

PACIFIC BOOKSTORES PURCHASE GUIDE

ONLINE SALES

ONLINE ORDER (BOOKSHOP) (Home Delivery OR Self Collection)	<ol style="list-style-type: none"> 1) Please visit our website - https://www.pacificbookstores.com/ 2) An account is necessary for ordering 3) Please place order early. Home Delivery and Self-Collection slots are available on first-come-first-serve basis
ONLINE SALES PERIOD	7 Nov to 14 Dec 2024 (All Levels) (Subject to slot availability)
HOME DELIVERY CHARGES	Local delivery charge of \$14.90
SELF COLLECTION HOURS	Kindly refer to the Dates and Time stated online
PAYMENT OPTIONS	PayNow, Credit/ Debit Cards
CANCELLATION/EXCHANGE POLICY	<ol style="list-style-type: none"> 1) All purchases are final and no cancellation. 2) No refunds allowed and only exchange will be entertained.
FAQS	https://www.pacificbookstores.com/faqs

ONSITE SALES (IN SCHOOL)

WALK IN PURCHASE HOURS @ PRIMARY SCHOOL	<ol style="list-style-type: none"> 1) Primary 1 Admin Day (14-16 Oct 2024) - Via the appointment slots school has allocated. 2) Year End Sales Period (26 Nov 2024 till 27 Dec 2024) - Kindly refer to the Date and Time as stated on the booklist
PAYMENT OPTIONS	PayNow, Credit/ Debit Cards / Cash
CUSTOMER SERVICE CONTACT	<p style="text-align: center;">HOTLINE: 69298012 (Mon to Fri 9.00am to 5.00pm excluding eve of public holidays) EMAIL: sales@pacificbookstores.com</p>

If you intend to apply / are applying for Financial Assistance with the school, please do NOT make any purchase first. Please wait for the school to inform you of your application status.

User Guide for Online Purchase of School Textbooks

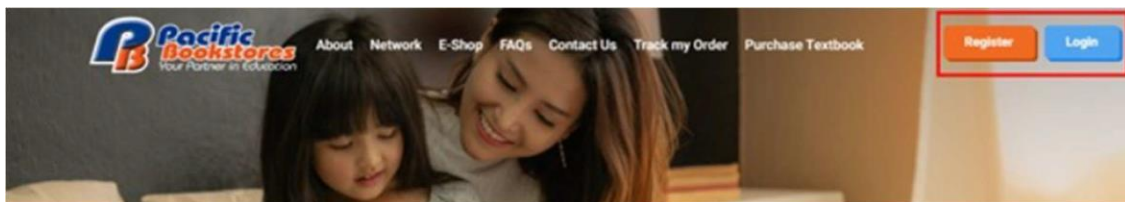
As Singapore has lifted all covid-19 measures but we would still encourage school to do in a careful and controlled manner. Pacific Bookstores would like to propose the following procedures for the year end book sale to all our valued customers to ensure a smooth and pleasant purchase experience.

We encourage parents to make their purchase via our online platform (<https://www.pacificbookstores.com>) with effect from 7 November 2024 (for all levels) to 14 December 2024.

This platform will enable you to purchase with the option of Home Delivery or Self-Collection. Please find the guided procedures for your purchases.

HOME DELIVERY and SELF COLLECTION

- 1) Visit our website (<https://www.pacificbookstores.com>)
- 2) Go to 'Register / Login' on the top right hand corner
- 3) All **NEW** customers will need to create and register for an account




- 4) Upon logging in, customer are required to fill up the below fields to proceed for purchase
 - 1) Select Education Level
 - 2) Select School
 - 3) Select Student Level (Next Year)
 - 4) Mother Tongue


Select Below

Select Education Level	▼
Select School	▼
Select Student Level (Next Year)	▼
Select Mother Tongue	▼
Entitle for FAS? ▼	Financial Assistance Scheme (FAS) Code

5) Select Shipment Mode

Step 1 : Select Shipping Mode


Self Collection


Home Delivery

Step 2 - Select 'Date'

SELECT THE DATE

SEPTEMBER 2021

MON	TUE	WED	THU	FRI	SAT	SUN
30	31	1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26

Step 3 - Select 'Time'


SELECT THE TIME

10:30AM - 6:00PM

Step 4 - 'Click Next Step'

PROCEED TO NEXT STEP

Step 5 – Complete your order and checkout before the session expires within the 60 minutes.



Please checkout your order by **16:41** to ensure you don't lose the slot.

PROCEED TO NEXT STEP

NOT NOW

- 6) Booklist will be shown and customer are required to **uncheck** the items that '**YOU DO NOT WANT TO PURCHASE**'. When you have completed selecting all your textbooks and stationery, proceed to click '**Next**'

Exercise Book & Compulsory Items

☐ Select All ☐ Clear All

LABEL : A11 PUBLISHER : NA ACSP 80IBS Drawing Block	SGD1.80 - 1 + <input checked="" type="checkbox"/>
LABEL : A11 PUBLISHER : NA ACSP 80IBS Drawing Block	SGD1.80 - 1 + <input checked="" type="checkbox"/>
LABEL : A11 PUBLISHER : NA ACSP 80IBS Drawing Block	SGD1.80 - 1 + <input checked="" type="checkbox"/>

NEXT >

- 7) When you arrive at the 'Purchase Details' page, check that all your items are correct. If all items are correct, click on proceed to next step.

Purchase Details

Cart #1

EditRemove

SCHOOL NAME : Anchor Green Primary School

STUDENT LEVEL : PRIMARY 1

MOTHER TONGUE : Chinese

BOOK NAME	ACSP 80IBS Drawing Block	SGD 1.80	×
BOOK NAME	ACSP A3 20 Pocket - My Art Portfolio	SGD 8.50	×
BOOK NAME	Pilot Twin Permanent Marker Black	SGD 1.50	×
BOOK NAME	Bostik Glue Stick 8g	SGD 1.20	×
BOOK NAME	A3 Art Bag	SGD 7.50	×
BOOK NAME	A4 Whiteboard Set	SGD 4.60	×

Order Summary

Home Delivery18 September 202110:30AM - 6:00PM

SubtotalSGD49.00

TotalSGD49.00

Please checkout your order by **9 September 2021, 4:44 PM** to ensure you don't lose the slot.
Time remaining : **49 minutes 0 seconds**

PROCEED TO NEXT STEP

Add New Cart

- 8) For Home Delivery option, customer will need to fill the shipping information. A shipping/delivery charge of \$14.90 will be added. Select your preferred mode of payment: Credit Card / PAYNOW and click 'Place Order Now'

Shipping Address

PostcodeUnit No.☐ Do not have Unit No.

Address 1

Address 2

Singapore

Payment Method

☐ PAYNOWPAYNOW

☐ Credit CardA processing fee of 1% will be charged for using credit card.VISAE

Order Summary

SubtotalSGD 88.70

ShippingSGD 14.60

TotalSGD 103.30

Inclusive GST (8%)SGD 7.65

Enter promo codeAPPLY

☐ I agree to the terms & conditions

Place Order Now

- 9) Customer to check the ordering information is correct. Click 'Proceed to Payment' to checkout

Order Summary

EDUCATION LEVEL : Primary

SCHOOL NAME : Ai Tong School

ORDER NO : PBS1000872

FIRST NAME : U

CONTACT NUMBER : 22223333

PAYMENT METHOD : PAYNOW

ORDER STATUS : Pending

STUDENT LEVEL : PRIMARY 1

MOTHER TONGUE : Chinese

LAST NAME : Ac

EMAIL ADDRESS : a

ORDER DATE & TIME : 19 September 2023, 13:22

Delivery Info

Delivery MethodHome Delivery

Delivery Date26 September 2023

Delivery Time Slot9:00 AM - 6:00 PM

Order Summary

SubtotalSGD 88.70

ShippingSGD 14.60

TotalSGD 103.30

Inclusive GST (8%)SGD 7.65


Proceed To Payment

10) For Credit Card payments, you will have to complete your credit card / debit card details

PACIFIC BOOKSTORES PTE.LTD

Secure payment 

Card number *




Expiry month * Expiry year *

MM ▼ YY ▼

Cardholder name *

Security code *

 3 digits on back of your card

Order details

Order for PBS100006039

TOTAL SGD: \$20.20

The next screen you see may be payment card verification through your card issuer.

[Cancel](#) [Pay now](#)

For PAYNOW payments, please refer to the QR code on the payment page, scan the QR code to proceed for payment.

Step 1. Login to your banking app

Step 2. Select Scan & Pay on your banking app

Step 3. Scan QR code using banking app to make payment.

11) You will receive a confirmation email once you have successfully made your payment. An invoice will be attached together with your confirmation email. Alternatively, you may also print your invoice from Pacific Bookstores website under your User Account → Orders.

12) All purchases are final and no cancellation. No refund allowed and only exchange will be entertained within 7 days upon purchase.

13) Customer service contact

Hotline: 6929 8012 (9am to 5pm, Monday to Friday)

Email: sales@pacificbookstores.com