

**Note: For parents who intend to apply or are applying for Financial Assistance Scheme, please wait for the school to inform you of your application status before making any textbooks/ stationeries' purchases.**

## PACIFIC BOOKSTORES PURCHASE GUIDE

### ONLINE SALES

<b>ONLINE ORDER (Home Delivery OR Self-collection) *strongly encouraged</b>	1) Please visit our website - <a href="https://www.pacificbookstores.com/">https://www.pacificbookstores.com/</a> 2) Users are required to have an account with us before proceeding to order. New users are required to create an account. 3) Please place order early. Home Delivery and Self Collection slots are available on first-come-first-serve basis.
<b>LAUNCH DATE FOR ONLINE ORDERING (SEC 1)</b>	<b>15<sup>th</sup> December 2025</b>
<b>LAST DAY OF ONLINE ORDERING (SEC 1)</b>	<b>24<sup>th</sup> December 2025</b>
<b>HOME DELIVERY</b>	<b>Local delivery charge of \$14.90</b>
<b>SELF COLLECTION HOURS</b>	<b>Kindly refer to the dates and times stated online</b>
<b>PAYMENT OPTIONS</b>	  <b>PayNow (QR code), Credit/ Debit NTUC BTS Fund (e-voucher)</b>
<b>CANCELLATION/EXCHANGE POLICY</b>	<b>1) All purchases are final and no cancellation will be accepted. 2) No refund allowed. Only one-time exchange will be entertained.</b>

### ONSITE SALES (IN SCHOOL)

<b>WALK IN PURCHASE HOUR</b>	<b>Kindly refer to the dates and times stated on booklist</b>
<b>PAYMENT OPTIONS</b>	<b>PayNow (Scan QR) NTUC BTS Fund (e-voucher) Cash</b>
<b>CUSTOMER SERVICE CONTACT</b>	<b>HOTLINE : 69298012 (9am to 5pm, Mon to Fri, excluding Eve of public holiday) EMAIL : sales@pacificbookstores.com</b>