make Payment

2.6.1. At the payment page, you will be asked to pay an application fee of \$650 (strictly non-refundable). Click <Make Payment>.



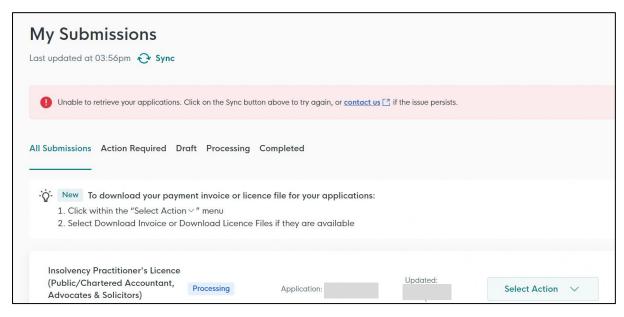


2.6.2. Upon successful submission and payment, you will see an acknowledgement page with your application number. You can click <Download Tax Invoice> to retrieve your payment details.



2.6.3. At the main dashboard, you can view the status of the applications which you have submitted on GoBusiness, by clicking <My Submissions> to view the status.



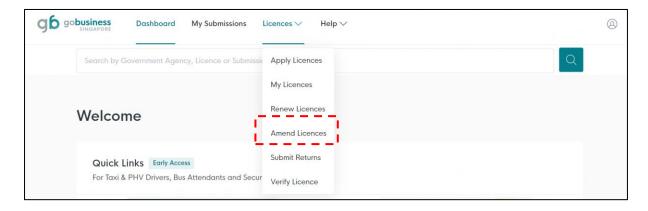


- 2.6.4. You will be able to preview a copy of your application by clicking <View Form> under the <Select Action>. Alternatively, you may also choose to download a copy of your application by clicking <Download> under the <Select Action>.
- 2.6.5. Once your application is reviewed, you will be notified of the outcome via email and post.

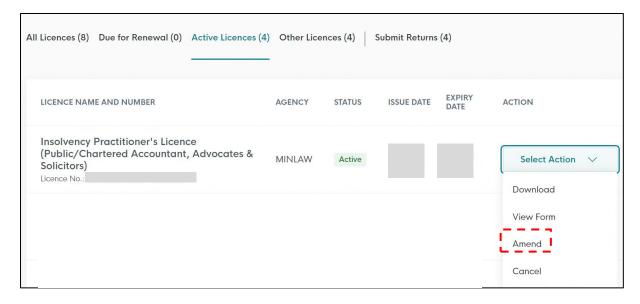
## 3 Amend Existing Licence

#### 3.1 Select Licence

- 3.1.1 Under <Licences>, click <Amend Licences> to update the following details:
  - Applicant's Details (including personal particulars)
  - Applicant's Address
  - Mailing Address
  - Company Details
  - Practical Work Experience(s)

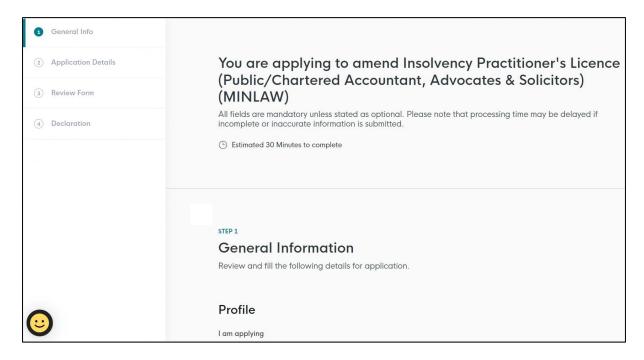


3.1.2 Click <Active Licences> to see the licences you possess. Click <Select Action> button relating to your Insolvency Practitioner's licence to see a dropdown. Click <Amend> to proceed.



#### 3.2 Amendment Profile

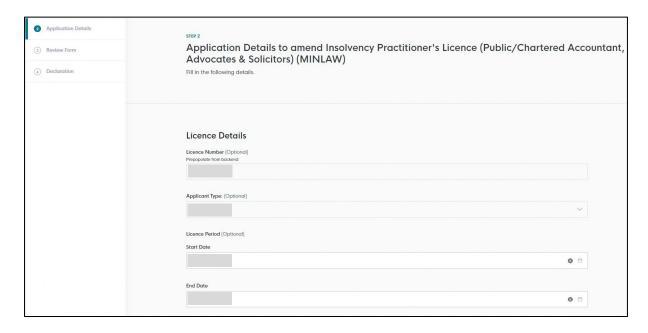
3.2.1 The information in your GoBusiness User Profile will be automatically populated at the <General Info> page. Please make the necessary amendments, scroll down to the bottom of the page and click <Application Details> to proceed.



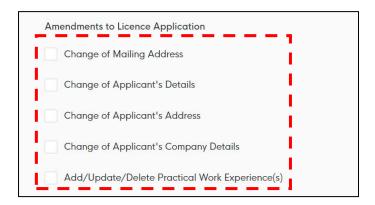


# 3.3 Provide Application Details

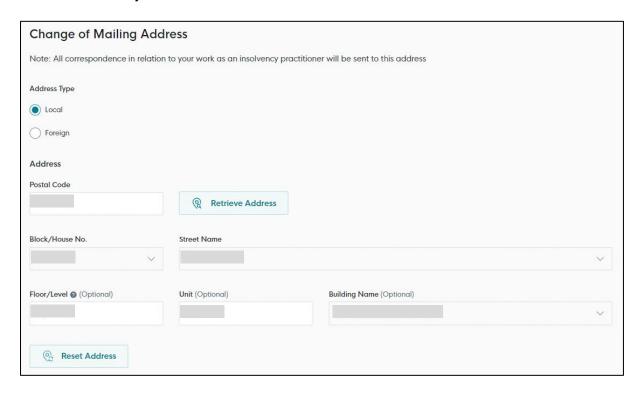
3.3.1 Details of your licence will be shown here.



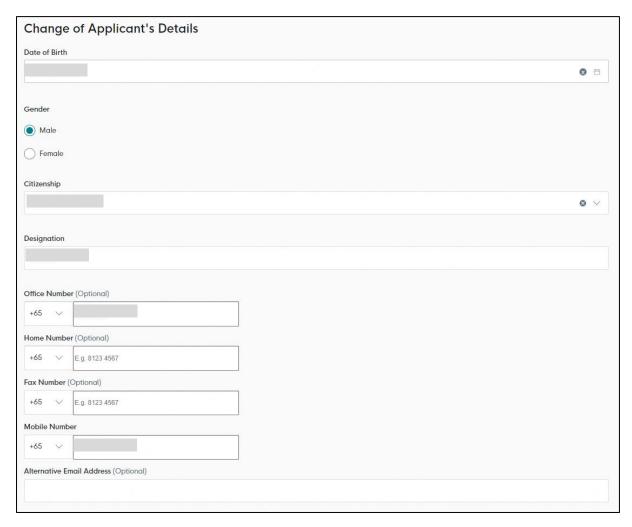
3.3.2 Tick the amendment(s) you wish to make and the relevant fields will appear for your edits.



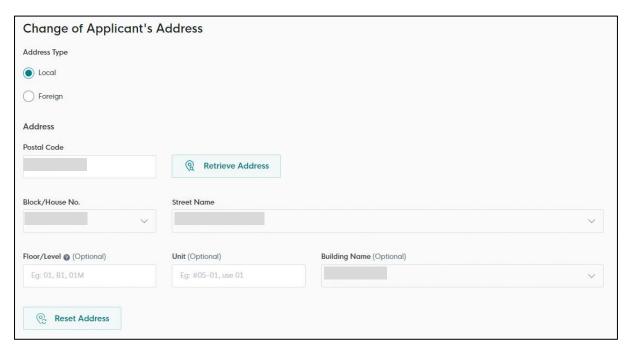
3.3.3 **Change of mailing address** - Tick the "Change of Mailing Address" if there are changes to your mailing address. Please provide the address where you would be operating from, and receiving work-related correspondences as an Insolvency Practitioner.



3.3.4 **Change of applicant's details** - Tick the "Change of Applicant Details" if there are changes that need to be made to your contact information displayed under this section.



3.3.5 **Change of applicant's address** – Tick "Change of Applicant's Address" if there are changes to your residential address.



3.3.6 **Change of applicant's company details** - Details of your company will be shown here. Select <Yes> if you are currently employed and would like to make

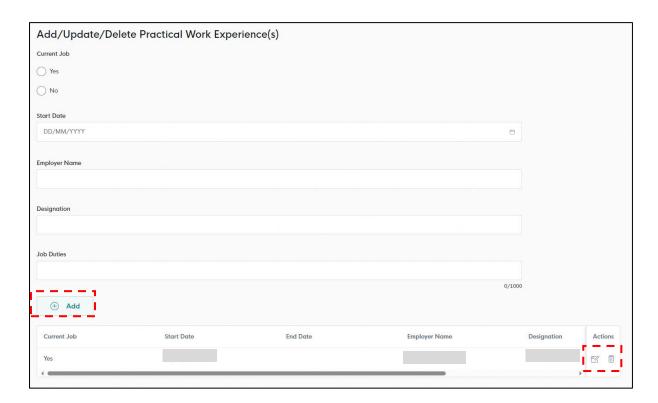
changes to your current company details. Please note that you will also be required to update your work experiences.



3.3.7 Select <No> if you are currently unemployed.

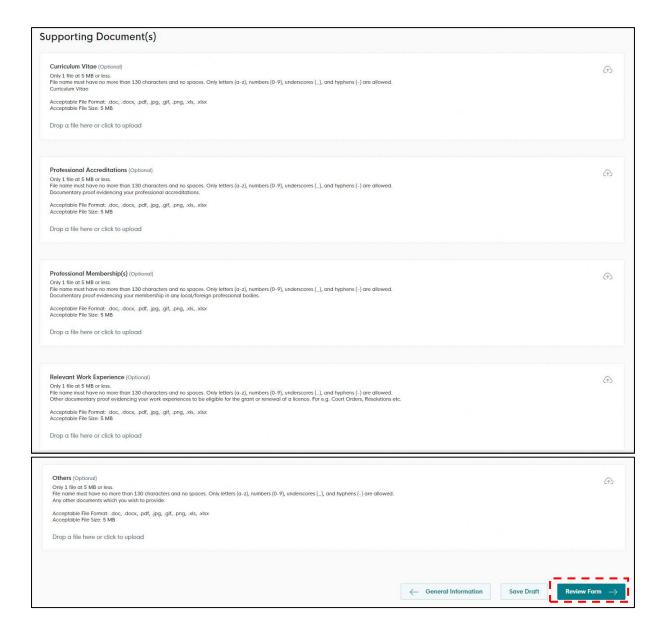


3.3.8 Add/Update/Delete Practical Work Experiences – Tick this box if there are changes to your company details and/or employment status. Click on <Add> button to include more work experiences in relation to insolvency and restructuring work.



# 3.4 Upload Supporting Documents

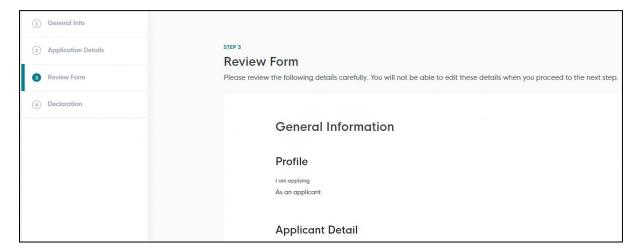
3.4.1 You may choose to upload relevant documents which were not submitted previously. Multiple attachments can be uploaded for each document category in the acceptable file formats and sizes. The total file size for each document category remains at 5 MB.



3.4.2 Click <Review Form> after you have uploaded all the new documents.

#### 3.5 Review Form

3.5.1 Any amendments made will be shown under "Review Form".

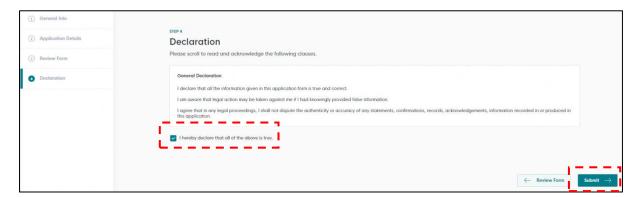


3.5.2 Scroll down to the bottom of the page and click on "Declaration" to proceed.



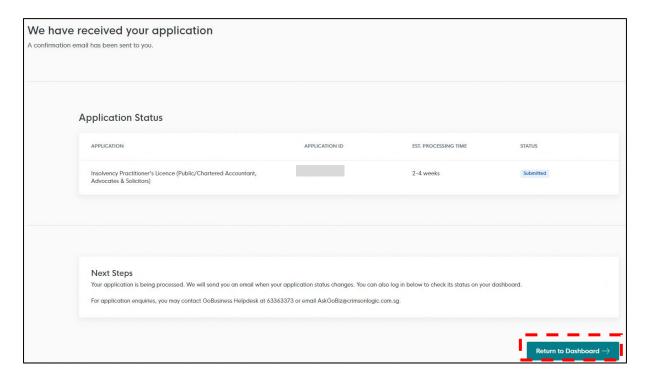
#### 3.6 Declaration

3.6.1. Tick the checkbox to acknowledge the declaration. Please note that you will not be able to make further amendments to your application after you have clicked <Submit>. No fee is imposed for this application.

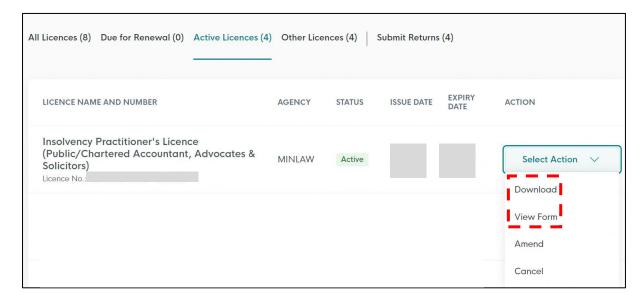


#### 3.7 Acknowledgement

3.7.1 Upon successful submission, you will see an Application Status page with your application number. Click <Return to Dashboard> to return to the homepage.



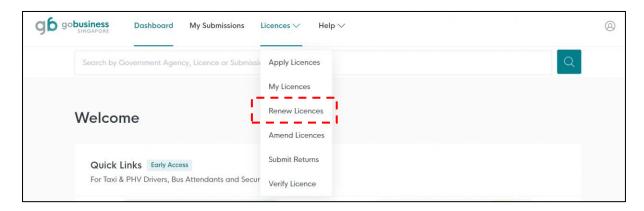
3.7.2 You will be able to preview a copy of your application by clicking <View Form>. Alternatively, you may also choose to download a copy of your application by clicking <Download> under the <Select Action>.



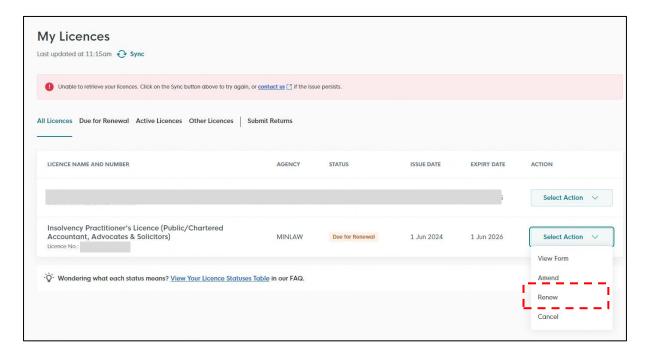
## 4 Renew Expiring Licence

#### 4.1 Select Licence

- 4.1.1 You can submit an application to renew your Insolvency Practitioner's licence anytime between **1 March to 30 April** of the licence's expiry year. Please note that you will <u>not</u> be able to submit a renewal application on or after 1 May of the expiry year. A <u>new</u> application will need to be submitted instead (application fee of \$650) if you pass the renewal deadline.
- 4.1.2 Under <Licences>, select <Renew Licences> under the dropdown list.

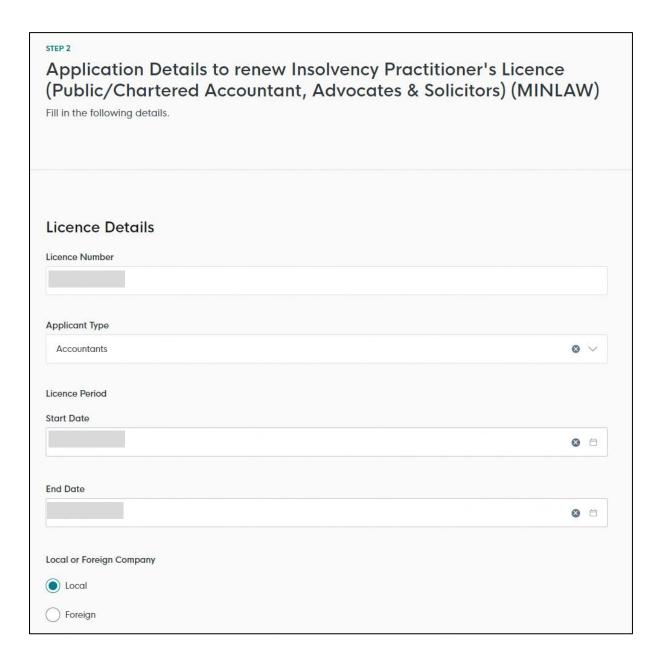


4.1.3 A list of "Active" licence(s) you possess will be automatically populated on the screen. Click on the licence number relating to the Insolvency Practitioner's licence.



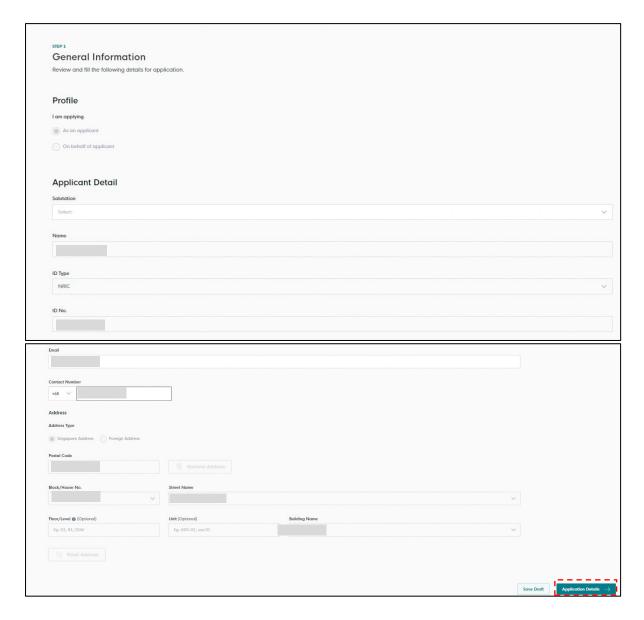
#### 4.2 Renew Profile

4.2.1 The licence number of the licence selected is auto-populated according to the licence selected. Click <Next> to proceed.



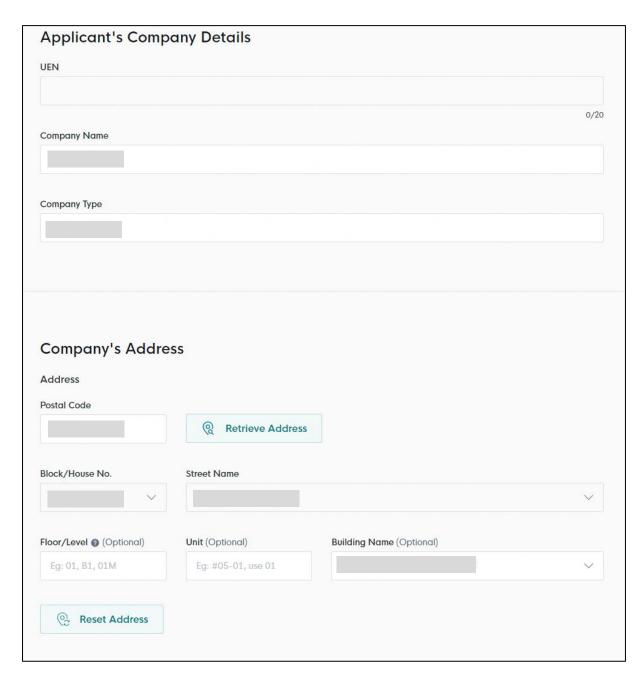
#### 4.3 Add General Information

4.3.1 Your personal details recorded in your GoBusiness User Profile will be automatically populated under "General Information". Do note that amendments to these populated details cannot be made in the application itself as it is done separately on your User Profile page. If the details are accurate, scroll down to click on <Application Details>.

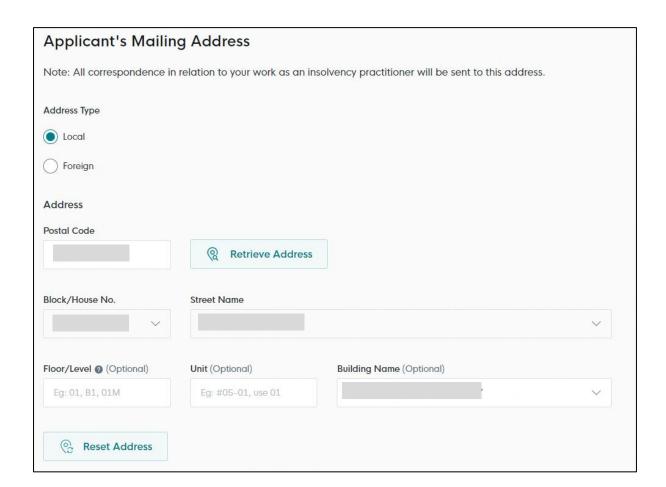


#### **Provide Application Details**

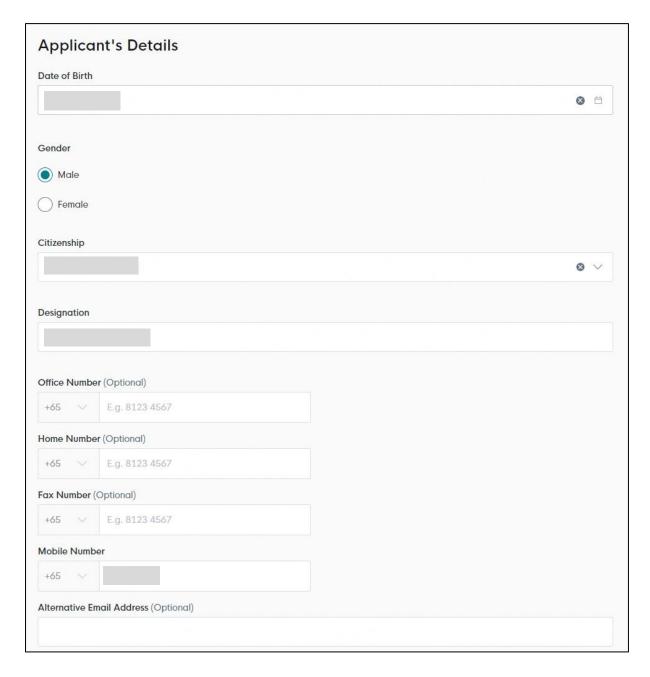
- 4.4.1 At the <Application Details> page, please complete your particulars and provide your contact details.
- 4.4.2 The details of your licence and company details will be reflected. For Singaporean/Singapore Permanent Resident, if there is a change in your current company, please submit an "Amend Existing Licence" (see Section 3 above) to update your details before renewing your licence as the company's UEN is auto-populated from the previous application.



4.4.3 Please provide an updated address, if any, where you are operating from, and receiving work-related correspondence as an Insolvency Practitioner.



4.4.4 Please update your personal details if there is any change.



4.4.5 For Singaporean/Singapore Permanent Resident, please select the appropriate "Applicant Type" under the dropdown list based on your profession, <Accountants> or <Advocates & Solicitors>. For non-Singaporean, the applicable "Applicant Type" will be <Foreign Qualified & Foreign Based Insolvency Practitioners>.



4.4.6 Indicate whether you company is local or foreign, and the appropriate fields will appear for your entry. Please enter your company registration number and name (both fields are free-text).



4.4.7 For local addresses, you may enter the postal code and click <Retrieve Address> to populate the Block/House No., Street Name and Building Name (if any).

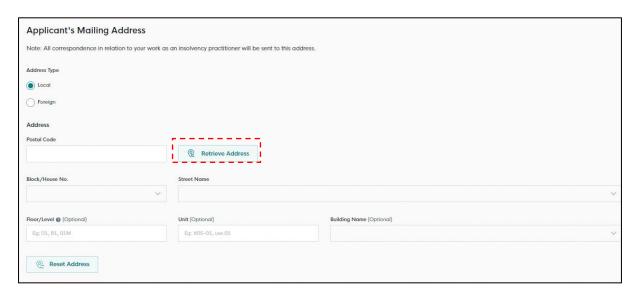


4.4.8 For foreign addresses, please enter the company details and address manually.

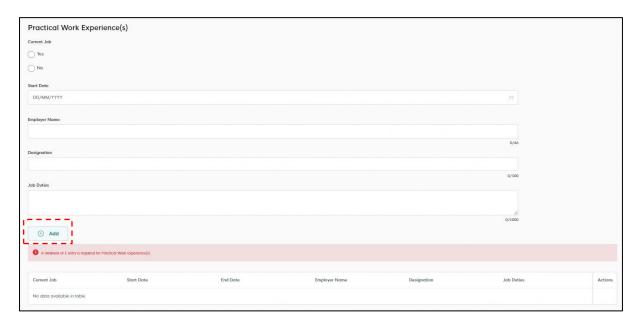
Local or Foreign Company	
○ Local	
Foreign	
Annelia metta Caman mu Datuita	
Applicant's Company Details	
Company Registration No.	
	0/20
Company Name	
Company Type	
Company's Address	
Address Line 1	
	0/60
Address Line 2	0,00
Address Line 2 (Optional)	0/60
Address Line 3 (Optional)	
	0/60
Address Line 4 (Optional)	
	0/60
Address Line 5 (Optional)	0/00
Country (Pagion	0/60
Country/Region Select	~
City (Optional)	
	0.460
State (Optional)	0/60
	0/60
Postal Code (Optional)	

4.4.9 For the "Mailing Address", please provide the address where you would be operating and receiving the correspondence in relation to your work as an Insolvency Practitioner. You may save the application by clicking on <Save Draft> at any point if you would like to complete the application another time.

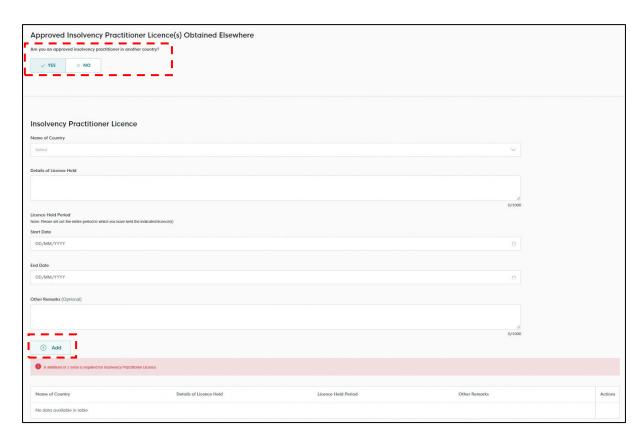
You will be able to retrieve the information stored in the draft application for 28 days.



4.4.10 Please provide the details of your practical work experiences, your involvement and experience in insolvency and restructuring related work. You may use the <Add> button to include multiple work experiences.

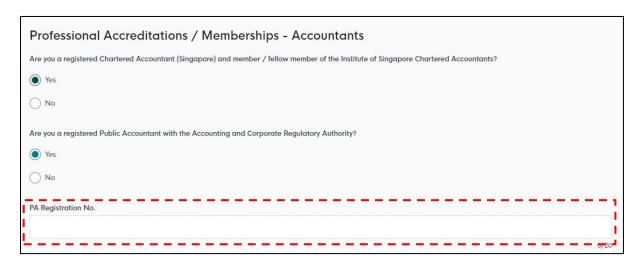


4.4.11 Please provide details of your Insolvency Practitioner's Licence(s) obtained in another country (if any). You may also use the <Add> button to include multiple licences.

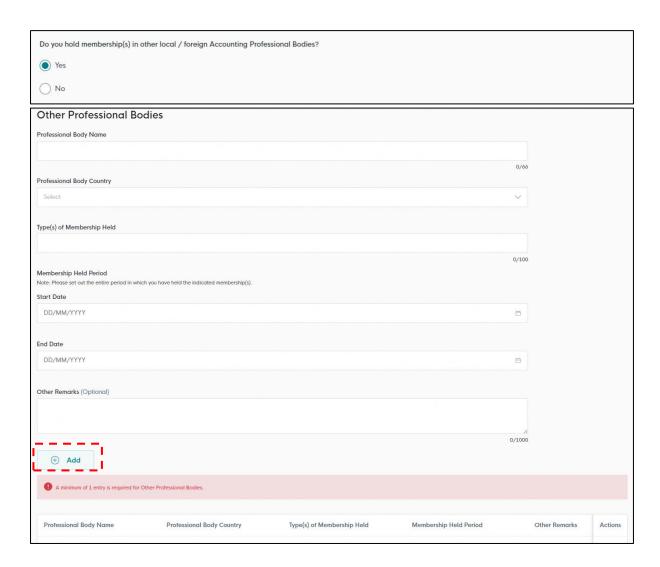


#### For Accountants

4.4.12 You are required to indicate if you are a registered chartered accountant and member / fellow member of the Institute of Singapore Chartered Accountants and / or a registered public accountant ("PA") with the Accounting and Corporate Regulatory Authority. For PA, please enter your PA Registration No.

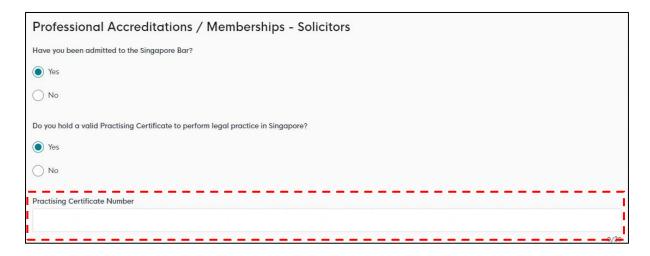


4.4.13 If you have memberships in other accounting professional bodies, local or foreign, please include the details as well. You may use the <Add> button to include multiple memberships.

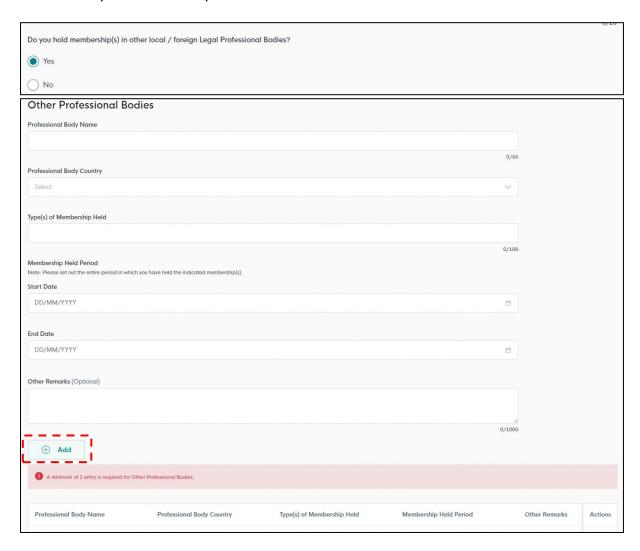


### **For Solicitors**

4.4.14 You are required to confirm if you are admitted to the Singapore Bar and a member of the Law Society of Singapore. Please enter your Practising Certificate No.



4.4.15 If you have memberships in other legal professional bodies, local or foreign, please include the details as well. You may use the <Add> button to include multiple memberships.

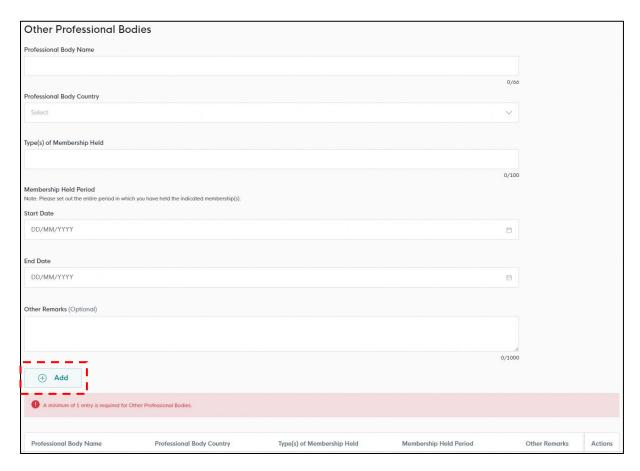


## For Foreign Qualified and Foreign Based Insolvency Practitioners

4.4.16 You are required to confirm if you are applying for an insolvency practitioner's licence to act as an insolvency practitioner in relation to a cross-border insolvency and debt restructuring case heard in the Singapore International Commercial Court.

Professional Accreditations / Memberships - Foreign Qualified & Foreign Based Insolvency Practitioners
Are you applying for an insolvency practitioner's licence for the sole purpose of undertaking officeholder appointment(s) in insolvency / debt-restructuring case(s) which are commenced in, and heard by the Singapore International Commercial Court (SICC)?
○ Yes
○ No
Do you hold membership(s) in other local / foreign Professional Bodies?
○ Yes
○ No

4.4.17 If you have memberships in other accounting professional bodies, local or foreign, please include the details as well.

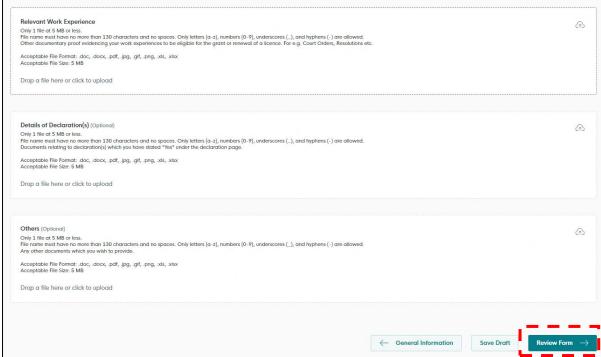


4.4.18 Under "Declaration", please check the applicable boxes. For questions which you have answered "Yes", please set out briefly the background and details in the free-text box provided. See Q11 for reference.

Declaratio	on	
Q1. Have you eve	er had any appro	ved licence(s) e.g. insolvency practitioner (or its equivalent e.g. registration) revoked, cancelled or suspended?
√ YES	× NO	
Q2. Have you eve	er been convicted	I in Singapore or elsewhere of any offence involving fraud, dishonesty or moral turpitude?
√ YES	× NO	
Q3. Have you eve	r had <mark>a judgme</mark> n	t entered against you in civil proceedings that involves a finding of fraud, dishonesty or breach of fiduciary duty on your part?
✓ YES	× NO	
Q4. Have you pre	viously received,	or are presently receiving any treatment for any mental disorder?
✓ YES	× NO	
Q5. Are you an ur	ndischarged bank	crupt?
✓ YES	× NO	
Q6. Have you eve	r been adjudged	a bankrupt in Singapore or under the laws of any foreign country?
√ YES	× NO	
Q7. Have you eve	r been subject to	a disqualification order made under section 149 of the Companies Act or a similar order under the laws of any foreign country?
✓ YES	× NO	
	50 SEVE	
		a Voluntary Arrangement and / or Debt Repayment Scheme under the Insolvency, Restructuring and Dissolution Act or the Bankruptcy heme outside Singapore?
✓ YES	× NO	
Q9. Have you eve	r been convicted	of an offence under the Insolvency, Restructuring and Dissolution Act, the Bankruptcy Act or the Companies Act?
✓ YES	× NO	
Q10. Have you ev		of any investigation(s) by governmental, statutory, regulatory or professional bodies in respect of any offence involving dishonesty or any
✓ YES	× NO	
Q11. Have you ev	er been refused e	entry to any governmental, statutory, regulatory or professional bodies or had your membership or registration with any of such bodies
been cancelled, re	evoked or suspend	ded?
✓ YES	× NO	
Q11. If Yes, please	specify	
		0/100

4.4.19 Please upload the relevant supporting documents in their acceptable file formats and sizes. Multiple attachments can be uploaded for each category of document. However, the total file size under each document category is capped at a limit of 5 MB.

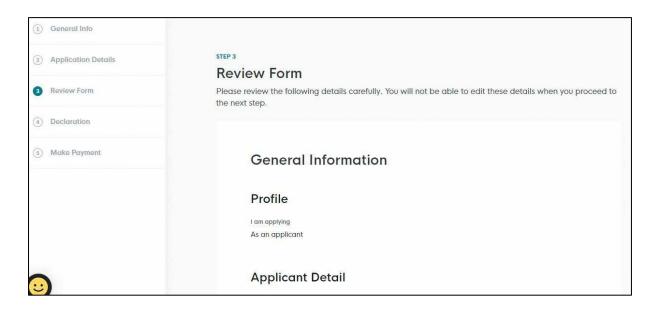




4.4.20 Click <Review Form> after you have uploaded all the required supporting documents.

### 4.5 Review Form

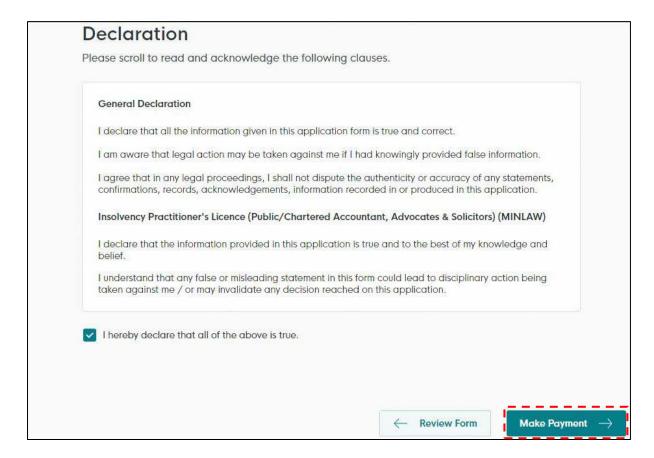
4.5.1 You will be able to preview and print a copy of your application before submitting it.





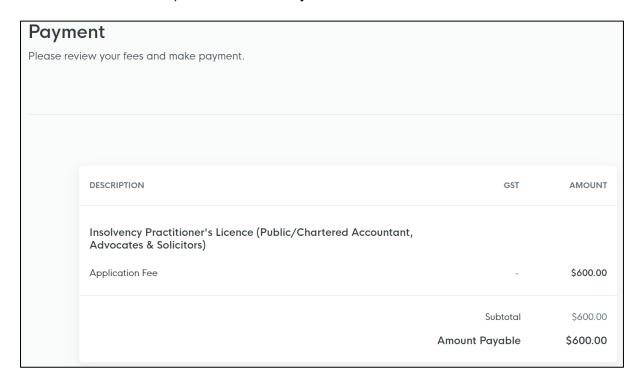
### 4.6 Declaration

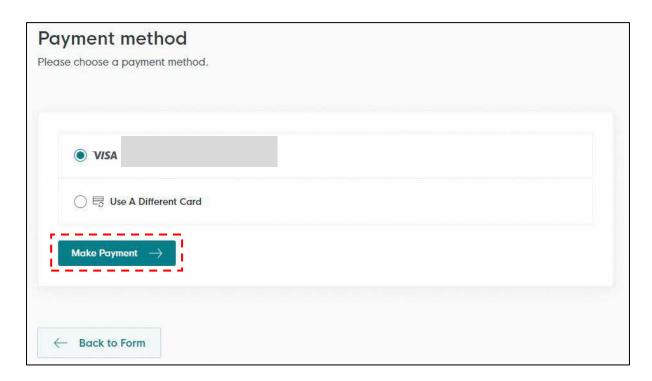
4.6.1 Click <Make Payment> after checking the declaration boxes. Please note that you will not be able to make further amendments to your application after you have clicked on <Make Payment>.



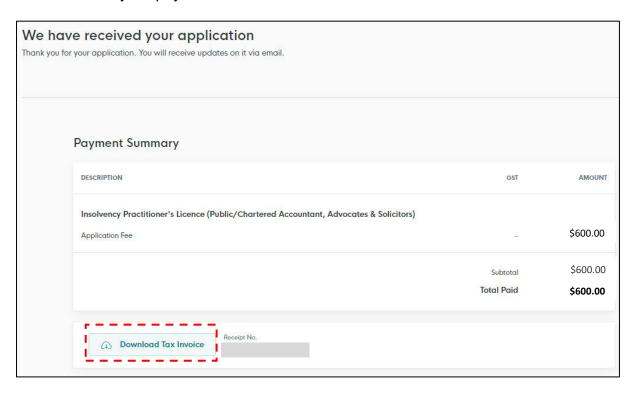
### 4.7 Make Payment

4.7.1 At the payment page, you will be asked to pay an application fee of \$600 (strictly non-refundable). Click <Make Payment>.



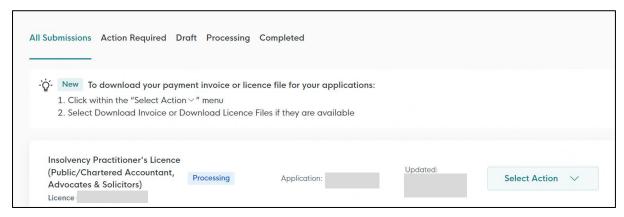


4.7.2 Upon successful submission and payment, you will see an acknowledgement page with your application number. You can click <Download Tax Invoice> to retrieve your payment details.



4.7.3 At the main dashboard, you can view the status of the applications which you have submitted on GoBusiness, by clicking <My Submissions> to view the status.



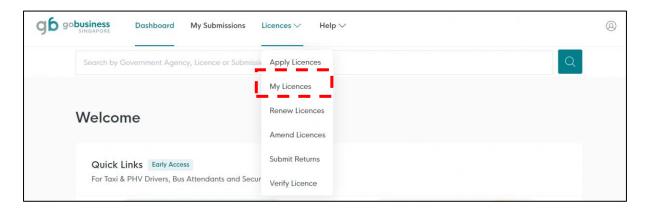


- 4.7.4 You will be able to preview a copy of your application by clicking <View Form> under the <Select Action>. Alternatively, you may also choose to download a copy of your application by clicking <Download> under the <Select Action>.
- 4.7.5 Once your application is reviewed, you will be notified of the outcome via email and post.

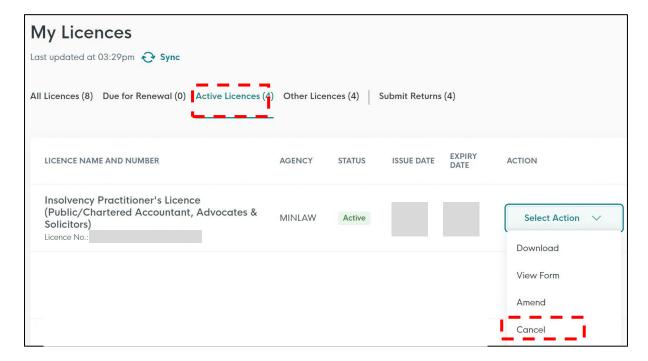
### 5 Cancel Existing Licence

#### 5.1 Select Licence

5.1.1 Under <Licences>, select <My Licences> under the drop-down list.

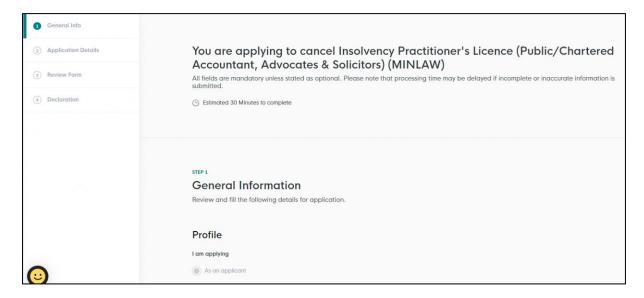


5.1.2 Click on <Active Licences> to see a list of "Active" licence(s) you possess. Under <Select Action>, click on <Cancel> to proceed.



#### 5.2 Cancel Profile

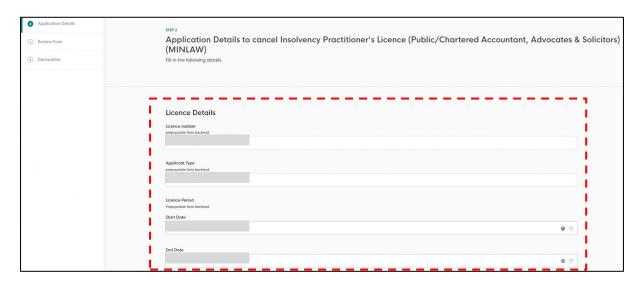
5.2.1 The information in your GoBusiness User Profile will be automatically populated at the <General Info> page. Please make the necessary amendments, scroll down to the bottom of the page and click <Application Details> to proceed.





# 5.3 Provide Application Details

5.3.1 The details of your licence will be reflected.



5.3.2 Scroll down to enter the reason(s) for cancelling your licence. Click <Review Form> to proceed.



#### 5.4 Review Form

5.4.1 There is no need to submit any documents at this step. However, in the event that any clarifications or supporting documents are required, the Licensing Officer will contact you separately.

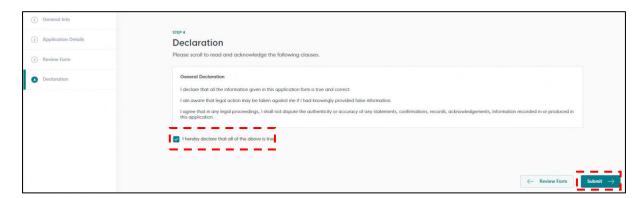


5.4.2 Scroll down to the bottom of the page and click on "Declaration" to proceed.



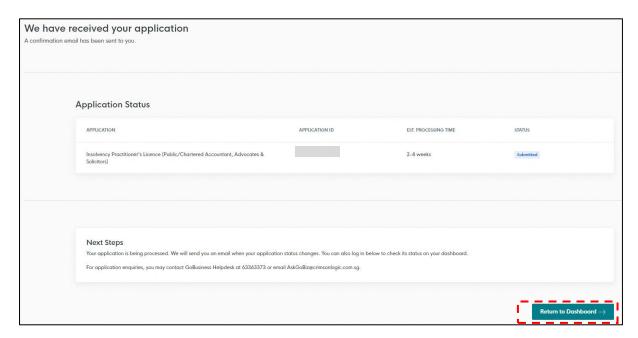
#### 5.5 Declaration

5.5.1 Tick the checkbox to acknowledge the declaration. Please note that you will not be able to make further amendments to your application after you have clicked <Submit>. No fee is imposed for this application.



### 5.6 Acknowledgement

5.6.1 Upon successful submission, you will see an Application Status page with your application number. Click <Return to Dashboard> to return to the homepage.



# **6 Useful Contacts**

SingPass	Tel: 6335 3533  Email: support@singpass.gov.sg  Website: https://www.singpass.gov.sg	For enquiries relating to SingPass matters, e.g.:  Register for a SingPass account Forgot SingPass ID Forgot SingPass password
GoBusiness Helpdesk	Tel: 6336 3373 Mon - Fri: 8am - 6pm Sat: 8am – 1pm (Closed on Sundays & Public Holidays)  Email: AskGoBiz@crimsonlogic.com.s g  Website: https://www.gobusiness.gov.sg/licences	For enquiries relating to GoBusiness Licensing matters, e.g.:  • GoBusiness Licensing Login ID • Forgot / Reset GoBusiness Licensing password • Apply for new licence • View notifications • Check application status • Check application payment advice • Application for GoBusiness login ID (for foreigners)
Ministry of Law Services Centre	Enquiry Line Operating Hours: Tel: 1800–CALL–LAW (1800 2255 529) Mon – Fri: 8.30am – 5.00pm (Closed on Weekends & Public Holidays)  Counter Operating Hours: Mon – Fri: 8.30am – 5.00pm (Closed on Weekends & Public Holidays)  Online Enquiry Form: https://eservices.mlaw.gov.sg/enquiry/ Website: https://lripd.mlaw.gov.sg	For enquiries relating to the Licensing and Regulation of Insolvency of Insolvency Practitioners, e.g.:  • Licence Application • Licence Matters • Regulatory Requirements

### MyInfo Helpdesk: +65 6335 3534 For enquiries relating to MyInfo matters, e.g.: Mon - Fri: 8am - 8pm Sat: 8am – 2pm Change of Address (Closed on Sundays & Public Incorrect information Holidays) Regulatory Requirements Email: support@myinfo.gov.sg Website: https://www.singpass.gov.sg/my info/intro