

MILLION BUS TRANSPORT SERVICES

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Important Notice on Bus Service Pricing and Criteria for 2025-2026

Dear Parents and Guardians,

We hope this message finds you well. At Million Bus Transport Services, we are committed to providing safe and reliable transport services to Ai Tong School students. As we look forward to continuing our partnership with the school in the upcoming years, we would like to inform you of some important updates regarding our pricing and service criteria for **2025** and **2026**.

After careful consideration and discussions with the school, we regret to inform you that, due to current economic factors, there will be a necessary price adjustment for our bus services. This increase has been made in strict accordance with the guidelines provided by the Ministry of Education (MOE) and will not exceed 13%. We understand that any price change can be difficult, and we have made every effort to keep the increase as minimal as possible while ensuring we continue to provide safe and dependable transport services for your children.

To offer greater clarity, the updated pricing will be based on distance, with distances measured using Google Maps. Please refer to the table provided below for the new pricing structure:

Distance	Up to 15 Seaters		>15-30 Seaters		>30 Seaters	
	1 Way	2 Way	1 Way	2 Way	1 Way	2 Way
Up to 2km	\$266.00	\$276.00	\$183.00	\$193.00	N/A	N/A
>2-4km	\$290.00	\$300.00	\$195.00	\$205.00	\$172.00	\$182.00
>4-6km	\$290.00	\$300.00	N/A	N/A	N/A	N/A
>6-8km	\$300.00	\$310.00	N/A	N/A	N/A	N/A
>8-10km	\$315.00	\$326.50	N/A	N/A	N/A	N/A
>10-12km	\$337.00	\$348.00	N/A	N/A	N/A	N/A

In addition to the updated pricing, there will be a new minimum ridership requirement for routes that exceed 6 km in distance. This requirement ensures that we can continue to operate efficiently while providing quality service. The new criteria are as follows:

- For distances within 0 to 6 km: We will provide transport to students regardless of the number of riders.
- For distances between 6 to 12 km: A minimum of 10 students is required for 13-seater buses.
- For distances beyond 12 km: A minimum of 13 students is required for 13-seater buses.

We understand that ridership may fluctuate throughout the school year, and in such cases, we are prepared to offer the following solutions:

- 1. We will make every effort to redistribute students to other buses with similar routes, helping to maintain the same pricing and ensuring that students continue to have a safe and reliable ride to and from school.
- 2. We will reach out to parents of affected students to discuss the possibility of adjusting the monthly fare to cover the difference needed to meet the minimum ridership requirements.

For students whose addresses are beyond 12 km (as calculated using Google Maps), and which do not fall within the pricing table agreed upon with the school, we can still offer transport services, subject to meeting the minimum ridership criteria mentioned above, along with a separate pricing agreement.

As highlighted in the MOE press release (available here), contractually we are not obligated to provide bus services beyond 4 km. However, out of goodwill and in recognition of our long-standing relationship with Ai Tong School, we are doing our best to continue offering transport services for distances greater than 4 km.

We sincerely hope for your understanding as we navigate these changes while striving to provide the best possible service for your children. Should you have any questions or require further clarification, please do not hesitate to contact us via email or Nancy @ 81117087.

Thank you for your continued trust and support.

Yours Sincerely,

Goh Yew Chye
Director
Million Bus Transport Services