


**Note: For parents who intend to apply or are applying for Financial Assistance Scheme, please wait for the school to inform you of your application status before making any textbooks/ stationeries' purchases.**

## PACIFIC BOOKSTORES PURCHASE GUIDE

### ONLINE SALES

ONLINE ORDER (Home Delivery OR Self-collection) *strongly encouraged	1) Please visit our website - <a href="https://www.pacificbookstores.com/">https://www.pacificbookstores.com/</a> 2) Users are required to have an account with us before proceeding to order. New users are required to create an account. 3) Please place order early. Home Delivery and Self Collection slots are available on first-come-first-serve basis.
LAUNCH DATE FOR ONLINE ORDERING (SEC TO SEC 5)	6 <sup>th</sup> November 2025 (For collection during Nov & Dec)
LAST DAY OF ONLINE ORDERING (SEC 2 TO SEC 5)	13 <sup>th</sup> December 2025 (For collection during Nov & Dec)
HOME DELIVERY	Local delivery charge of \$14.90
SELF COLLECTION HOURS	Kindly refer to the dates and times stated online
PAYMENT OPTIONS	PayNow (QR code), Credit/ Debit NTUC BTS Fund (e-voucher) 
CANCELLATION/EXCHANGE POLICY	1) All purchases are final and no <del>cancellation</del> will be accepted. 2) No refund allowed. Only one-time exchange will be entertained.

### ONSITE SALES (IN SCHOOL)

WALK IN PURCHASE HOUR	Kindly refer to the dates and times stated on booklist
PAYMENT OPTIONS	PayNow (Scan QR) NTUC BTS Fund (e-voucher) Cash
CUSTOMER SERVICE CONTACT	HOTLINE : 69298012 (9am to 5pm, Mon to Fri, excluding Eve of public holiday) EMAIL : <a href="mailto:sales@pacificbookstores.com">sales@pacificbookstores.com</a>