



SFX Transport

PARENT APP GUIDE

Download App

Please download our app from the Apple App Store or Google Play Store. You can search for "SFX Schoolbus" or scan the QR code provided below.

Android Version



IOS Version



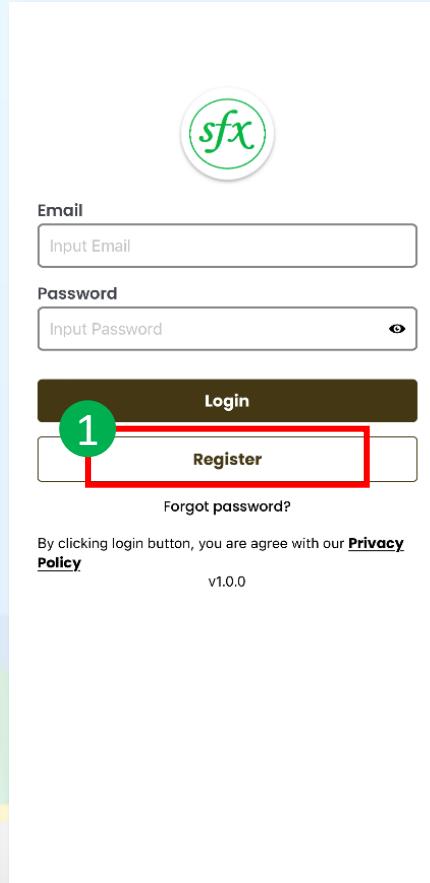


**Register Parent Account
and
Create Student Profile**

Register Parent Account/ Log in

If you are a first-time user, please follow the steps below to register your account:

1. Click the 'Register' button.
2. Provide necessary details.
3. Include an 'Alternate Contact' (mandatory field).
4. Read and click if you agree to the Terms & Conditions, Waiver and Indemnity, and Privacy Policy by ticking the respective boxes.
5. Click 'Register'.
6. Login with your registered account.



sfx

Email

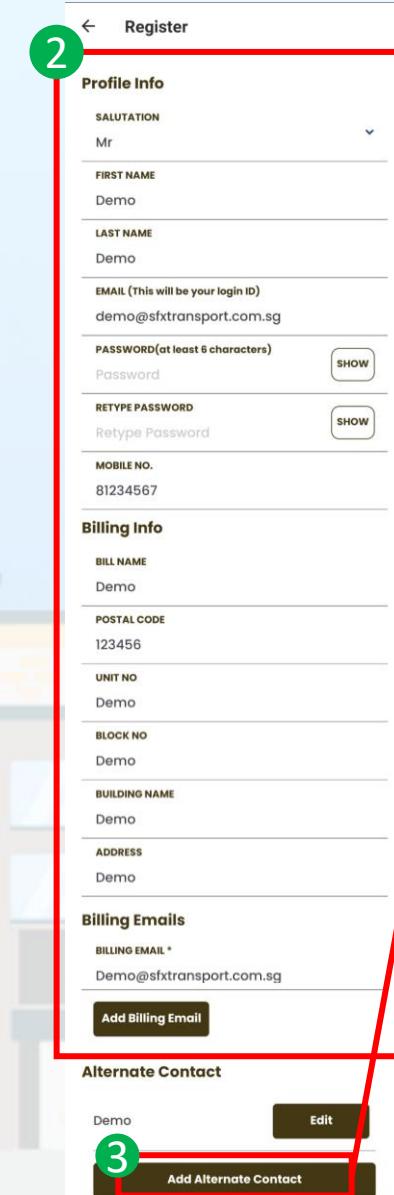
Password

Register 1

Forgot password?

By clicking login button, you are agree with our [Privacy Policy](#)

v1.0.0



← Register

Profile Info

SALUTATION
Mr

FIRST NAME
Demo

LAST NAME
Demo

EMAIL (This will be your login ID)
demo@sfxtransport.com.sg

PASSWORD(at least 6 characters)
 SHOW

RETYPE PASSWORD
 SHOW

MOBILE NO.
81234567

Billing Info

BILL NAME
Demo

POSTAL CODE
123456

UNIT NO
Demo

BLOCK NO
Demo

BUILDING NAME
Demo

ADDRESS
Demo

Billing Emails

BILLING EMAIL *
Demo@sfxtransport.com.sg

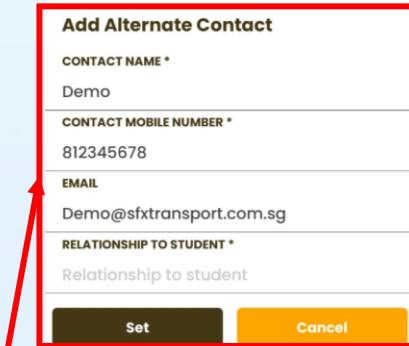
Add Billing Email

Alternate Contact

Demo Edit

Add Alternate Contact

2



Add Alternate Contact

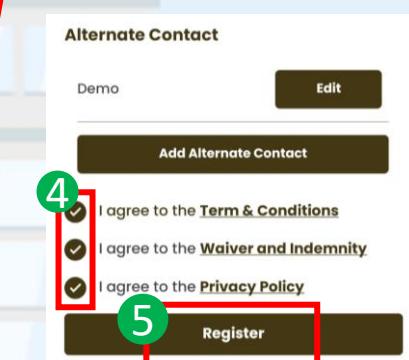
CONTACT NAME *
Demo

CONTACT MOBILE NUMBER *
812345678

EMAIL
Demo@sfxtransport.com.sg

RELATIONSHIP TO STUDENT *
Relationship to student

Set **Cancel**



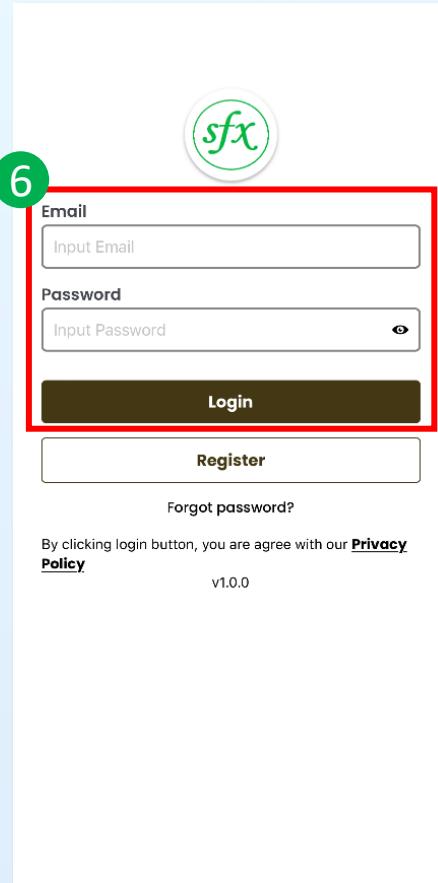
3 **Add Alternate Contact**

I agree to the [Term & Conditions](#)

I agree to the [Waiver and Indemnity](#)

I agree to the [Privacy Policy](#)

Register 5



sfx

Email

Password

Login 6

Forgot password?

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v1.0.0

Create Student Profile

To add your child's profile, please follow these steps:

1. Select 'Manage' tab.
2. Select 'Manage child'.
3. Click the 'Add' button located at the top right corner.
4. Input the necessary details.
5. Click 'Calculate Cost' and you will see the monthly bus fare.
6. Complete the process by clicking 'Submit'.
7. Student profile created.

1. Manage

2. Manage child

3. Add

4. Profile Info

5. Cost Preview - SEPTEMBER

6. Calculate Cost

7. Demo Child Active

There are no child registered yet. Tap on Add Button above to register.

Profile Info

Last 3 Digits of NRIC/FIN + Alphabet e.g. (123A) *

INPUT Last 3 Digits of NRIC/FIN + Alphabet

FIRST NAME *

LAST NAME *

DATE OF BIRTH *

GENDER *

MEDICAL CONDITION

Add Photo

School Info

SCHOOL *

ACADEMIC YEAR *

LEVEL *

CLASS

(Please enter the grade level corresponding to the registration's academic year.)

Schedule

START DATE *

(School bus service start date)

TO AND/OR FROM *

Morning (Bus to School)

Afternoon (Bus from School)

Both

DAY *

Monday

Tuesday

Wednesday

Thursday

Friday

Pick up & Drop off Address

POSTAL CODE *

Postal Code

UNIT NO

Unit No

BLOCK NO

Block No

BUILDING NAME

Building Name

STREET *

Street

Calculate Cost

Cost Preview - SEPTEMBER

09/September/2024 \$ 240

- 30/September/2024

Total \$ 240

Calculate Cost

Submit

Back

Manage Child

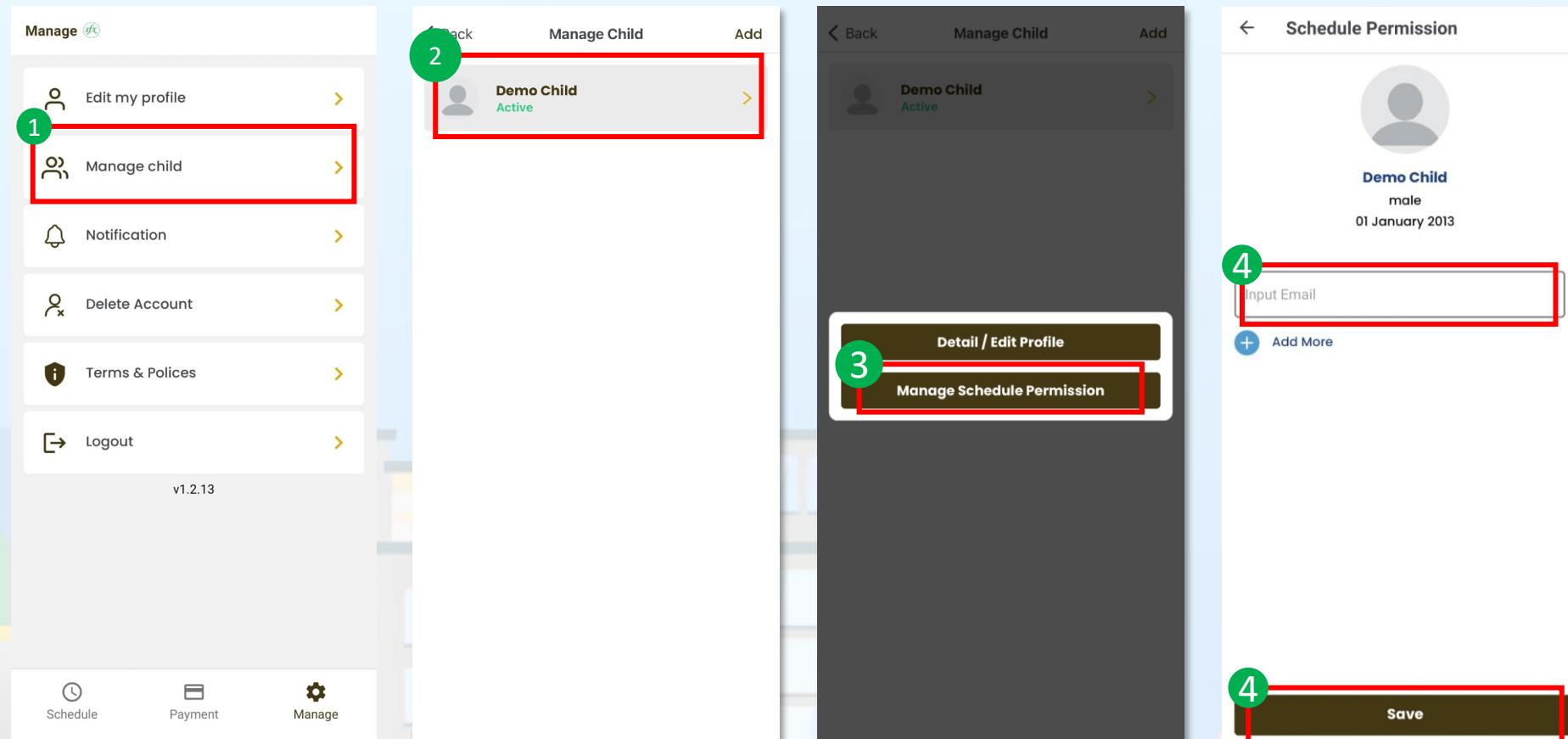
Add

Demo Child Active

Share Permission

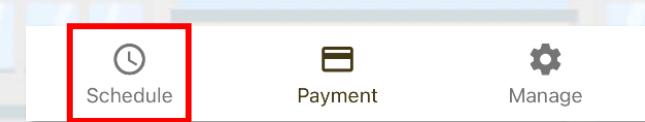
To share your child's **schedule details** to another parent's account, follow these steps (please ensure that the recipient parent's account is registered before proceeding):

1. Navigate to the 'Manage Child' tab.
2. Click on your pre-registered child.
3. Choose 'Manage Schedule Permission'.
4. Enter the email address of the parent who you want to share, then save.



App Functions (Part 1)

Schedule



Schedule

Click 'CLICK IF NOT TAKING' if your child doesn't use the bus.

Student Name Wed 28 Aug 2024

Not going to school
(No AM and PM bus)

Not taking AM bus
(No AM bus)

Not taking PM bus
(No PM/CCA/Cross-Transfer bus)

Select which section that your child is not taking.

Student Name

CLICK IF NOT TAKING **CANCEL NOT TAKING**

Morning BUS 1
05:57 am
Home: 223A COMPASSVALE WALK 223A SENGKANG 541223 (road side)
School

Afternoon BUS 1
01:52 pm
School: 131 SERANGOON AVENUE 3 16 CHILTERN PARK 556112 (shelter)
Home: 131 SERANGOON AVENUE 3 16 CHILTERN PARK 556112 (shelter)

Please contact coordinator if you wish to cancel 'Not Taking.'

Schedule  Wed, 28 August 2024

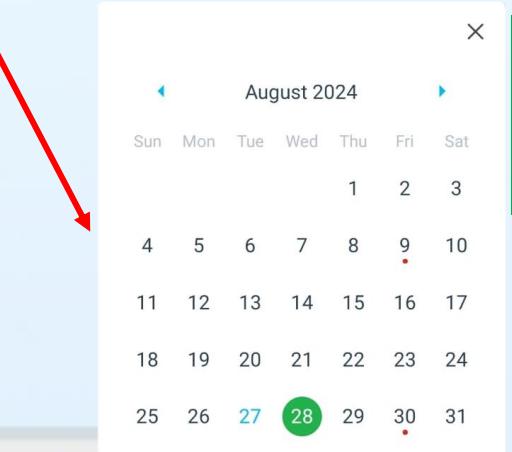
Student Name

CLICK IF NOT TAKING

Morning BUS 1
05:57 am
Home: 223A COMPASSVALE WALK 223A SENGKANG 541223 (road side)
School

Afternoon BUS 1
01:52 pm
School: 131 SERANGOON AVENUE 3 16 CHILTERN PARK 556112 (shelter)
Home: 131 SERANGOON AVENUE 3 16 CHILTERN PARK 556112 (shelter)

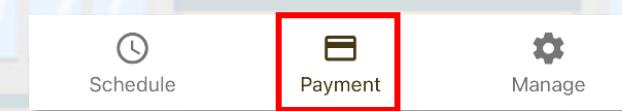
Schedule   



View child's bus schedule for a selected date.

App Functions (Part 2)

Payment



Payment

The screenshot shows the 'Payment' screen with three tabs at the top: OUTSTANDING (highlighted with a red box), PROCESSING, and HISTORY. Below the tabs, there is a card for an invoice:

- Invoice - IN2311-000028**
- Demo Child - SFX - Daily Bus 04/12/23 to 15/12/23
Both 5 times(s) a week
- SCH-FIX
- Original Amount \$325.44
- [PDF](#)

At the bottom, there is a large button labeled "Pay 325.44 Now" and three smaller buttons: Schedule, Payment (highlighted with a red box), and Manage.

Outstanding:

Review unpaid invoices.
Please request instruction video for payment from coordinator if you need.

The screenshot shows the 'Payment' screen with three tabs at the top: OUTSTANDING, PROCESSING (highlighted with a red box), and HISTORY. A message in the center says: "There is no in process payment yet."

Below the tabs, there are three buttons: Schedule, Payment (highlighted with a red box), and Manage.

Processing:

Check pending or interrupted payments.

The screenshot shows the 'Payment' screen with three tabs at the top: OUTSTANDING, PROCESSING, and HISTORY (highlighted with a red box). A card for an invoice is displayed:

- Invoice - IN2407-000032**
- Test invoice (pls ignore)
- AD-HOC
- Original Amount \$2
- [PDF](#)

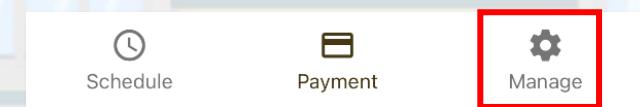
At the bottom, there is a "Show Detail" link and three buttons: Schedule, Payment (highlighted with a red box), and Manage.

History:

View invoices that have been paid.

App Functions (Part 3)

Manage



Manage

Manage 

 Edit my profile 

Edit my profile: For parent to edit profile information.

 Manage child 

Manage child: Please refer to page 5.

 Notification 

Notification: Notifications regarding school bus service will be sent through here. Kindly enable the permission of notification for this app.

 Delete Account 

Delete Account: Please DON'T click this unless your child is not taking our school bus anymore.

 Terms & Policies 

Terms & Policies: Terms & Conditions regarding school bus service.

 Logout 

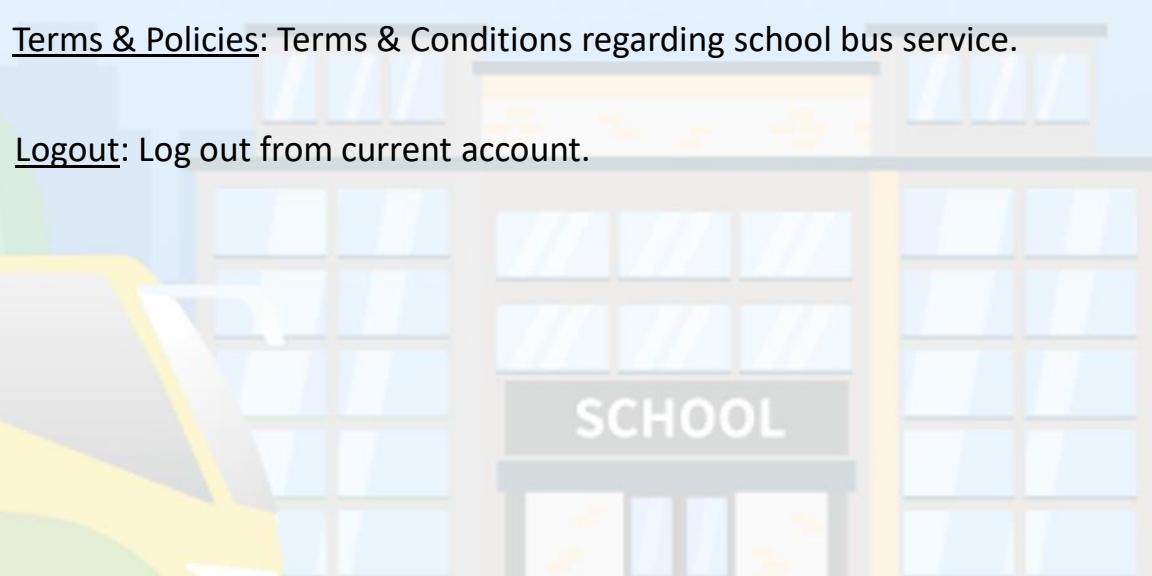
Logout: Log out from current account.

v1.2.13

 Schedule

 Payment

 Manage



SCHOOL



Thank You

