

Top FAQs for students on School Meal Subsidy programme

- 1. What happens if my child wants to buy a meal at the school canteen that costs more than the allocated school meal subsidy (e.g., child only has S\$1 left in his school meal subsidy balance but wants to buy a S\$2.50 bowl of noodles)?**

Answer: Your child can first use the registered card/ watch to tap and pay the S\$1 using his school meal subsidy balance. Afterwards, he has two options to pay the remaining amount of S\$1.50:

- a) Use Cash, or
- b) Tap and pay using another card that is not registered under School Meal Subsidy (i.e., Smart Buddy watch/ card, School Smartcard or EZ-Link card)

- 2. What happens if my child forgets to bring the registered card/ watch under School Meal Subsidy?**

Answer: You can ask your child to approach our school's General Office and we will issue a temporary card for your child to use on the day. Please ask your child to bring his/ her registered card/ watch together with the temporary card to our school's General Office the next day so we can register again in our system.

- 3. Can I view how much my child has spent for meals at school canteen using School Meal Subsidy in the Smart Buddy App?**

Answer: No. Currently, transactions made on School Meal Subsidy registered cards/ watch at school canteens will not be reflected on Smart Buddy App. However, we are working to enhance our app to reflect such transactions in future.