



PACIFIC BOOKSTORES PURCHASE GUIDE

ONLINE ORDER (HOME DELIVERY OR SELF COLLECTION)	1) Please visit our website - https://www.pacificbookstores.com/ 2) All new users are required to create an account with us to proceed for ordering
ONSITE PURCHASE FOR PRIMARY 1	13 October 2025 (8am to 5pm) 14 October 2025 (2pm to 4.30pm) 15 October 2025 (2pm to 4.30pm)
ONLINE LAUNCH DATE FOR ORDERING	11 November 2025 (All levels)
COLLECTION/DELIVERY FOR ONLINE ORDER	From 02 December 2025
LAST DAY OF ONLINE ORDERING	13 December 2025
HOME DELIVERY	Local delivery charge of \$14.90
SELF COLLECTION HOURS	Monday to Friday (9am - 3pm) Lunch Hour: 12pm to 1pm
STUDENT NAME	Please indicate student name as per school registration.
PAYMENT OPTIONS	Scan and Pay - QR code (Onsite Purchase) Credit/Debit  (Online Only) 
CANCELLATION/EXCHANGE POLICY	1) All purchases are final and no cancellation. 2) No refund allowed and only exchange will be entertained. - Textbooks exchange within 7 days when school reopens
ONSITE PURCHASE (BOOKSHOP)	Onsite purchase for P2 & P3 (02 December 2025) Onsite purchase for P4 to P6 (03 December 2025) Onsite purchase for all levels (09 December 2025)
FAS	Kindly wait for school's result if applying for FAS. Do not purchase books in advance.
CUSTOMER SERVICE CONTACT	HOTLINE: 6929 8012 (9am to 5pm, Mon to Fri) EMAIL: hws@pacificbookstores.com

User Guide for Online Purchase of School Textbooks

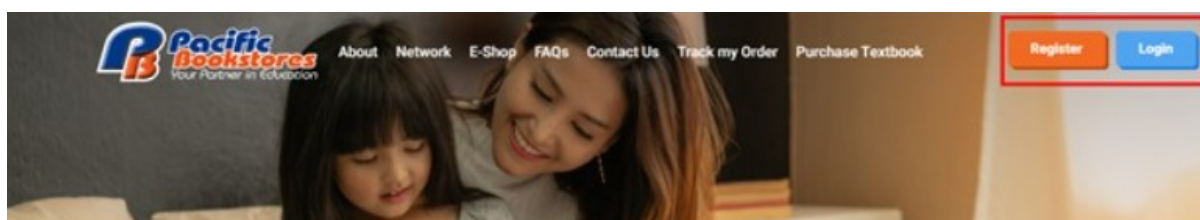
As Singapore has lifted all covid-19 measures but we would still encourage school to do in a careful and controlled manner. Pacific Bookstores would like to propose the following procedures for the year end book sale to all our valued customers to ensure a smooth and pleasant purchase experience.

We encourage parents to make their purchase via our online platform (<https://www.pacificbookstores.com>) with effect from 11 November 2025 (for all levels) to 13 December 2025.

This platform will enable you to purchase with the option of Home Delivery or Self-Collection. Please find the guided procedures for your purchases.

HOME DELIVERY and SELF COLLECTION

- 1) Visit our website (<https://www.pacificbookstores.com>)
- 2) Go to 'Register / Login' on the top right hand corner
- 3) All **NEW** customers will need to create and register for an account



- 4) Upon logging in, customer are required to fill up the below fields to proceed for purchase
 - 1) Select Education Level
 - 2) Select School
 - 3) Select Student Level (Next Year)
 - 4) Mother Tongue

Select Below

Select Education Level ▼

Select School ▼

Select Student Level (Next Year) ▼


Select Mother Tongue ▼


Entitle for FAS? ▼

Financial Assistance Scheme (FAS) Code

5) Select Shipment Mode

Step 1 : Select Shipping Mode


Self Collection


Home Delivery

Step 2 - Select 'Date'

SELECT THE DATE

SEPTEMBER 2021

MON	TUE	WED	THU	FRI	SAT	SUN
30	31	1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26

Step 3 - Select 'Time'


SELECT THE TIME

10:30AM - 6:00PM

Step 4 - 'Click Next Step'

PROCEED TO NEXT STEP

Step 5 – Complete your order and checkout before the session expires within the 60 minutes.



Please checkout your order by **16:41** to ensure you don't lose the slot.

PROCEED TO NEXT STEP

NOT NOW

- 6) Booklist will be shown and customer are required to **uncheck** the items that **'YOU DO NOT WANT TO PURCHASE'**. When you have completed selecting all your textbooks and stationery, proceed to click **'Next'**

Exercise Book & Compulsory Items

☐ Select All ☐ Clear All

LABEL : Art | PUBLISHER : NA

ACSP 80IBS Drawing Block

SGD1.80

- 1 +

☒

LABEL : Art | PUBLISHER : NA

ACSP 80IBS Drawing Block

SGD1.80

- 1 +

☒

LABEL : Art | PUBLISHER : NA

ACSP 80IBS Drawing Block

SGD1.80

- 1 +

☒

NEXT >

- 7) When you arrive at the 'Purchase Details' page, check that all your items are correct. If all items are correct, click on proceed to next step.

Purchase Details

Cart #1
Edit
Remove

SCHOOL NAME : Anchor Green Primary School

STUDENT LEVEL : PRIMARY 1

MOTHER TONGUE : Chinese

BOOK NAME	ACSP 80IBS Drawing Block	SGD 1.80	×
BOOK NAME	ACSP A3 20 Pocket - My Art Portfolio	SGD 8.50	×
BOOK NAME	Pilot Twin Permanent Marker Black	SGD 1.50	×
BOOK NAME	Bostik Glue Stick 8g	SGD 1.20	×
BOOK NAME	A3 Art Bag	SGD 7.50	×
BOOK NAME	A4 Whiteboard Set	SGD 4.60	×

Order Summary

Home Delivery 18 September 2021 10:30AM - 6:00PM

Subtotal SGD49.00

Total SGD49.00

Please checkout your order by **9 September 2021, 4:44 PM** to ensure you don't lose the slot.

Time remaining : **49 minutes 0 seconds**

PROCEED TO NEXT STEP

[Add New Cart](#)

- 8) For Home Delivery option, customer will need to fill the shipping information. A shipping/delivery charge of \$14.90 will be added. Select your preferred mode of payment: Credit Card / PAYNOW and click 'Place Order Now'

Shipping Address

Postcode Unit No. ☐ Do not have Unit No.

Address 1

Address 2

Singapore

Payment Method

☐ PAYNOW **PAYNOW**

☐ Credit Card **VISA**

A processing fee of 1% will be charged for using credit card.

Order Summary

Subtotal SGD 88.70

Shipping SGD 14.60

Total SGD 103.30

Inclusive GST (8%) SGD 7.65

Enter promo code **APPLY**

☐ I agree to the terms & conditions

Place Order Now

- 9) Customer to check the ordering information is correct. Click 'Proceed to Payment' to checkout

Order Summary

EDUCATION LEVEL : Primary

SCHOOL NAME : Ai Tong School

ORDER NO. : PBS1000872

FIRST NAME : U

CONTACT NUMBER : 22223333

PAYMENT METHOD : PAYNOW

ORDER STATUS : Pending

STUDENT LEVEL : PRIMARY 1

MOTHER TONGUE : Chinese

LAST NAME : Ac

EMAIL ADDRESS : a

ORDER DATE & TIME : 19 September 2023, 13:22

Delivery Info

Delivery Method Home Delivery

Delivery Date 26 September 2023

Delivery Time Slot 9:00 AM - 6:00 PM

Order Summary

Subtotal SGD 88.70

Shipping SGD 14.60

Total SGD 103.30

Inclusive GST (8%) SGD 7.65



Proceed To Payment

10) For Credit Card payments, you will have to complete your credit card / debit card details

PACIFIC BOOKSTORES PTE.LTD

Secure payment 

Card number *




Expiry month * Expiry year *

MM YY

Cardholder name *

Security code *

 3 digits on back of your card

Order details

Order for PBS10006039

TOTAL SGD: \$20.20

The next screen you see may be payment card verification through your card issuer.

[Cancel](#)

[Pay now](#)

For PAYNOW payments, please refer to the QR code on the payment page, scan the QR code to proceed for payment.

Step 1. Login to your banking app

Step 2. Select Scan & Pay on your banking app

Step 3. Scan QR code using banking app to make payment.

11) You will receive a confirmation email once you have successfully made your payment. An invoice will be attached together with your confirmation email. Alternatively, you may also print your invoice from Pacific Bookstores website under your User Account → Orders.

12) All purchases are final and no cancellation. No refund allowed and only exchange will be entertained within 7 days upon purchase.

13) Customer service contact

Hotline: 6929 8012 (9am to 5pm, Monday to Friday)

Email: sales@pacificbookstores.com