

GIRO termination and suspension

1. How can I reactive my GIRO arrangement if it is currently suspended?

Your GIRO arrangement will automatically be reinstated after you pay all outstanding amounts before the end of each month. Payment can be made through cash, cheque, or online payment methods.

2. How do I terminate my child's existing GIRO arrangement?

Account holders can login to their respective banks' online banking portals to terminate the existing GIRO. If GIRO termination is not allowed on the banking portals, please submit the [GIRO Termination Form](#) to your child's school for processing. The account holder of the existing account must endorse the termination form.

If the existing account holder is unable to submit a termination request personally, [contact MOE through the online feedback form](#).

3. How long does it take to process the GIRO termination from?

The GIRO arrangement will be terminated on:

If MOE receives the completed GIRO form	When termination take effect
By the 25th of the month	The following month
After the 25th of the month	2 months later (for example, if we receive your GIRO form after 25 March, the termination takes effect in May.)