Paya Lebar Methodist Girls' School (Secondary) Frequently Asked Questions (FAQs) On Full Home-Based Learning (HBL)

1. What must I do on a HBL day?

Before 7.30 a.m. (Wed) / Before 8.30 a.m. (Thur)	Wake up and eat your breakfast
7.45 a.m. (Wed) / 8.30 a.m. (Thur)	Wear a school-based T-shirt Check-in Time with FTs Go through PEARLS Checklist
8.00 a.m. – 2.00 p.m.	*Complete assigned HBL Tasks based on Timetable Take proper breaks and meals
After 2.00 p.m.	Do homework / Self-revision / Online consultation with subject teacher

*Students are to follow Class timetable.

2. I do not have a computing device / internet access at home / my home is not conducive for learning. Can I come to school to complete my HBL tasks?

Yes, you may come to the school's IT resource room on HBL day.
Please inform the school by signing up on this link: **https://go.gov.sg/pl-hbl-support** so that the IT Support Team can prepare a laptop for you in advance.

The IT resource room opening hours are from **7.45 a.m. to 1.30 p.m**.

3. My home computer is spoilt. However, I do have internet access at home. Can the school provide me with a computing device?

As HBL day occurs once in a fortnight, students may come to the school's IT resource room on HBL day. Please inform the school by signing up on this link: **https://go.gov.sg/pl-hbl-support**.

For **prolong school closure** (e.g situation such as FHBL in 2021/ circuit breaker in 2020), school will loan out computing device for students who do not have one. Your Form Teacher when check-in with the students on their well-being.

We would like to emphasize that the school device is meant for students to work **at home**. Students are not allowed to bring the school device to public places such as

shopping mall, café, community library etc to enjoy the free wifi. Let us practise social responsibility by staying **at home** to complete the HBL tasks.

You are expected to **return** the school device on **the next school day (when school reopens).** This will allow the school to support the teachers in using the computing devices for Teaching & Learning.

4. **Will I be given clear instructions for each task? Will there be hardcopy instructions for each task printed for me?**

The HBL subject instructions for the tasks will NOT be printed for all.

The PLMGS(Sec) Google Drive Folder will serve as one common platform for you to **retrieve the instructions of the HBL tasks** from the subject teachers.

The instructions will direct you to the various tasks as instructed by the subject teachers.

Examples: SLS, Google Classroom, email with files attachment, complete in hardcopy materials (issued out in class in advance or workbook), read certain chapter of the textbook etc

Request from personal email to access the folder will **not** be granted.

Sec 1 HBL Link: https://bit.ly/Sec1_HBL_2022

(Only Sec 1 Students login with PLMGSS email can access)

Sec 2 HBL Link: https://bit.ly/Sec2_HBL_2022

(Only Sec 2 Students login with PLMGSS email can access)

Sec 3 HBL Link: https://bit.ly/Sec3_HBL_2022
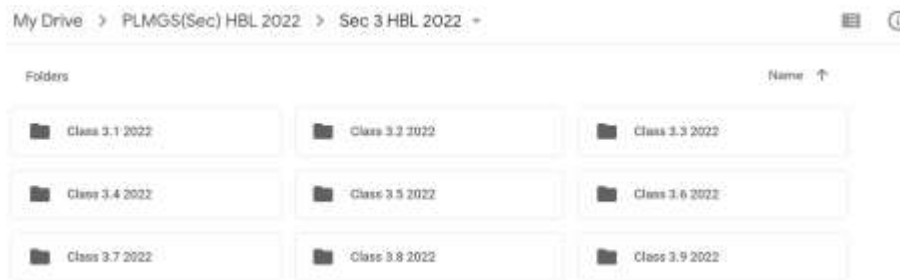
(Only Sec 3 Students login with PLMGSS email can access)

Sec 4/5 HBL Link: https://bit.ly/Sec45_HBL_2022

(Only Sec 4/5 students login with PLMGSS email can access)

-Access via individual class and respective HBL date

Example: Sec 3 Folder (By Class) https://bit.ly/Sec3_HBL_2022

Click on your Class:

Click on the **specific day and checked for the specific subject instructions** based on your timetable:

5. **I am on MC or feeling unwell on HBL Day. Can I excuse myself from doing the HBL tasks at the stipulated timings and submit my work later when I have recovered?**

   If you are or MC or feeling unwell, please inform your Subject Teachers / Form Teachers as early as possible. Health is our main priority. You may rest when you are unwell. The online subject modules will still be available for your completion after you have recovered.

6. **What is the attire if I need to be in school to complete the HBL?**

   Students are allowed to school based attire worn on Fridays.

7.

   Will I need to monitor my temperature if I report to school on HBL Day?

   Students who report to school on HBL Day are required to report to the temperature screening station outside the bookshop. Only the school main gate will be opened on HBL day.

   Students will be required to check in to SafeEntry using their TraceTogether Token/App and to carry it with them at all times.

   Students who return to school **must be well** and **not** on Quarantine Order.

8. I need help in resetting my SLS password / PLMGSS email password. Who can I approach for help?

You may request your password by clicking on the following links:
Request for SLS password reset, please go to: **http://bit.ly/SLS_PLMGSS**
Request for PLMGSS Email password reset, please go to: **https://bit.ly/33OaoRO**

Do ensure that you are able to **login** into these learning platforms **before HBL Day**.

9. I am not able to login to the SLS despite having my password reset. The SLS platform is too slow for me to move on to the next section. What should I do?

The teachers are expecting a high usage of SLS login during HBL Day. This may result in slow connection/bandwidth in the SLS platform. We would like to seek your patience if you face such technical issues. If the problem continues to persist for a long time, do login later to complete your tasks.

10. I need assistance to solve the other technical problem. Who can I approach for help?

You may approach PLMGSS's IT Support Team via these channels:

By phone during office hours: 8.00 a.m – 4.30 p.m
ICT Manager: **83507134** (WhatsApp)
Desktop Engineer:

By Email: IT_support@plmgss.edu.sg

Do show your **HEART** values by being **Respectful** to the IT Support personnel who is supporting you. Be **Thankful** by showing your appreciation in **saying a Big Thank you** before you sign off.

Thank you!