

FEIDA BUS CONSORTIUM PTE LTD

No. 6 Sungei Kadut Way, Singapore 728786

Tel: 6775 5115 Fax: 6779 3916 Email: feidabus2017@gmail.com

ROC No.: 201705228M GST No.: 201705228M

Please fill in all information accurately and legibly. Please sign the form to acknowledge that you have read, understood, and accepted all the terms and conditions outlined. Kindly <u>return the School Bus Registration form to the school General Office latest by 01 Nov 2023</u> to allow the transport company to process your application for 2024. If you have missed the deadline, please register directly with Feida Bus.

School bus service is provided for trips to and from the school, before and after official school hours, according to MOE's official school terms.

Bus Fare

- 1. The annual bus fares will be payable over **9 months** in a school academic year. The collection months are January, February, March, April, May July, August, September and October. There will be no collections for the months of June, November and December.
- 2. Bus Fare payment is collected at the beginning of the month.
- 3. Bus Fares paid are non-refundable.
- 4. Two-way bus fares are quoted according to the same pick-up and drop-off points. Additional charges would be imposed if there are different or additional pick-up or drop-off points subject to bus capacity.

	Up to 15 Seater		>15 Seater	
Distance	1 Way	2 Ways	1 Way	2 Ways
Up to 2 km	\$160	\$180	\$160	\$170
>2-4km	\$180	\$200	\$160	\$180

Additional \$50 per month for Supplementary lessons / enrichment programs and or CCA.

Students staying beyond 4km please approach Feida Bus for bus arrangement.

5. The school bus service is provided for trips to and from the school before and after official school hours according to MOE's official school terms.

Pick-Up Points / Drop-Off Points / Bus Routes

- 6. Pupils must wait at the same pick-up point 5 minutes before the pick-up time. The school bus will not wait for pupils if they are late, as it follows a tight schedule and thus may affect other pupils.
- 7. Parents are requested to ensure that there is someone to wait for and fetch their child on arrival at their set down point. The bus company will not be responsible for your child's safety after he/she alights from the bus.
- 8. Pupils residing on roads with dead-end or narrow lanes may have to walk to the pick-up points designated by the bus company. This is because a big bus faces restrictions on turning into certain corners/roads as compared to a smaller vehicle. Pupils residing in condominiums may have to wait for their buses at the security guardhouse.
- 9. Bus routes are fixed by the bus company. The bus company will not entertain any request to change the designated bus route based on personal preferences.



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Safety Rules

- 10. Feida Bus Consortium Pte Ltd prioritizes the safety of TWPS pupils above all else. To maintain orderliness on the bus, the bus company will assign fixed seats to the pupils. Pupils on the bus should be seated with seat belt fastened and not move around when the bus is moving.
- 11. To ensure a safe and enjoyable journey on the bus, we seek parents' understanding and cooperation to remind your child to always follow the instructions from the bus driver and / or bus attendant.
- 12. For the safety of all our pupils, Feida Bus Consortium Pte Ltd reserves the right to suspend the bus service arrangement for any pupil if he/she does not obey the safety rules on the bus despite joint efforts by Feida Bus the school and the parent(s).
- 13. Pupils are expected to speak softly and use respectable language with each other, the driver, and the bus aunty. There should be no name calling, bad language, teasing, bullying or fighting.
- 14. To keep the bus clean and free of litter, no food and drinks are allowed, except for plain water.
- 15. Dangerous and sharp items are not allowed on the bus. Please keep the stationery and all potentially dangerous items such as scissors safe in the school bag.
- 16. Parents are not allowed to board the bus to speak to or reprimand any students. Please provide feedback to our transport coordinator or to the school.
- 17. Pupils who miss the bus after school, must report to the school's general office immediately. If a pupil misses the bus because the teacher holds him or her back in the classroom, the teacher will have to arrange to send the pupil home. If a pupil misses the bus for no valid reasons (e.g. he/she plays with friends and thus misses the school bus after school, he/she will have to call his/her parents to pick him/her up.
- 18. Contact / SMS / What's App Ms Shirley @ 88125115 or transport coordinator @ 81262310 when
 - a. your child is not going to use the bus on their usual day
 - b. any feedback
 - c. payment advise

Example of SMS:

"I'm parent of TWPS pupil [pupil's name] staying at [house address], from [class], taking bus number [bus number]. No need to pick my child tomorrow [date and time]."



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Termination Procedures

- 19. Parent/s who wish to terminate the bus arrangement is / are required to give **one month's advance notice in writing.** Failing which, one month's bus fare shall be paid accordingly, in lieu of notice.
- 20. The bus company reserves the right to discontinue their service to pupils who continue to default on payment after the reminder call and warning letter. The **bus service will stop if payment is overdue by the SECOND month.**

1st week of each Month

(month 1)

Bus Card Issue to Child/Parent



2nd week of each Month

(month 1)

Call to remind parents who have not paid



1st week of following Month (month 2)

Warning letter to pupils/parents who have not paid



2nd week of following Month (month 2)

Termination letter to pupils/parents who have not paid



End of the following Month (end of month 2)

Bus service terminated by end of the month