

# M1-IMDA Mobile Broadband Service Application Form (COVID 19 Programme)

(To be completed and signed by Parent / Guardian if applicant is below 18 years of age)



Reg. No. 199206031W

PC Requisition (PCR) Number: \_\_\_\_\_

(To be filled in by Lead Agency)

## Subscriber (age 18 years & above) / Parent / Guardian Details

Name as stated in NRIC/Passport of Subscriber (age 18 years & above) / Parent / Guardian (^Mr/Miss/Mrs/Mdm/Dr)

NRIC/Passport No. Of Subscriber / Parent / Guardian

Date of Birth (DD/MM/YY)

Nationality

Local Billing Address

To receive e-bill? ☐ Yes ☐ No

Residential Address (if different from Local Billing Address)

Contact No.  
Home

Office

Mobile

Email

## Applicant (below 18 years of age)

Name in NRIC/Passport of Applicant (^Mr/Miss)

NRIC/Passport No. Of Applicant (below 18 years of age)

## Mobile Broadband Plan

☒ Unlimited Data 51 (PKG106617)

## Device

☒ Mobile WiFi router

## Value Added Services (Charges applicable if selected)

☐ M1 Cyber Guardian (\$2.70/mth) ☐ Monthly ^ ( Child / Lite / Teens )

**\*\*To Bar ALL GSM/SMS/MMS/IDD/Premium Number/Roaming**

## Service Commitment Contract

1. Customer must subscribe to M1's Mobile Broadband Unlimited Data 51 ("Service") for a contractual period of 6 months ("Commitment Period"). In the event that Customer ☐ prematurely terminates the Service before expiry of the Commitment Period, Customer shall pay M1 the applicable early termination charges:

Termination month	1	2	3	4	5	6
Termination Charge	\$308.16	\$256.80	\$205.44	\$154.08	\$102.72	\$51.36

2. Each customer who subscribes to M1 Mobile Broadband Unlimited Data 51 service is entitled to a free Mobile router. In the event that Customer prematurely terminates the ☐ Service before expiry of the Commitment Period, Customer shall pay M1 the applicable early termination charges:

Termination month	1	2	3	4	5	6	7	8	9	10	11	12
Termination Charge	\$308.16	\$295.32	\$282.48	\$269.64	\$256.80	\$243.96	\$231.12	\$218.28	\$205.44	\$192.60	\$179.76	\$166.92

Termination month	13	14	15	16	17	18	19	20	21	22	23	24
Termination Charge	\$154.08	\$141.24	\$128.40	\$115.56	\$102.72	\$89.88	\$77.04	\$64.20	\$51.36	\$38.52	\$25.68	\$12.84

3. The free mobile broadband device is non-refundable, returnable or exchangeable. The warranty period for the Device is 1 year from the date of Service Application.
4. Customer who defaults on payment of his bill and is terminated by M1 during the Commitment Period for non-payment or other lawful reasons during the Commitment Period shall also pay to M1 the amount stated in Clause 1 herein.
5. If Customer's SIM card is lost or stolen before the expiry of the Commitment Period, Customer must either : -  
a. Buy a new SIM card and continue with the subscription for the full Commitment Period; or  
b. Terminate prematurely and pay M1 the amount as stated in Clause 1 and Clause 2 herein.
6. Customer is not allowed to request for temporary disconnection of the Service before the expiry of the Commitment Period.
7. Customer is not allowed to transfer the Service at any time.
8. Customer is not allowed to change bill plan to a service plan other than M1 Mobile Broadband Unlimited Data 51 plan at any time.
9. Subject to M1's traffic management policy for unlimited local data and throttle data speed after daily cap use of 1GB and will be reset daily.
10. M1's General Terms and Conditions and applicable specific Service terms and conditions as published at [www.m1.com.sg](http://www.m1.com.sg), are deemed incorporated herein and shall apply. In the event of any conflict or inconsistency between these terms and conditions and M1 Limited's General Terms and Conditions, such conflict or inconsistency shall, in the absence of any express agreement to the contrary, be resolved in the manner most favourable to M1 to the fullest extent permissible under applicable laws.

**SIGN  
HERE**

Signature of Subscriber

Date of Service Application

## For Official Use

Mobile Broadband No.

Device Model

SIM Card No.

Equipment No. (IMEI) (please  
paste sticker here)

Remarks

Parent Account:

Attended by:  
Signature / Name of Staff / Date

^Delete where applicable



## Personal Data Consent Form

M1 sends out communications on marketing, advertising and promotions in relation to products and services offered by the M1 Group of Companies from time to time.

☐ I consent to receiving such communications via: ☐ I do not consent to receiving such communications

☐ Phone Calls ☐ Text Messages ☐ Mail ☐ Email

By signing this Application Form, I acknowledge that I have read and I agree to the terms of the M1 Data Protection Policy ("Policy"). I further acknowledge that (a) the Policy shall, to the extent applicable, apply to this and any other related services that I may subscribe to; and (b) my consent to the Policy may only be withdrawn via the withdrawal process as stated in the Policy.

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Signature of Subscriber

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Date of Service Application