FAQs on Student iCON

1 What are the Google Services/Apps available under Student iCON?

Details of the Google Services/Apps available under Student iCON, including the default Email Settings (disabled, send or receive internally, or enabled.

2 What is the naming convention for Student iCON email address?

a. The student's email address will be based on **<Full Name>@students.edu.sg**.

b. Any space in the full name will be replaced with an underscore.

c. Should the student's full name have words such as "Bte" and "s/o", they will not appear in the email address.

d. The full name is limited to the first 4 words as given in their NRIC/FIN to keep the length of the email address manageable.

e. For cases where students share the same full name, we have added a numerical number (e.g. Jon_Tan_1, Jon_Tan_2) to differentiate their email addresses.

3 How can students log in to Student iCON?

Student iCON is web-based. Students can use their web browser in their internet-enabled computing or mobile devices to visit https://workspace.google.com/dashboard to access Student iCON.

4 Which Operating System or browser should students use?

You can refer to the following table for guidance on the Operating System/browser which students can use to log in.

		Operating System					
		Windows 10	Chrome OS	Mac OS	iOS	iPadOS	Andriod
Browser	Chrome	Yes	Yes	Yes	Yes	Yes	To be available at a later date
	Firefox	Yes	Yes	Yes	Yes	Yes	Yes
	Microsoft Edge	Yes	Not supported	Yes	Yes	Not supported	Yes
	Safari	Not supported	Not supported	Yes	Yes	Yes	Not supported