Isomer Infrastructure Migration briefing

10, 17, 21, 22 August 2023

This briefing is meant for CMS-compliant sites.

Non-CMS-compliant sites will be contacted in mid to end-September for migration

Agenda

- 1. Addressing the Circular Minute¹ on raising Internet Hygiene
- 2. Isomer site infrastructure migration
- 3. Upcoming upgrades to the IsomerCMS
- 4. Actionables by agencies
- 5. Questions and Answers (all Q&As will be answered at the end)

 $^{^{1}}$ PMO (SNDGO) Circular Minute No. 2/2023: Raising Internet Hygiene Across Whole of Government Digital Services and Email Systems

Addressing the Circular Minute on raising Internet Hygiene

Key points from the Circular Minute

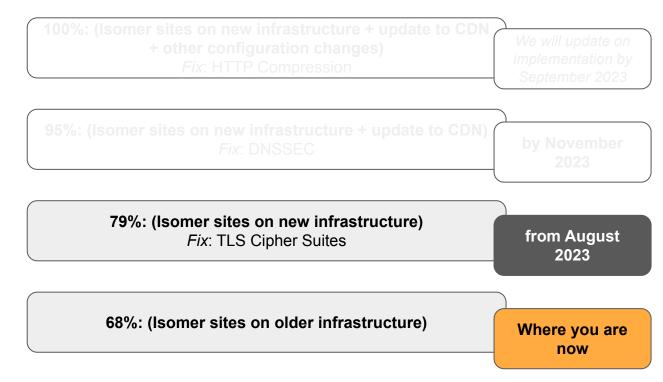
- 1. Agencies in general are required to **attain 100%** on the Cybersecurity Agency of Singapore (CSA)'s Internet Hygiene Portal (IHP)
- Deadline for most domains: 2nd November 2023, otherwise 2nd February
 2024
 - a. Inability to comply by the deadline requires agencies to submit a **Internet Security Remediation**Plan to the IM8 Secretariat
- 3. As of today, Isomer sites cannot attain 100% on the IHP, and as a product, we will help you to comply to the Circular Minute.
 - a. Should, for whatever reasons, the Isomer team is unable to get Isomer sites up to 100%, the Isomer team will do the necessary follow-ups

Isomer site infrastructure migration

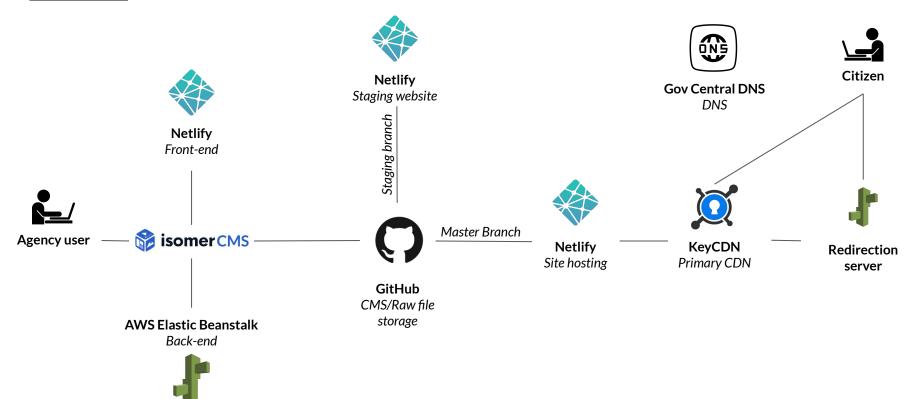
Getting Isomer sites to attain 100% on CSA IHP

100%: (Isomer sites on new infrastructure + update to CDN We will update on + other configuration changes) implementation by Fix: HTTP Compression September 2023 95%: (Isomer sites on new infrastructure + update to CDN) by November Fix: DNSSEC 2023 79%: (Isomer sites on new infrastructure) from August Fix: TLS Cipher Suites 2023 68%: (Isomer sites on older infrastructure) Where you are now

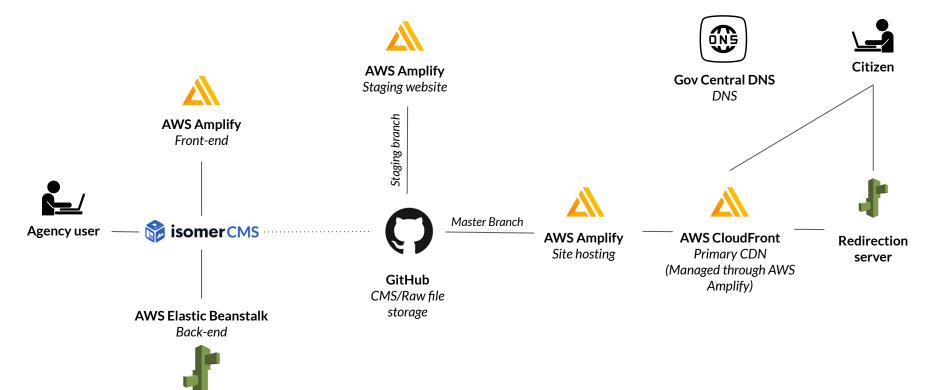
Immediate next steps



Currently: Isomer Infrastructure 2.0 (with IsomerCMS)



After migration: Isomer Infrastructure 3.0 (with IsomerCMS)



Overview: 4 steps in the infrastructure migration

1. Staging Site migration:

Verify that everything in your Staging sites are working

Whilst the Isomer team has, on a best effort basis, ensured that each site migration to new infra to not cause any breaking issues, the responsibility is on you to verify that nothing is broken on your site.

2. Report or confirm Staging Sites:

If no issues to report:

You will **confirm via a form** (which will be sent to you on Day 1) to proceed on with Production site migration.

If have issues to report:

You will **confirm via a form** (which will be sent to you on Day 1) to report on issues for rectification

3. <u>Prepare for Production</u> Site migration:

At least 24 hours before Production site migration:

Modify DNS records' TTL to 5 minutes for fast propagation of new DNS records and reduce possibility of downtime

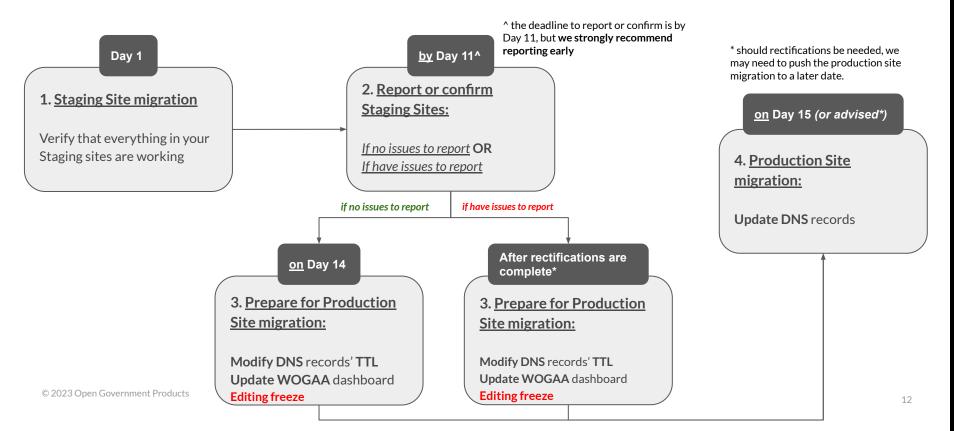
Update your WOGAA dashboard of possible downtime of 2 hours (date and time to be advised by the Isomer team)

Editing freeze from EOD to production site is migrated:
All Pull Requests must be merged or closed.

4. <u>Production Site</u> migration:

Update DNS records to point to the new CDN (which runs on the new infrastructure)

Timeline: 4 steps in the infrastructure migration



Production Site migration: DNS records <u>sample</u>

Domain verification CNAME record

Source:

_c23f530f20f8df697631ebf612e91f 31.yoursitename.gov.sq

Target:

_a10c899a62428b57890858f2ff7131 e9.sggfvksfyf.acm-validations.a ws

This is the record that you will **need** to add

www (or 4th-level domain) CNAME record

Source:

www.yoursitename.gov.sq

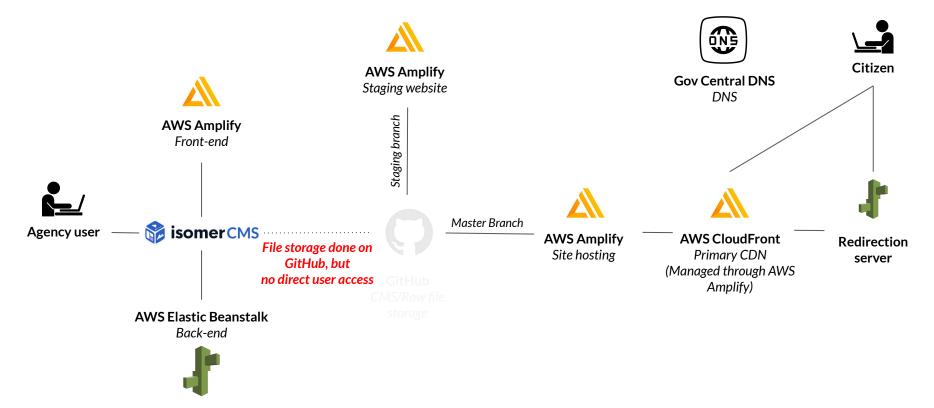
Target:

d2lriv0abcplo2.cloudfront.net

This is the record that you will **need** to update

Upcoming upgrades to the IsomerCMS

We will be removing access to the underlying GitHub repository by Q4 2023.



15

Enforcing an IsomerCMS-only experience

Improved access control posturing

- Agencies no longer need to depend on GitHub accounts for user authentication (use WOG email + OTP instead)
- Agencies can self-manage site editor permissions (better control of site permissions)

Improved user and ITD experience

- Users need not create GitHub and go through the difficult GitHub-IsomerCMS onboarding process (better onboarding experience)
- 2. Pull Request done within IsomerCMS (no more complicated flow on GitHub)
- 3. Guaranteed roll-out of new Isomer and IsomerCMS features
 (hint: we'll be rolling out new homepage components in Q1-Q2 2024, and staging site privatisation in Q3-Q4 2023)

Known impact on agencies

1. Edits are to be made only within the IsomerCMS

a. Agencies are actually supposed to edit their sites via the IsomerCMS only

2. Direct edits on the underlying GitHub repository is not going to be possible

- a. Agencies are to remove any self-added content/files found in the underlying GitHub repository that's not editable on the IsomerCMS
 - i. The Isomer team will not be supporting any request to edit such content/files once agencies lose GitHub access.

Actionables by agencies

Summary: Actionables by agencies

- 1. Select your site's migration kickstart date: go.gov.sg/isomermigrationselection
 - a. 10 sites will be migrated every Tuesday from 22nd August 2023
 - b. Deadline: 5th October 2023
- 2. Special for 10th August briefing:
 - a. We have a special migration for 5 sites on 15th August 2023
 - b. Book here if you are interested: **go.gov.sg/isomermigrationspecial**
- 3. Further instructions on next steps will be communicated after the Staging Site migration
- 4. Update contact details for sites
 - a. We'll send all updates w.r.t to the site's migration to users that have access to the Isomer site
 - b. If you need to be looped in: fill up the form here: **go.gov.sg/isomermigrationcontactupdate**

Questions and Answers

Questions and Answers

- 1. Please use the <u>raise hand</u> function to ask any questions, we will prompt you to ask your question when it's your turn. (preferred and prioritised)
 - a. We request that your camera to be on when asking questions
- 2. Alternatively, you can type in your questions in the chat box.



FOR MORE DETAILS

support@isomer.gov.sg

