

## PACIFIC BOOKSTORES PURCHASE GUIDE (PRIMARY)

ONLINE ORDER (Home Delivery OR Self Collection) *strongly encourage	1) Please visit our website - <a href="https://www.pacificbookstores.com/">https://www.pacificbookstores.com/</a> 2) All users are required to create a NEW ACCOUNT with us to proceed for ordering
LAUNCH DATE FOR ORDERING	10 <sup>th</sup> November 2021 (All Levels) (For collection during Nov & Dec)
LAST DAY OF ONLINE ORDERING	13 <sup>th</sup> December 2021 (All Levels) (For collection during Nov & Dec)
HOME DELIVERY	Local delivery charge of \$13.80
SELF COLLECTION HOURS	Kindly refer to the Dates and Times as indicated on our website
PAYMENT OPTIONS	<div style="text-align: center;"> <div>PayNow (QR code)</div> <div>Credit/ Debit</div> <div>   </div> </div>
CANCELLATION/EXCHANGE POLICY	1) All purchases are final and no cancellation will be accepted. 2) No refund allowed and only exchange will be entertained.
BUSINESS OPERATION HOURS	Mon to Fri (9am to 3pm), Eve of Public Holiday (9am to 12noon)
ONLINE BUYING GUIDE	Home Delivery: <a href="https://www.pacificbookstores.com/home-delivery-faq">https://www.pacificbookstores.com/home-delivery-faq</a>  Self Collection: <a href="https://www.pacificbookstores.com/self-collection-faq">https://www.pacificbookstores.com/self-collection-faq</a>
CUSTOMER SERVICE CONTACT	HOTLINE : 65592269 (9am to 5pm, Mon to Fri), (9am to 1pm, Eve of Public Holiday) EMAIL : <a href="mailto:sales@pacificbookstores.com">sales@pacificbookstores.com</a>