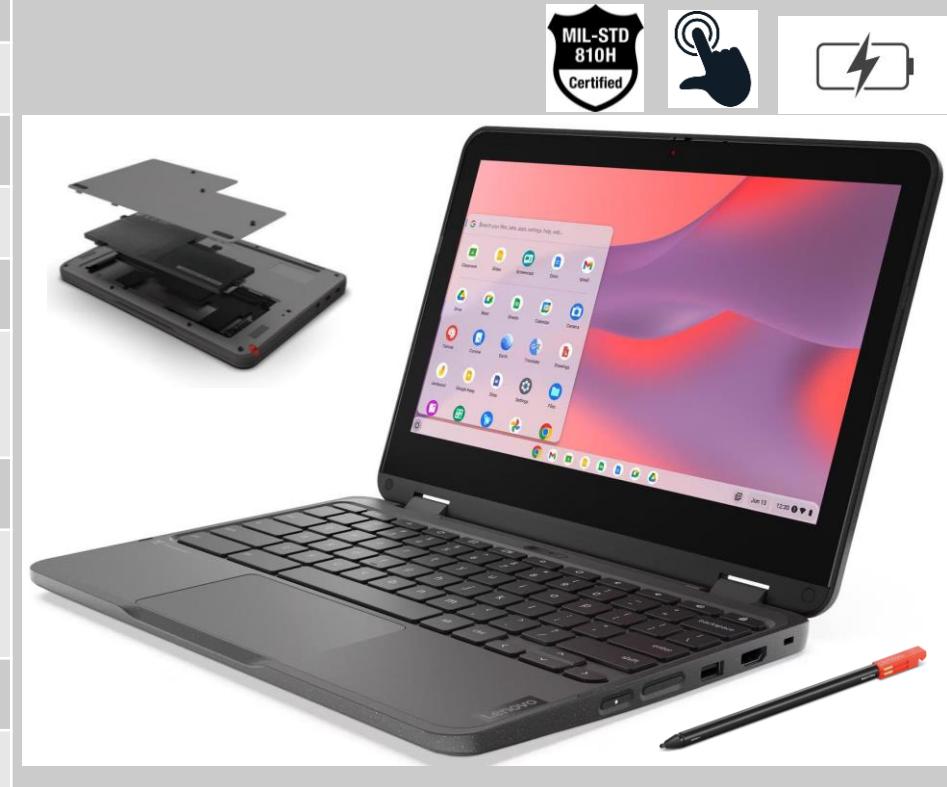


PLD Models – Specifications, Key Features and Upgrades

Tier 1 Chromebook: Lenovo 500e Chromebook Gen 4s

Price W/O GST (Enhanced Bundle):
\$486.00

	Detailed Specifications	Upgrade Options
Form	2-in-1 Convertible	
Processor	Intel® Processor N150 (0.8GHz up to 3.60 GHz)	Upgrade to 4Y Warranty + Insurance Upgrade to Intel N250 Processor
Memory	8GB Soldered LPDDR5, 6400MT/s	
Storage	64GB eMMC	
Screen	11.6"; Multi-Touch HD (1366 x 768) 250 NITS, Anti-Fingerprint	
Weight	1.33kg	
Battery	47 Wh (est. 928min), Rapid Charge (80% in 60 mins)	
Stylus	Garaged Lenovo Pen USI 2.0 Pressure Sensitivity: 4096; Tilt Sensitivity: NA	
Camera	Front: 720P Rear: 5 MP	
Ports	1x USB-A 3.; 2x USB-C 3.2 with Power delivery and Displayport; 1x HDMI 1.4; 1x Headphone Combo Jack (3.5mm)	
WiFi	Intel Wi-Fi 6E AX211 2X2 AX	
Bluetooth	Bluetooth 5.3	



Lenovo Warranty Authorised Service Centre



Walk-in Location:

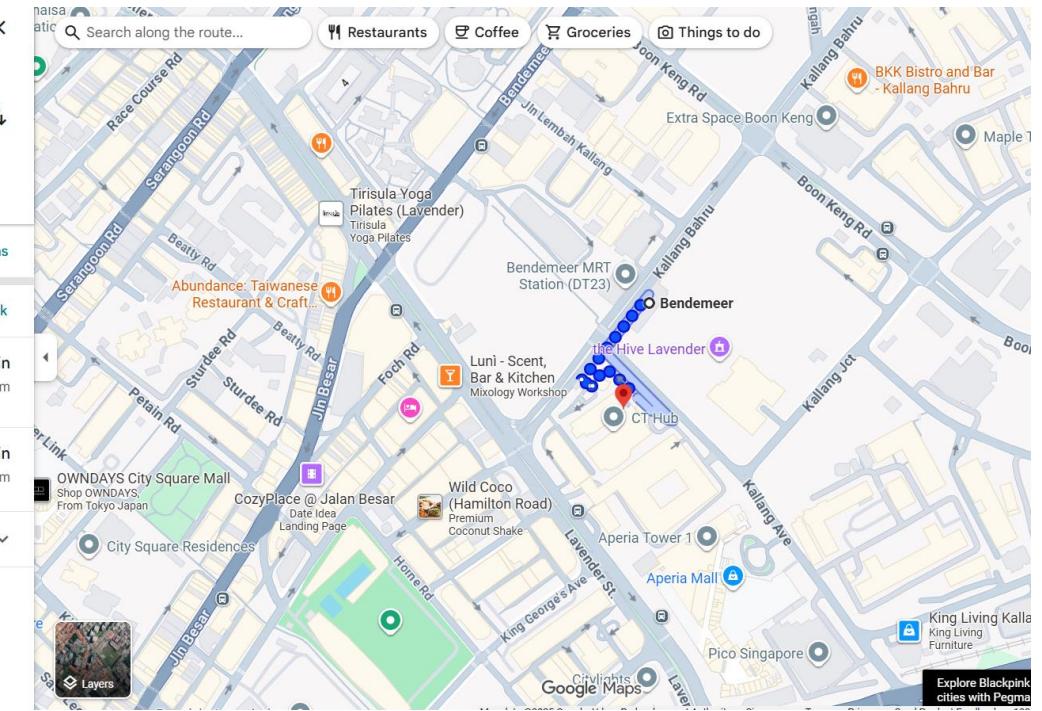
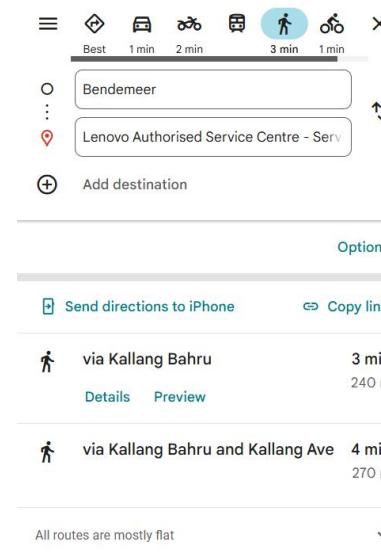
CTHUB 1, 2 Kallang Ave #09-01 S(339407)
3 mins walk from Bendemeer MRT

Operation Hours:

9am – 6PM (Mon-Fri)

9am – 1PM (Sat)

Closed on Sunday and
Public Holidays



Terms and conditions

https://download.lenovo.com/lenovo/lsw/pcdsa_ap_version_08052024.pdf

What's Covered

- Accidental Drops and Spills
- Cracked Screens
- Fire, Lightning and Electrical Surges
- Mechanical Failure

What's NOT Covered

- Intentional damages (scratches, dents, or cracks not affecting product functionality or structural integrity);
- Theft or Loss/ Robbery
- Software-related Issues
- Removal or alteration of parts/accessories; damage to peripherals or third-party products (even if sold by Lenovo)

Full Terms and conditions will be available online by Mid Oct

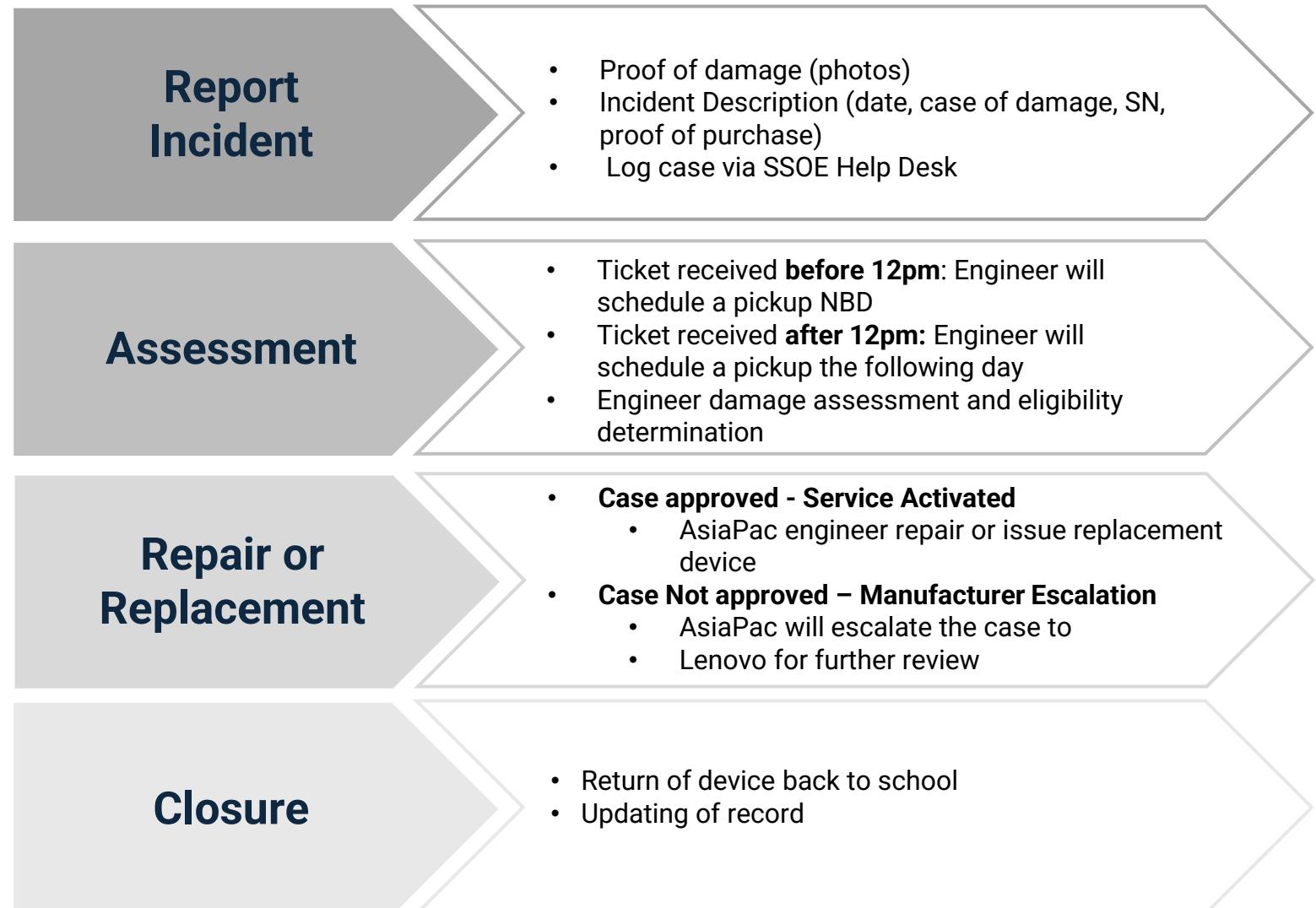
Repair/Replacement Limits Table

Duration of Insurance Coverage	No. of Repair/Replacement Allowed
1 Year	1 Repair / 1 Replacement
3 Years or 4 Years	2 Repairs / 1 Replacement

The company's liability on the insured equipment under this policy will cease at the earliest of one of the following events:

- Any 2 repair claims within the policy year
- 1 replacement (subject to sum insured) within the policy year
- 1 repair + 1 replacement (in this scenario, repair claim must always come first)
- Claim limit: Up to the full device value

How Claims Work



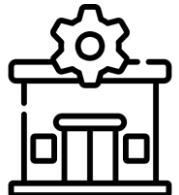
Support Services & Point-of-Contact



School Device Collection



- Before 12pm, engineer will schedule NBD collection
- After 12pm, engineer will collect the following day



AsiaPac Service Centre

- Operation hours: 8.30am – 5.30pm (Mon – Thurs), 8.30am – 5pm (Fri)
- Sat and Sun Closed



PDLP Technical Support

- Pdlp.support@asiapac.com.sg for technical enquiries