OUTSTANDING CONTRIBUTION AWARD TEAM AWARD

Project Title:	School Website Migration
Name of Team Members:	HRPS Website Team Mdm Dayangku Nuurul (HOD/ICT) Mr Roy Chua (SH/ICT)
	Mr Jonathan Yew (HOD/Planning & Engagement) Mdm Lin Suting Mr Nicholas Chang Mdm April Tan (SH/Aesthetics) Mr Abdul Rashid (ICT Assoc)
Nominated By:	Mr Abdul Rashid (ICT Assoc)

1. Project Summary

Provide a summary of the project. Highlight the following:

- value proposition, objective(s) and outcome of the project.
- innovation involved in the project.

Max 150 words Actual word count: 124

In line with the whole of government (WOG) initiative, our team had received instructions to onboard to a new secure website platform, known as Isomer.

The objective of this project was to migrate our current school website (previously vendor managed) to the new Isomer platform, whilst ensuring that the overall look & usability of the website remained the same. Given the tight timeline from end 2022, the team rallied together and worked towards the outcome of the project which was to go live within a stipulated time frame whilst the old website ceased to exist.

The innovation involved in the project, revolved around finding an easy way for users to navigate the "Our Experiences" portion of the website. By arranging the information via clickable links.

2. Innovativeness of Solution

- Define the problem/challenge the team is trying to address and provide the context of the problem/challenge.
- Describe how the team identified the problem/challenge (e.g. adopted root cause analysis, surveys, FGDs, etc.).
- Explain how the solution implemented was bold and innovative¹, or how distinct or fundamentally different was the solution from existing approaches.

Max 500 words	Actual word count: 261

¹ Bold and innovative – Fresh/new perspectives, creative ways and/or ingenuity.

Having been provided a staging version (pre-launch version) of the website, by the ISOMER support team. We were quick to realise that many elements of the old website, were not supported by the current ISOMER platform.

The website platform also had a very different user interface for editing the different pages. This was a hurdle for the team to overcome and we took time and split the workload & studied the many user guides provided, to increase our knowledge on the use of this new portal.

We then had numerous meetings and sought guidance from our school leaders, with Mr Phang providing us advice on how to group the data such that it made the website very clean cut and easy to navigate.

We also took reference from other schools, that had already onboarded to ISOMER and took the best practices in how their individual webpages were designed.

Through the various meetings we deliberated and reached a consensus on how we would want the official site to look and operate. We had to make tough decisions on doing away with old practices of inputting staff profile photos and other elements that the team had felt are no longer required in today's context.

We then presented the finalised site during the SMT meeting and took in further feedback before refining the website to the state it is today. It was really a team effort with every member's effort and input being carefully considered and the delegation of work from commissioning to testing that ensured the smooth and timely transition of the website.

3. Benefits and Impact to Stakeholders

Describe the actual benefits achieved and the impact created by the innovation for the intended users and stakeholders (e.g. students, colleagues, schools, parents, agencies, etc.) in either quantitative or qualitative terms (e.g. time/cost savings, higher accuracy, better student outcome, etc.).

Max 500 words Actual word count: 133

With a new outlook to the school website & better categorisation of information, users that access the school website can navigate with much ease. With the use of dropdown menus, the different groups of users can be directed to the right pages, effectively.

The team had also worked on recreating the school song video as a key milestone to reflect the newly launched website. Information required by students such as book lists, canteen menus are well represented on the main page & on the quick links section as well.

School Song



With the removal of staff profile photos, we were able to address the security concerns as were raised by some of our school staff members.

Key information for stakeholders are now listed on the webpages with the necessary documentation to be downloaded, well identified.

4. Sustainability of Solution

- Share how the solution would be sustained beyond its implementation phase and the longer term plans for the project.
- Describe how others could adopt the solution.

Max 500 words Actual word count:

Insert Group Photo in PDF Format in the adjoining cell:

- 1. Create photo of your team and save as a PDF document on your desktop
- 2. Follow the process describe in the attached:

Insert Your PDF Team Photo in this Cell



How to insert Team Photos.pdf