



Empowering Teaching with Modern Technology

# Windows 365 Cloud PC For Adjunct Lecturers

# AGENDA

- Why use Cloud PC
- What is Cloud PC
- How to access Cloud PC
- Common FAQ

# Why use Cloud PC

# Why use Cloud PC

## Current Challenges

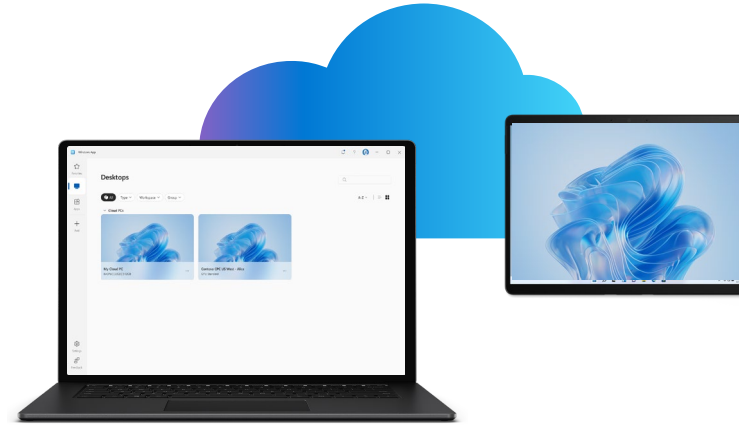
- Schools have to manage the notebooks allocation for ALs, ensuring they are secure erased and re-imaged before issuing them.
- New or rebi  
As Lecturers must visit IT Helpdesk to setup their NICE after collecting from Schools.
- ALs experience longer wait time at IT Helpdesk during the start of semester

**Laborious and Unproductive**

## Cloud PC Benefits



Windows 365 provides a **personalized, powerful, simple, and secured** full Windows 11 experience



Personalized



Powerful



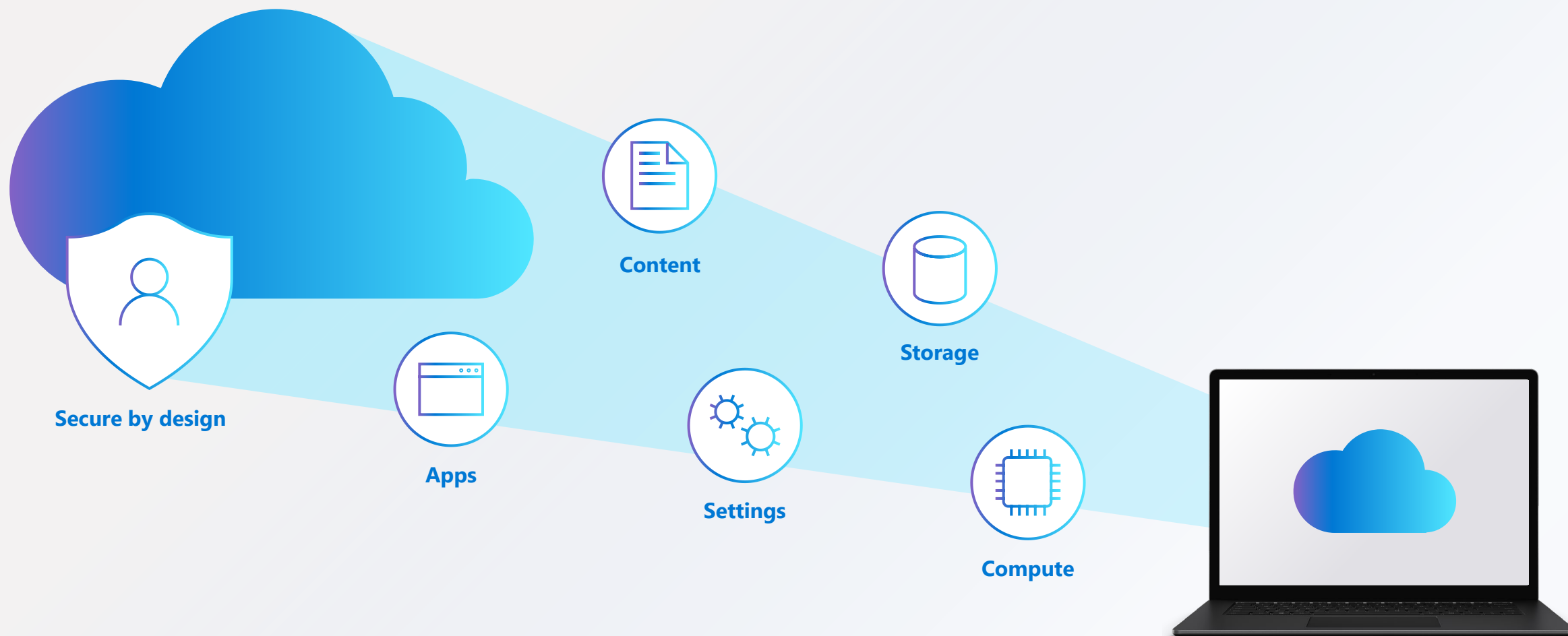
Simple



Secure

# What is Cloud PC

# What is Cloud PC

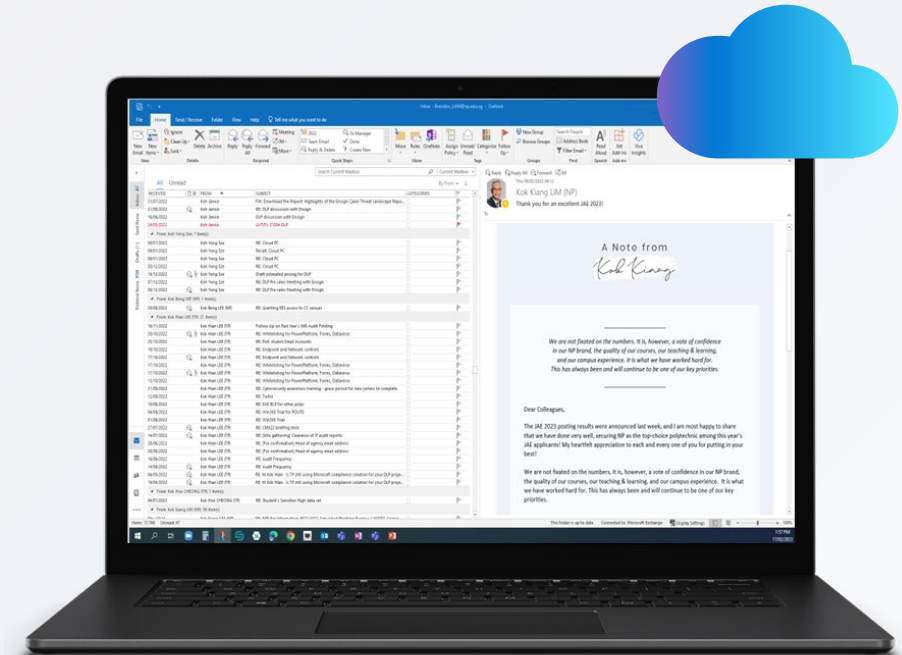




# How to access Cloud PC

# How to access Cloud PC

Access Cloud PC using any laptop thru the Internet using Windows 365 App



... or Apple/Android tablets or phones\*

Virtual NICE laptop in cloud

- Outlook email and Teams
- Office apps and browsers for classified admin work
- Data stored in cloud

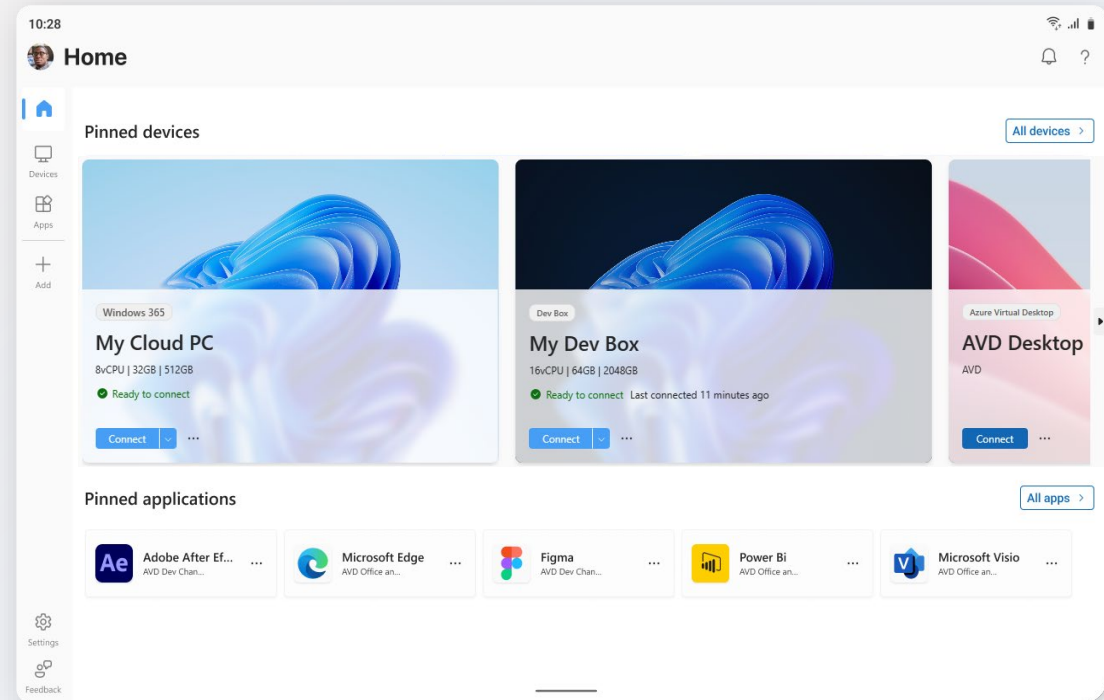


# Windows App is your gateway to Windows

Securely connect to Windows on any device or app across Windows 365, Azure Virtual Desktop and more.

Enjoy the simplicity of a unified client that connects you to your Windows in the cloud from any device, meeting the distinct needs of users.

Now generally available for Windows, macOS, iOS and iPadOS, web browsers, and in public preview for Android.



Download on  
Microsoft Apps



Download on  
the App Store



Download on  
Google Play



Azure  
Virtual Desktop



Remote  
Desktop



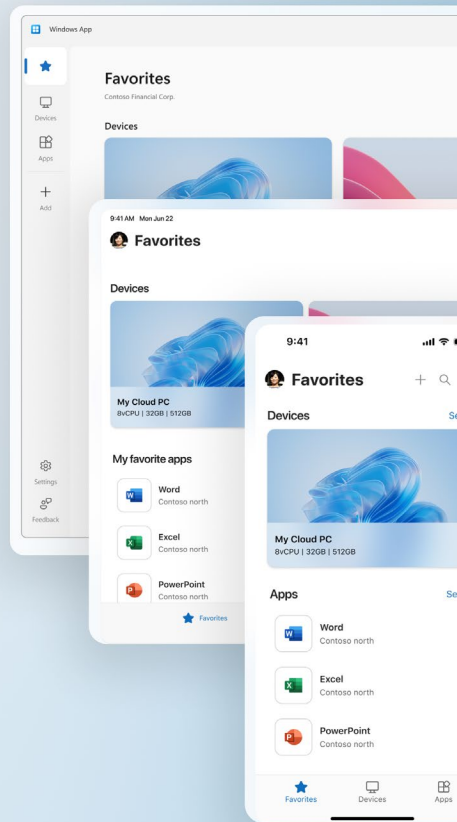
Remote  
Desktop Services



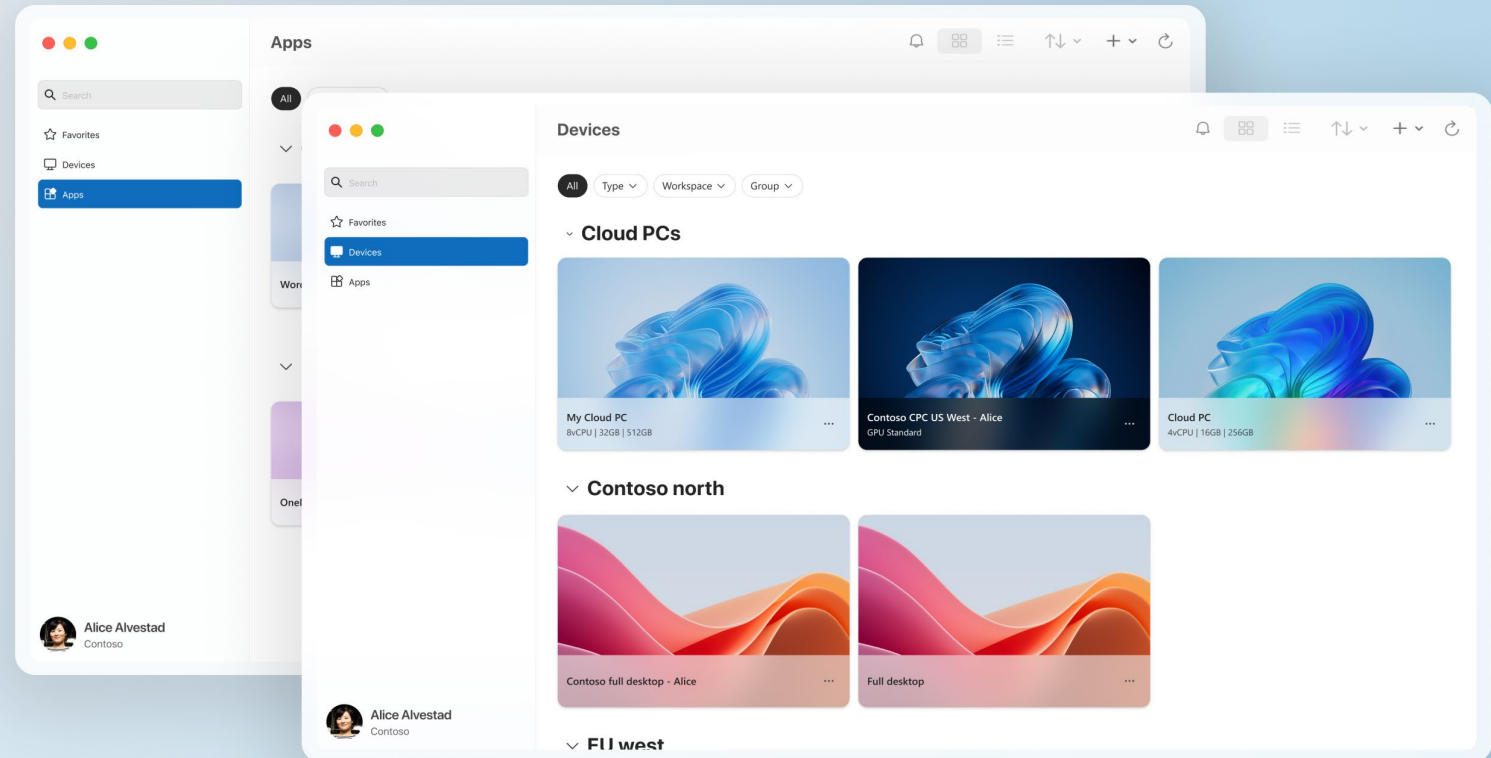
Microsoft  
Dev Box

# Windows App offers cross-platform capabilities

Access your Windows on  
any device, anywhere.



Favorite your devices and apps for quick access.



# Easy to access and personalize from the web

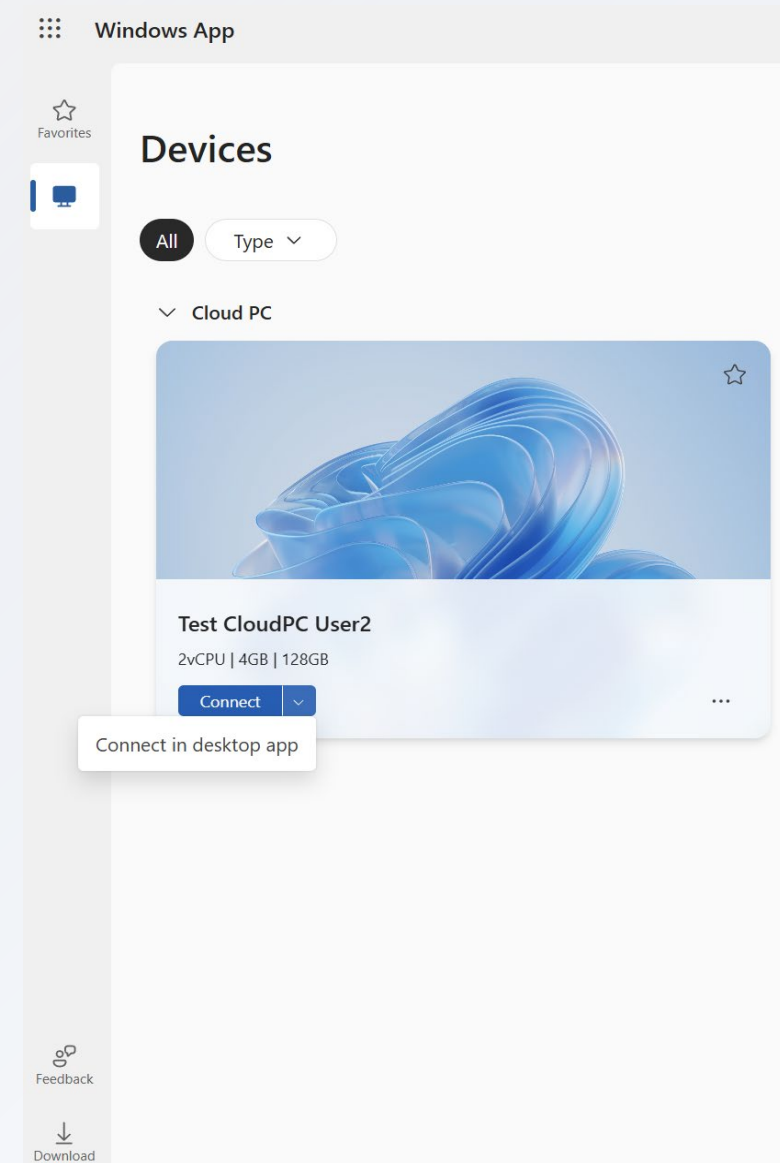
Navigate to [windows365.microsoft.com](https://windows365.microsoft.com)

You will see your **Cloud PCs** and the option to connect to them.

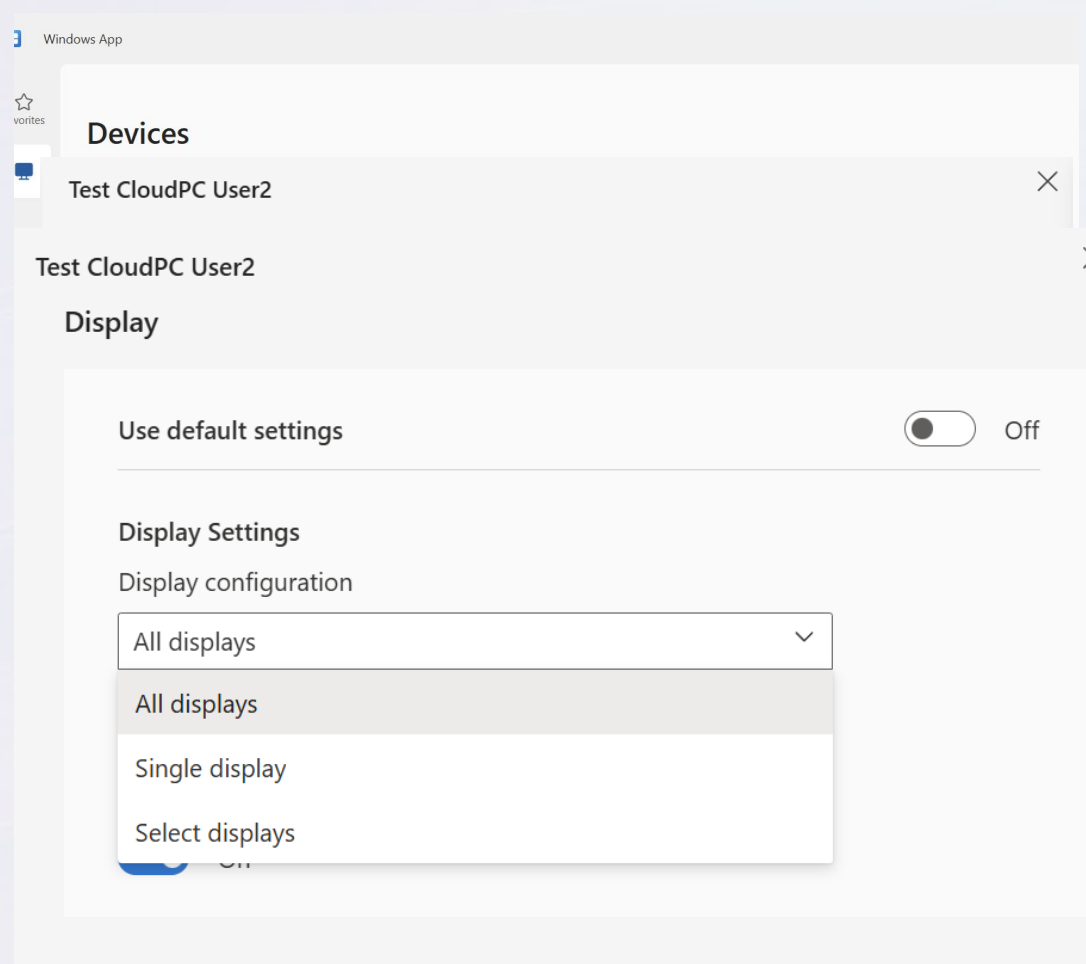
- Select Open in browser to open their Cloud PC in the web client (not available for mobile devices).
- Select Open in Desktop app to open their Cloud PC in Windows App.

**Supported operating systems:** Windows, macOS, ChromeOS, Linux

**A modern browser** like Microsoft Edge, Google Chrome, Safari, Mozilla Firefox (v55.0 and later), or LG webOS 23.



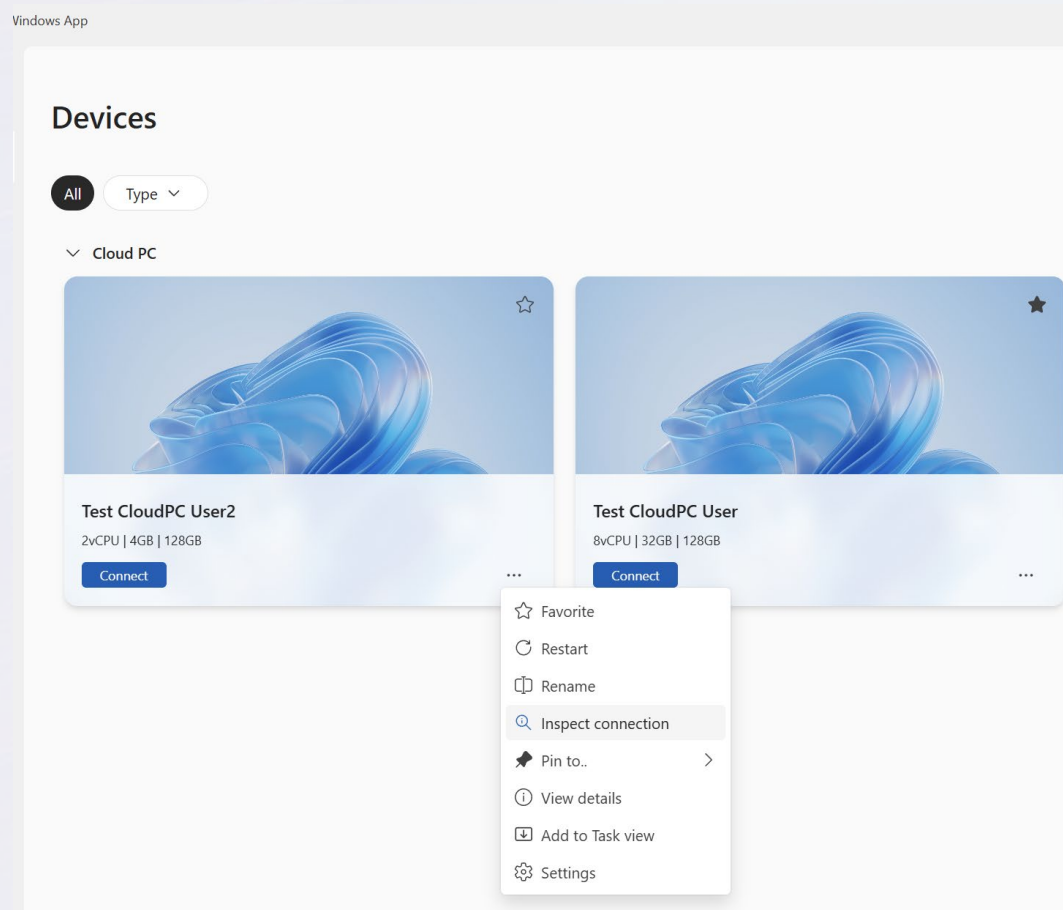
# User Remote Actions – Display Monitors



## Navigate to Cloud PC using Windows App

- Support up to 16 monitors
- Click the three dots (•••) next to your Cloud PC and select Settings.
- Under Display Settings, choose:
- All Displays – to span across all connected monitors.
- Select Displays – to choose specific monitors.
- Save and launch your Cloud PC.

# User Remote Actions – Inspect Connection



## Navigate to Cloud PC using Windows App

- Inspect Connection
  - Check that the Cloud PC is ready to connect.
  - Check that Windows 365 is working properly.
  - Try to resolve any issues that are detected.

### Inspect connection for Test CloudPC User2

Inspecting the connection will:

- Check that the Cloud PC is ready to connect.
- Check that Windows 365 is working properly.
- Try to resolve any issues that are detected.

The Cloud PC will be unavailable until the inspection is finished.

☒ Yes, I want to inspect the connection for this Cloud PC

Inspect connection

Cancel



# General Bandwidth Guidance

Scenario	Recommended Bandwidth
Basic productivity (email, browsing)	1.5–3 Mbps
Standard office work (Teams, Office)	5–10 Mbps
High-performance use (video, design)	10–20 Mbps+



# Common FAQ

# Frequently Asked Questions (1/7)

**Q1 What is the minimum notebook specifications to access Cloud PC?**

**A1 The following specs are recommended by Microsoft:**

- **CPU:** At least 2vCPU with minimum 1.6 GHz or faster processor. For higher video/screen share resolution and frame rate, a four-core processor or better is recommended.
- **RAM:** 4 GB
- **Hard drive:** 10 GB or more
- **.NET Framework version:** 4.6.1 or later
- **Video:** DirectX 9 or later with WDDM 1.0 driver. Background video effects require Windows 10/11 or a processor with AVX2 instruction set.
- **GPU:** Dedicated Graphics Processing Unit (GPU) for Teams audio and video offloading

## Frequently Asked Questions (2/7)

**Q2 Why is my Cloud PC taking a long time to initialize during my first sign-in?**

**A2 During your initial login to the Cloud PC, the system will automatically start installing baseline apps, such as MS Office, Adobe Acrobat and windows updates in the background. You can disconnect from Cloud PC and the software /updates will continue running in the background. Reconnect to Cloud PC again the next day to ensure all the necessary programs and updates are fully installed.**

## Frequently Asked Questions (3/7)

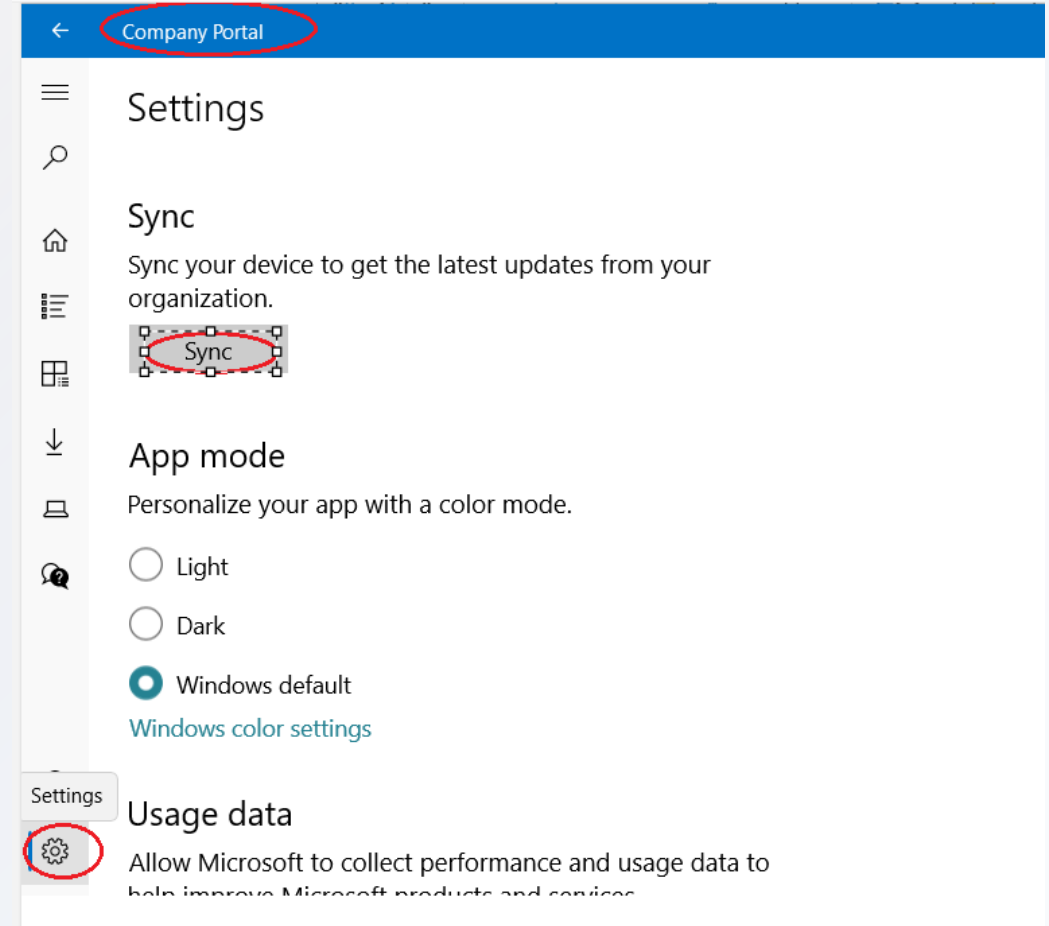
**Q3 Can I get access to Cloud PC without internet connection?**

**A3 No, internet connection is required in order for you to access Cloud PC.**

## Frequently Asked Questions (4/7)

**Q4 Why am I unable to access my OneDrive or SharePoint Online from the Cloud PC?**

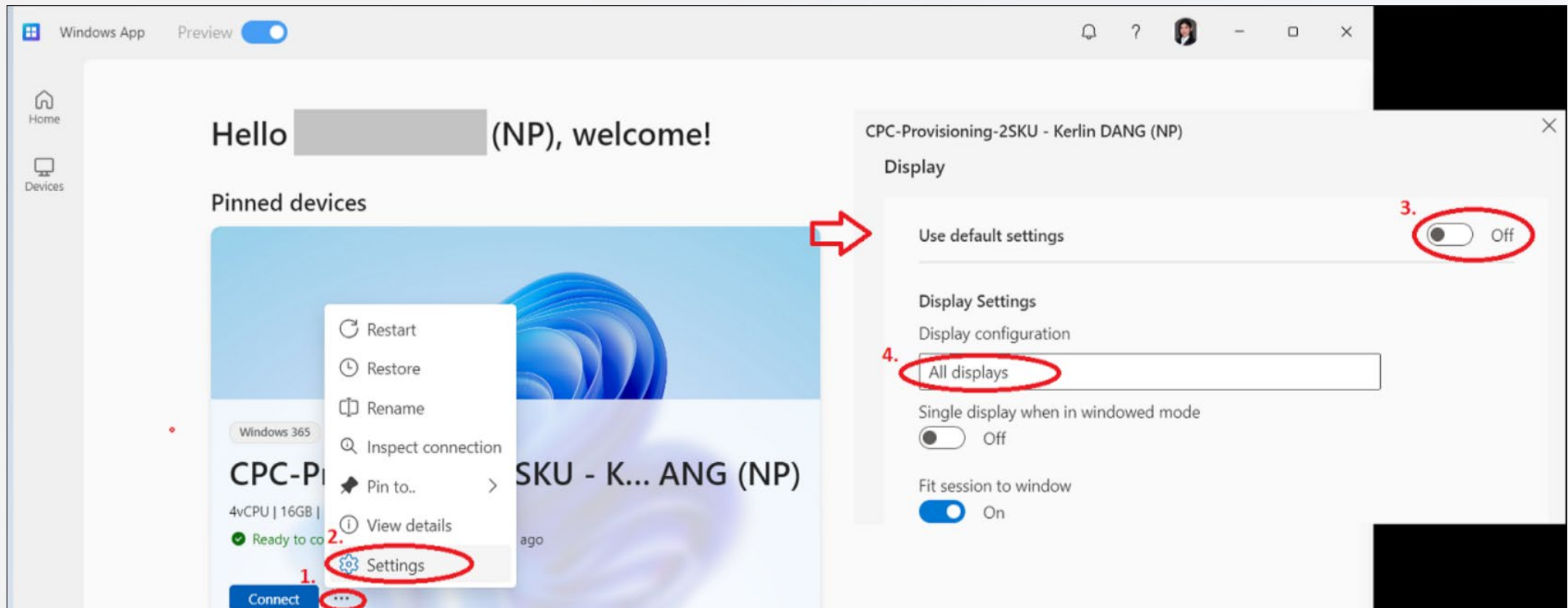
**A4 Your Cloud PC may not have received all security policies. To expedite the process, you can perform a manual sync. Enter “Company Portal” in the Search bar, select Settings at bottom left and click on “Sync” button.**



## Frequently Asked Questions (5/7)

**Q5 How do you extend my display to an external monitor in Cloud PC ?**

**A5 To enable multiple display in Cloud PC, pls follow the steps below:**

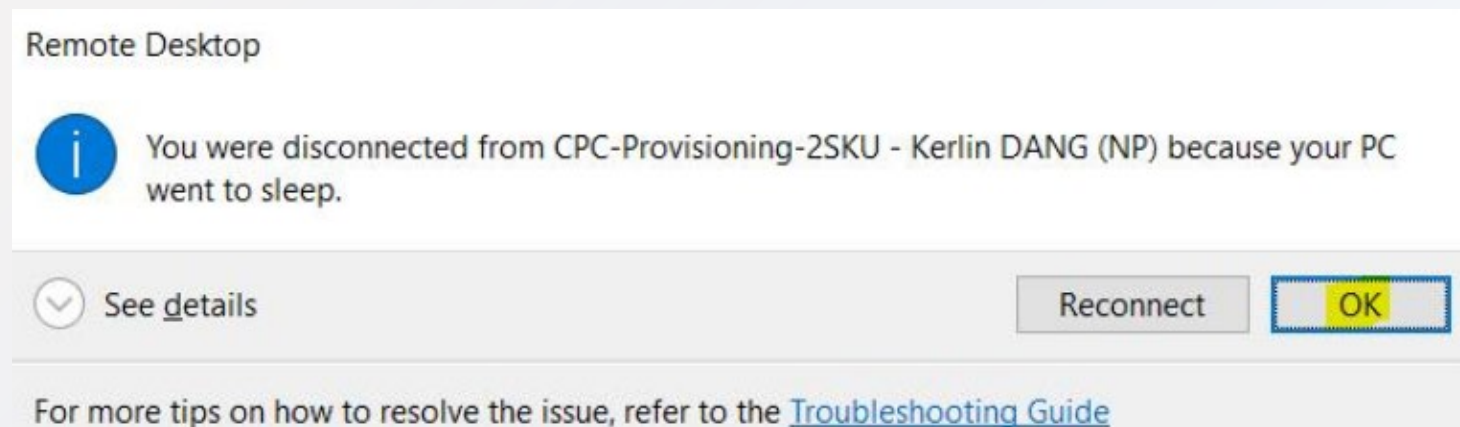




## Frequently Asked Questions (6/7)

**Q6 What should I do if my computer screen turns blank when reconnecting to Cloud PC?**

**A6** Cloud PC is designed to automatically disconnect after 30 mins of inactivity. If you encounter difficulty reconnecting to Cloud PC, press Alt tab and look for the below Remote Desktop prompt Click “OK” to disconnect. Launch Windows App and connect to Cloud PC again.



## Frequently Asked Questions (7/7)

**Q7 I am not able to login to Cloud PC, what should I do?**

**A7 Please follow the following steps:**

- a) Verify your internet connection. To ensure no issue, connect your notebook to your mobile hotspot and login again.**
- b) If issue persists, restart Cloud PC.**
- c) Contact IT Helpdesk for assistance. Hotline 6460 8111 Email: [Support@np.edu.sg](mailto:Support@np.edu.sg)**

Please refer to the Cloud PC FAQs [HERE](#).

Thank You

**Sign-in to your CPC before 10 Nov 2025**

You do NOT sign in to your CPC, it will be removed 11 Nov 2025