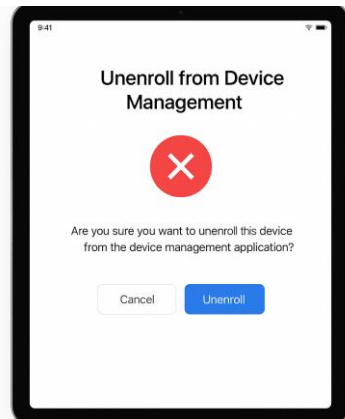


De-Enrolment of PLD from DMA 2025



Summary

Steps	Actions	Note
1	Inform graduating students and parents of the uninstallation Date(s)	via Parents Gateway and student iCON email
2	Unassign all graduating students' PLDs in the school's Apple School Manager (ASM)	
3	Proceed with MOE DMA Uninstallation	
4	De-enrolment: Send an Erase Devices command to wipe graduating students' PLDS in JAMF School	PLD needs to be switched on and connected to the internet . Connect PLD to power outlet.
5	Release graduating students' PLDs from the school's ASM	
6	Reinstallation and Re-enrolment of DMA on the PLD	4 N(A) students continuing to 5 N(A)

What will happen?

1. DMA will be removed from your PLD. The PLD contents will be erased.
2. You will lose access to the 200 GB iCloud drive and its content
3. Your student iCon email (e.g. *dan_da_dan@students.edu.sg*) will cease to exist after end December.
4. All other school-related accounts will be closed (e.g. Innospace).

PS: Your lockers will be cleared out.

Preparations

No.	Activity	Platform
A	Graduating students to back up the files in your PLD before DMA uninstallation date, including those in the iCloud drive	<ul style="list-style-type: none">• Google Drive, OneDrive,• Flash drive (Lightning connector)
B	Graduating students to back up your files/data in your student iCON before end Dec.	<ul style="list-style-type: none">• Google Takeout or• Google Takeout Transfer

Your account, your data.

Export a copy of content in your Google Account to back it up or use it with a service outside of Google.

CREATE A NEW EXPORT

1 Select data to include

64 of 66 selected

Google Products

Calendar

Canvas

Chrome

Classroom

Drive

Mail

Maps

Messages

Notebook LM

etc.

2 Choose file type, frequency & destination

Destination

Transfer to:

Send download link via email

When your files are ready, you'll get an email with a download link. You'll have one week to download your files. [Learn more](#) about how to locate, access, and share your data.

Frequency

☒ Export once

1 export



File type:

.zip

Zip files can be opened on almost any computer

File size:

10 GB

The output of your request might be delivered in multiple files


Zip files larger than 2GB will be compressed in zip64. Older operating systems may not be able to open this file format. There are external applications that can be used to uncompress zip64 files.

Create export

Google Takeout

- downloadable file
- Choice to transfer files linked to student iCon

Transfer your content

Copy and transfer your email and Google Drive files to another Google Account. [Learn more](#) 



✓ 1. Code sent to dan_da_dan@gmail.com

✓ 2. Account verified

3. Select content to copy and transfer

Choose what you'd like to copy and transfer to **dmahougangssstub@gmail.com**. People you have shared files with will still have access to the original files.



dan da dan (Hougang...
dan_da_dan@students....



dan_da_dan@gmail.com

Product

Details



Drive

Files you own



Gmail

All mail



Need more storage for dan_da_dan@gmail.com [Explore storage options](#) 

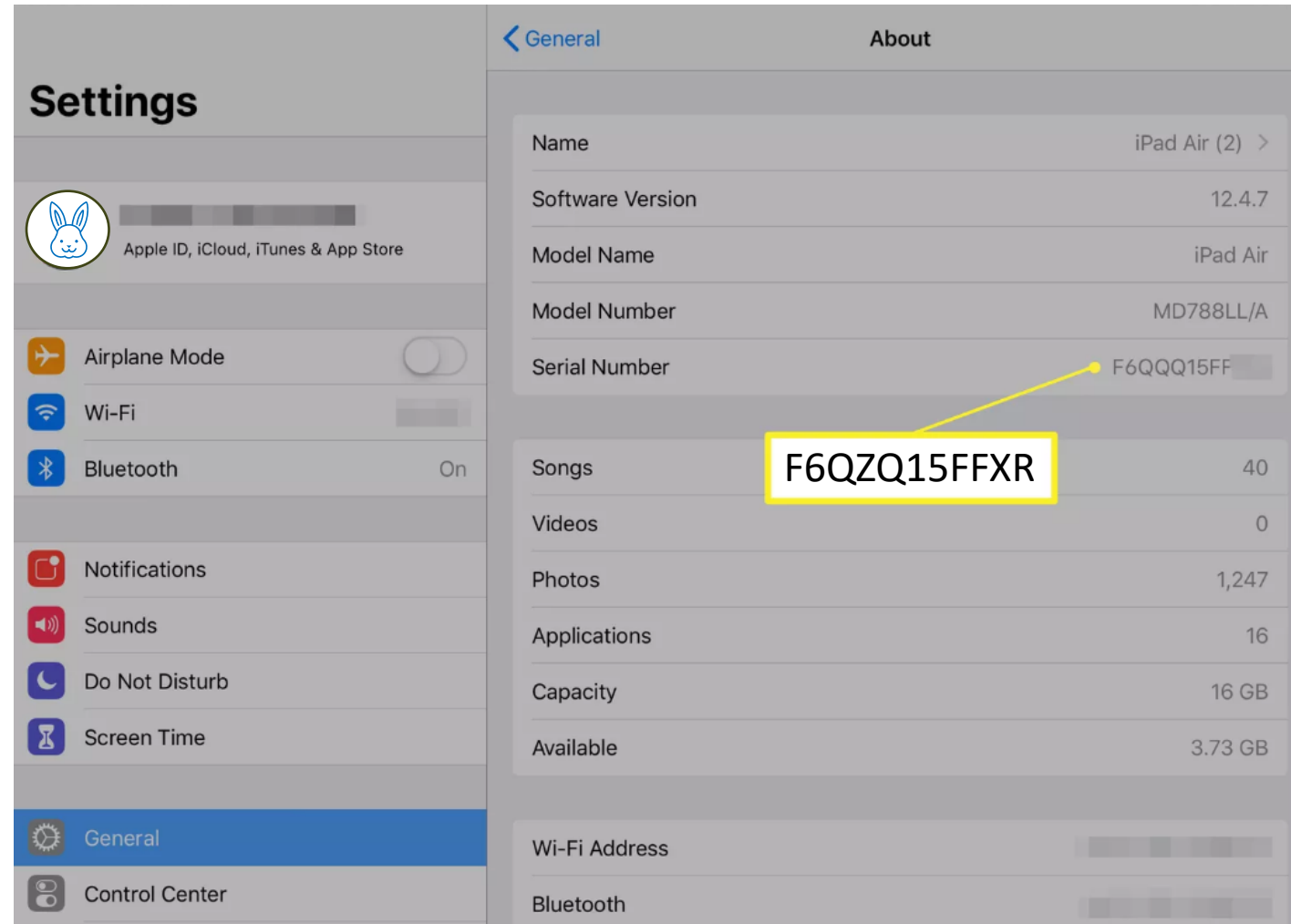
START TRANSFER

Google Takeout Transfer

- Requires a valid personal gmail
- Only transfer files from
 - Google Drive and
 - Gmail

Reminder: Please check that retained or backed up a copy of your **e-portfolio**.

Locating the Serial Number on your PLD



Confirm your PLD's Serial Number using this link



Preview as user

DMA de-enrolment Exercise

FORM INSTRUCTIONS

Provide your PLD's serial number


FREE TEXT

1. My PLD's serial number is (11 characters;) e.g. ST9XPMA79YZ



<https://for.edu.sg/hspldserialnum>

What if...?

No.	What if?	Reference / Action
1	For PLDs that do not receive the command, students will need to perform the factory reset manually on their PLD to complete the uninstallation of the MOE DMA. The steps are detailed in DUDRI2 .	 Instructions for DMA Uninstallator
2	<p>If you see “this iPad is supervised and managed by....” and “Jamf School MDM Profile” under Mobile Device Management in Settings, that means your PLD has not been de-enrolled successfully.</p> <p>Parents/students should contact the school if the DMA has not been uninstalled successfully.</p>	contact the school

Important - Back up of Data

A factory reset will be performed as part of the de-enrolment of the DMA.

To prevent any loss of important data, please ensure that all the local data on your PLD has been backed-up prior to the DMA being uninstalled.