

MIMS: MOE IDENTITY MANAGEMENT SYSTEM



End User Guide

Version: 3.3



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1. OVERVIEW OF MIMS

WHAT IS MIMS?

1. MOE Identity Management System or “**MIMS**” is the user account generated for students to access all MOE Centrally Provisioned Digital Tools like:
 - Student iCON
 - Microsoft Pro Plus
 - ZOOM
 - SLS

To access the MIMS Portal, enter this URL in your browser:

mims.moe.gov.sg

Or scan this QR code:



You may also access via the Shuqun Primary school website

The screenshot displays the 'Students' section of the Shuqun Primary school website. On the left, a sidebar menu lists 'Useful Link', 'Students' (highlighted in red), 'Teachers', and 'Parents/Partners'. The main content area shows a breadcrumb trail 'Home > Useful Link > Students' and the title 'Students' with a blue underline. Below this is a dark red grid of links, each with a right-pointing arrow. A yellow circle highlights the 'MIMS' link, and a yellow arrow points from the top text to it. The links in the grid are: 'We STories', 'My Skills Future', 'School e-Resource Repository', 'Sport Singapore', 'Student Learning Space (SLS)', 'SLS Login Help', 'Shuqun's 95th Anniversary', 'MIMS', 'Recommended Reading Lists', and 'The Euphoria for the Arts Website'. A small white circle with an upward arrow is in the bottom right corner.

Useful Link
Students
Teachers
Parents/Partners

Home > Useful Link > Students

Students

We STories → My Skills Future → School e-Resource Repository →

Sport Singapore → Student Learning Space (SLS) → SLS Login Help →

Shuqun's 95th Anniversary → **MIMS →** Recommended Reading Lists →

The Euphoria for the Arts Website →

2. LOGIN TO MIMS PORTAL

LOGIN TO MIMS PORTAL



MIMS Portal

Ministry of Education
SINGAPORE

Please login using your MIMS account. For Students, your MIMS login ID is <Full_Name>@students.edu.sg. For School Staff, your MIMS login ID ends with @schools.gov.sg. For HQ Staff, your MIMS login ID ends with @hq.moe.gov.sg. If you encounter difficulties logging in, please approach your teachers (for Students) or MIMS Administrators (for Staff).

Sign in

[Forgot Password?](#)

Note:

To ensure a smooth log in, user should log out from all google accounts on the device before accessing the MIMS portal login.

MIMS LOGIN ID and password

- Your child's/ward's login ID is your child's/ward's full_name@students.edu.sg
- The Form Teachers will be giving the login ID and password to your child/ward.
- Upon your first login, user will be prompted to set their Challenge Questions. *(It is important to set Challenge Questions as this allows user to do self-service password reset should user forget their passwords in the future)*
- User may also be prompted to enter another email to facilitate future self-service password reset.

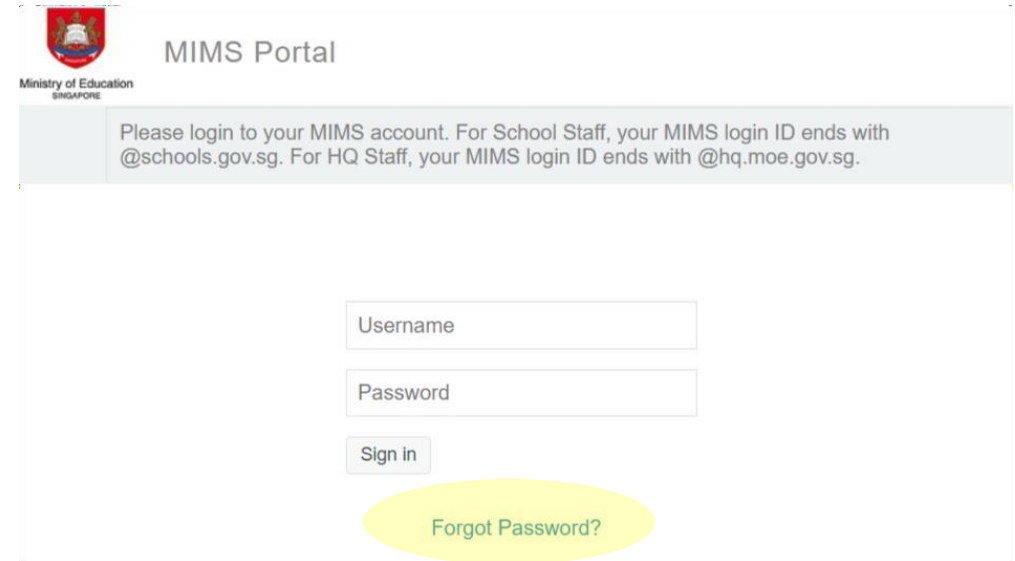
LOGIN TO MIMS PORTAL

Note:

User should NOT enable “save password” on their personal devices to enable auto log-in. User will face difficulty when logging in to another device e.g. school laptops.

FORGOT PASSWORD?

- The Forgot Password? Is **Self-Service Password Reset function** that user can reset their password by themselves
- It will **NOT** work if you are logging in to MIMS for the first time or **you haven't setup Challenge Question in MIMS.**
- User who has genuinely forgotten his/her password and **not able to do Self-Service Password Reset** will need to get the local school administrator to help to reset their passwords through their Form Teachers, then login to MIMS with the new temp password. (refer to next slide)



MIMS Portal

Ministry of Education
SINGAPORE

Please login to your MIMS account. For School Staff, your MIMS login ID ends with @schools.gov.sg. For HQ Staff, your MIMS login ID ends with @hq.moe.gov.sg.

Username

Password

Sign in

[Forgot Password?](#)

FORGOT PASSWORD?

Flow of local school administrator help user to their password reset (if user is unable to do self-service password reset):

- Student to inform Form Teachers
- Form Teachers will inform students their temp password given by the local school administrator
- Student will login to MIMS with temp password
- Student to change the password and complete the password reset

PASSWORD REQUIREMENTS

The current password requirements is the following:

- Password is case sensitive.
- Must be at least 12 characters long.
- Must include at least 1 number.
- Must have at least 1 lowercase letter.
- Must have at least 1 uppercase letter.
- Must not include part of your name or user name.
- New password must not have been used previously.

3. SET CHALLENGE QUESTIONS

SET CHALLENGE QUESTIONS

You will be asked to set **3** questions.
After setting them, click **Save Answers**.

MIMS Self Service Password Reset

Setup Security Questions

If you forget your password, you can access your account by answering your security questions.

Please choose your questions and answers that can be used to verify your identity in case you forget your password. Because the answers to these questions can be used to access your account, be sure to supply answers that are not easy for others to guess or discover.

Please type your security answers

What is your mother's maiden name?

What is your favourite colour?

What is your favourite city?

Save Answers

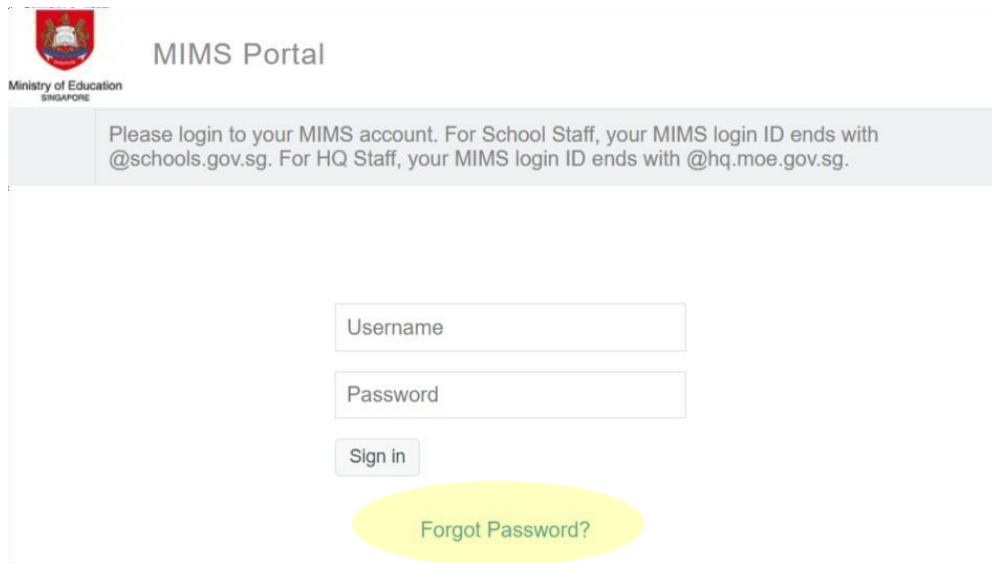
LIST OF CHALLENGE QUESTIONS

#	QUESTION
1	What is your mother's maiden name?
2	What is your favourite colour?
3	What is your favourite city?

- Upon first login to MIMS Portal, you will be prompted to setup the password reset prompts.
- The user will be asked to set **3** available questions.
- During password reset, MIMS will challenge the user to answer the questions – **3 out of 3** need to be answered correctly.

FORGOT PASSWORD AGAIN?

Now if you have forgotten your password, you can use the "**Forgot Password?**" function to reset it. Enter your MIMS Login ID and you will be prompted with the Challenge Questions you have set earlier.



The screenshot shows the MIMS Portal login interface. At the top left is the Ministry of Education Singapore logo. The header reads "MIMS Portal". Below this, a grey box contains the text: "Please login to your MIMS account. For School Staff, your MIMS login ID ends with @schools.gov.sg. For HQ Staff, your MIMS login ID ends with @hq.moe.gov.sg." The main login area has two input fields: "Username" and "Password", followed by a "Sign in" button. Below the "Sign in" button, the text "Forgot Password?" is highlighted with a yellow oval.

Self Service Password Reset

Forgotten Password

If you have forgotten your password, follow the prompts to reset your password.

MIMS Login ID*

Search

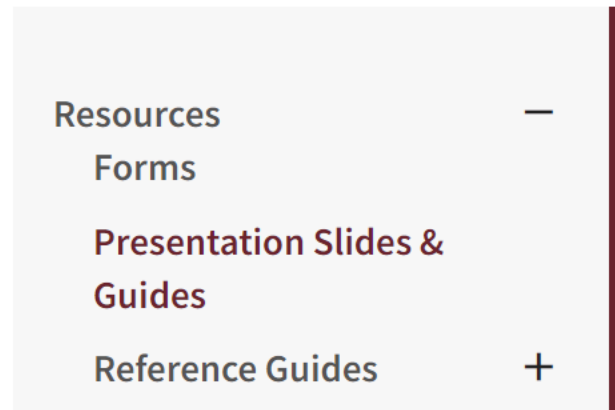
Cancel

4. OTHER USEFUL GUIDES

Other useful guides

Parents may visit the School website for more information on other useful guides.

<https://shuqunpri.moe.edu.sg/presentation-slides/>



Home > Presentation Slides & Guides

Presentation Slides & Guides

[Student ICON Onboarding Guide](#)

[Microsoft Office 365 ProPlus Apps Student Guide](#)

QUERIES

For further queries, students should contact their Form Teachers.

Thank you