

2. Research Method

Face-to-face interviews were conducted to gather responses to the following questions:







- Profile of the respondents: age, gender and language spoken
- What attracts youths to volunteer for elderly services?
- What can be done to attract more youth volunteers to elderly services?

This design allowed the interviewer to get more in-depth responses from each interviewee and capture their emotions, which is not possible with other survey methods. The sample population for this study was youth volunteers aged 13-19 who had been volunteering at elderly-related welfare organisations for at least six months. Six agencies providing services to the elderly in Singapore (EWS, Sagelife, SageCare, TMCS, ELC and Heart Welfare Services) agreed to participate in this study.

37 youth volunteers were identified from the volunteer databases of these 6 agencies, out of which 24 of them (12 female and 12 male) agreed to take part in the study. The participants were interviewed individually, with each interview lasting about 30 minutes.

The face-to-face interviews were conducted in a conducive environment within the premises of the agencies, for the convenience of the interviewees. The interviews for the 24 participants were conducted over a period of 6 days. The participants were reminded that their participation was voluntarily and that their responses would be kept confidential.

Legend:

-  What research methods were used?
-  Why were these research methods used?
-  Who is the target population?
-  How was it carried out?
-  Where was it conducted?
-  When was it conducted?