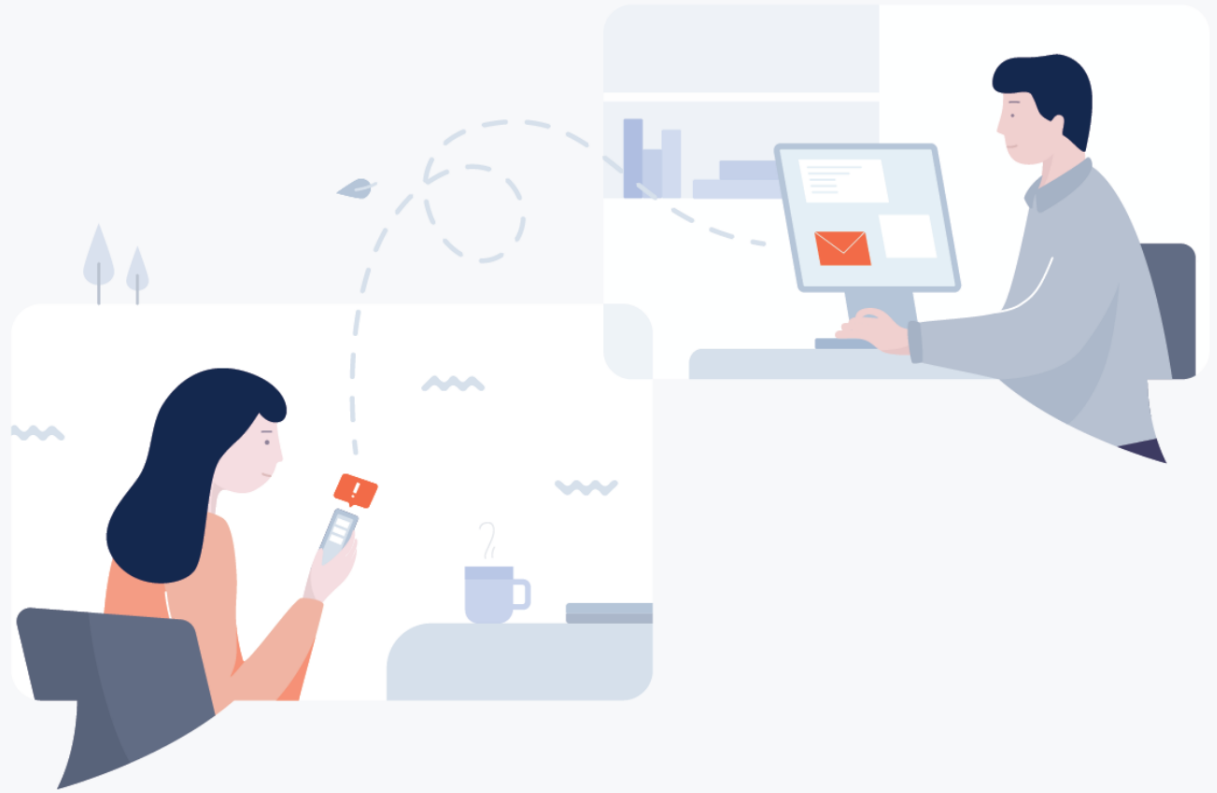


Parents Gateway

Introducing Parents Gateway

The easier way for schools to
communicate with parents.



Why parents Gateway (PG)?

- ✓ Allow **two-way** communications
 - Receive information
 - Giving consent for school activities
- ✓ Allow parents to receive information **easily** via mobile app
- ✓ Will be the **key means of communications** starting in 2020
 - Class Dojo may still be used for text-messaging between FTs and parents
- ✓ **Going green** by reducing the need for hardcopy
 - Hardcopy letters will only be printed for parents who are unable to come onboard PG

Step 1: SingPass Registration and 2FA Setup

- Please visit <https://www.singpass.gov.sg> or scan the QR codes below
- Register for a SingPass and set up the 2FA.

SingPass Registration	2FA Activation
	

Step 2: Download Parents Gateway Mobile App

- Open Apple App Store or Google Play Store
- Search for Parents Gateway or scan the QR codes below
- Download the app
- Enable '**Allow Notifications**'



Step 3: One-time On-boarding

- Tap on '**Log in with SingPass**'
- Log in with your SingPass (2FA)
- Tap on '**Retrieve**' to retrieve your child(ren)'s information.
- Tap on '**Done**'
- You should see your child(ren)'s school announcements and activities (if any)



Brought to you by the
Ministry of Education and GovTech



Log in with SingPass

Trouble logging in?
Check out our [FAQs](#)



Step 4: Trying out

- There should be an announcement posted on PG by the Form teachers
- Please check to see if you are able to view it.

Dear parents of Pri _____,

Congratulations on your successful login to Parents Gateway.

Please be informed that future school letters and notifications will be sent through this mobile app.

Do turn on your notification settings for the app, so that you will not miss out on any important information.

Thank you and have a nice day!



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Ministry of Education and GovTech



Log in with SingPass

Trouble logging in?
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Townsville Primary School

Parents Teacher Meetings

Parents Gateway Booking Guide

Receive PTM
Booking
Notification


Select
Date

Select
Timeslot
(15 min)


Click
'Book'

PTM 2022

Posted by Aik Beng Chan on 5 May 2022

 Alan Boh Chen Dai

 Zoom

 Thu 26 May 2022, 2:00pm – 5pm
Fri 27 May 2022, 2:00pm – 4:30pm

Booking **OPEN**

You can book between:

Mon 9 May, 12am – Fri 13 May, 11.30pm

[Add to Calendar](#)

Event Details

Please refer to the Zoom link and choose the timeslot which you would like to meet your child's Form Teacher/s

Topic: PTM Trial Wednesday at 12.45 p.m.
Time: Apr 14, 2021 12:30 PM Singapore

Join Zoom Meeting
<https://moe-singapore.zoom.us/j/82615206496>

Meeting ID: 826 1520 6496
Passcode: 214460

Book

PTM 2022

Choose a meeting date

Thu 26 May 2022

Fri 27 May 2022

Choose a meeting date

Thu 26 May 2022

Fri 27 May 2022

Choose a time

Meeting duration: 15 mins

Afternoon

2:00pm

2:15pm

2:30pm

2:45pm

3:00pm

3:15pm

3:30pm

3:45pm

4:00pm

4:15pm

End of available timings

You've selected:

Book

You've selected:

Book

PTM 2022

Choose a meeting date

Thu 26 May 2022

Fri 27 May 2022

Choose a time

Meeting duration: 15 mins

Afternoon

2:00pm

2:15pm

2:30pm

2:45pm

3:00pm

3:15pm

3:30pm

3:45pm

4:00pm

4:15pm

End of available timings

You've selected:

Fri 27 May 2022, 2.00pm

Book

Meeting
Confirmed



Appointment
Details

PTM 2022



Meeting confirmed

You may edit your responses on Parents Gateway before booking closes.

✓ Fri 27 May 2022 2:00pm - 2:15pm

[Add to Calendar](#)

Any comments? (Optional)

Let the teacher know what you would like to discuss or any concerns you may have

1500 characters left

Done

PTM 2022

Posted by Aik Beng Chan on 5 May 2022

Alan Boh Chen Dai

Zoom

Thu 26 May 2022 2:00pm - 5:00pm
Fri 27 May 2022 :00pm - 4:30pm

Your Appointment Details

✓ Fri 27 May 2022 2:00pm - 2:15pm

[Add to Calendar](#)

No comments

[Add comments](#)

Booking **OPEN**

You can book between:

Mon 9 May, 12am – Fri 13 May, 11.30pm

[Add to Calendar](#)

Change

Wait for
Appointment
Day

Choose a meeting date

Thu 27 May 2022 Fri 27 May 2022

Choose a time

Meeting duration: 15 mins

Afternoon

Booked 2:00pm	2:15pm	2:30pm
2:45pm	3:00pm	3:15pm
3:30pm	3:45pm	4:00pm
4:15pm	4:30pm	4:45pm

End of available timings

Change to:
Thu 15 Apr 2021 2:15pm

Change

Change of bookings:

Step 1: Select new date

26 May 2022 / 27 May 2022

Step 2: Select new timeslot
(15 min)

Step 3: Click 'Change'

Step 4: Confirm 'Change'

Choose a meeting date

Thu 15 Apr 2021 Fri 16 Apr 2021

Choose a time

Meeting duration: 15 mins

Change appointment?

You are about to change your appointment from

'Thu 26 May 2022, 2:15pm' to

'Thu 26 May 2022, 2:30pm'.

Cancel Change

4:15pm 4:30pm 4:45pm

End of available timings

Change to:

Thu 15 Apr 2021 2:15pm

Change



Meeting changed

You may edit your responses on Parents Gateway
before booking closes.

Former meeting time

~~Fri 27 May 2022, 2pm - 2:15pm~~



'Thu 26 May 2022, 2pm - 2:15pm

[Add to Calendar](#)

Any comments? (Optional)

Ask how is my son.

1482 characters left

Done

Booking changed

Thank You

Please contact Form Teacher or
Mother Tongue Teacher
should there be any
questions.