

SLS E-Learning Support Guide

For students

I have forgotten my username

Username

The format of your user name is a combination of the first 5 characters of your Name, the last 4 digits and the letter of your NRIC/FIN/BC.

For example:

If your name is "MAX CHEAH" and NRIC/FIN/BC is "A1234567B"

Your SLS ID will be: **MAXCH4567B**

I have forgotten my password

- In the login page click **Forgot Password**
- ***Note:*** You can only do this if you have previously set a verified password reset email address.

SINGAPORE
STUDENT
LEARNING
SPACE

SINGAPORE

STUDENT
LEARNING SPACE
LEARN ANYTIME, ANYWHERE, AT ANY PACE

Username

Password

1

[FORGOT PASSWORD](#)

[LOGIN](#)

I have forgotten my password

- Enter your username
- Click submit

S I N G A P O R E
S T U D E N T
L E A R N I N G
S P A C E

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LEARNING SPACE

LEARN ANYTIME, ANYWHERE, AT ANY PACE

Reset Password

Enter your username

2

Your username

[BACK TO LOGIN](#)

3

SUBMIT

I have forgotten my password

Option 1: Reset using Answering Security Questions

- Select **Answer the security questions**.
- Click **Submit**.
- **Note:** *You will be prompted only if you have set a verified password reset email address.*
*Otherwise, you will be brought directly to the **Security Questions** page.*
- In the **Security Questions** page, key in the answers to the security questions.
 - You must answer all 3 questions correctly before you can reset your password.
- Click **Submit**.
- If you answered any of the questions incorrectly, you will be brought to the **Password Reset Unsuccessful** page.
 - Click the **Retry** button to try again.
 - You can attempt up to 6 times before your account is locked for security reasons.
- If you answered all the questions correctly, you will be brought to the **Reset Password** page.
- Enter a new password.
 - You will need to enter the new password twice to confirm that you have entered it correctly.
- Click **Submit**.
- If your password was successfully reset, you will be brought to the login page.

I have forgotten my password

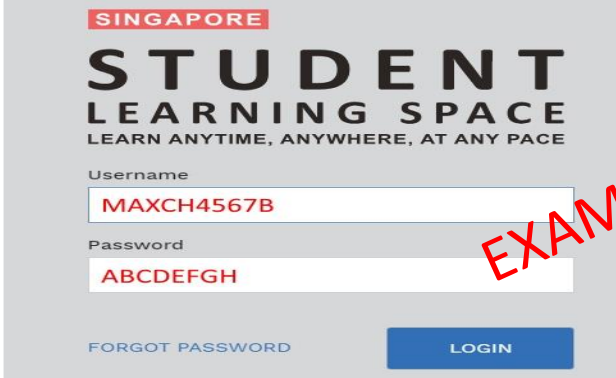
Option 2: Contact Helplines:

- Contact GYPS Technical Helpline [62508713](tel:62508713).
- Email GYPS Technical Support Email gypspd@yahoo.com.
- Contact your class form teacher or subject teacher for help.
- Contact the SLS Helpdesk at helpdesk@sls.ufinity.com or call [6702 6513](tel:67026513).

I have forgotten my password

- Once you have been given a new password (for example: ABCDEFGH) to login, use this password to login to SLS.

S I N G A P O R E
S T U D E N T
L E A R N I N G
S P A C E



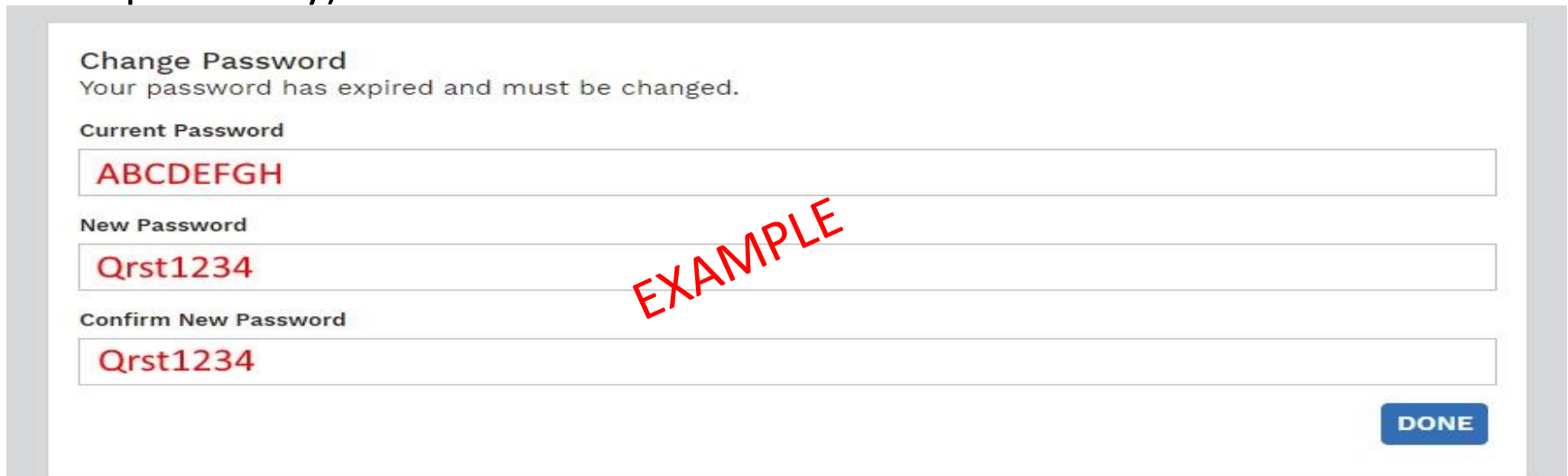
SINGAPORE
STUDENT
LEARNING SPACE
LEARN ANYTIME, ANYWHERE, AT ANY PACE

Username
MAXCH4567B

Password
ABCDEFGH

FORGOT PASSWORD LOGIN

- In the next screen, you will need to enter the given password into “Current Password” field, and then enter your OWN new password (which has not been used previously) into the “New Password” and “Confirm New Password” fields.



Change Password
Your password has expired and must be changed.

Current Password
ABCDEFGH

New Password
Qrst1234

Confirm New Password
Qrst1234

DONE

Account has been locked

For security reasons, your account will be locked if:

- You tried to log in with an incorrect password **6 consecutive times**.
- You tried to reset your password, and answered the security questions incorrectly **6 consecutive times**.

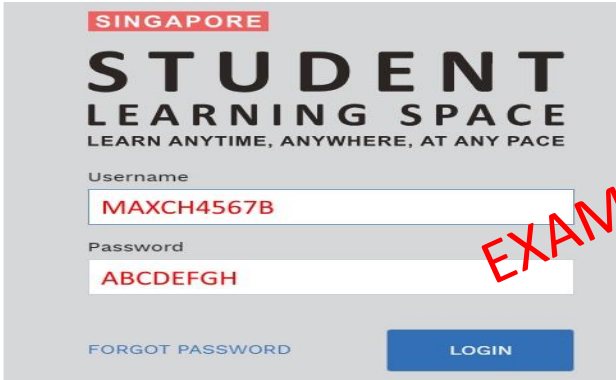
If you need help unlocking your account:

- Contact GYPS Technical Helpline [62508713](tel:62508713).
- Email GYPS Technical Support Email gypspd@yahoo.com.
- Contact your class form teacher or subject teacher for help.
- Contact the SLS Helpdesk at helpdesk@sls.ufinity.com or call 6702 6513

Account has been locked

- Once you have been given a new password (for example: ABCDEFGH) to login, use this password to login to SLS.

S I N G A P O R E
S T U D E N T
L E A R N I N G
S P A C E



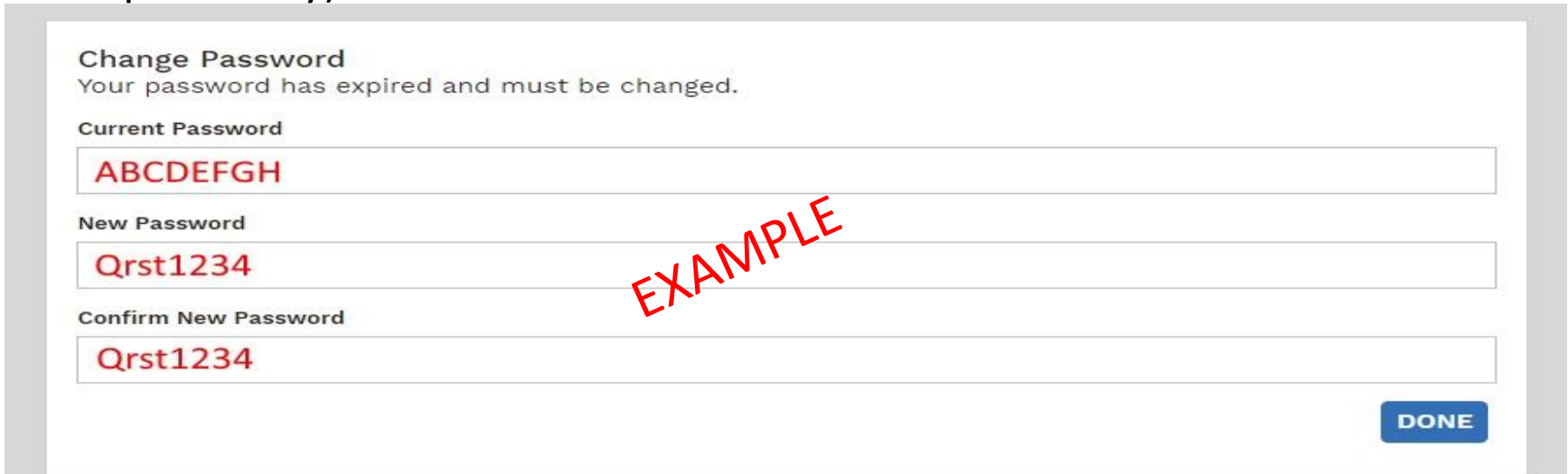
SINGAPORE
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FORGOT PASSWORD LOGIN

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Change Password
Your password has expired and must be changed.

Current Password
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New Password
Qrst1234

Confirm New Password
Qrst1234

DONE


View and access assignments


- Your current assignments are available on the **Homepage**.
- In the sidebar on the left, click the **Home** button .
- In the **Homepage**, click **My Assignments**.

The screenshot shows the Singapore Student Learning Space interface. At the top, it says 'SINGAPORE STUDENT LEARNING SPACE' with a home icon on the left and a bell icon on the right. The main content area greets the user 'TAN WEI L F!' and asks 'What is your main focus today?'. Below this, there are two main sections: 'My Assignments' and 'MOE Learning Resources'. The 'My Assignments' section shows 'You have 2 pending assignment(s)' with a blue icon of a notepad and pencil. The 'MOE Learning Resources' section asks 'Do you want to learn more?' and includes a 'Browse' button. On the right side, there is an 'Announcements' section with two entries: 'Science Homework' by Wang Yijie dated 11 Apr 2017 06:15 PM, and 'English Assignment 2' by Tim Ng dated 05 Apr 2017 10:07 AM.

SINGAPORE
STUDENT
LEARNING SPACE

Hello **TAN WEI L F!** What is your main focus today?

 **My Assignments**
You have **2** pending assignment(s).

 **MOE Learning Resources**
Do you want to learn more? [Browse](#) for the resources here.

Announcements

Science Homework
Wang Yijie
11 Apr 2017 06:15 PM

English Assignment 2
Tim Ng
05 Apr 2017 10:07 AM

View and access assignments

- Your current assignments will be displayed in one of 3 columns. depending on its status:
- **New** - Assignments that you have not opened.
- **In Progress** - Assignments that you have started, but not yet completed.
- **Completed** - Assignments that you have completed.
 - Completed assignments will remain in this column until:
 - 7 days past the due date (if the assignment has a due date)
 - The end of the day (11.59 pm) of the assignment start date (if the assignment has no due date)
 - To view the rest of your completed assignments, you will need to access them through the class space.

The screenshot shows the 'STUDENT LEARNING SPACE' interface. A modal titled 'My Assignments' is open, displaying three columns of assignments: 'New', 'In Progress', and 'Completed'. Each column has a count of 1 assignment. The 'New' column shows a lesson titled 'SCIENCE Living and Non-Living Things' with a due date of 6 days. The 'In Progress' column shows a quiz titled 'ENGLISH LANGUAGE Grammar Practice'. The 'Completed' column shows a quiz titled 'MATHEMATICS Multiplication and Division'. Each assignment has an 'OPEN' button. To the right of the modal, there is an 'Announcements' section with three items: 'Science Homework' by Wang Yijie, 'English Assignment 2' by Tim Ng, and 'Common Test on 7 March' by Wang Yijie. Below the announcements is a 'View all' link and an 'Other Resources' section with the 'EL PORTALS' logo.

STUDENT LEARNING SPACE

Hello **TAN WEI L F**! What is your main focus today?

My Assignments

New	In Progress	Completed
Due: 6 days	No Due Date	Done. Nice work!
LESSON	QUIZ	QUIZ
SCIENCE Living and Non-Living Things	ENGLISH LANGUAGE Grammar Practice	MATHEMATICS Multiplication and Division
OPEN	OPEN	OPEN

Announcements

- Science Homework
Wang Yijie
11 Apr 2017 06:15 PM
- English Assignment 2
Tim Ng
05 Apr 2017 10:27 AM
- Common Test on 7 March
Wang Yijie
28 Feb 2017 03:40 PM

[View all](#)

Other Resources

EL PORTALS
For Teaching, Learning and School-based Assessment

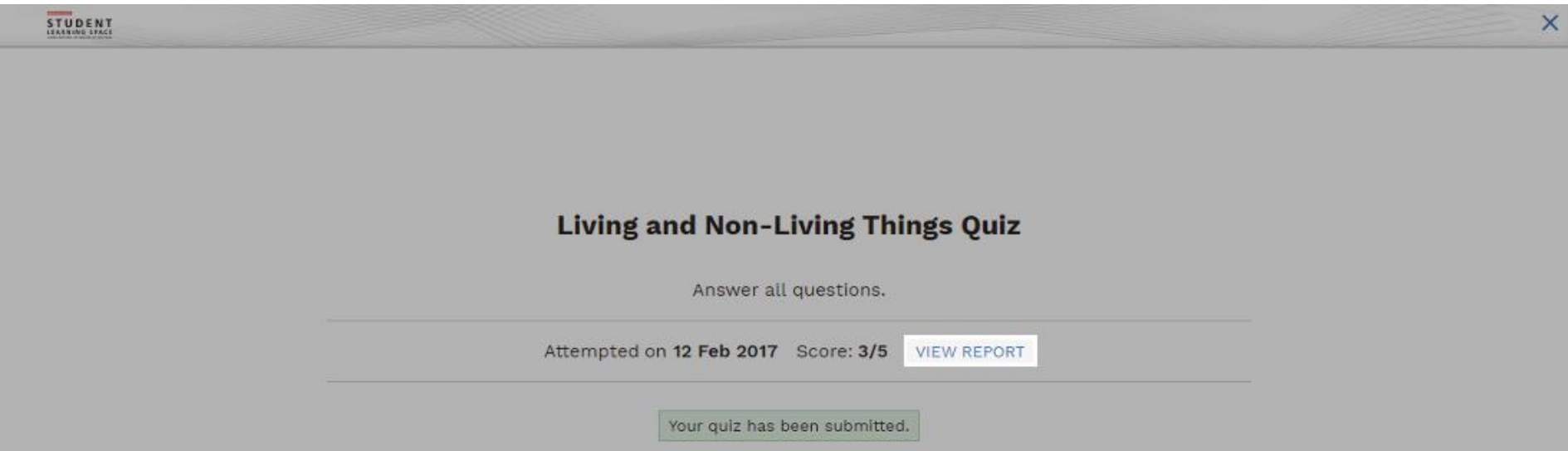
View Completed Assignments

- Current Classes
- You can access your past assignments as you would an active assignment.
- Homepage
 - The assignment will be listed in the **Completed** column until:
 - 7 days past the due date (if the assignment has a due date)
 - The end of the day (11.59 pm) of the assignment start date (if the assignment has no due date)
 - To view the rest of your completed assignments, you will need to access it from the **class space**.
- Class space
- Refer to the [guide on accessing assignments](#) for more information.

The screenshot displays the 'STUDENT LEARNING SPACE' interface. At the top, it says 'SINGAPORE' in small red letters. The main header area includes a home icon, a user profile icon, and a power icon. Below this, a personalized greeting reads 'Hello TAN WEI L F! What is your main focus today?'. The dashboard is divided into two main sections: 'My Assignments' on the left, which shows 'You have 2 pending assignment(s)' with a blue icon of a notepad and pencil, and 'MOE Learning Resources' on the right, which includes a blue icon of an open book and a 'Browse' button. A 'View Past Classes' button is located at the bottom right of the main content area. On the far right, there is an 'Announcements' sidebar with three entries: 'Science Homework' by Wang Yijie (dated 11 Apr 2017 06:15 PM), 'English Assignment 2' by Tim Ng (dated 05 Apr 2017 10:27 AM), and 'Common Test on 7 March' by Wang Yijie (dated 28 Feb 2017 03:40 PM). At the bottom left, a section titled 'My Subject Classes' shows four colored bars representing different subjects.

View Completed Assignments

- View Quiz Performance
- Open the assignment.
 - If it is a lesson assignment, navigate to the activity containing the quiz.
- On the quiz cover page, click **View Report**.



The screenshot shows a quiz completion interface. At the top left is the 'STUDENT LEARNING SPACE' logo. The main title is 'Living and Non-Living Things Quiz'. Below the title, it says 'Answer all questions.' A horizontal line separates the title section from the completion details. Below the line, it shows 'Attempted on 12 Feb 2017' and 'Score: 3/5'. To the right of the score is a button labeled 'VIEW REPORT'. At the bottom, a green box contains the message 'Your quiz has been submitted.'

STUDENT
LEARNING SPACE

Living and Non-Living Things Quiz

Answer all questions.

Attempted on 12 Feb 2017 Score: 3/5 [VIEW REPORT](#)

Your quiz has been submitted.