Personal Learning Device (PLD) Briefing for Parents
6 Jan 2023

This deck of slides will be available at
https://go.gov.sg/nhpdlp

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Scope of Today's Briefing

1. Learning with PLD in Nan Hua
2. Device Information
3. Funding Information
4. Routines and Cyber Wellness
5. Device Management Application

The National Digital Literacy Programme (NDLP)

1. The NDLP was launched in March 2020 to **make digital learning inclusive** by **equipping students with the digital literacies** to be future-ready**.**

1. Under the NDLP, MOE announced in 2020 that every student will **own a school-prescribed personal learning device (PLD)** by end-2021. Students who are Singapore Citizen can use their money in their **Edusave Account to pay fully or partially for the PLD.**

Intended Outcomes

The use of the PLD for teaching and learning aims to:

Support the Development of Digital Literacy

Support Self-Directed and Collaborative Learning

Enhance Teaching and Learning

How will your child use the PLD?

At Nan Hua High School, your child will be using the PLDs

to take notes and organise their own learning
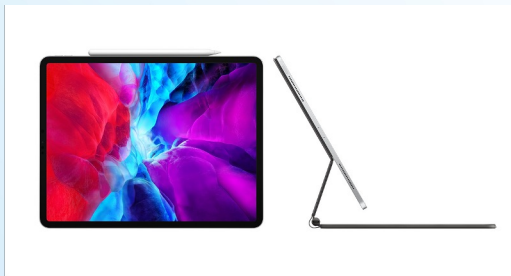

to interact with the teacher in the classroom

to collaborate with peers and learn together

to extend their learning beyond the core curriculum

南华中学 | NAN HUA HIGH SCHOOL

Device Information

Why the iPad?

Superior Inking Function

Mobile and Versatile

Long Battery Life

Lightweight

Longevity

Nan Hua High School's PLD

- 10.2-inch iPad (9th Gen)
- 64Gb Wi-Fi Space Grey
- Apple Pencil (Gen 1)
- Logitech Rugged Combo 3 Keyboard Cover
- 3-year warranty for iPad and accessories
- 3-year insurance for iPad

Total Cost with GST: S$857.52 (estimated)

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PLD Bundle

	iPad	Apple Pencil	Logitech Keyboard
Warranty	3-year International AppleCare+ Also covers up to 2 accidental damage protection every 12 months, but subject to service fee of S$68 for iPad / S$42 for Apple Pencil		3-year Logitech warranty
Insurance	3-year insurance, that includes 2 repairs **OR** 1 replacement claim Covers service fee / loss despite precautions taken to safeguard the device	Insurance is not covered for accessories	

Frequently Asked Questions

Q. Can I choose not to purchase?

Q. Can I purchase another device instead? (e.g. Macbook, Chromebook)

Q. Can I upgrade my specs to cellular version, or to 256Gb storage?

Q. Will the iPad be sufficient for HBL? Do I need to purchase another device at home?

Can I opt not to purchase if I already have an existing iPad?

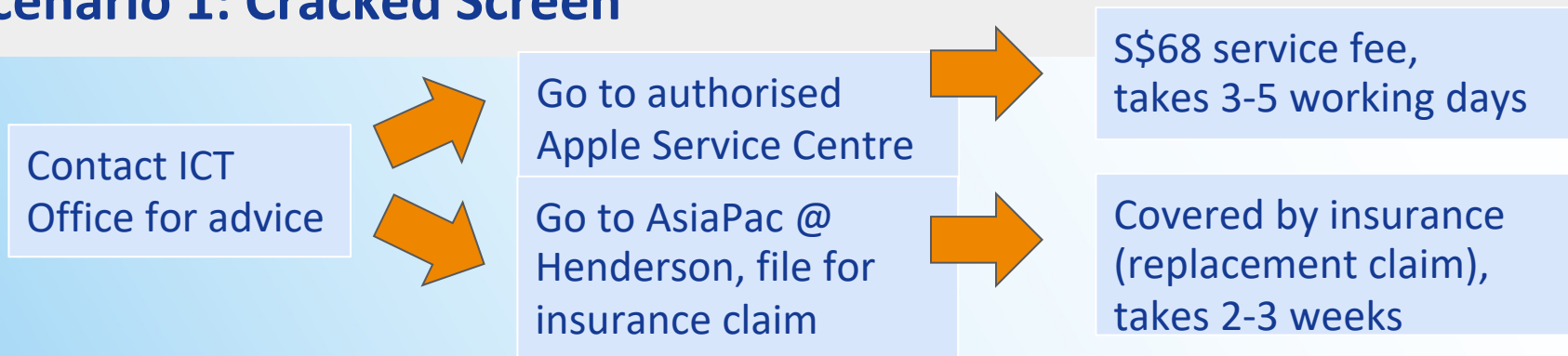You may if the following conditions are met:

- Can run on the latest iOS
- Compatible with Apple pencil
- Factory reset will be required
- Complete with stylus and keyboard
- Sign in the School Managed Apple ID

You may refer to our website for a complete list of compatible devices.

https://go.gov.sg/nhpdlp

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What can I do if my iPad is damaged/lost?

Scenario 1: Cracked Screen

Contact ICT Office for advice

→ Go to authorised Apple Service Centre → S$68 service fee, takes 3-5 working days

→ Go to AsiaPac @ Henderson, file for insurance claim → Covered by insurance (replacement claim), takes 2-3 weeks

Scenario 2: Stolen iPad (with signs of forced entry)

Contact ICT Office for advice

→ Go to AsiaPac @ Henderson, file for insurance claim → iPad covered by insurance (replacement claim), takes 2-3 weeks

→ Purchase lost accessories from Apple Store / AsiaPac / Lazada

Funding Support for Singapore Citizen (SC) Students

Items	Edusave Balance
Carried forward from Primary School	$xxx
Annual Edusave top-up	**$290**
School fees and autonomous fees	**-$156**
Edusave top-up from 2020-2022 ($200 each year)	**$600**

Check your Edusave balance: 6260 0777 (24 hr automated hotline)

Funding Support for Singapore Citizen (SC) Students

- For students on MOE-FAS, subsidies are available even if there is insufficient Edusave balance. The cash out-of-pocket will be $0.

- Subsidies will be provided for SC students (school-based FAS) who need support so that the cash out-of-pocket is not more than $50, particularly those whose
  - Gross Household Income (GHI) is below $4,400 <u>or</u>
  - Per Capita Income (PCI)# is below $1,100.
    #PCI is GHI divided by the number of household members.
- For more details on financial assistance, please approach the school.

Financial assistance available for PLD	Mdm May Yeo, Admin Manager Mdm Mary Lau, Corporate Support Officer	Tel: 67788303

Funding Support for Non-Singapore Citizen Students

- Permanent residents (PR) and international students (IS) who need support can apply for subsidies, particularly those whose
  - Gross Household Income (GHI) is below $4400 <u>or</u>
  - Per Capita Income (PCI)# is below $1100.
    #PCI is GHI divided by the number of household members.

- For more details, please approach the school.

| Financial assistance available for PLD | Mdm May Yeo, Admin Manager
Mdm Mary Lau, Corporate Support Officer | Tel:
67788303 |

Routines and Cyber Wellness

Supporting Students in the Safe and Effective Use of PLD

Classroom Management & Routines	Educating Students on Cyber Wellness	Device Management Application (DMA)
Acceptable Use Policy iPad Routines Apple Classroom	CCE lessons Student ICT Portal Cyber Wellness Champions	School-placed restrictions on web content and screen time

Student ICT Portal
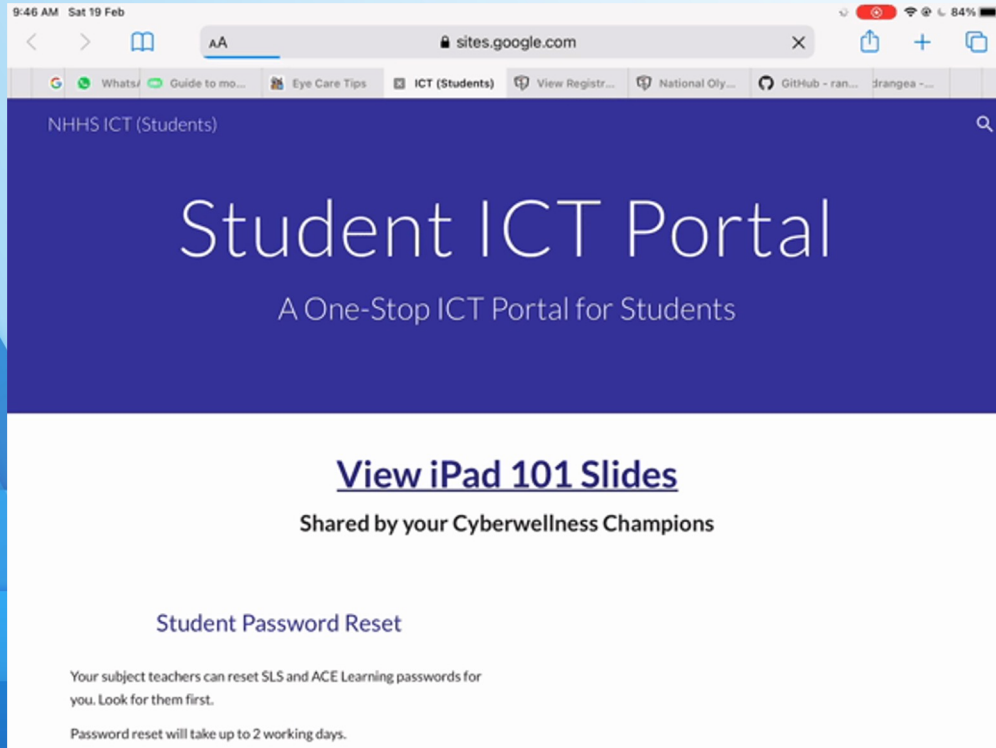
What's in the portal?

- **Helpdesk**
- **Loan forms**
- **User Guides**
- **Cyber Wellness Resources**

Helpdesk

Support at Home

- **Remind your child the iPad is a personal learning device intended for learning purposes.**
- **Teach your child to take responsibility for his own learning.**
- **Model good digital habits for your child.**
- **Set ground rules for internet use.**
- **Navigate the internet together to understand his usage.**

Device Management Application

Your child's PLD will be installed with a Device Management Application (DMA) to provide a safer digital environment for learning.

Installation of the DMA will be performed after the collection of the device. Students will be guided on the installation.

This applies to both devices purchased through the **school and student-owned devices.**

The DMA will be **funded by MOE** and will be **uninstalled from the device when your child graduates/leaves the school.**
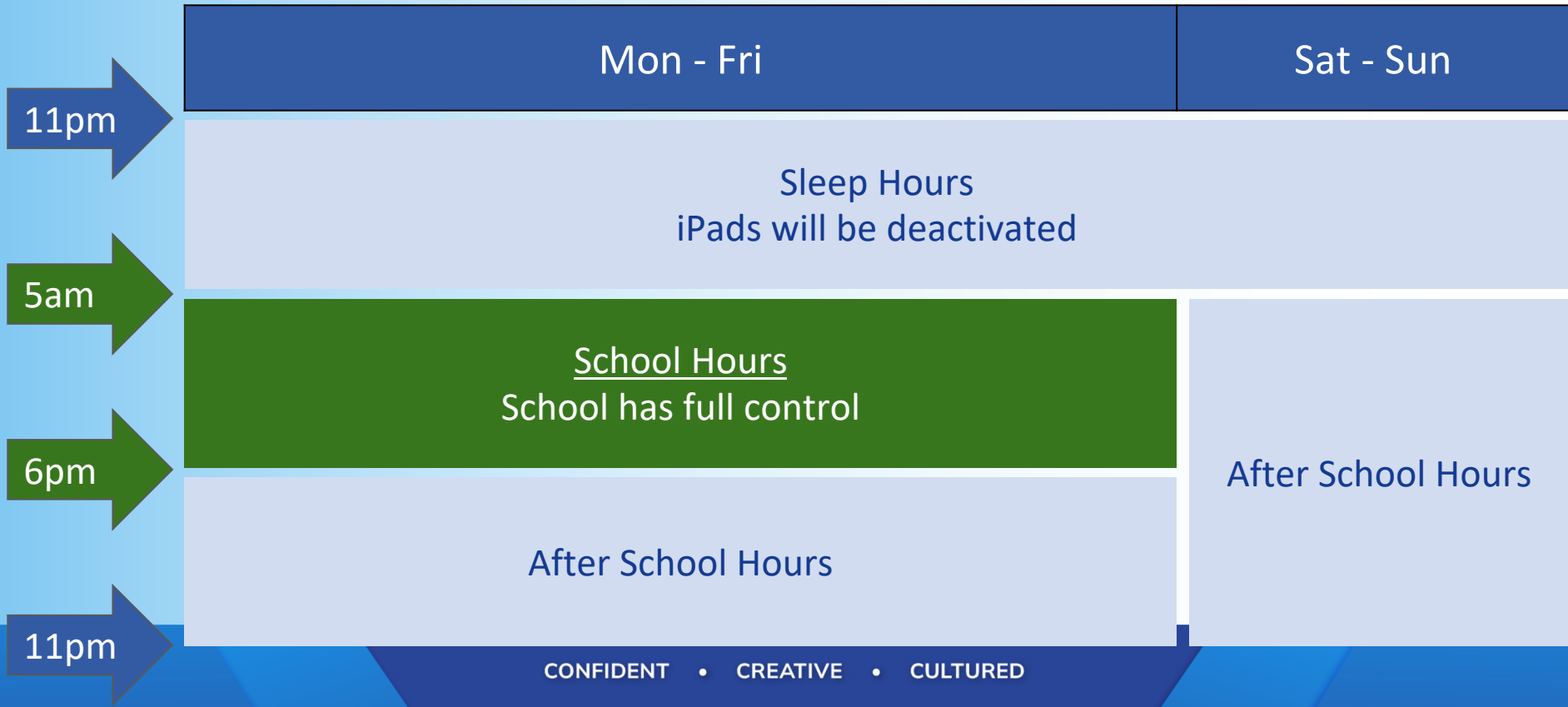
Management of the iPad

- Management of Webfilter
- Management of Apps
- Management of iPad restrictions

Data Collected and Access Rights

The DMA does **<u>NOT</u>** collect any of these data:

- Login IDs and passwords
- Activities and data (e.g. posts, online comments, shopping cart, etc.) when visiting websites and use apps
- Documents and photos stored in the iPads
- iPad location
- Webcam videos and microphone recordings

DMA Overview

Mon - Fri	Sat - Sun

11pm

Sleep Hours
iPads will be deactivated

5am

School Hours
School has full control

6pm

After School Hours

After School Hours

11pm

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DMA Options

School Hours Mon - Fri, 5am to 6pm	Sleep Hours / After-School Hours	Options	Mobile Guardian Parent Portal
DMA managed by school. School has control.	School has control.	**Default Option**	View-only: child's web-filter history
	Parents have control.	**Option A**	Set permissions on MG from scratch
	Child has control.	**Option B**	Not Applicable

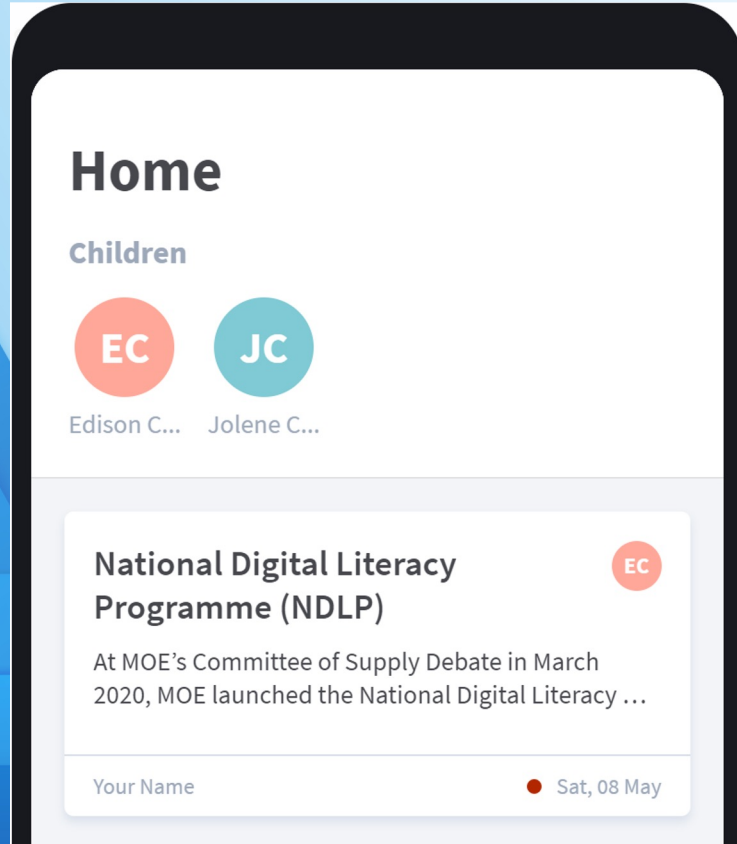To request for Option A/B, please write in to dma@nhhs.edu.sg

Additional Resources for Parents

https://go.gov.sg/nhpdlp

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What's Next

What's Next

https://go.gov.sg/pdlpadmin
To be sent via PG

(Government & Government-Aided Schools) Personalised Digital Learning Programme

🕐 **3 mins** estimated time to complete

Singpass

LOGIN WITH SINGPASS ⇥

Login with Singpass to access this form. Your Singpass ID will be included with your form submission.

☐ Keep me logged in

Purchase of PLD Bundle and Choice of Funding

Purchase of Personal Learning Device (PLD)

5. I wish to purchase the PLD bundle facilitated by the school.

Please note that the PLD bundle will come installed with a Device Management Application (DMA).

✕ NO	✓ YES

6. Is your child / ward a Singapore Citizen?

✕ NO	✓ YES

7. I would like to use my child's / ward's Edusave to purchase the PLD bundle

MOE will set up a PDLP Standing Order for your child to ensure that Edusave is deducted when your child is billed for the PDLP using School Bill.

✕ NO	✓ YES

The PLD Bundle is the 10.2-inch iPad with accessories and 3 year AppleCare+ and Insurance

Singapore Citizens can choose to pay for the bundle via Edusave, or fully via cash

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Collection of PLD

Collection of Personal Learning Device

8. **Please select your Mode for Collection:**

The default mode of collection is for your child / ward to collect his / her PLD in school and verify the condition of the computing device. The Vendor will run through a device checklist with your child / ward at the point of collection to ensure that the device is in good working condition, and for your child / ward to verify the condition of the device.

If you are concerned that your child / ward will not be able to properly verify the condition of the PLD, you should not authorise your child / ward as your proxy, and instead arrange to either collect the PLD personally or appoint an adult proxy.

| | ▼ | ✕ |

I hereby authorise my child / ward to collect the PLD in the school

I would like to collect the PLD myself. Please contact me.

I would like to appoint a proxy to collect the PLD.

Collection of PLD: Please choose the first option

I hereby authorise my child / ward to collect the PLD in the school.

Mobile number of personal email address of parent

9. Please enter your Mobile Number for us to contact you for further queries.

```
8123 4567                              🇸🇬
```

10. Please enter an Email Address (Parent).

Please indicate one parent's personal email address to be provisioned with the DMA Parent's Account for viewing of your child/ward's PLD information. This personal email account should only be accessible by the parents.

```
me@example.com
```

Q9, please provide your mobile number.

Q10, please provide an email address (Parent)
- must be personal email address
- must be parent email address (not student)

Important Contacts/ Helplines

To access/find out more about...	Contact/Helpline
This deck of slides	https://go.gov.sg/nhpdlp
Edusave Balance	6260 0777 (24 hr automated hotline)
Financial assistance available for PLD	Mdm May Yeo, Admin Manager Mdm Mary Lau, Corporate Support Officer Tel: 67788303
Link to form, to be submitted by 06 Feb	https://go.gov.sg/pdlpadmin
Request for DMA Option A or B	write in to dma@nhhs.edu.sg
Other Enquiries	nhhs@moe.edu.sg

THANK YOU

https://go.gov.sg/nhpdlpfaq23

Frequently Asked Questions