

**Note: For parents who intend to apply or are applying for Financial Assistance Scheme, please wait for the school to inform you of your application status before making any textbooks/ stationeries' purchases.**

## PACIFIC BOOKSTORES PURCHASE GUIDE

### ONLINE SALES

|   |   |
|---|---|
| <b>ONLINE ORDER<br/>(Home Delivery OR Self-collection)<br/>*strongly encouraged</b> | 1) Please visit our website - <a href="https://www.pacificbookstores.com/">https://www.pacificbookstores.com/</a><br>2) Users are required to have an account with us before proceeding to order. New users are required to create an account.<br>3) Please place order early. Home Delivery and Self Collection slots are available on first-come-first-serve basis. |
| <b>LAUNCH DATE FOR ONLINE ORDERING (SEC 2 TO SEC 5)</b>                             | <b>6<sup>th</sup> November 2025 (For collection during Nov &amp; Dec)</b>   |
| <b>LAST DAY OF ONLINE ORDERING (SEC 2 TO SEC 5)</b>                                 | <b>13<sup>th</sup> December 2025 (For collection during Nov &amp; Dec)</b>  |
| <b>HOME DELIVERY</b>  | <b>Local delivery charge of \$14.90</b>   |
| <b>SELF COLLECTION HOURS</b>  | <b>Kindly refer to the dates and times stated online</b>  |
| <b>PAYMENT OPTIONS</b>  | <br><br><b>PayNow (QR code), Credit/ Debit<br/>NTUC BTS Fund (e-voucher)</b>  |
| <b>CANCELLATION/EXCHANGE POLICY</b>   | <b>1) All purchases are final and no cancellation will be accepted.<br/>2) No refund allowed. Only one-time exchange will be entertained.</b>   |

### ONSITE SALES (IN SCHOOL)

|                                 |   |
|---------------------------------|---|
| <b>WALK IN PURCHASE HOUR</b>    | <b>Kindly refer to the dates and times stated on booklist</b>   |
| <b>PAYMENT OPTIONS</b>          | <b>PayNow (Scan QR)<br/>NTUC BTS Fund (e-voucher)<br/>Cash</b>  |
| <b>CUSTOMER SERVICE CONTACT</b> | <b>HOTLINE : 69298012 (9am to 5pm, Mon to Fri, excluding Eve of public holiday)<br/>EMAIL : sales@pacificbookstores.com</b> |