


# PACIFIC BOOKSTORES PURCHASE GUIDE

## ONLINE SALES

ONLINE ORDER (BOOKSHOP) (Home Delivery OR Self Collection)	<ol style="list-style-type: none"> <li>1) Please visit our website - <a href="https://www.pacificbookstores.com/">https://www.pacificbookstores.com/</a></li> <li>2) An account is necessary for ordering</li> <li>3) Please place order early. Home Delivery and Self-Collection slots are available on first-come-first-serve basis</li> </ol>
ONLINE SALES PERIOD	<p>6 Nov to 13 Dec 2025 (All Levels) (Subject to slot availability) (For collection from 25 Nov to 26 Dec 2025)</p>
HOME DELIVERY DATES / CHARGES	Local delivery charge of \$14.90
SELF COLLECTION DATES	Kindly refer to the Dates and Time stated online
PAYMENT OPTIONS	<p>PayNow (QR code), Credit/ Debit Cards </p> <p>NTUC Care Fund (e-voucher)</p>
CANCELLATION/EXCHANGE POLICY	<ol style="list-style-type: none"> <li>1) All purchases are final and no cancellation.</li> <li>2) No refunds allowed and only exchange will be entertained.</li> </ol>
FAQ	<a href="https://www.pacificbookstores.com/faq">https://www.pacificbookstores.com/faq</a>

## ONSITE SALES (IN SCHOOL)

PAYMENT OPTIONS	<p>PayNow (QR code) NTUC Care Fund (e-voucher) Cash</p>
CUSTOMER SERVICE CONTACT	<p>HOTLINE : 69298012 (Mon to Fri 9.00am to 5.00pm excluding eve of public holidays) EMAIL : <a href="mailto:sales@pacificbookstores.com">sales@pacificbookstores.com</a></p>

If you intend to apply / are applying for Financial Assistance with the school, please do **NOT** make any purchase first. Please wait for the school to inform you of your application status.