MOH 2014 Ambulance Standards

Categories of Ambulances

2014 Emergency Ambulance Standards and 2014 Medical Transport Services Standards	1998 Guidelines for Private Ambulance Services
Emergency Ambulance Service	Emergency Ambulance
Medical Transport Service	Non-Emergency Ambulance

New Competencies for Service Providers

	2014 Emergency Ambulance and Medical Transport Services Standards	1998 Guidelines for Private Ambulance Services
Additional Competencies	Use of an automated external defibrillator (AED) Infection control measures Medical records and Vehicle log system Written protocols of care for patients transported	

- It is a set of written instructions that a company has in place to ensure services and/or products are delivered consistently every time.

- It is essential to have and follow SOP so that all personnel in the operation team will perform and accomplish their tasks with a greater degree of efficiency and uniformity.

Training and skills maintenance of Pre-Hospital Emergency Care Professionals

Crew Requirements

Emergency Ambulance Services

1 Crew leader - Paramedic/Nurse/Doctor

1 Crew member-

Medical Transporter/EMT/Paramedic

Medical Transport Services

1 Crew leader-

Emergency Medical Technician/Paramedic/Nurse

1 Crew member-

Medical Transporter

Paramedic

SAF Medical Training Institute

Paramedic Level 3 cumulating to Emergency Medical Specialist (EMS) Certificate

Institute of Technical Education

Dual Certification in Enrolled Nursing and Paramedicine

SAF - Nanyang Polytechnic

Advanced Diploma for Para-medicine

New Training Frameworks

Emergency Medical Technician

- Co-developed by WDA and Singhealth Alice Lee Institute of Advanced Nursing

- CPR+AED certified, Basic life support, standard first aid skills

- Course duration: 326 hours

Medical Transporter

- To be co-developed with WDA

- CPR+AED certified, infection control, defensive driving

- Course duration: 72 hours

EMT Training Framework

Emergency Medical Technician

Training and Assessment Pathway

9 units over 9 weeks

Assessment Only Pathway

4 days targeted training for people with relevant skills and knowledge

Implementation Timeline

Timeline for Legislation
(subject to further changes)

Timeline	Key Milestones
Jul-Aug 2014	Small-group industry consultation sessions
Sep-Dec 2014	Publishing of the updated 2014 Standards for Emergency Ambulances and Medical Transport Services on e-LIS website Encourage private ambulance operators (PAOs) to undergo voluntary compliance
Jun-Dec 2015	Conduct audits for PAOs who have signed up for voluntary compliance based on the 2014 Standards for Emergency Ambulances and Medical Transport Services
Jun-Dec 2016 (tentative)	Legislation Ambulance and Medical Transport Services Regulations will be enacted New applications will be based on the 2014 Standards for Emergency Ambulances and Medical Transport Services Implementation of the Administrative Levers based on the 2014 Standards for Emergency Ambulances and Medical Transport Services
Jun-Dec 2017	Legislation Ambulance and Medical Transport Services Regulations will come into operation

Phasing-in of new standards
Jun-Dec 2016

- All PHMCA licensed Healthcare Institutions such as Nursing Homes that use or intend to use emergency ambulances or medical transport service must ensure that the emergency ambulances and medical transport vehicles used or engaged for service meet the 2014 Standards for Emergency Ambulances and Medical Transport Services. Documentary proof of compliance must be sighted before contracting the operators.

- Emergency ambulances or medical transport vehicles listed in the 1-777 network must meet the 2014 Standards for Emergency Ambulances and Medical Transport Services (together with documentary proof of compliance)

- Emergency ambulances or medical transport vehicles hired for public events must meet the 2014 Standards for Emergency Ambulances and Medical Transport Services (together with documentary proof of compliance)